Clinton County COVID-19 Information Guide

April 2020

PURPOSE OF THIS GUIDE

In this difficult and uncertain time, our community is fortunate to have many agencies and organizations working diligently to respond to the COVID-19 pandemic.

This guide is a compilation of the most pertinent information and local resources to help you navigate immediate and on-going issues that you may be facing during this pandemic.

Understanding that information can change daily, please consult CovidCC.com for up-to-date information, or call 2-1-1 to reach relevant agencies for the latest information.

This guide is brought to you by the Clinton County Economic Alliance partners listed on the front cover and funded, in part, by a generous grant from HealthFirst for Clinton County.

The most important information we can impart to you is this: PLEASE do not leave home unless absolutely necessary. There are resources and organizations that can assist you, should you need it. We encourage you to use this guide to find them.

Stay Safe. Be Well. Wash Your Hands. Support Local. Clinton County, we are all in this together.

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KEY RESOURCES

Dial 2-1-1 to be directed to area agencies.

CovidCC.com

ODH Coronavirus Hotline: 1-833-4-ASK-OHIO

Clinton County Health District: 937-382-7221

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Get Connected. Get Help.™

COVID-19 AND HOW TO RESPOND

As this information changes, please refer to the CDC Guidelines, which can be found on CovidCC.com or call the Ohio Department of Health at 1-833-4-ASK-OHIO.

COVID-19: What you need to know

Older adults and people who have severe underlying chronic medical conditions like heart or lung disease or diabetes seem to be at higher risk for developing more serious complications from COVID-19 illness.

Symptoms:

- Fever
- Cough
- Difficulty breathing
- Muscle pain
- Tiredness

What to do if you are sick:

Unless an emergency, follow these steps:

- Stay home except to get medical care
- Separate yourself from other people and animals in your home
- Call ahead before visiting a doctor
- Cover your coughs and clean your hands

⚠️ Call 911 if you have a medical emergency: If you have a medical emergency and need to call 911, notify the operator that you have or think you might have, COVID-19. If possible, put on a face mask before medical help arrives.

When to seek medical attention:

If you develop emergency warning signs for COVID-19 get medical attention immediately. Emergency warning signs include:

- Trouble breathing
- Persistent pain or pressure in the chest
- New confusion or inability to arouse
- Bluish lips or face

How to Prevent Transmission

Clean your hands often

- Wash your hands often with soap and water for at least 20 seconds, especially after you have been in a public place, or after blowing your nose, coughing, or sneezing. If soap and water are not readily available, use a hand sanitizer that contains at

least 60% alcohol.

- Avoid touching your eyes, nose, and mouth with unwashed hands.

Avoid close contact

- Avoid close contact with people who are sick

- Put distance between yourself and other people if COVID-19 is spreading in your community.

Stay home if you are sick

- Stay home if you are sick, except to get medical care.

Cover coughs and sneezes

- Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.

Throw used tissues in the trash.

Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.

Wear a face mask if in public

- If you are sick: You should wear a face mask when you are around other people

(e.g., sharing a room or vehicle) and in public. If you are not able to wear a face mask, then you should do your best to cover your coughs and sneezes.

- If you are NOT sick: the CDC has recommends wearing cloth face coverings in areas where social distance may be difficult (ex. Grocery store). Face masks may be in short supply and they should be saved for caregivers.

Clean and disinfect

- Remember that it is thought that COVID-19 can live on surfaces for multiple days.

- Clean AND disinfect frequently touched surfaces daily. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks.

- If surfaces are dirty, clean them: Use detergent or soap and water prior to disinfection.

How to discontinue home isolation

People with COVID-19 who have stayed home (home isolated) can stop home isolation under the following conditions:

- If you will not have a test to determine if you are still contagious, you can leave home after ALL these three things have happened:
  1. You have had no fever for at least 72 hours (that is three full days of no fever without the use medicine that reduces fevers) AND
  2. Other symptoms have improved (for example, when your cough or shortness of breath have improved) AND
  3. At least 7 days have passed since your symptoms first appeared

- If you will be tested to determine if you are still contagious, you can leave home after ALL these three things have happened:
  1. You no longer have a fever (without the use medicine that reduces fevers) AND
  2. Other symptoms have improved (for example, when your cough or shortness of breath have improved) AND
  3. You received two negative tests in a row, 24 hours apart. Your doctor will follow CDC guidelines.

WHAT YOU CAN DO TO HELP

Volunteer:

Emergency Management Agency (EMA) is seeking volunteers! If you are a healthy, not-at-risk adult please sign up at:

https://bit.ly/EMACovidVolunteer

For more information, contact the Volunteer Coordinator at: mdixon@clintonsheriff.com.

Neighbors for Neighbors

- www.ccneighborsforneighbors.com
- hello@neighborsforneighbors.com
- 937-400-3220

Neighbors for Neighbors is a local network created to help neighbors connect during the COVID-19 epidemic so that no one in our community has to face this crisis alone.

The people of Clinton County are working together to reduce the spread of COVID-19 in our communities by staying at home. This vital act saves lives. It also changes our daily lives and creates unique challenges for individuals in our community who are more at risk of developing serious complications from COVID-19 and may need to stay indoors entirely for the foreseeable future.

To meet this challenge, Neighbors for Neighbors

is working to match low-risk individuals with higher-risk individuals who could use support over the coming weeks. Once a connection is made, matched individuals stay in touch with one another and coordinate the safe delivery of essential supplies to the higher-risk individuals. Once a Neighbors for Neighbors Match is made, participants take complete ownership of the process.

SUPPORTING LOCAL BUSINESSES

Clinton County is still OPEN for Business. Need to know if a business is currently open, or where to receive certain products or services? The Wilmington-Clinton County Chamber of Commerce is here to help! Just give us a call at 937-728-7075, visit www.wccchamber.com, or follow us on Facebook @localfirstcc for all your local business and non-profit information and updates.

Four easy steps to support small businesses:

1. Order Takeout or Deliver. Many of your favorite restaurants still offer takeout or delivery.

2. Buy Gift Cards. Buy now, use later!

3. Shop Local Businesses Online. Many local businesses have online stores. Whenever possible, consider giving them your business.

4. Help Advertise. Leave a positive review, share their social media content, or good old "word of mouth" goes a long way.

BUSINESS RESOURCES

Questions about SBA loans? Need assistance getting the word out? Not sure where to start or what to do? You're not alone - the Wilmington-Clinton County Chamber of Commerce is here to help!

Our services are currently available to ALL businesses and non-profits in Clinton County and the surrounding region as we face this challenge together. Whether you're in need of promotion, loan or hardship relief resources, or some straightforward advice, the Chamber and our Economic Development partners are here to help in any way that we can. Just call us at 937-728-7075 or email info@wccchamber.com.

SCHOOL RESOURCES

Visit covidcc.com or contact your district for the latest information.

Blanchester:
https://www.blanschools.org/
937-783-3523

Food Program: Text your family name, address, and number of children to 513-760-6012 if you have children in the Blanchester School District.

Clinton-Massie:

http://cmfalcons.org/
cmsafeplace@gmail.com (General Needs)
helpdesk@cmfalcons.org (Technology Support)
937-303-8069 (Needs Hotline)

Food Program: Breakfast and lunch available for all students 18 yrs of age or younger ONLY ON WEDNESDAY (with enough food for the week). CM will keep track of student names during this process.

The following areas will have pick-up service at the following times*:

Clarksville United Methodist Church: 10:15 am - 10:45 am

Massie Township School/Town Hall: 10:15 am - 10:45 am

Middle School Entrance Drive-up Service: 11:30am - 12:30pm

Green Meadows: 1:15pm (we will drop off food to management)

Nauvoo Rd by the Water Tower: 1:30pm - 2:00pm

*times are approximate and dependent on workers available for preparation.

East Clinton:

https://bit.ly/EastClintonSD
937-584-2461

Food Program: Every child 18 and under is entitled to a meal, whether or not the child is an East Clinton student, and regardless of whether the child qualifies for free or reduced meals.

Pick-Up Lunches from 12:00pm -1:00pm at:

Sabina Elementary, 246 W Washington St, Sabina

New Vienna Elementary, 301 E Church St, New Vienna

Delivery: If you live outside of the villages of New Vienna and Sabina, EC will be mobilizing our bus drivers to deliver meals. In order for the meal to be delivered, you will need to contact Mrs. Woodruff at anne.woodruff@eastclinton.org or 937-584-7455. You'll need to indicate the address, the name of your bus driver, and how many children you'll be feeding.

Wilmington:

https://www.wilmingtoncityschools.com
Wilmington Central Office 937-382-1641

Food Program: ALL WCS students are eligible.

Pick-up Lunches available Tuesdays and Thursdays only from 11:30am - 12:30pm. Two meals per pack will be distributed. If your child

is unable to be present, you may still pick up a meal for your child.

6 Locations - WMS, Denver School, BMBC (Grant St), Job & Family Services, Martinsville UMC, Port William UMC.

COMMUNITY SERVICES

Call 2-1-1 to be directed to community service agencies and organizations.

Area Council on Aging: Updated information about available resources can be found on COA's website, www.help4seniors.org. If you are a senior who needs help with food or other critical supplies during this time, please contact us at (937) 449-0642 or (513) 721-1025.

Clinton County Job and Family Services is offering emergency response assistance for families impacted by the COVID-19 virus. You may be eligible for this emergency assistance if you are a family with minor children in the household, you are pregnant with no other children, or you are a non-custodial parent who is actively paying child support AND meet the income guidelines.

Please call CCJFS at 937-382-0963 or visit online at: https://bit.ly/CCJFS.

If you have questions specific to families and children and getting linked with services, please feel free to contact Maggie Henry at (937) 382-5726 x 1422 or by email at Maggie.Henry@jfs.ohio.gov.

Community Action: Community Action is not permitting individuals inside the building but are assisting through a drop box and window service. Hours of assistance are Monday through Friday from 8:00am - 2:00pm. For more information about services related to: Emergency Food Pantry; Utility Assistance; Gas Cards (for out of county doctor appointments); Salvation Army Funds; or Senior Transportation, please call 937-382-9365 or visit online at: https://clintoncap.org/

Church Resources: For information on resources available through local churches, please contact Pastor Tom Stephenson (Coordinator for the Wilmington Area Ministerial Association) at 937-382-2251 or by email at: epastor.tom@gmail.com

LOCAL GOVERNMENT SERVICES

Call 2-1-1 to be directed to Clinton County and other local government agencies.

Wilmington

The City of Wilmington is still maintaining critical city services in full operation. For any inquiries into the City of Wilmington operations, please call:

- Mayor's Office: 937-382-5458
- Service Department: 937-382-6509
- Or visit: wilmingtonoh.org

Wilmington Transit System

- 937-382-7961
- MWF, 6:30am - 2:00pm
- Critical transport only

For any inquiries regarding Village operations, please call the below contact numbers:

Village of Blanchester
Contact: Stephanie Howard
Phone: 937-783-4702

Village of Clarksville
Contact: Mayor John Neeley
Phone: 937-289-2652

Village of Midland
Contact: Mayor John Burris
Phone: 513-545-2122

Village of New Vienna
Contact: New Vienna Utility Office
Phone: 937-987-2477

Village of Port William
Contact: Steve Jones
Phone: 937-475-7890

Village of Sabina
Contacts: Kaitlyn Beechler or Nancy Cornell
Phone: 937-584-2123

SCAMS AND TIPS TO AVOID THEM

Protect your money, scammers are trying to monopolize on the fear and uncertainty that COVID-19 has brought to so many. Remember: the government will not call you asking for PayPal information, or your Social Security, credit card, or bank account numbers, and utilities disconnects are currently suspended.

Consumers who suspect an unfair or deceptive sales practice should contact the office of Ohio Attorney General Dave Yost at www. OhioProtects.org or 1-800-282-0515.

- Additional information on scams is available from the Federal Trade Commission at https://www.consumer.ftc.gov/features/scam-alerts.

- Hang up on robocalls and don't press any buttons. Scammers are pitching everything from fake coronavirus treatments to work-at-home schemes. The recording might tell you to press a button to be removed from their call list, but it might lead to more robocalls.

- Ignore online offers for vaccinations and home test kits. Scammers are trying to get you to buy products that aren't proven to treat or prevent COVID-19.

- <u>Utility services are not being disconnected. Ignore any calls related to the disconnect of utilities.</u>

UTILITIES ASSISTANCE

<u>IMPORTANT: Utility disconnections are temporarily suspended</u>. If you receive a phone call about utility disconnect, please call your utility company to let them know.

For Municipal Services, please see page 8.

DP&L

Sign in or create a profile at: mydpandl.com

Residential customers call: 800-433-8500

Business customers call: 800-253-5801

Vectren

Sign in or register at: vectren.com

All Customers call 800-277-1376

Duke Energy

Sign in or register at: duke-energy.com

Residential Customers call: 866-216-2136

Business Customers call: 800-774-1202

Frontier Communications

Sign in or register at: frontier.com

Call: 800-921-8101

Verizon

Sign in or register at: verizonwireless.com

Call: 800-922-0204

Sprint

Sign in or register at: sprint.com

Call: 888-211-4727

Spectrum

Register or sign-in at: spectrum.com

Call: 855-707-7328

Trash Pickup/Recycling

City of Wilmington, call: 937-382-6474

*No recycling, bulk or brush pick-up at this time. Please ensure all items are in the receptacle.

Caribou Sanitation, call: 937-672-1509

www.caribousanitation.com

Rumpke, call: 800-828-8171

www.rumpke.com

ELECTION UPDATE

- Voters who did not vote in the March 17th Primary may request an Absentee Ballot by completing an application and sending it to the Clinton County Board of Elections Office.

- This application can be obtained by calling the **Clinton County Board of Elections at 937-382-3537** or by downloading and printing the application form at: voteohio.gov

- Applications for a ballot are due by April 25th. Voted Ballots must be postmarked by April 27th. Ballots may be returned to the secure BOE Ballot Dropbox, 111 S. Nelson Avenue Wilmington, OH 45177, through Tuesday, April 28th by 7:30pm.

STAY AT HOME ORDER

All Ohioans are currently under a "Stay at Home" order issued by the State of Ohio through May 1, 2020. This order requires Ohioans to stay in their homes to prevent the further spread of COVID-19, and prohibits holding gatherings of any size and closes all nonessential businesses.

It does NOT prohibit essential activities like going to the grocery store, receiving medical care, or taking your pet for a walk. If you have been designated essential by your employer, you should continue to go to work and practice social distancing.

For more information call the ODH coronavirus hotline at 1-833-4-ASK-OHIO or visit https://coronavirus.ohio.gov/ or contact the Clinton County Health District at 937-382-7221.

REMEMBER:

**OHIO IS UNDER A STAY AT HOME ORDER
UNTIL MAY 1, 2020.**
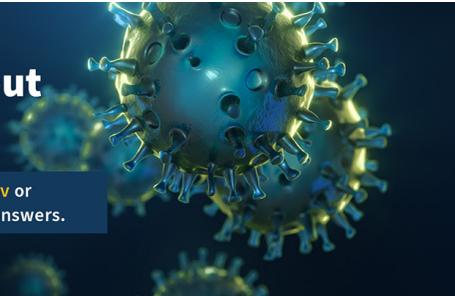
Questions about COVID-19?

Visit coronavirus.ohio.gov or call 1-833-4ASKODH for answers.
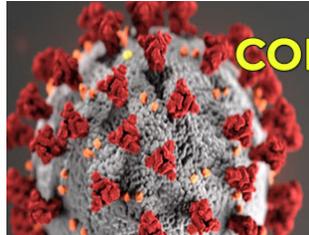
CORONAVIRUS RESPONSE HUB
CLINTON COUNTY

www.CovidCC.com

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Get Connected. Get Help.™

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Ohio
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