PASRR TRANSITIONS TO NEW VENDOR

Coming Tomorrow, July 1

Starting tomorrow, July 1, the state’s new assessing partner, Ascend, will begin to provide all Pre-Admission Screening and Resident Review (PASRR) Level II evaluations of individuals with indication of serious mental illness (SMI) who are seeking admission into or to continue residing in a Medicaid-certified nursing facility. With this transition, there will be a few minor changes from current PASRR procedures. Carefully review the information below for important process steps you will need to know moving forward.

HENS Submissions
HENS will continue accepting hospital exemptions and applications after the 07/01 transition. We encourage continued use of the HENS system. If you need assistance establishing an account, please contact your local PAA HENS administrator.

Faxing Referrals
Should you need to submit a referral via fax, the number has changed. Beginning tomorrow, please submit to:

Fax: 877.431.9568
HelpDesk Support
If you have inquiries on referrals submitted after 07/01 or general questions about PASRR processes, contact the Ascend Ohio PASRR HelpDesk team:

Email: Ascend-OHPASRR@maximus.com
Phone: 877.431.1388 ext. 3402

New Assessors
Starting tomorrow, you will begin to see some new faces for any onsite PASRR LII - SMI assessments required. These will now be scheduled and performed by a qualified network of independently contracted assessors working with Ascend’s Ohio PASRR team.

Transition Next Steps: You will receive additional communications from Ascend tomorrow, and in the months to come, with pertinent program updates, process tips and best practices, support resources and reference materials relevant to Ohio’s provider community.