OHIO PASRR PROGRAM REMINDER: ASSESSMENTS OFFICIALLY TRANSITION TO ASCEND TODAY | MON, 07/01

As of today, Monday, July 1st, the transition process is now complete for The Ohio Mental Health and Addiction Services (OhioMHAS) transition to Ascend as provider for Pre-Admission Screening and Resident Review (PASRR) Level II - Serious Mental Illness (SMI) assessments. Your feedback and participation in the process during these past several weeks of ramp-up has been invaluable. We truly appreciate your partnership, and that of the OhioMHAS team, as we move forward together with the shared goal of ensuring individuals receive the supports and services they need.

We will continue to provide you with relevant program updates, as well as helpful process tips, best practices, and potential learning opportunities, through future email communications. In the meantime, below is a handy checklist for PASRR Level II (LII) - SMI processes and the introduction of a new online resources page.

CHECKLIST: Your PASRR LII - SMI Transition Guide

Now that we've reached the OhioMHAS July 1st transition date for Ascend to begin coordination of the assessments process for the PASRR Level II - SMI Program, we want to make sure your facility has all the information you need. Please review the details below for a full breakdown of what's remains the same and what's changing as of today from existing PASRR processes, including fax referral number, new assessor network, and program support resources.

1. HENS Process - NO CHANGE

HENS will continue to accept applications. Providers are encouraged to use this established process and submit their applications through the HENS system moving forward.

2. Faxing Referrals - NEW

If you need to fax in a referral, the number has changed. As of today, submit any referrals via fax to:

877.431.9568
HelpDesk Support - NEW

If you have inquiries on referrals submitted after 07/01 or general questions about PASRR processes, contact the Ascend Ohio PASRR HelpDesk team:

Ascend-OHPASRR@maximus.com
877.431.1388 ext. 3402

Assessor Network - NEW

As of today, you will begin to see some new faces for any onsite PASRR LII - SMI assessments required. These will now be scheduled and performed by a qualified network of independently contracted assessor working with Ascend's Ohio PASRR team.

TOOLKIT: Ohio PASRR Web Resource

We're pleased to introduce your new Ohio PASRR web resources page. As content is added in the coming weeks and months, this will become a valuable, go-to online channel for accessing:

- Program Contacts
- State Forms
- Support Documents
- Training Materials

Ohio PASRR Tools & Resources | maximus.com/ascend/oh-pasrr/

Ascend will continue to reach out via email to provide you with helpful reminders, as well as detailed information on policy and procedural updates. We invite you to visit our website to learn more about Ascend.

We are privileged to work with you to ensure individuals in Ohio receive the services and supports they need.