Ohio Benefits Long-Term Care **INFO BLAST** 

Issue No. 1 | April 1, 2015

LAUNCHING **JULY 1, 2015** 

# **WHAT IS OHIO BENEFITS LONG-TERM** CARE?

Ohio Benefits Long-Term Care is part of Ohio's efforts related to the Balancing Incentive Program (BIP).

This federally funded program incentivizes states to improve access to home and community based longterm services and supports while also balancing all long-term care spending.

#### **QUESTIONS? E-MAIL US:**

OhioBenefitsLTC@medicaid.ohio.gov

## INTRODUCING:





Ohio's new single entry point for accessing long-term care services and supports takes a "no wrong door" approach to linking individuals to vital information.

### **PROGRAM GOALS:**

#### **FURTHER BALANCING EFFORTS**

Ensure that individuals with long-term care needs are provided more options to receive services at home.

#### STREAMLINE ACCESS

Break down barriers to better link individuals and families to helpful information about home and community-based alternatives.

#### **IMPROVE SYSTEM PERFORMANCE**

Streamlining eligibility and enrollment processes and coordinating efforts related to assessments, determinations and services.

#### **IMPROVE QUALITY MEASUREMENT & OVERSIGHT**

Developing a process for conflict-free case management that decreases instances of conflicts of interest between an individual and provider.

## **REQUIRED STRUCTURAL CHANGES:**

#### NO WRONG DOOR / SINGLE ENTRY POINT SYSTEM

- » Ohio's Aging and Disability Resource Network (ADRN) will serve as the lead single entry point (SEP) agency and will work in conjunction with other ODM approved organizations across Ohio.
- » The Ohio Benefits Long-Term Care website will be a self-service portal for accessing information.
- » A new statewide toll-free number will connect individuals to a SEP in their area.

#### **CORE STANDARDIZED ASSESSMENTS**

- » Two new evaluation instruments will be introduced to assist with assessments.
- The Adult Comprehensive Assessment Tool (ACAT) and the Children's Comprehensive Assessment Tool (CCAT) will ensure that all customer service is comprehensive, personcentered, and focused on the supports needed.