



Council on Aging  
of Southwestern Ohio

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*Answers on Aging*

# Provider Quality Report

Warren County Q4 2017

# Introduction

## Key changes to the PQR report:

- This report is organized by service with overall county data first, then provider data.
- SASI scores have been added for all providers even if they did not meet sample size. Beginning Quarter 2, 2017 SASI scores are computed as a rolling 6 month score.
- As of June 1, 2017 Independent Living Assistance has also included a Tier 1, Tier 2 and Tier 3. These services have been broken out into their own section.

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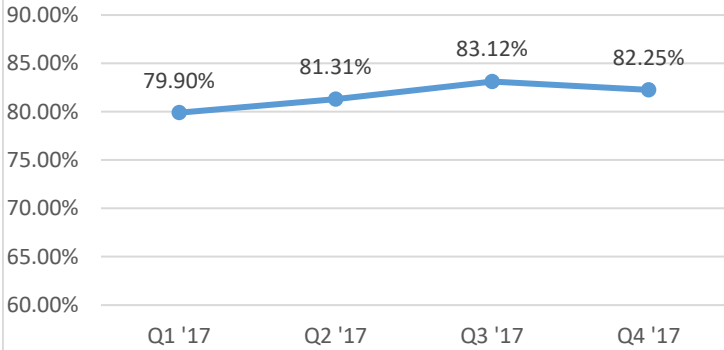
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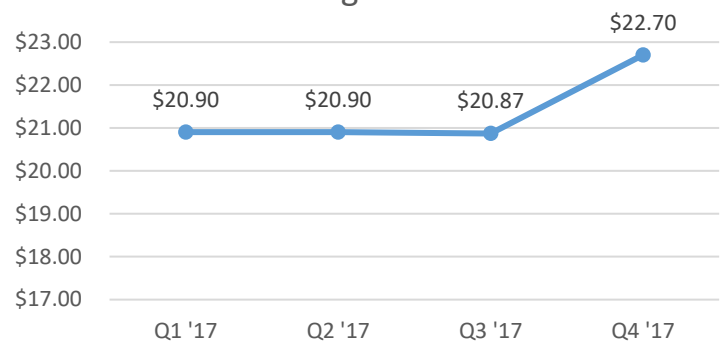
# Home Care Assistance

## County Overview

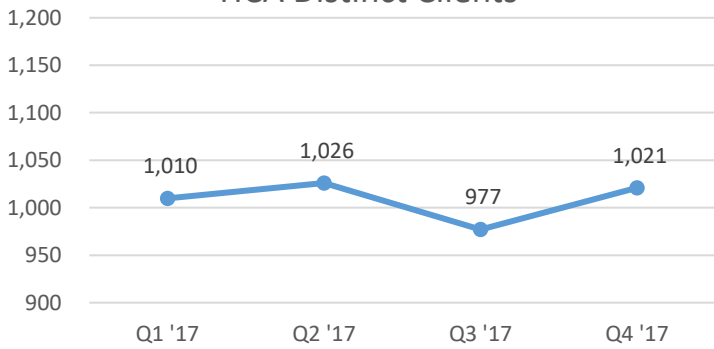
### HCA Service Utilization



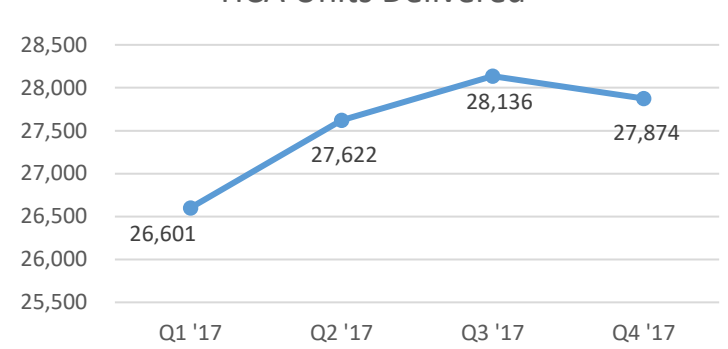
### HCA Avg. Unit Cost



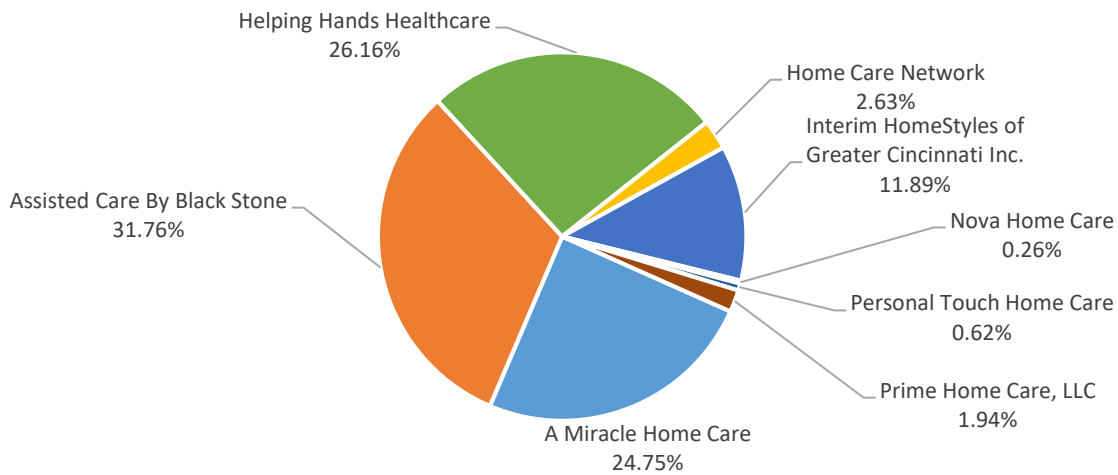
### HCA Distinct Clients



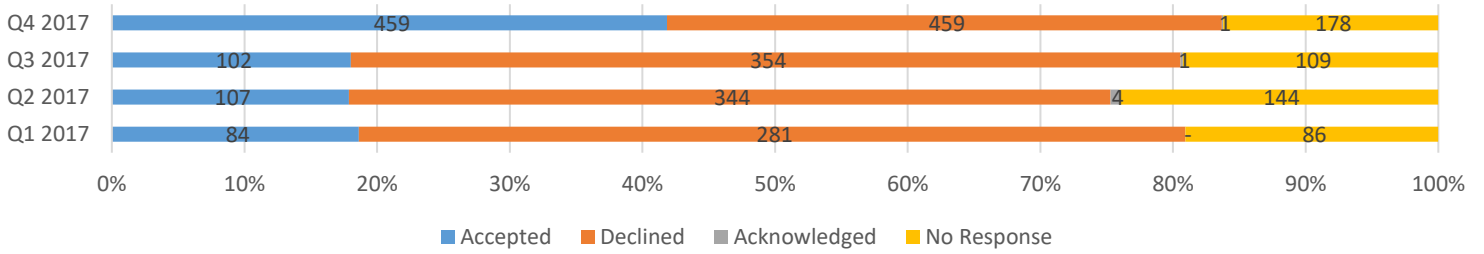
### HCA Units Delivered



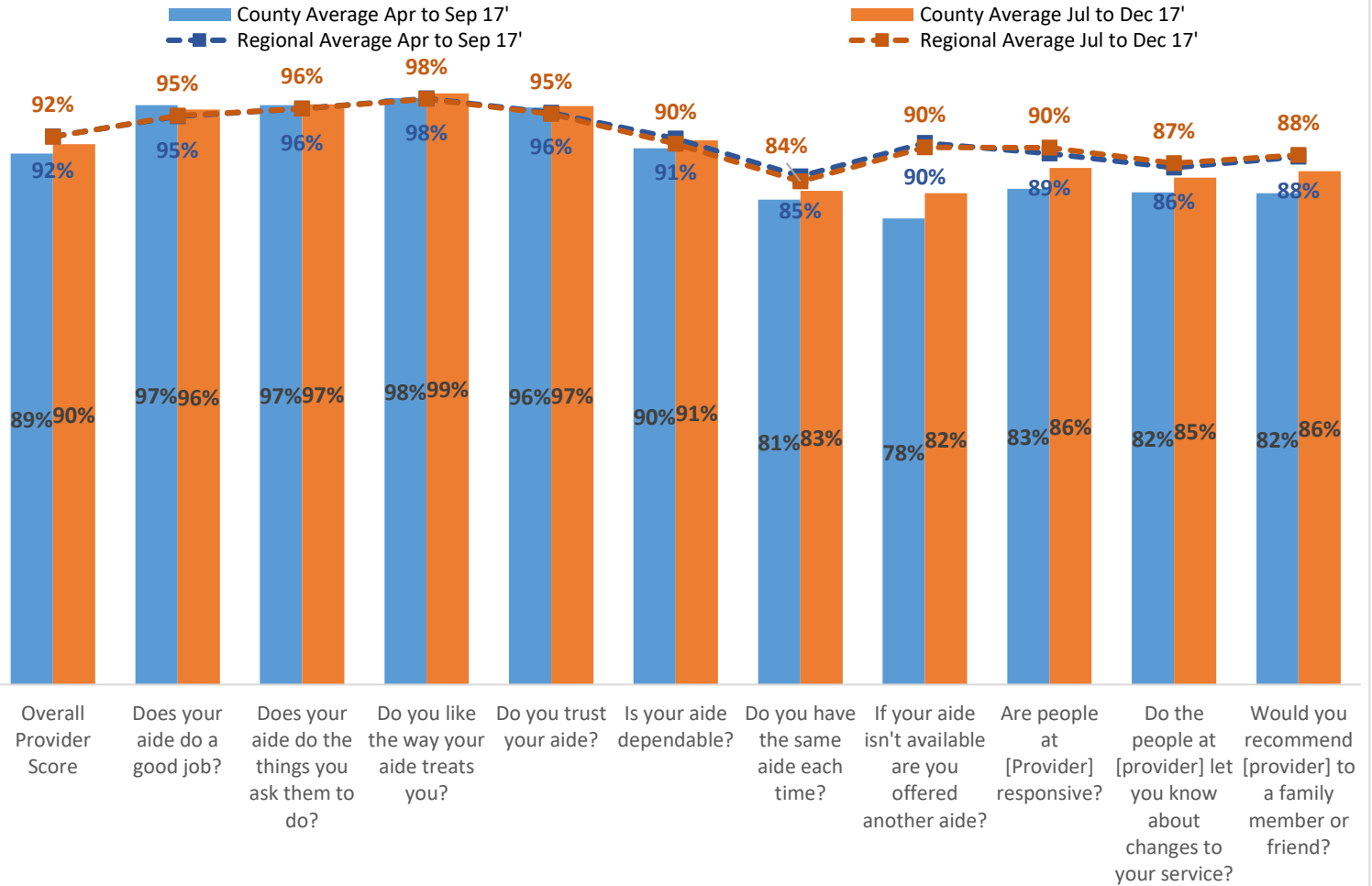
### HCA Market Share



### HCA RFS Accept and Decline

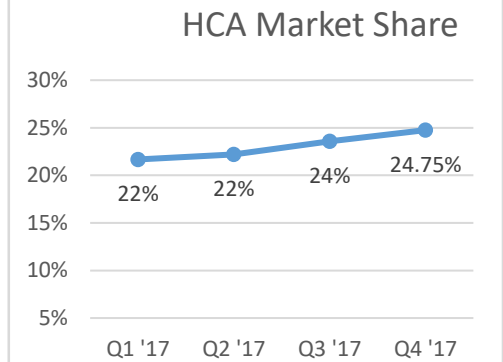
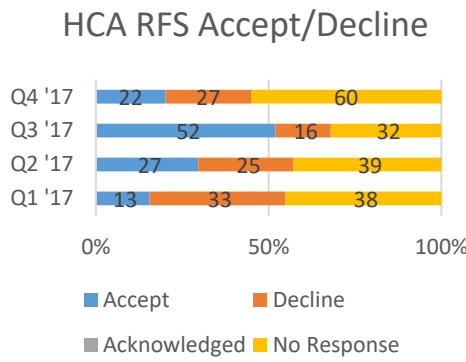
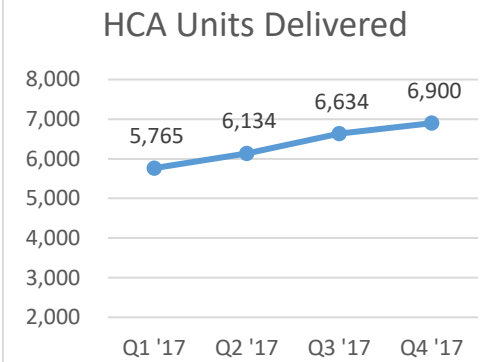
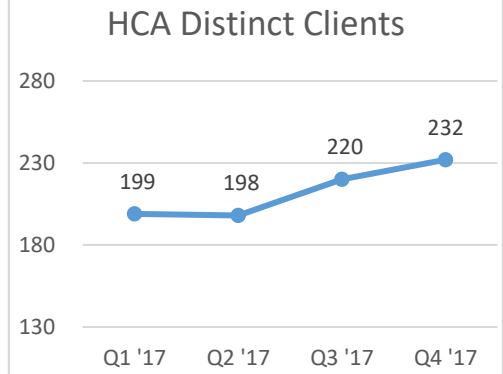
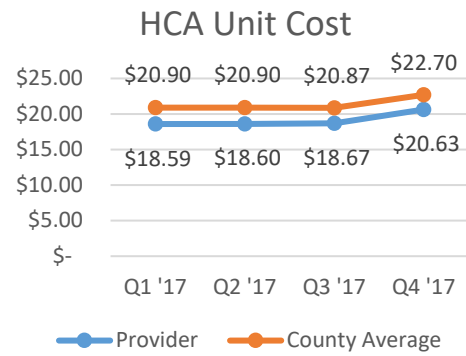
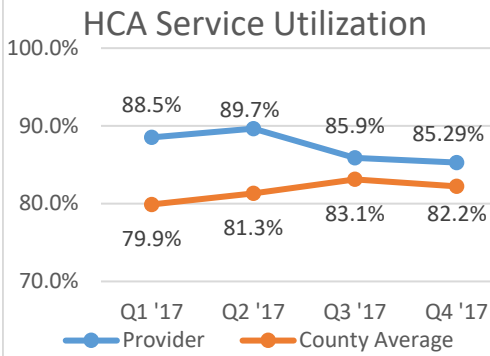


### Overall HCA SASI Percent Yes

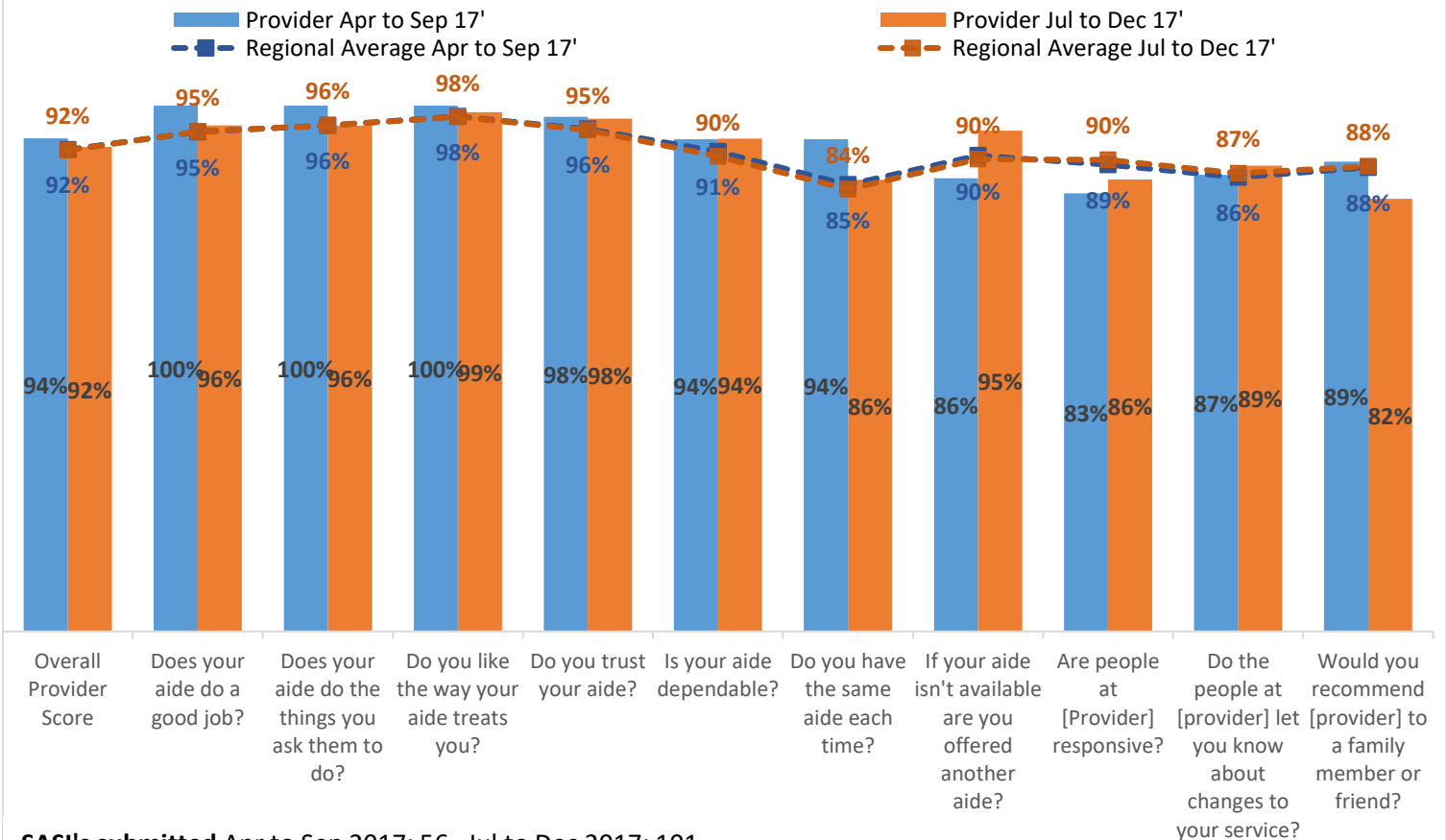


SASI's submitted Apr to Sep 2017: 312 Jul to Dec 2017: 434

# A Miracle Home Care

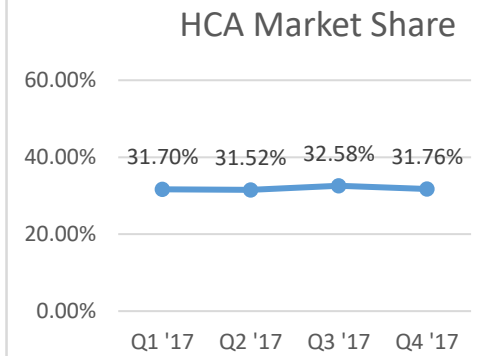
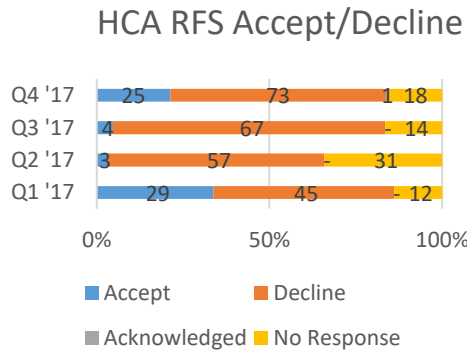
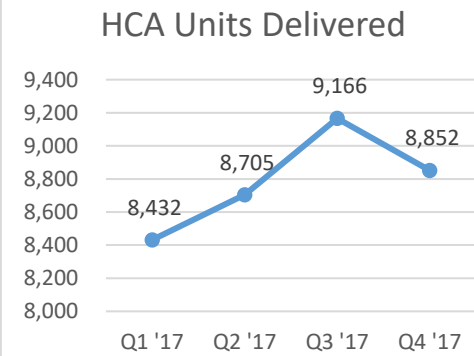
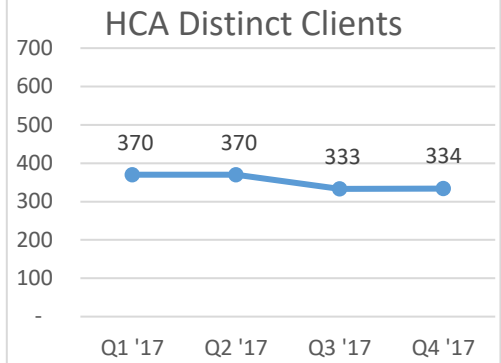
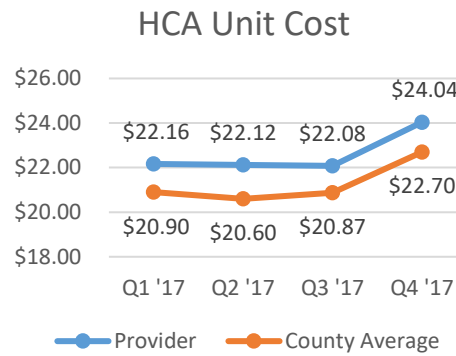
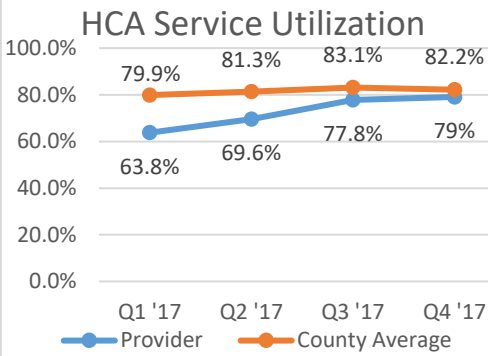


## HCA SASI Percent Yes

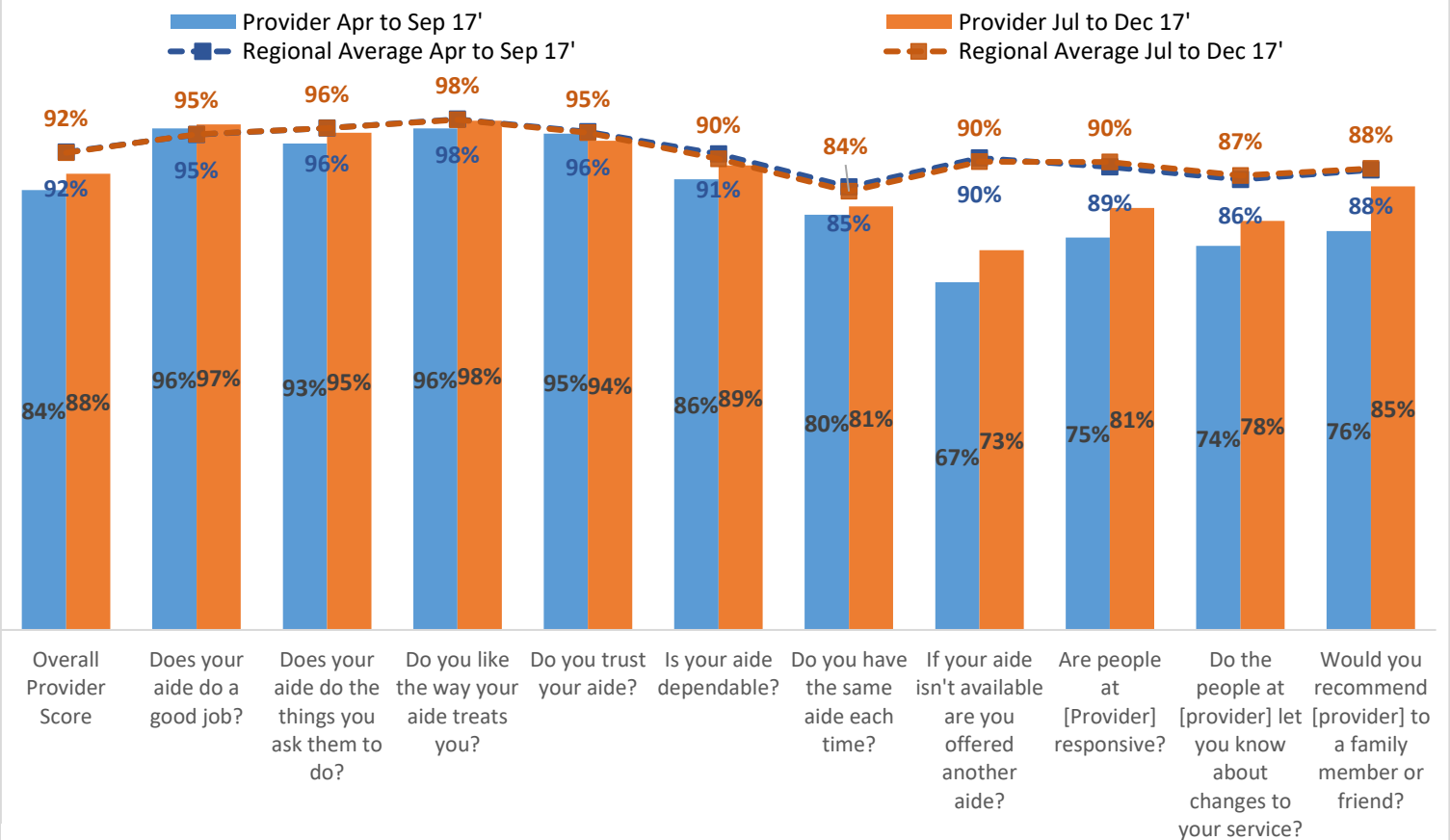


SASI's submitted Apr to Sep 2017: 56 Jul to Dec 2017: 101

# Assisted Care By Black Stone

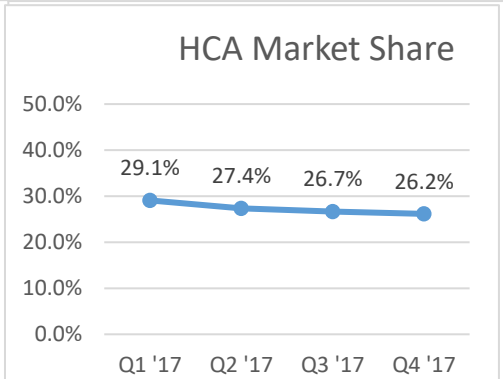
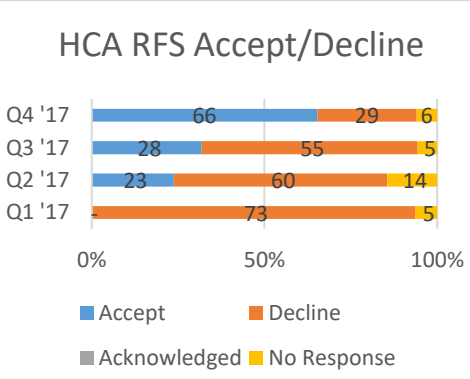
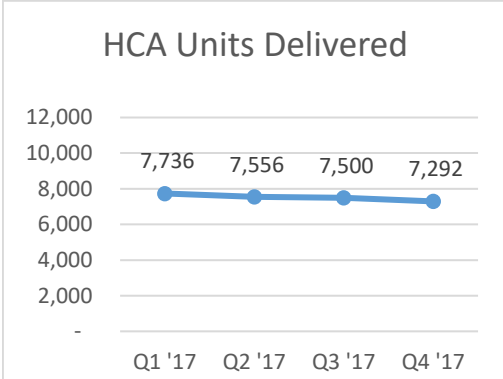
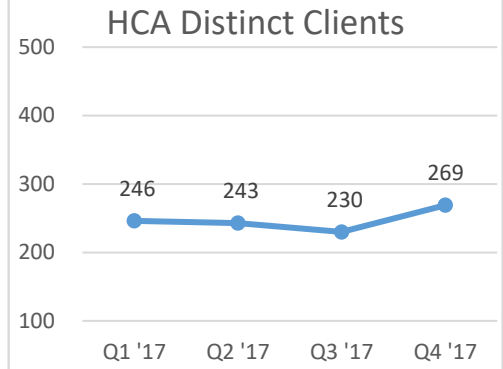
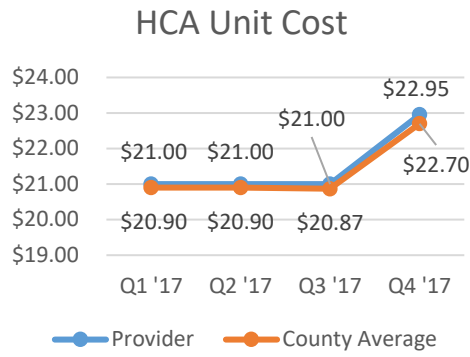
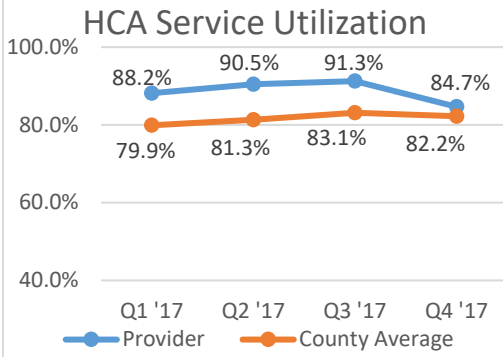


## HCA SASI Percent Yes

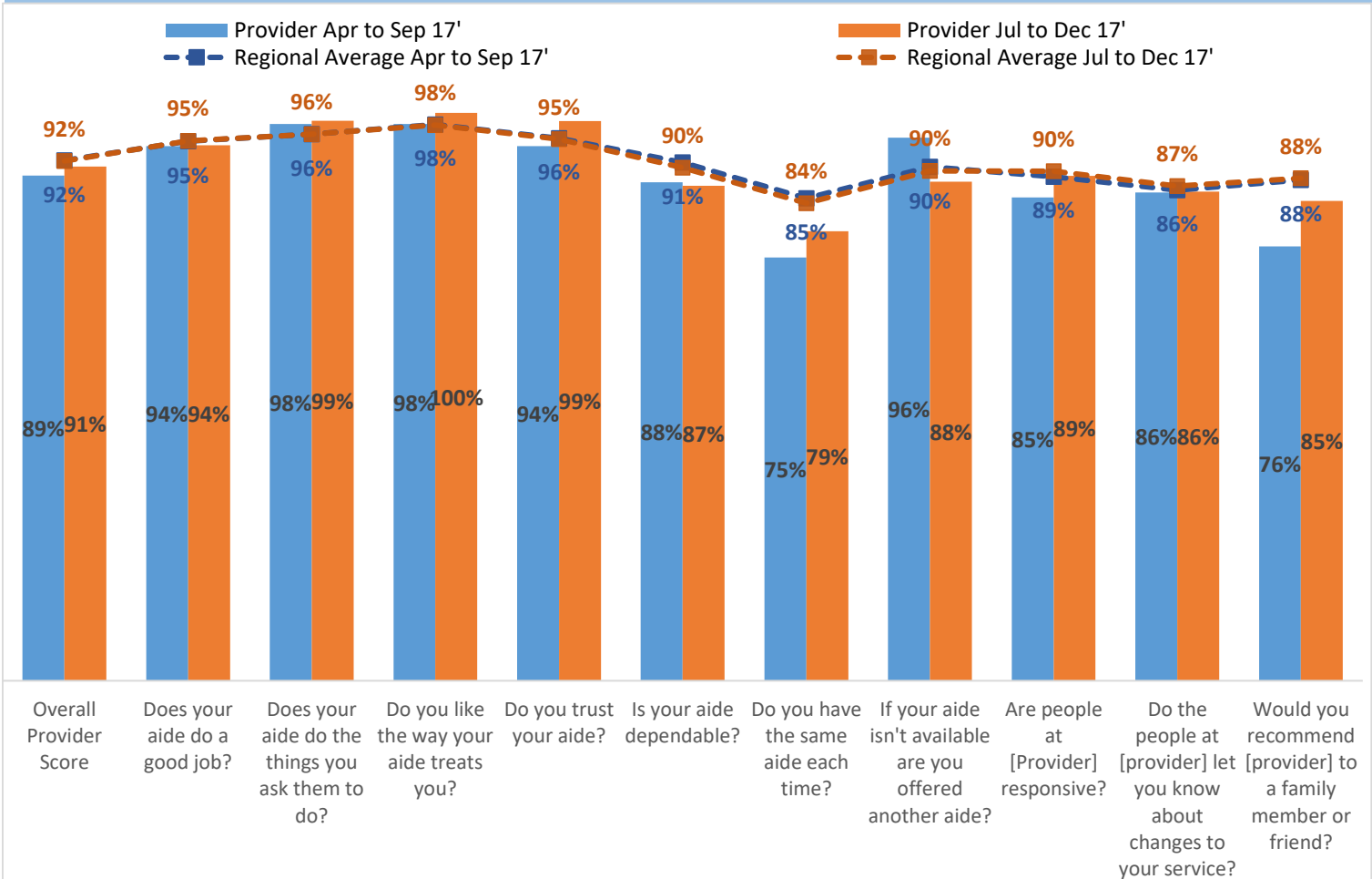


SASI's submitted Apr to Sep 2017: 123 Jul to Dec 2017: 158

# Helping Hands Healthcare



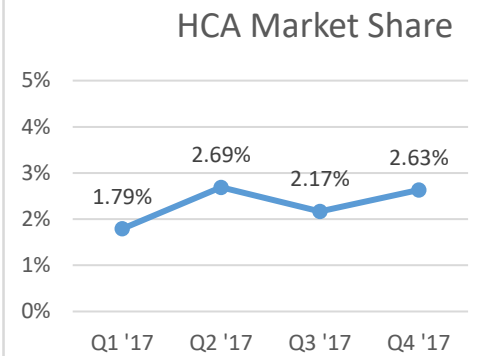
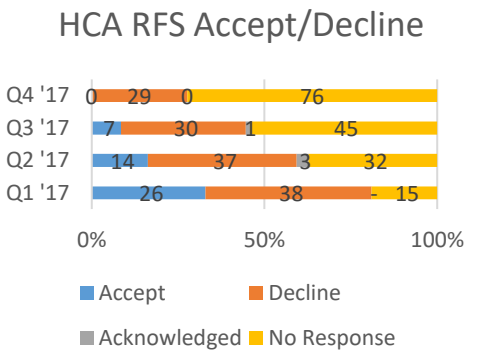
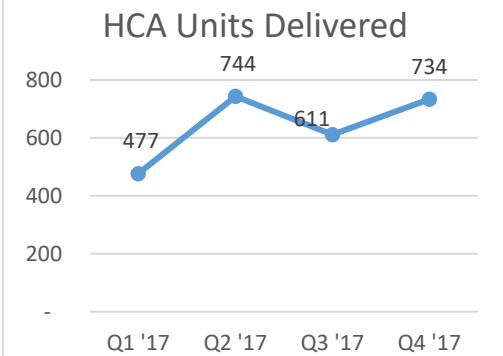
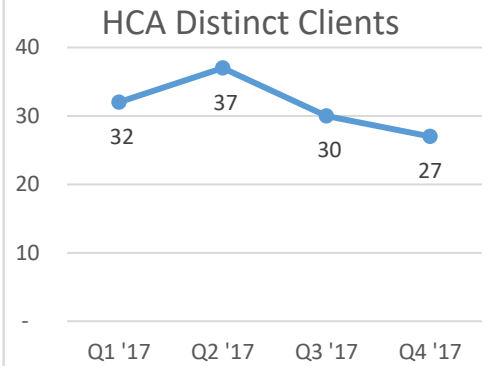
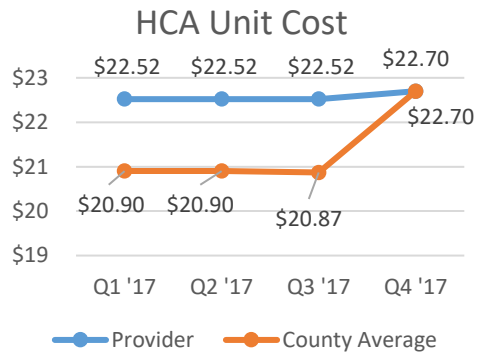
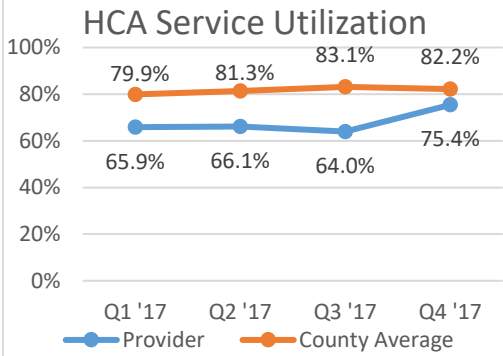
## HCA SASI Percent Yes



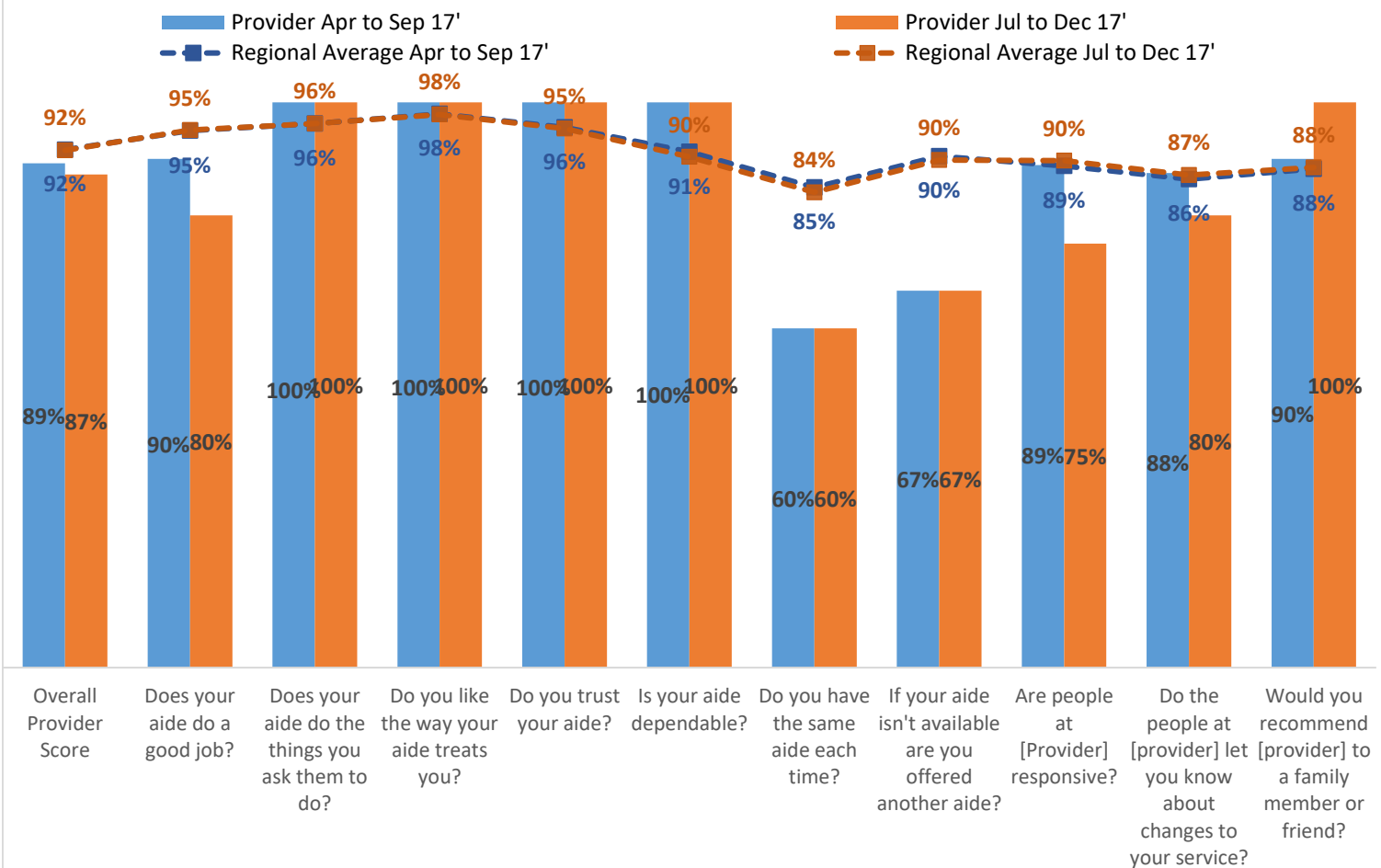
SASI's submitted Apr to Sep 2017: 64 Jul to Dec 2017: 106



# Home Care Network

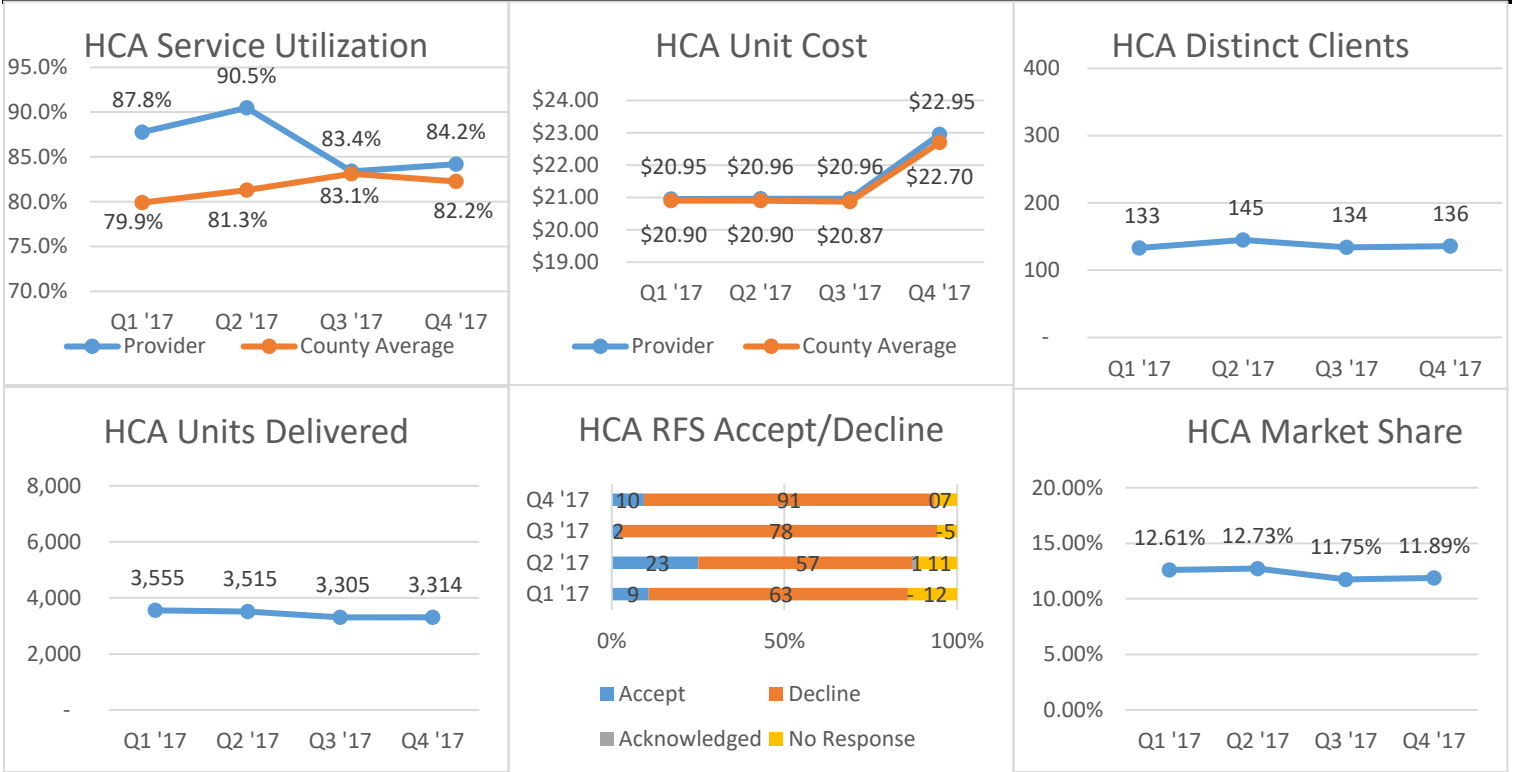


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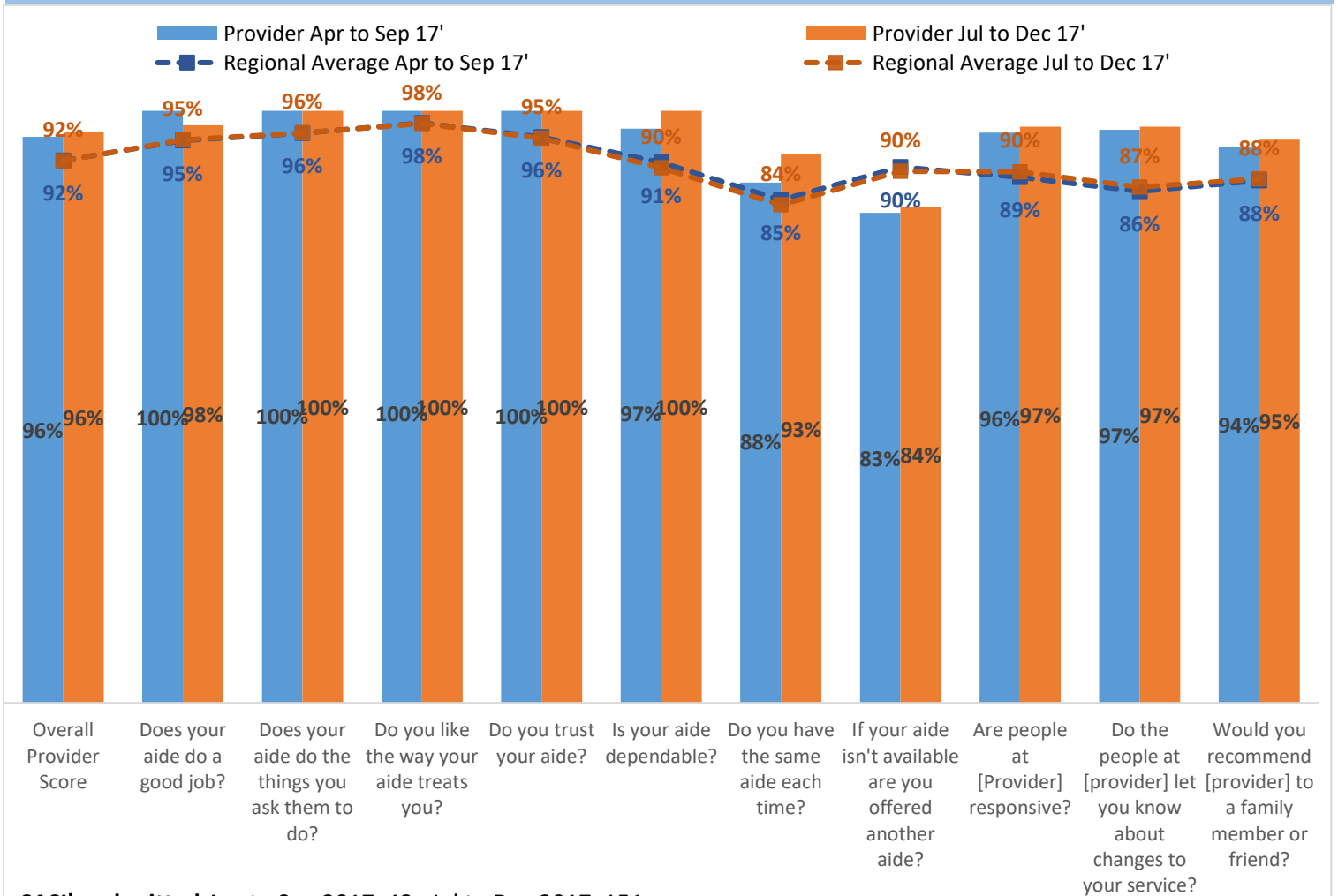


SASI's submitted Apr to Sep 2017: 13 Jul to Dec 2017: 7

# Interim Homestyles of Greater Cincinnati

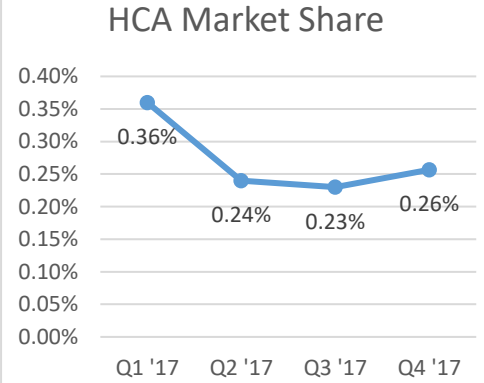
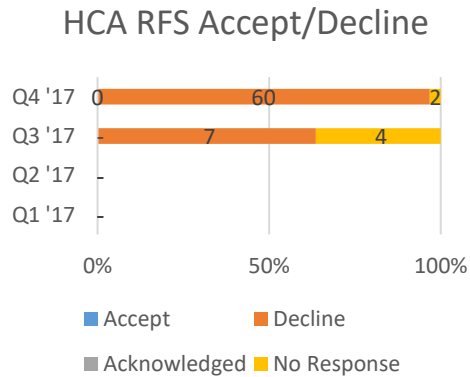
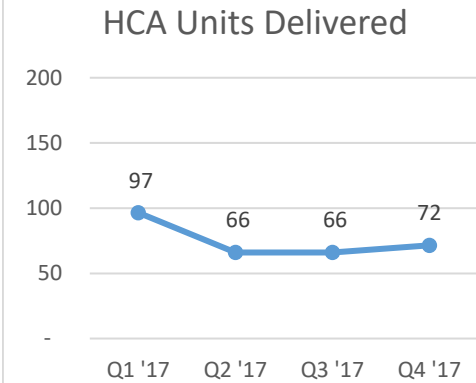
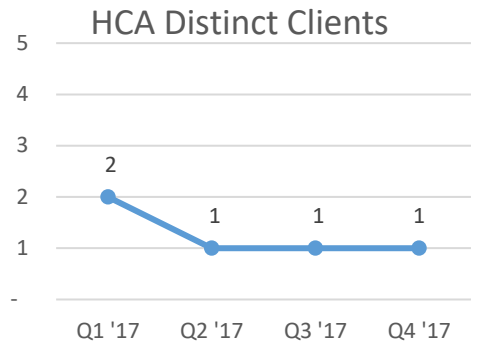
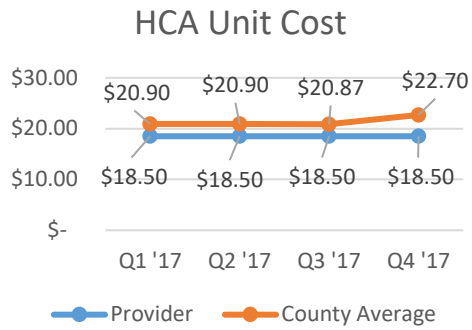
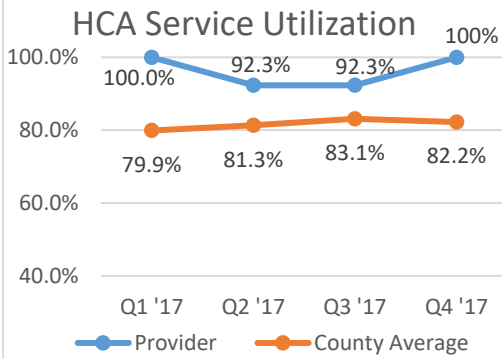


## HCA SASI Percent Yes

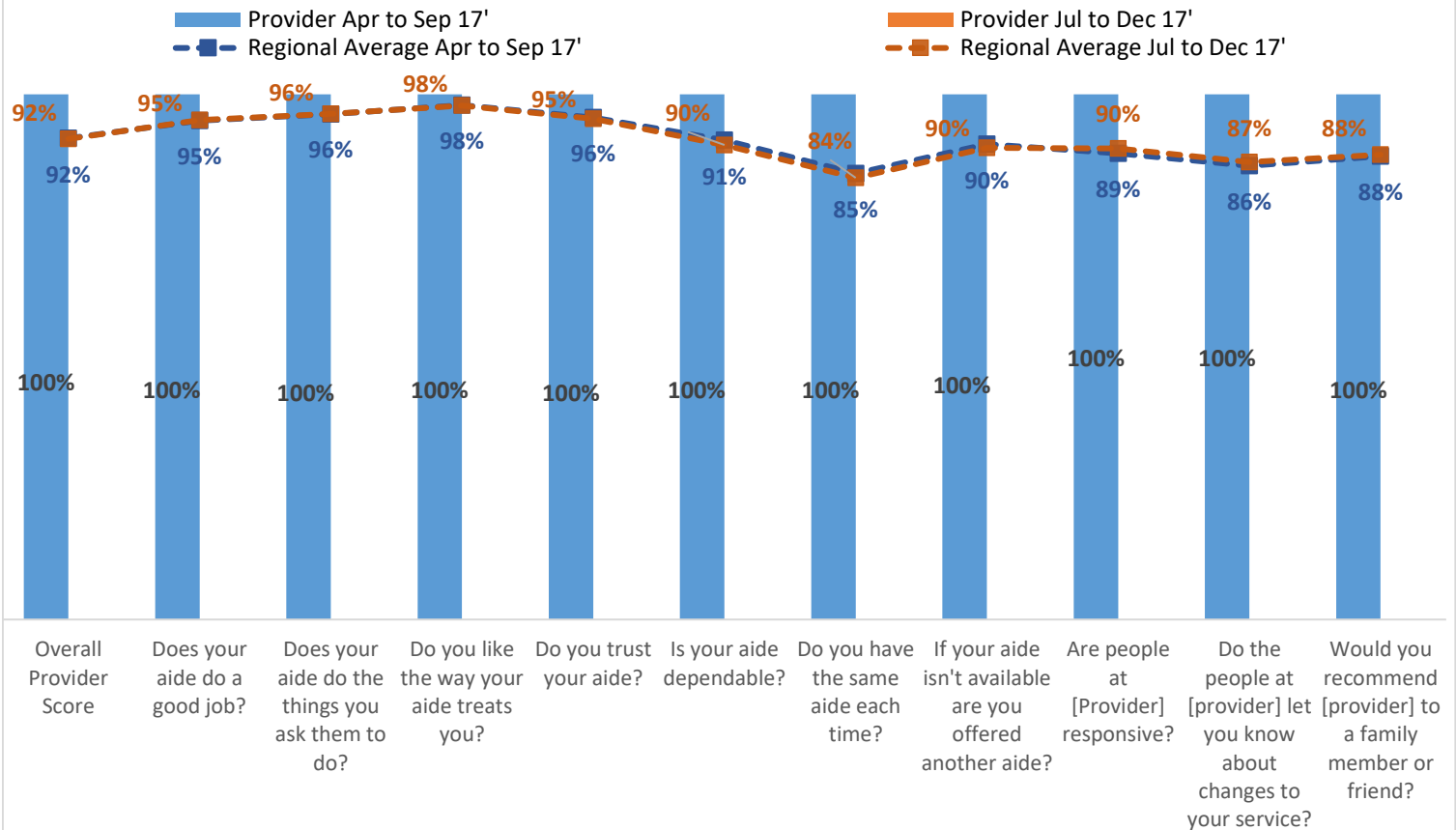


SASI's submitted Apr to Sep 2017: 43 Jul to Dec 2017: 151

# Nova Home Care

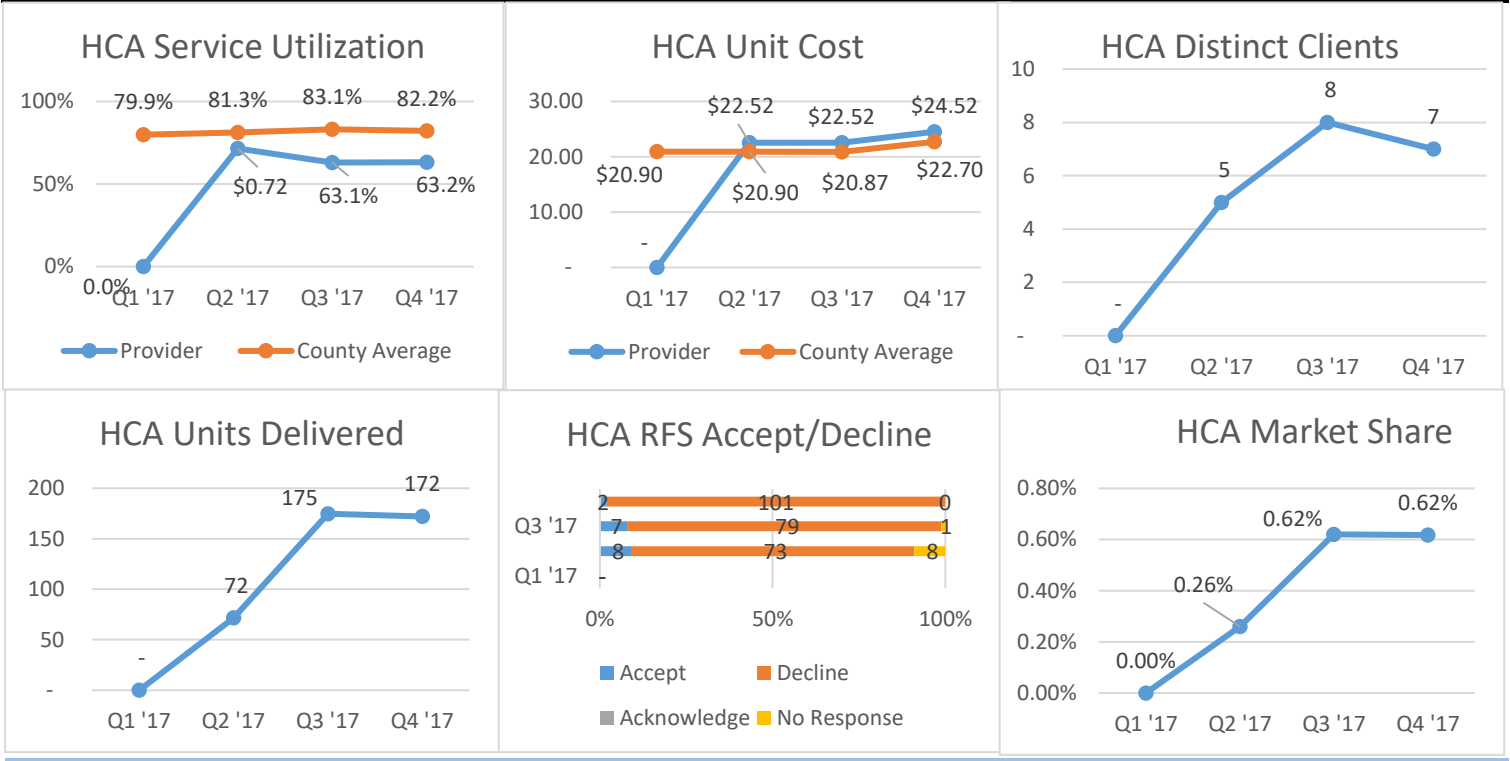


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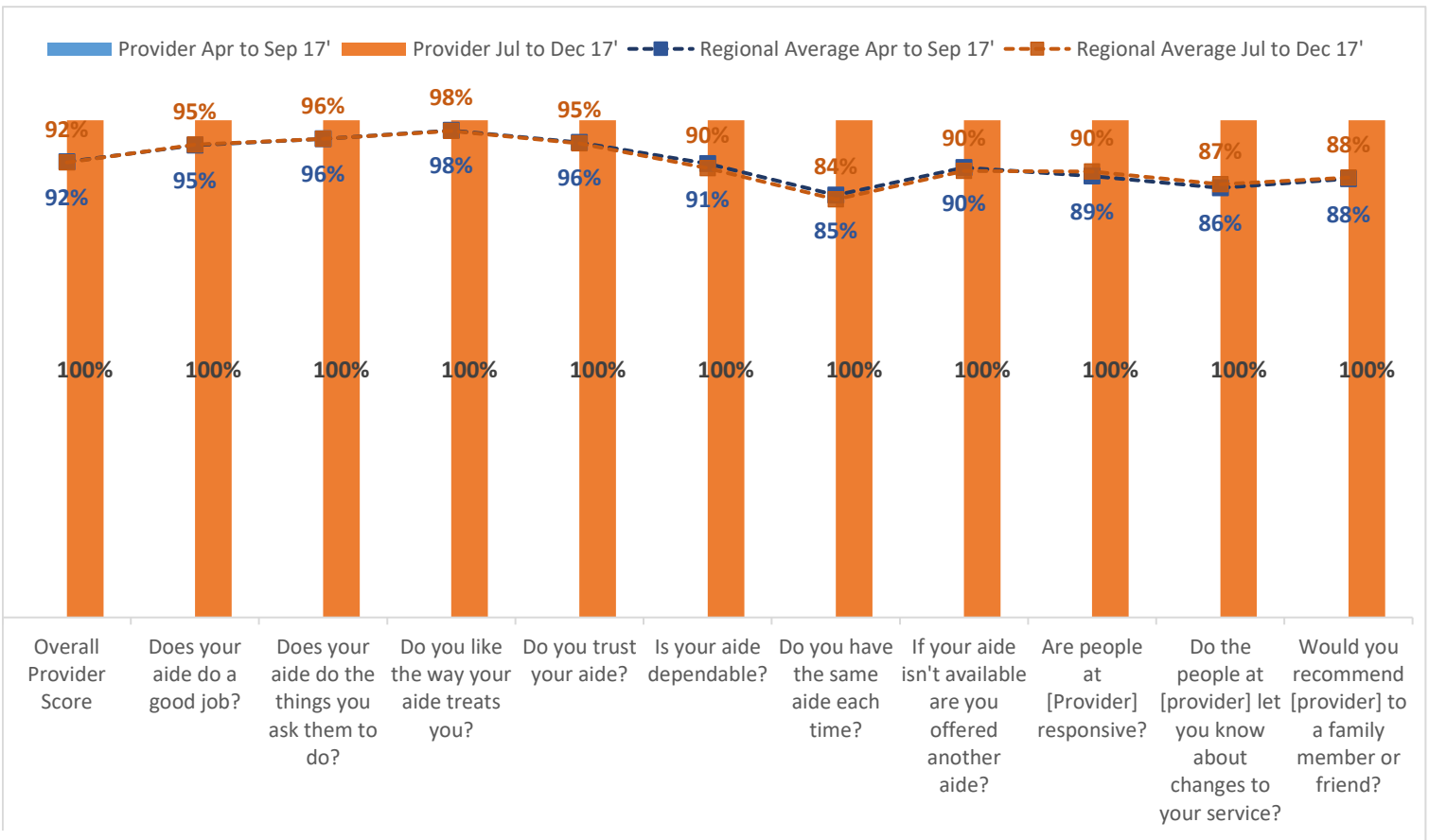


SASI submitted Apr to Sep 2017: 1 Jul to Dec 2017: No SASIs submitted

# Personal Touch Home Care

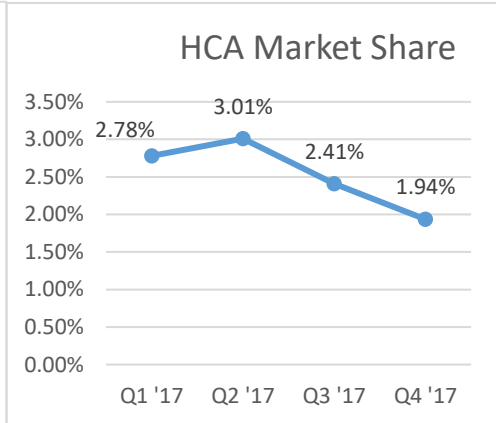
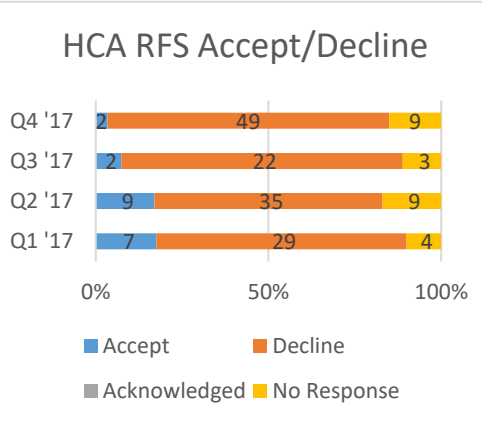
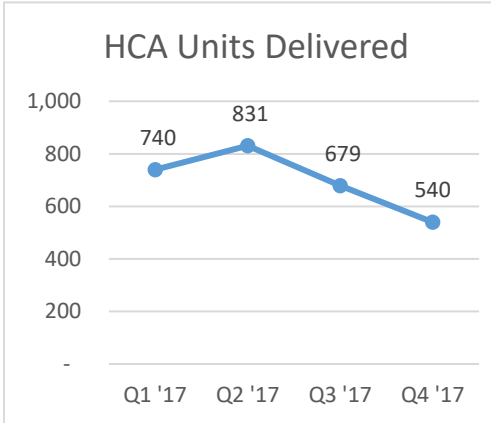
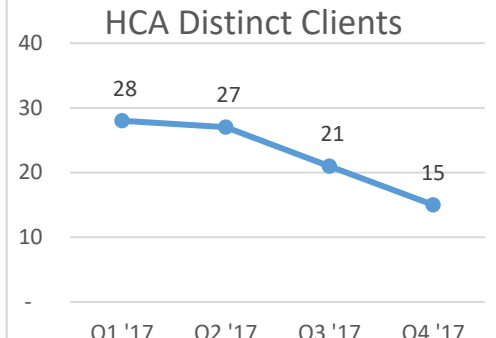
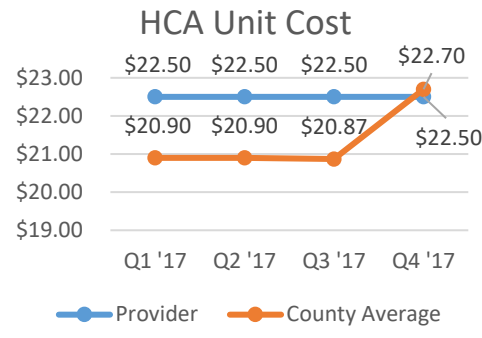
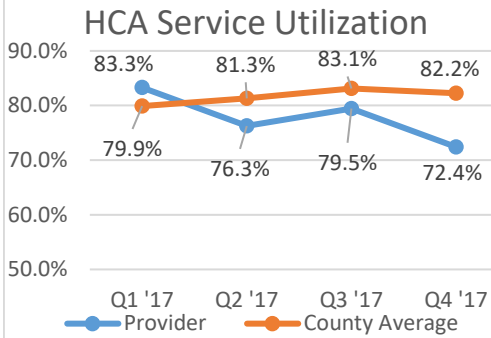


## HCA SASI Percent Yes

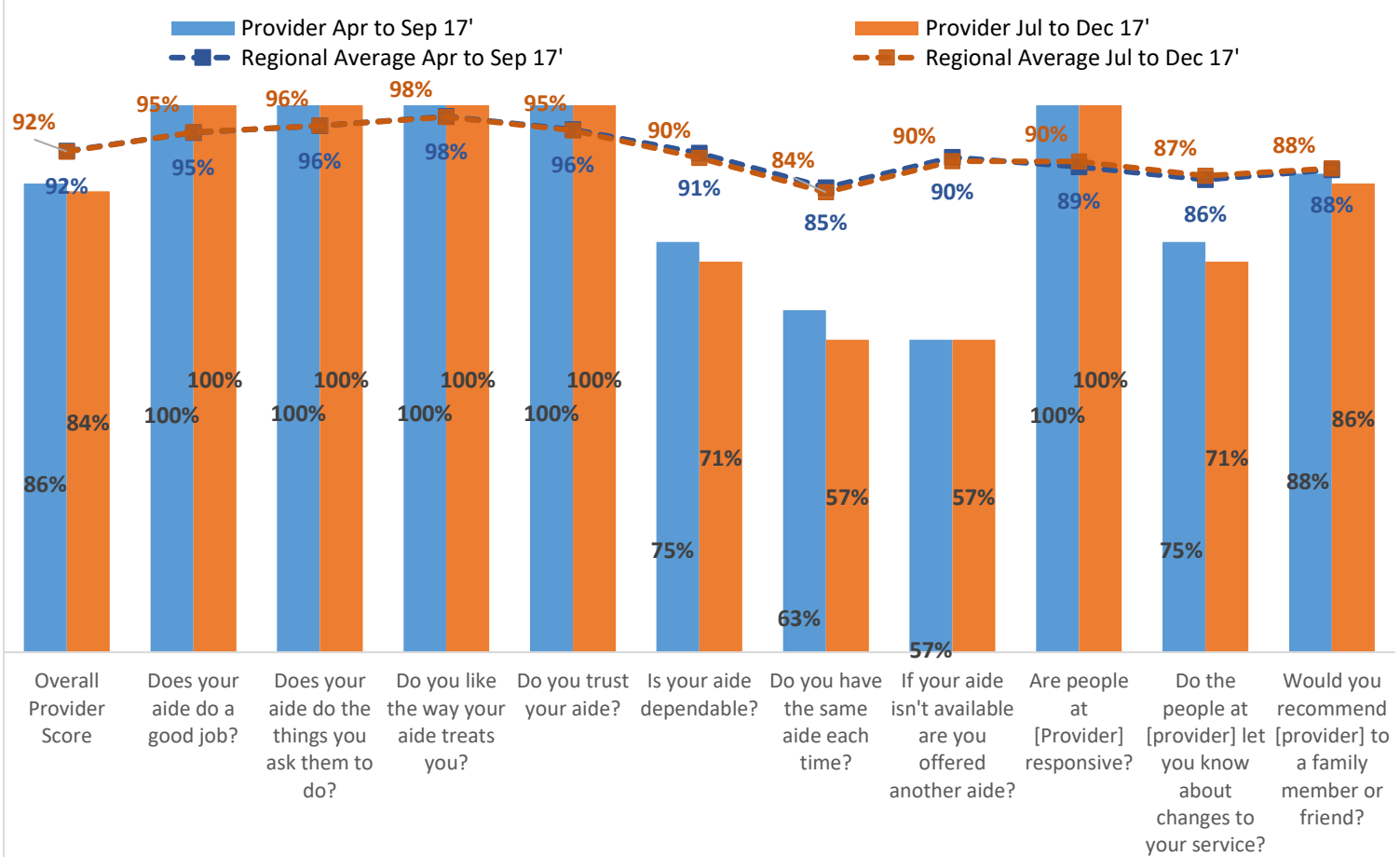


SASI submitted Apr to Sep 2017: No SASIs submitted Jul to Dec 2017: 3

# Prime Home Care LLC



## HCA SASI Percent Yes

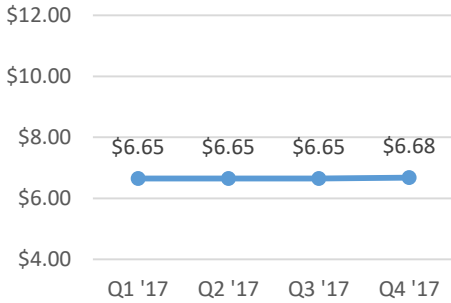


SASI's submitted Apr to Sep 2017: 10 Jul to Dec 2017: 8

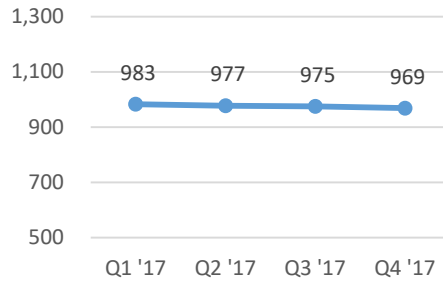
# Home Delivered Meals

## County Overview

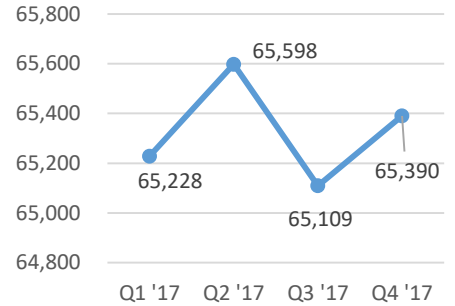
### HDM Unit Cost



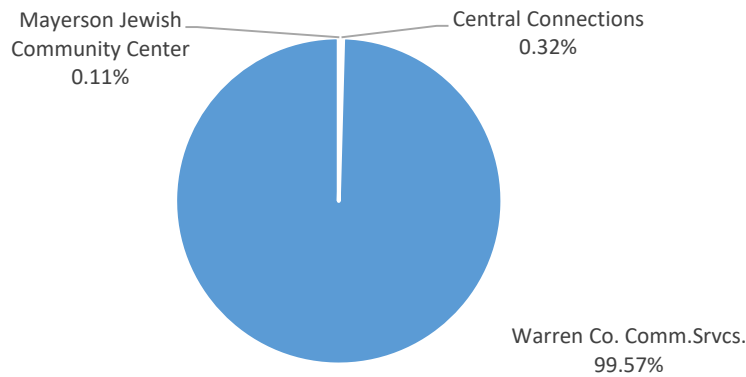
### HDM Distinct Clients



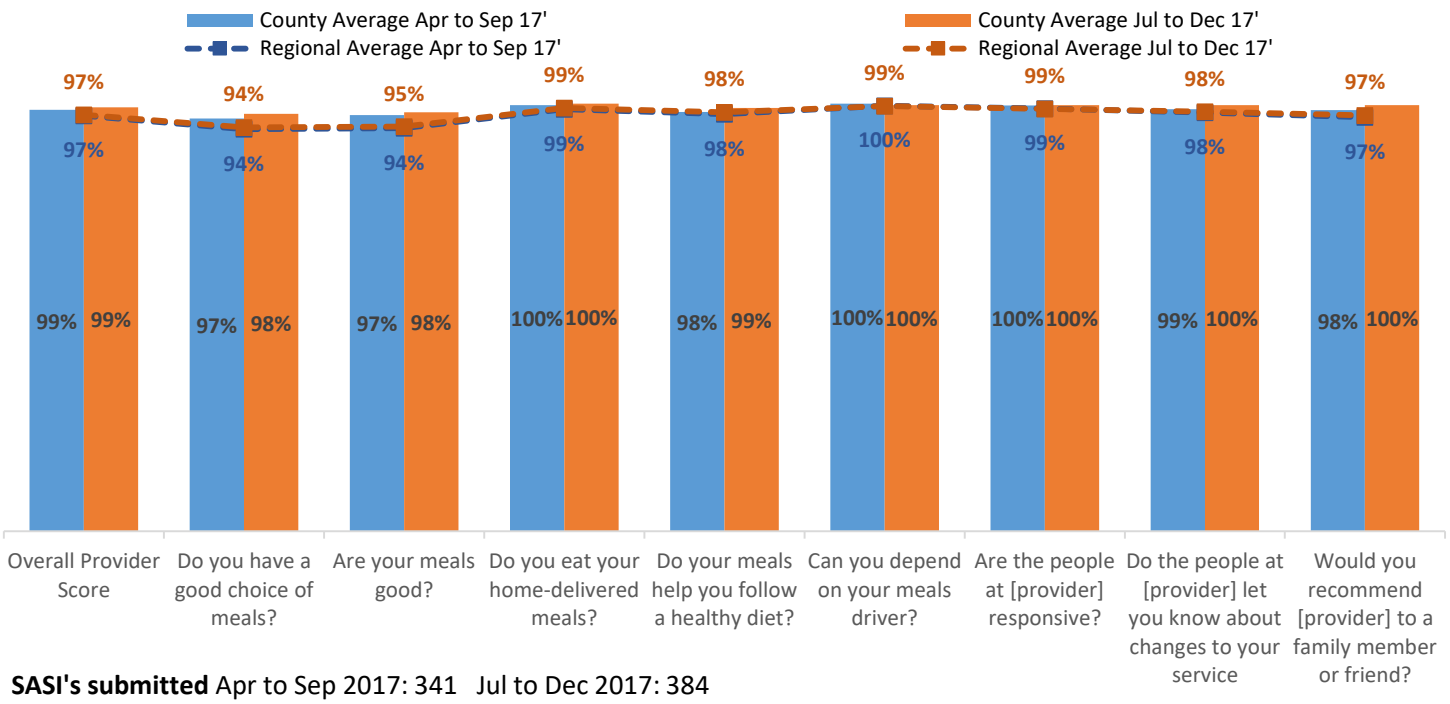
### HDM Units Delivered



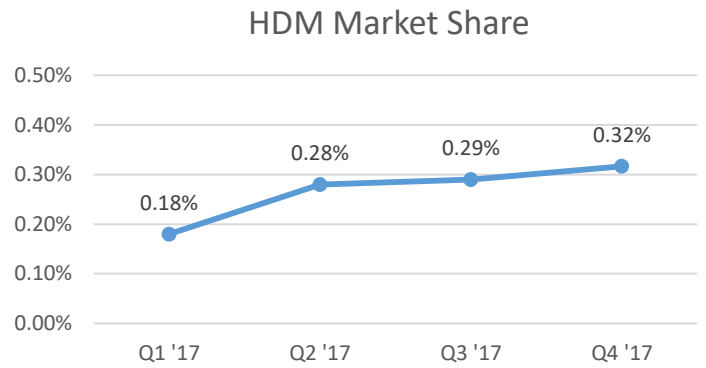
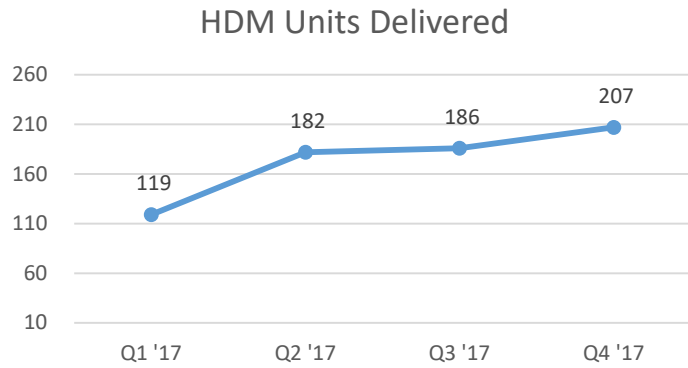
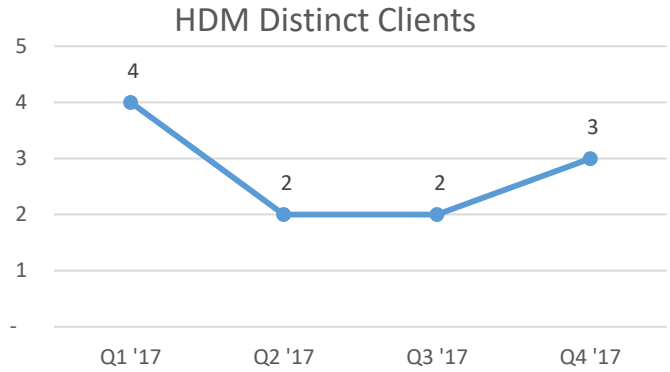
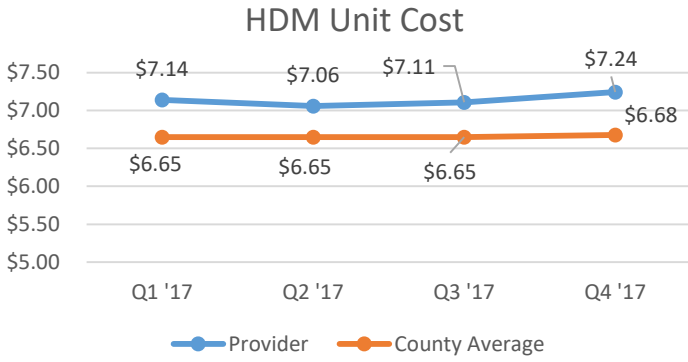
### HDM Market Share



## Overall HDM SASI Percent Yes



## Central Connections

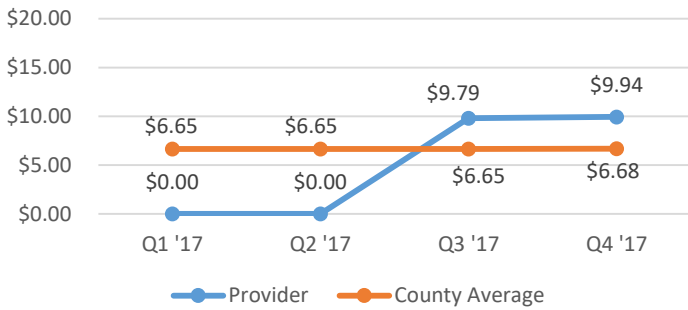


### HDM SASI Percent Yes

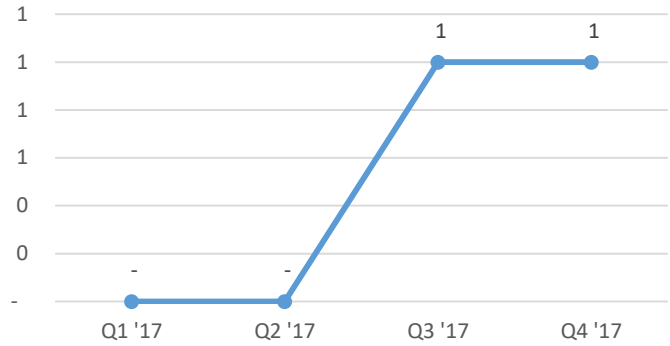
This provider did not have any SASI's submitted for Apr to Sep 2017 or Jul to Dec 2017.

## Mayerson Jewish Community Center

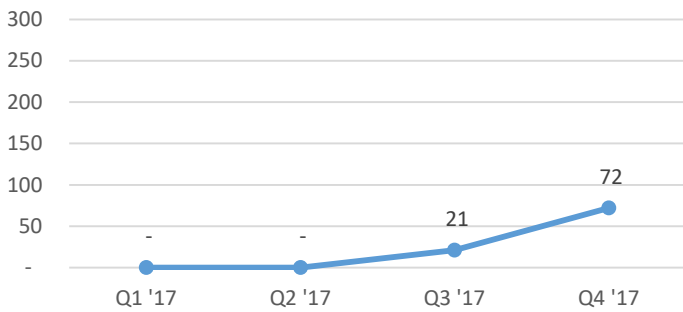
HDM Unit Cost



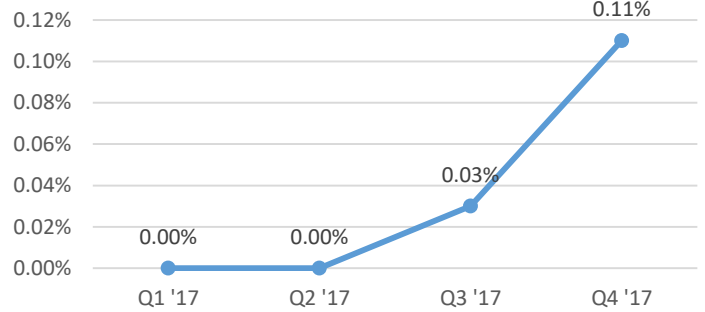
HDM Distinct Clients



HDM Units Delivered



HDM Market Share



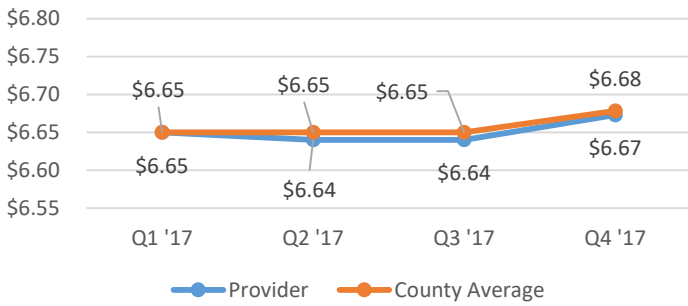
### HDM SASI Percent Yes

This provider did not have any SASI's submitted for Apr to Sep 2017 or Jul to Dec 2017.

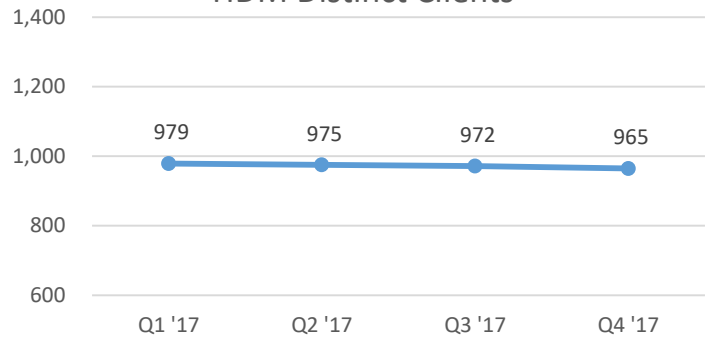


# Warren County Community Services

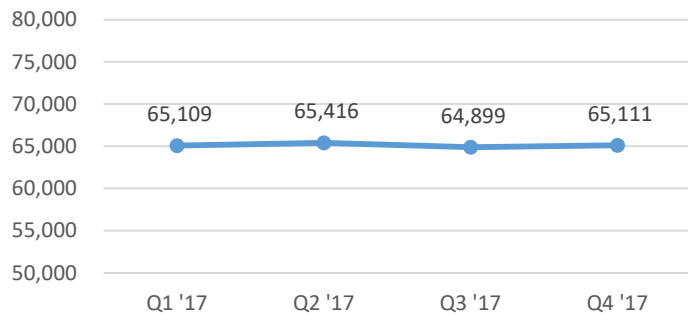
### HDM Unit Cost



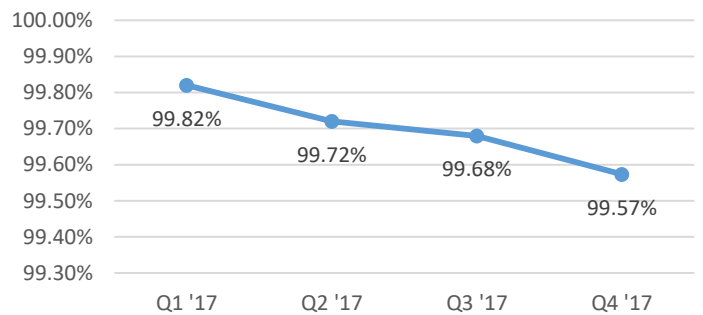
### HDM Distinct Clients



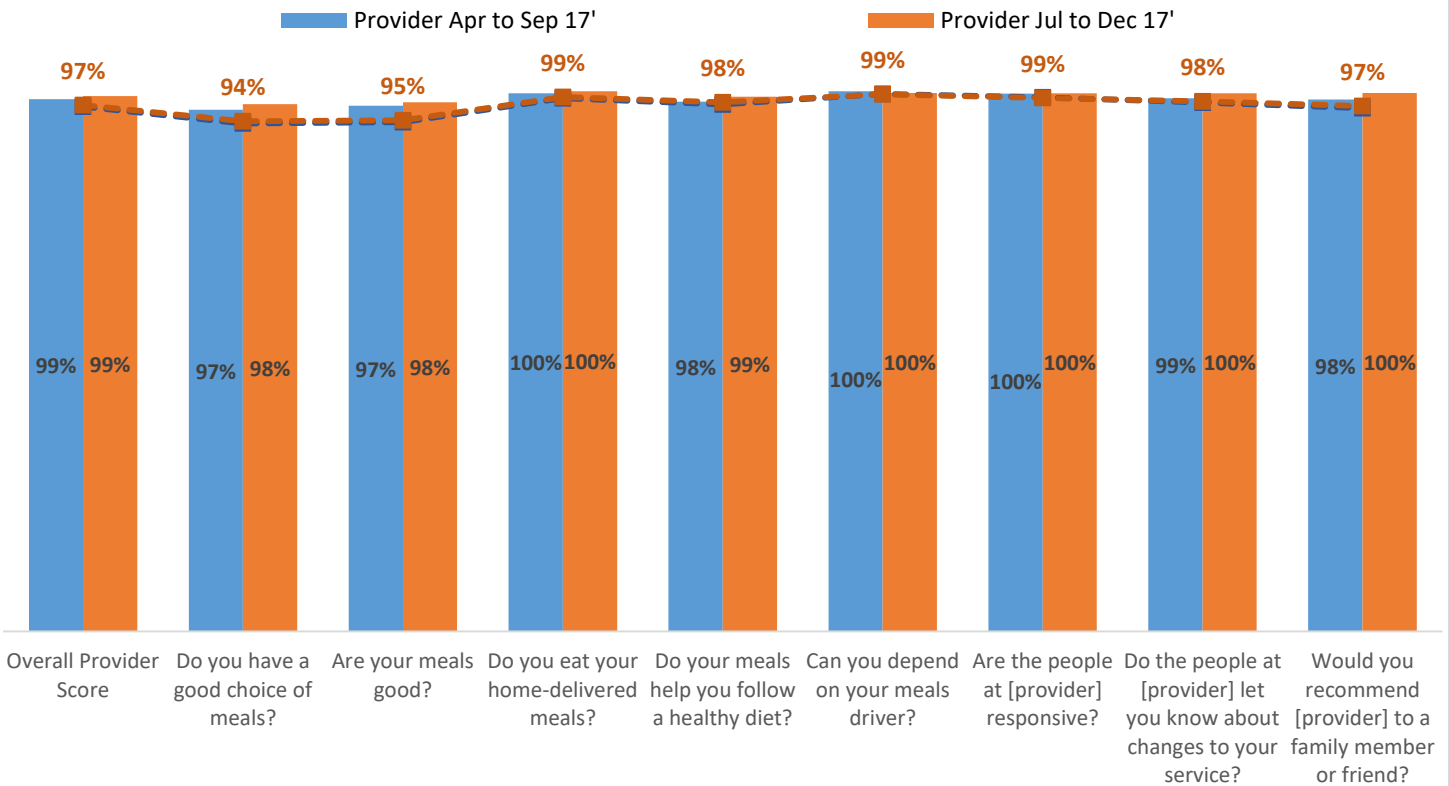
### HDM Units Delivered



### HDM Market Share



## HDM SASI Percent Yes

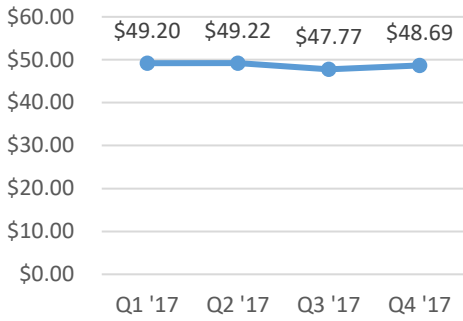


SASI's submitted Apr to Sep 2017: 341 July to Dec 2017: 384

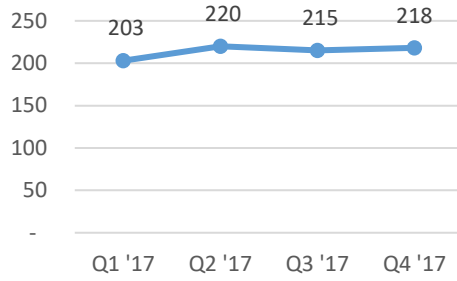
# Transportation

## County Overview

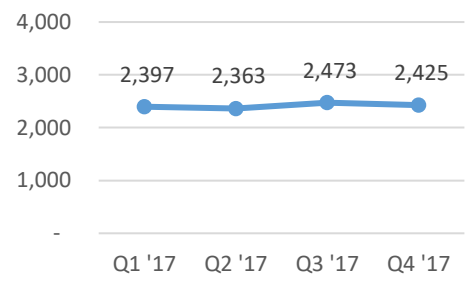
Transportation Unit Cost



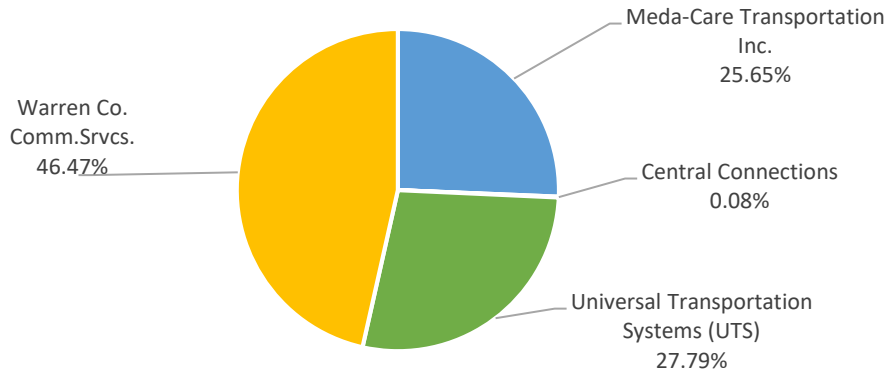
Transportation Distinct Clients



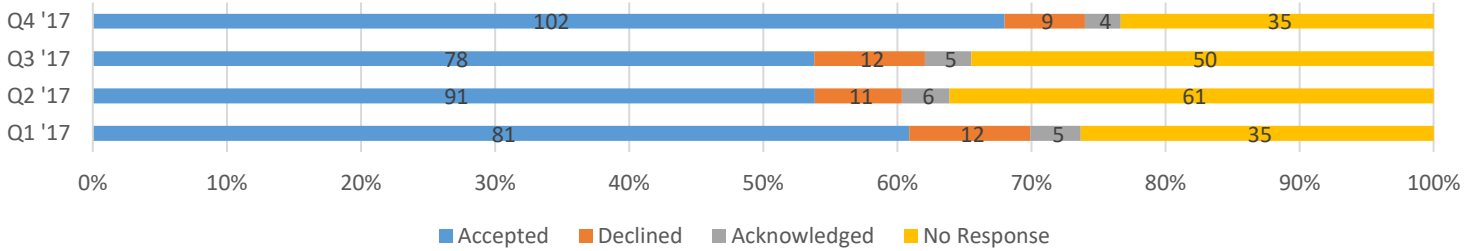
Transportation Units Served



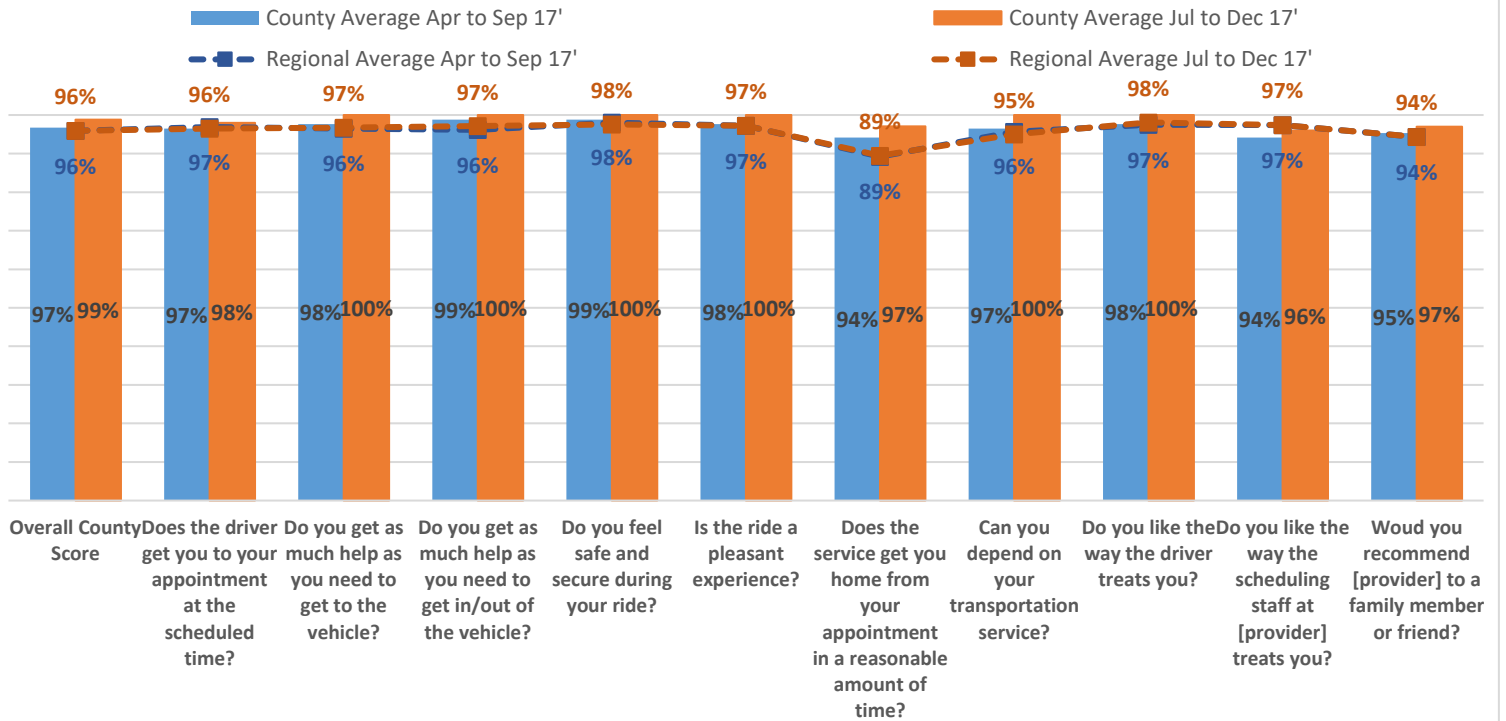
Transportation Market Share



Transportation RFS Accept/Decline



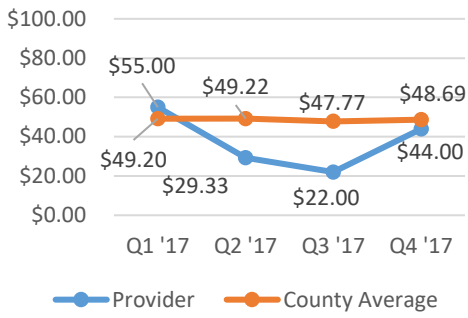
## Overall Transportation SASI Yes



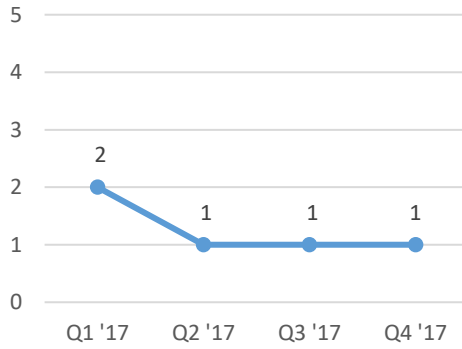
SASI's submitted Apr to Sep 2017: 110 Jul to Dec 2017: 147

# Central Connections

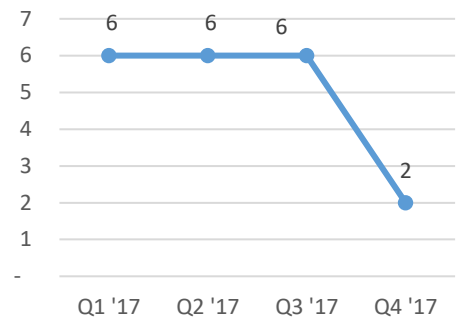
### TRANS Unit Cost



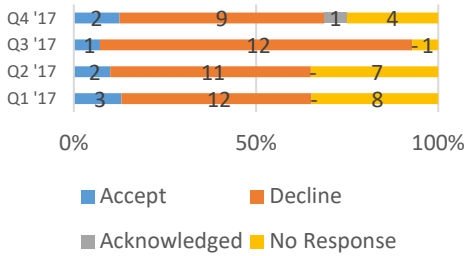
### TRANS Distinct Clients



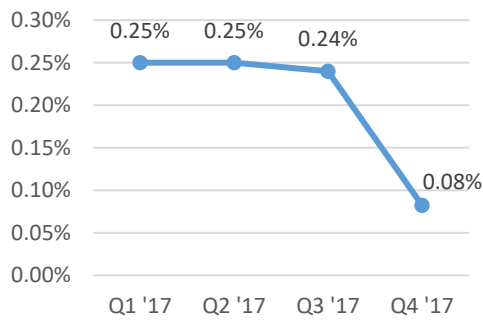
### TRANS Units Delivered



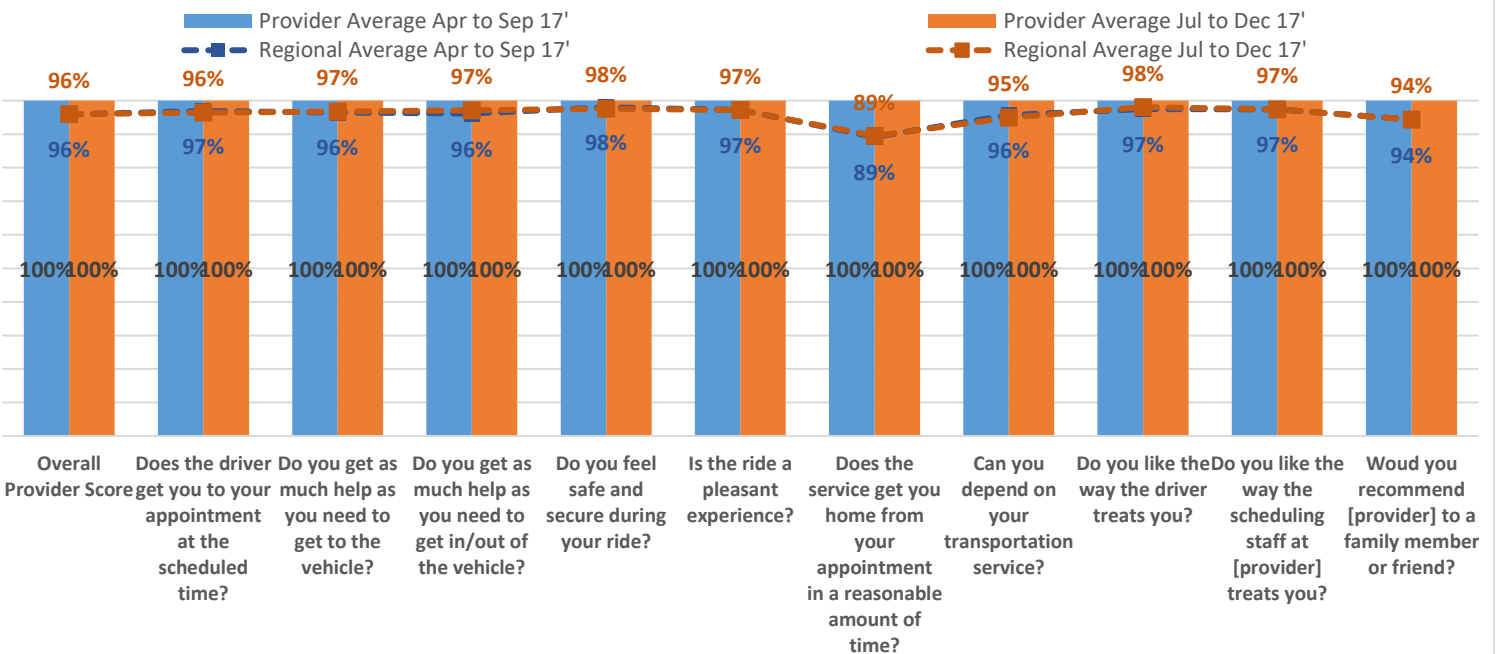
### TRANS RFS Accept/Decline



### TRANS Market Share



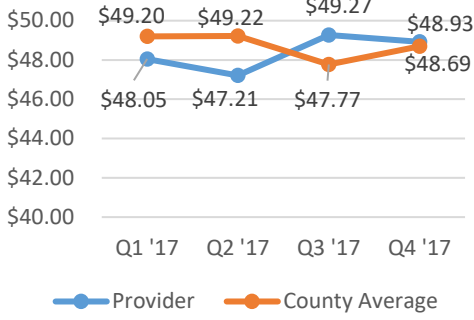
## Transportation SASI Percent Yes



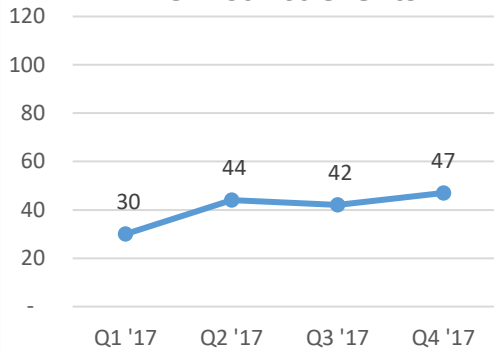
SASI's submitted Apr to Sep 2017: 2 Jul to Dec 2017: 3

# Meda-Care Transportation

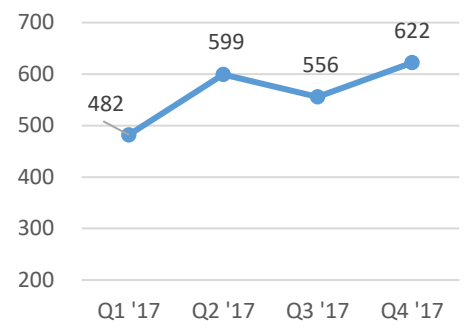
TRANS Unit Cost



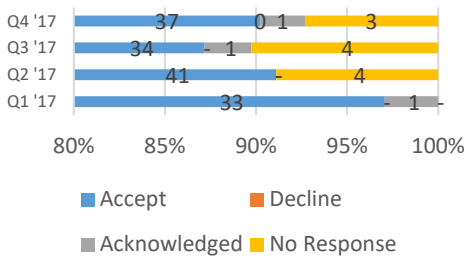
TRANS Distinct Clients



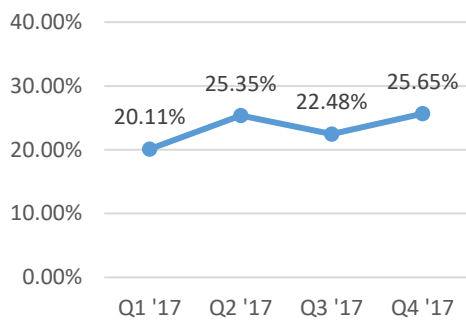
TRANS Units Delivered



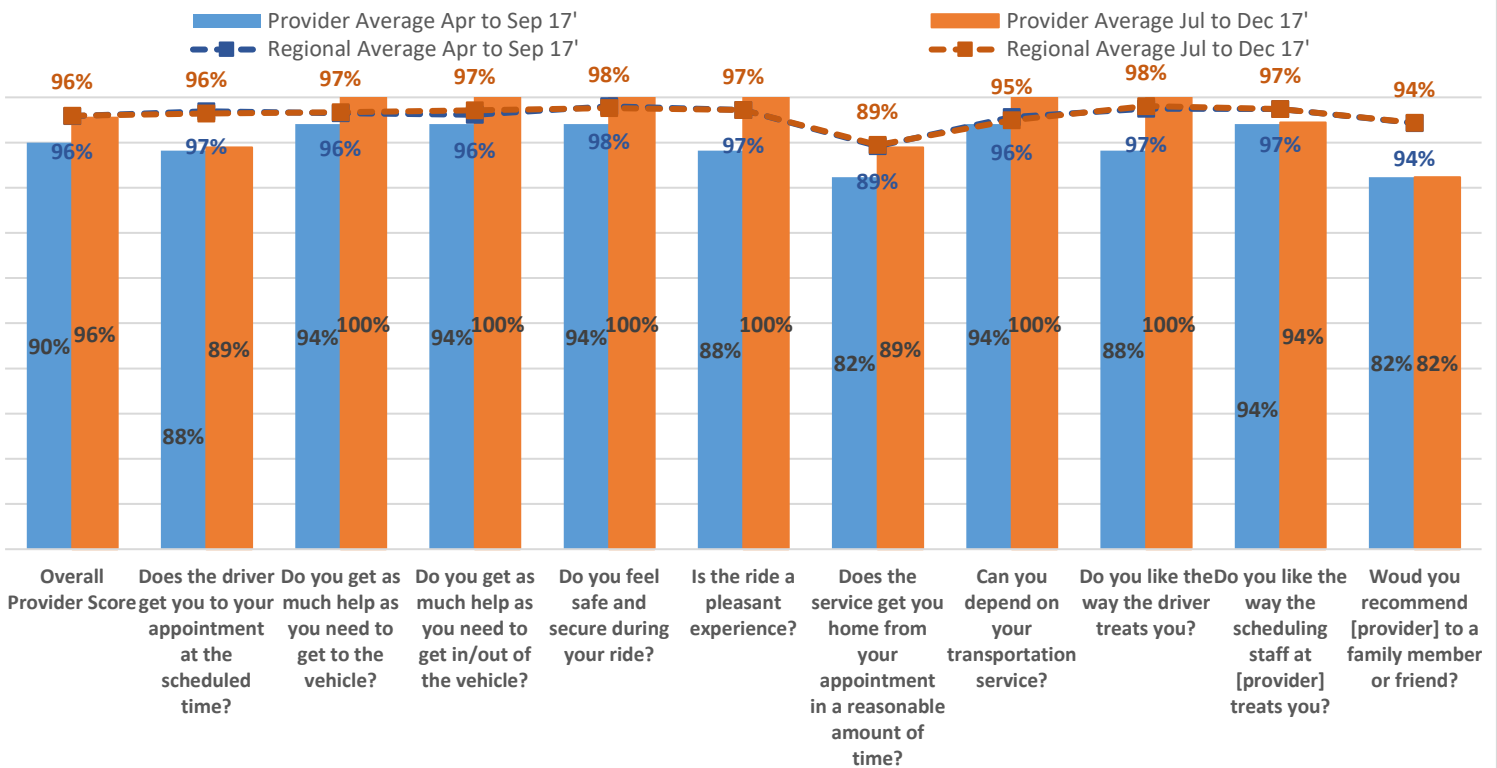
TRANS RFS Accept/Decline



TRANS Market Share



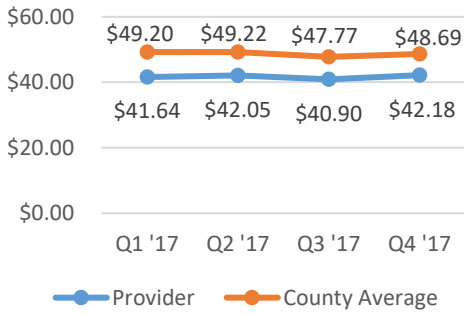
Transportation SASI Percent Yes



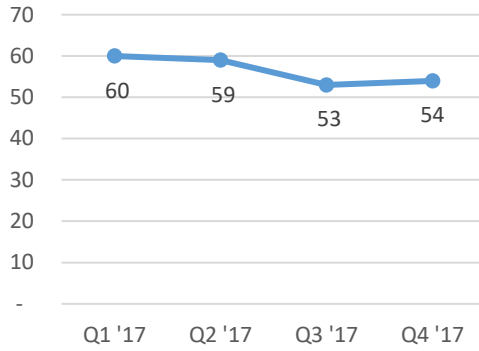
SASI's submitted Apr to Sep 2017: 18 Jul to Dec 2017: 29

# Universal Transportation Systems

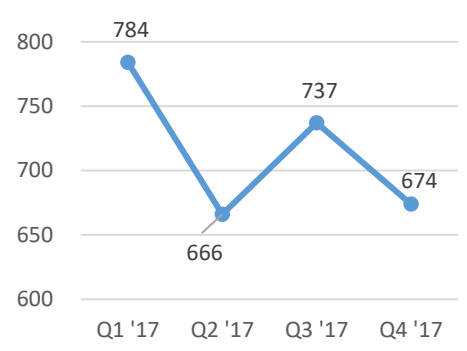
TRANS Unit Cost



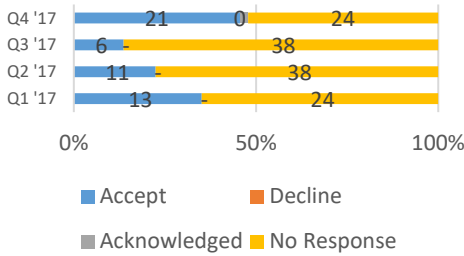
TRANS Distinct Clients



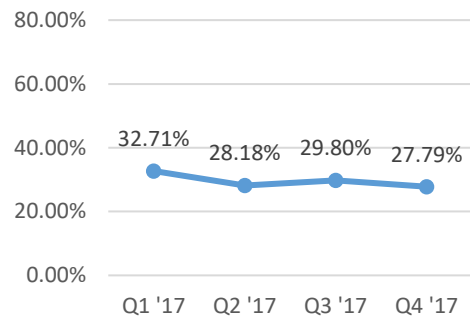
TRANS Units Delivered



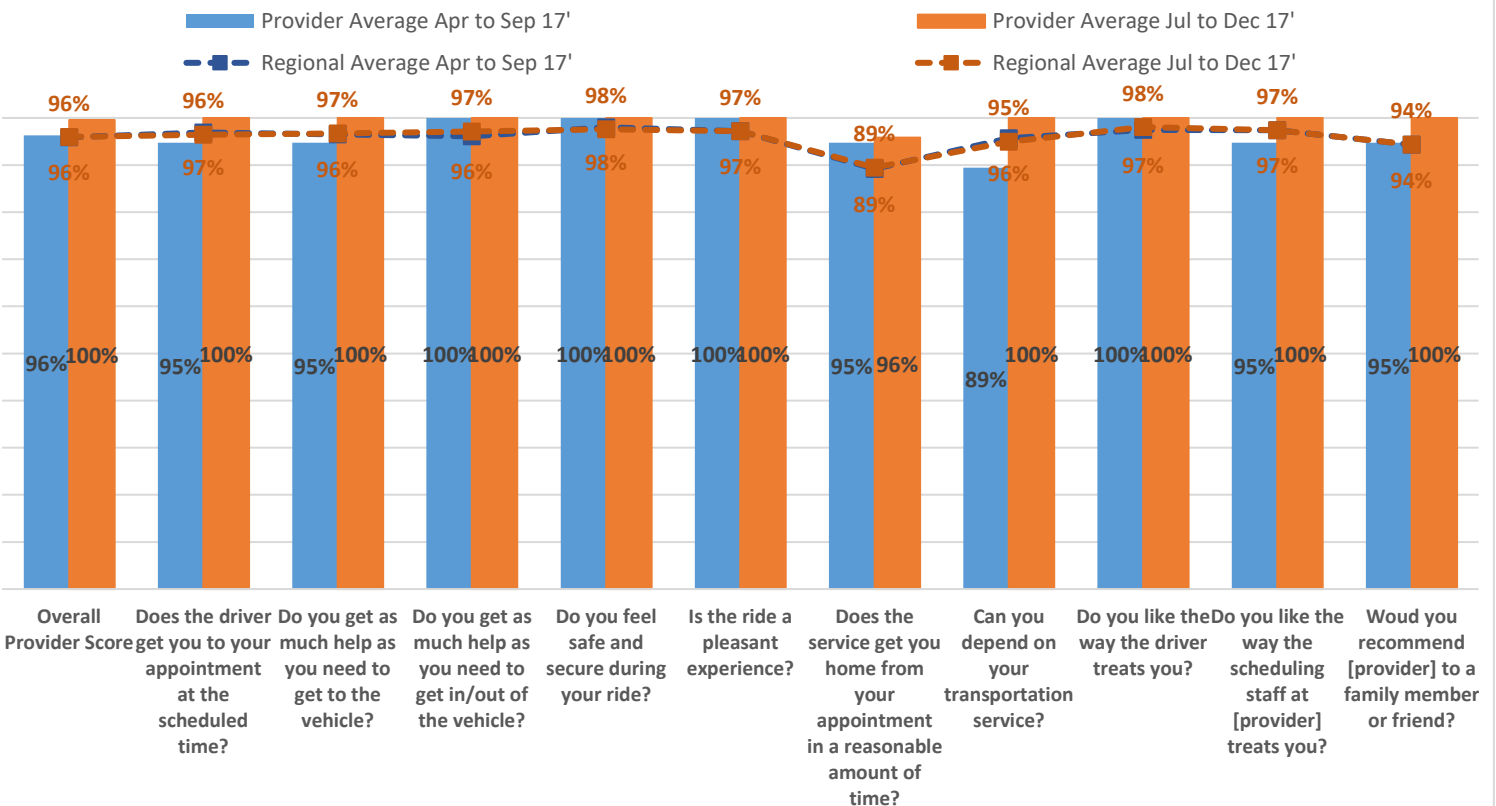
TRANS RFS Accept/Decline



TRANS Market Share



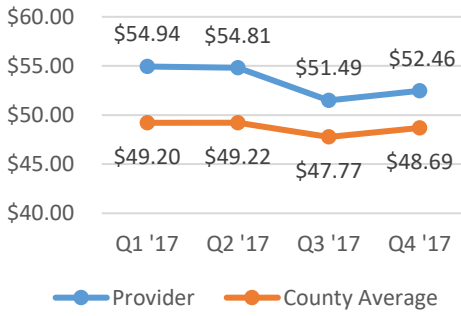
Transportation SASI Percent Yes



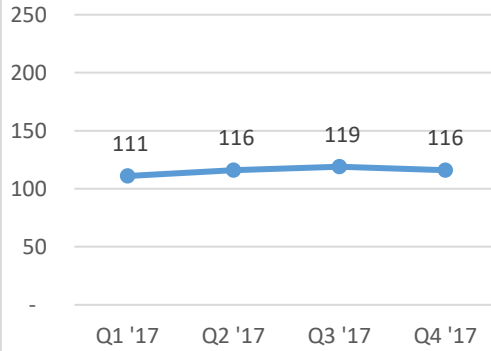
SASI's submitted Apr to Sep 2017: 29 Jul to Dec: 30

# Warren County Community Services

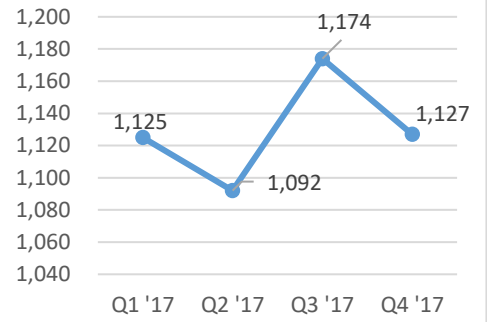
TRANS Unit Cost



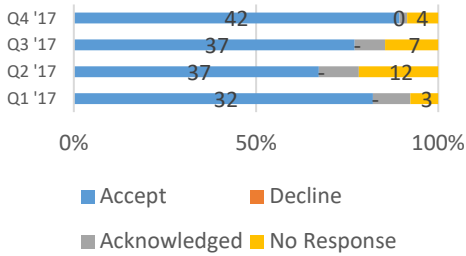
TRANS Distinct Clients



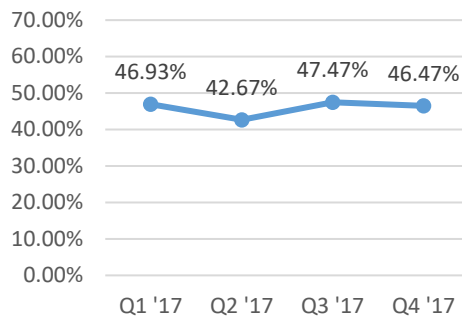
TRANS Units Delivered



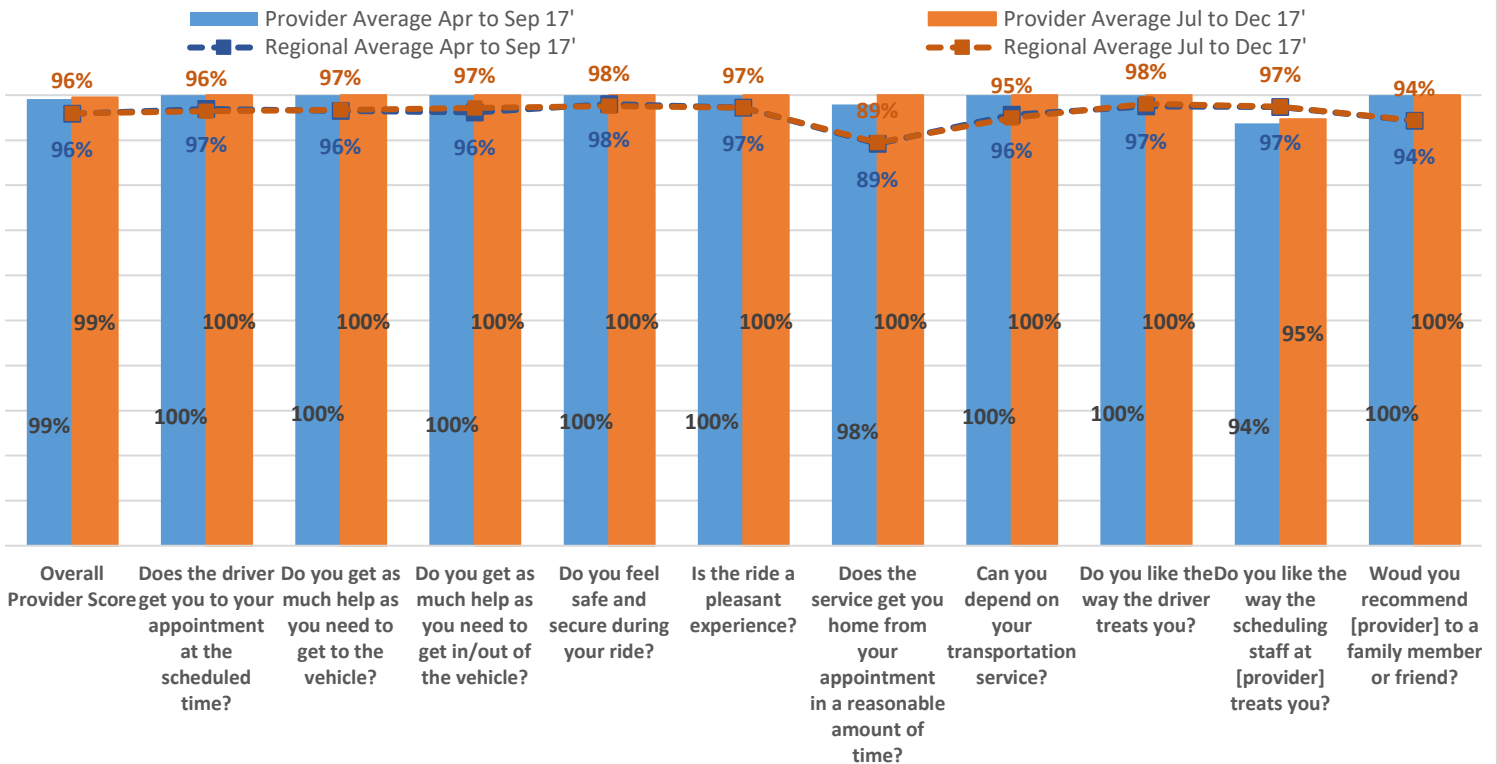
TRANS RFS Accept/Decline



TRANS Market Share



Transportation SASI Percent Yes

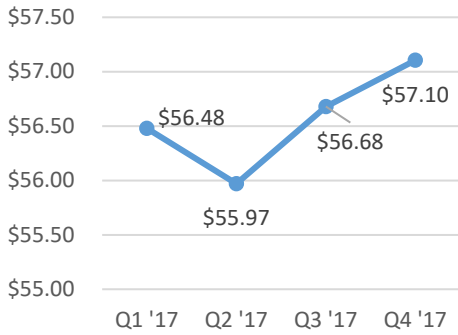


SASI's submitted Apr to Sep 2017: 61 Jul to Dec: 85

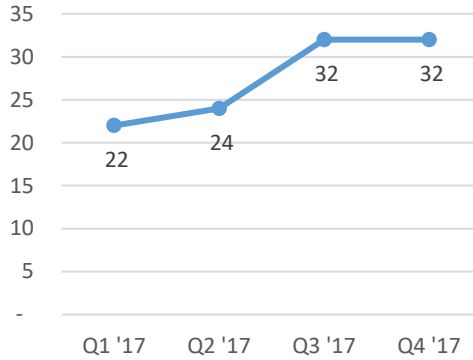
# Adult Day Services

## County Overview

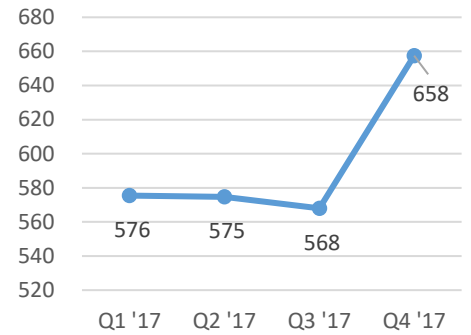
### ADS Unit Cost



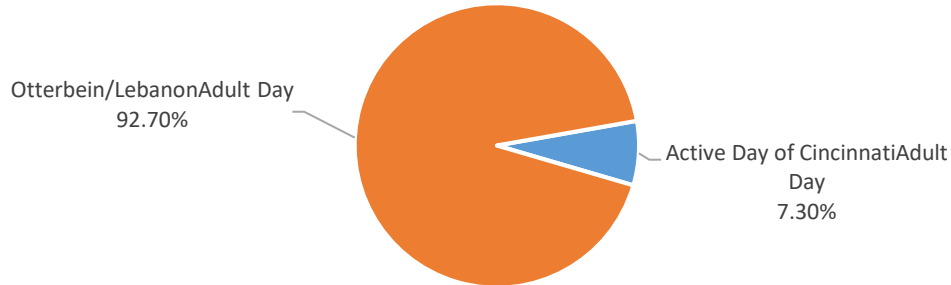
### ADS Distinct Clients



### ADS Units Delivered

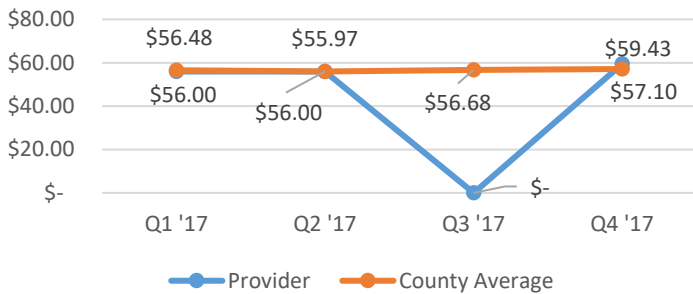


### ADS Market Share

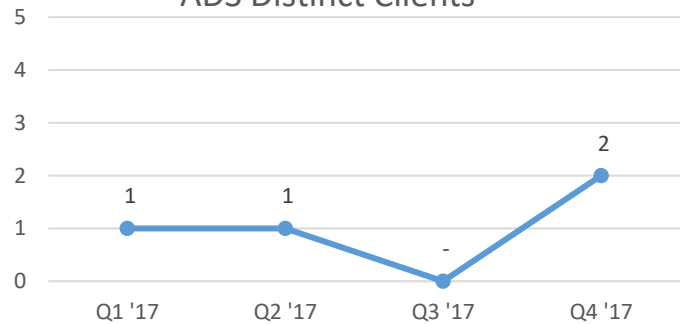


## Active Day of Cincinnati

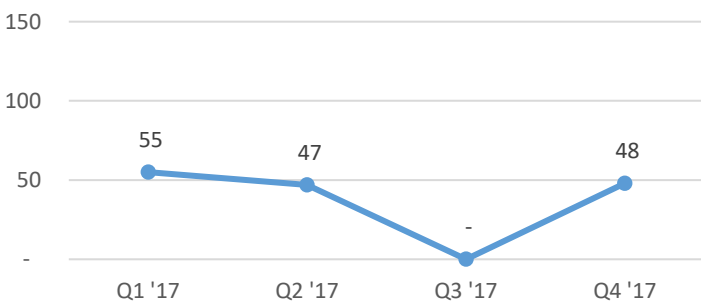
### ADS Unit Cost



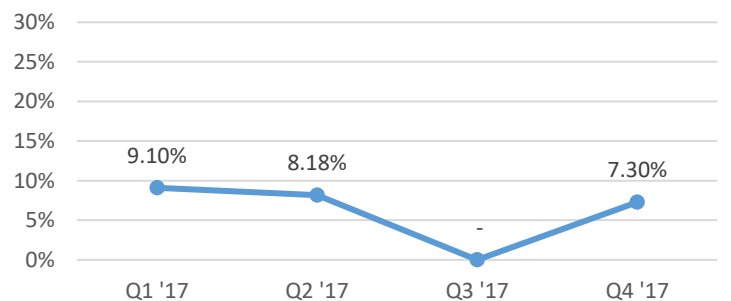
### ADS Distinct Clients



### ADS Units Delivered



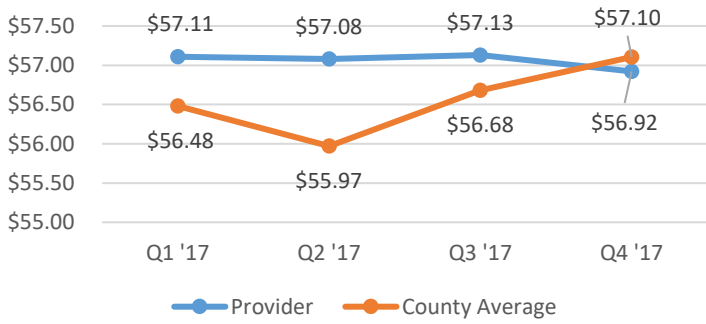
### ADS Market Share



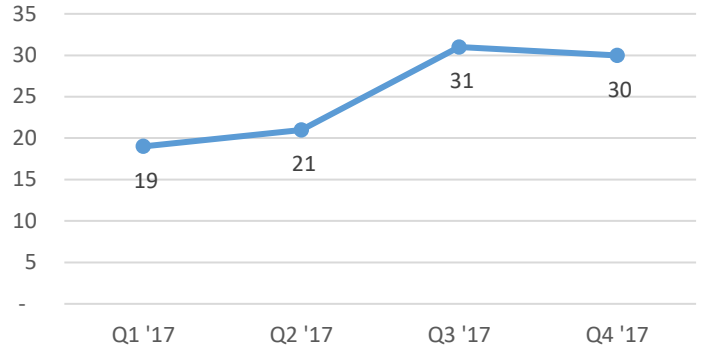


# Otterbein Lebanon Adult Day Service

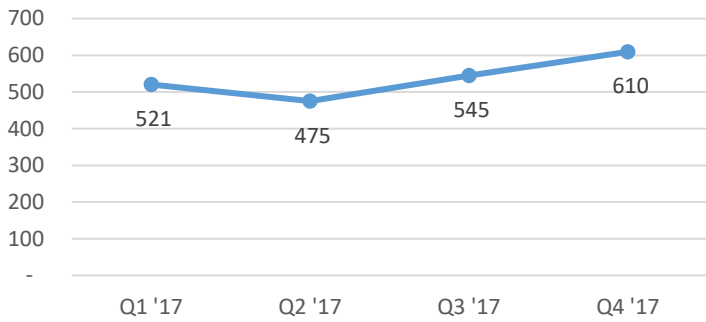
### ADS Unit Cost



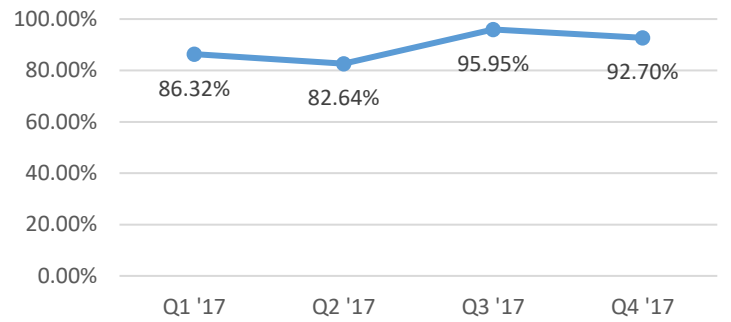
### ADS Distinct Clients



### ADS Units Delivered



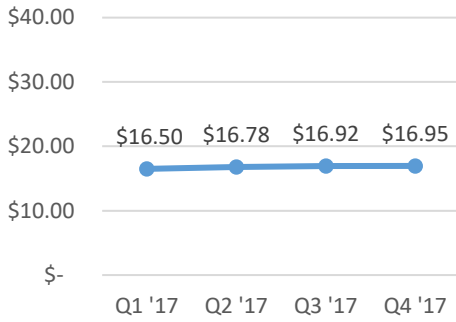
### ADS Market Share



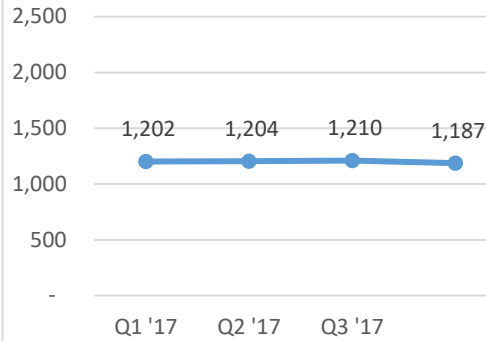
# Electronic Monitoring System

## County Overview

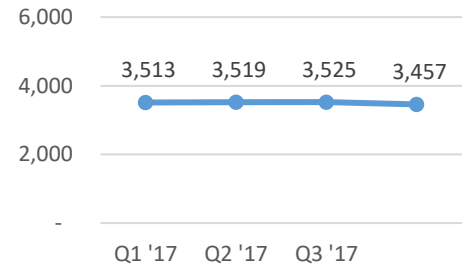
EMS Unit Cost



EMS Distinct Clients

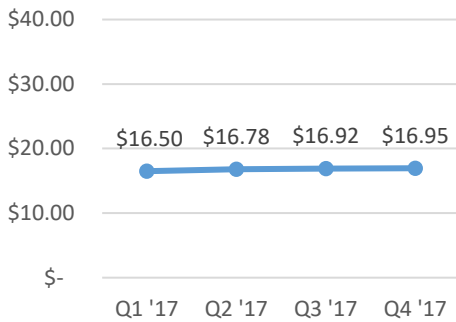


EMS Units Delivered

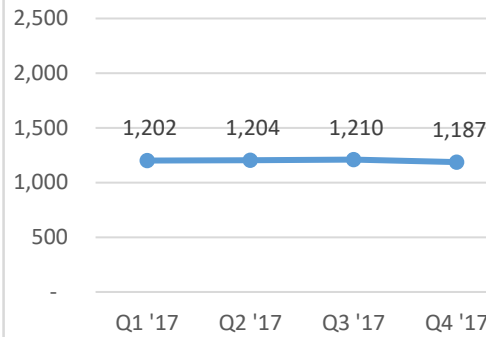


## Guardian Medical Monitoring

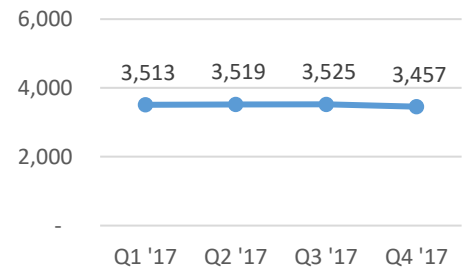
EMS Unit Cost



EMS Distinct Clients



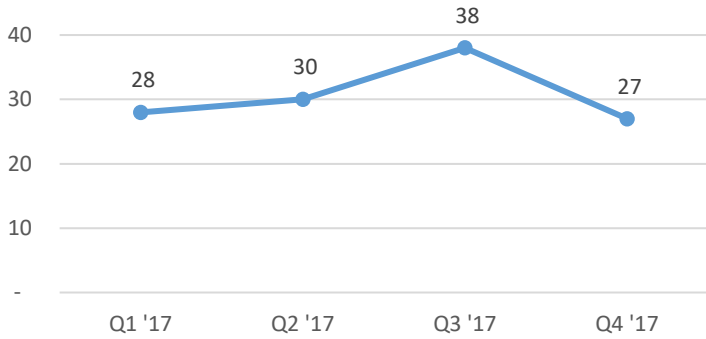
EMS Units Delivered



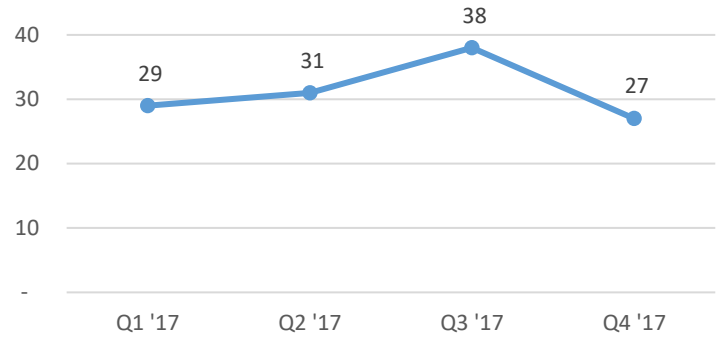
# Home Modification

## County Overview

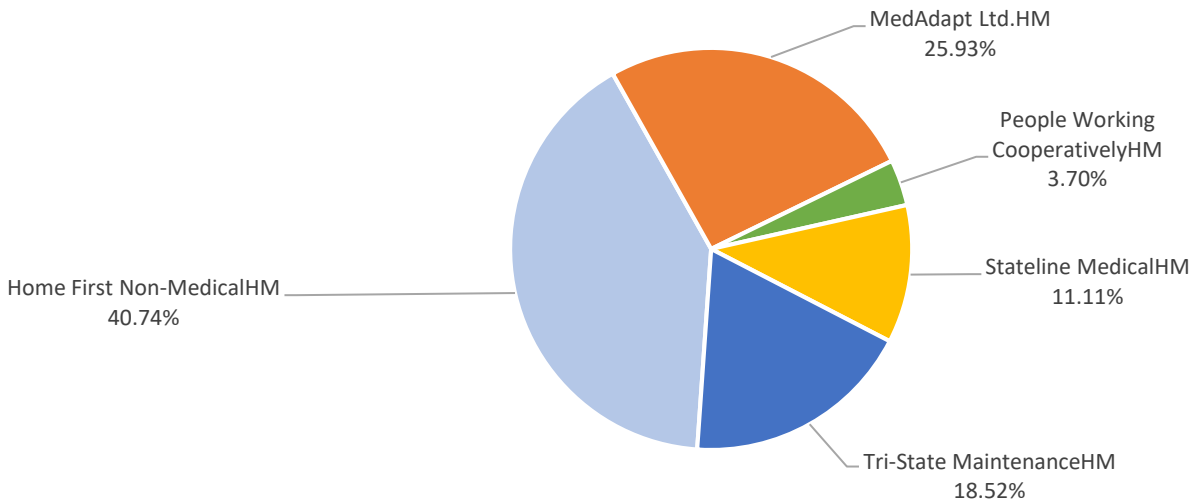
### HM Distinct Clients



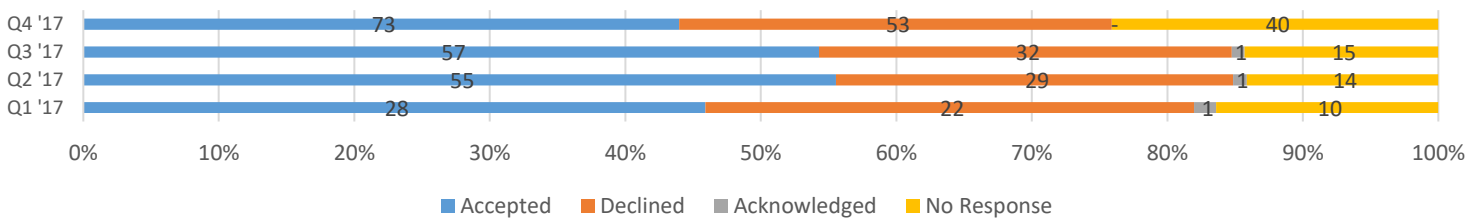
### HM Units Delivered



### HM Market Share

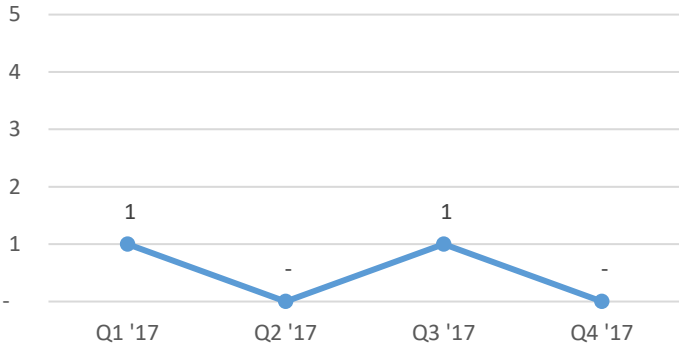


### HM RFS Accept/Decline

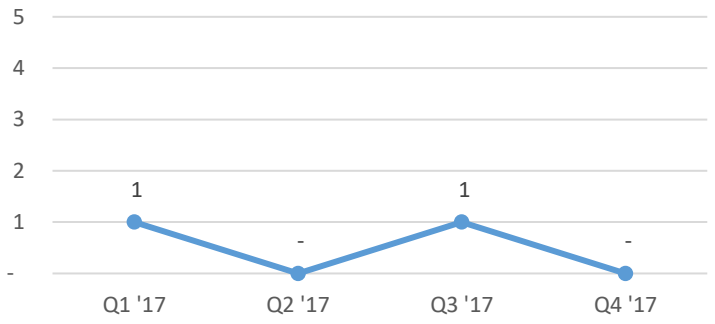


## Emerson Heating & Cooling

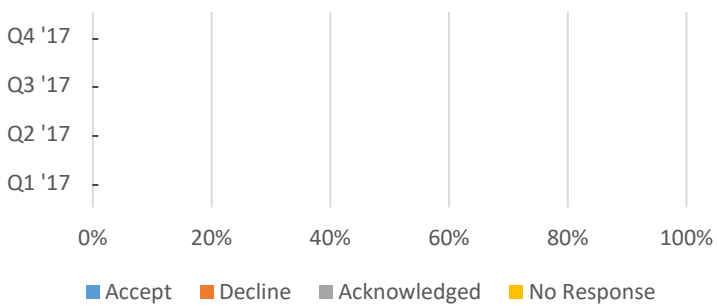
HM Distinct Clients



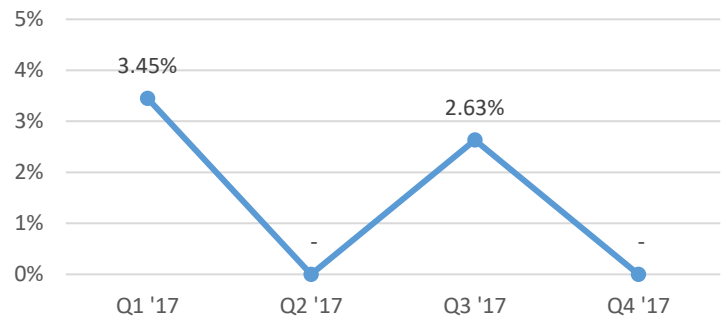
HM Units Delivered



HM RFS Accept/Decline

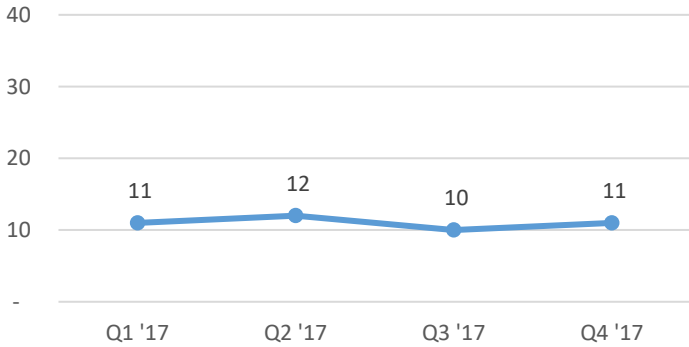


HM Market Share

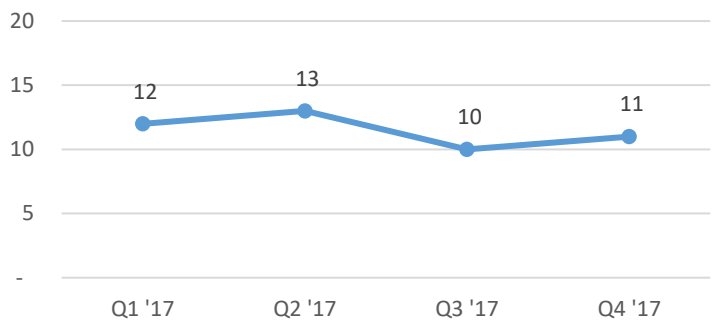


## Home First Non-Medical

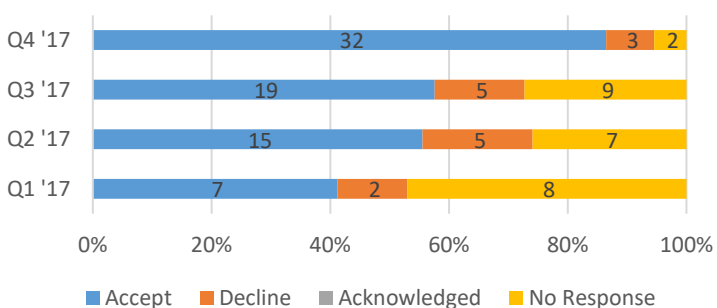
HM Distinct Clients



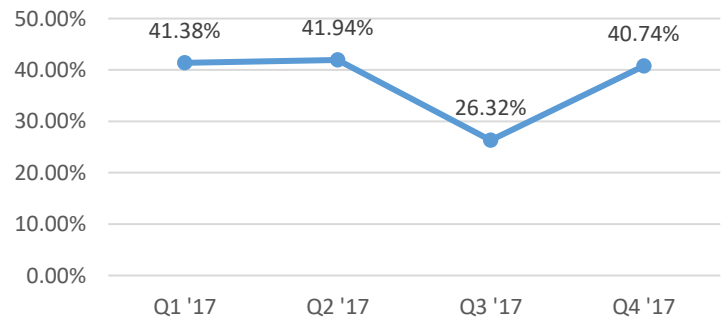
HM Units Delivered



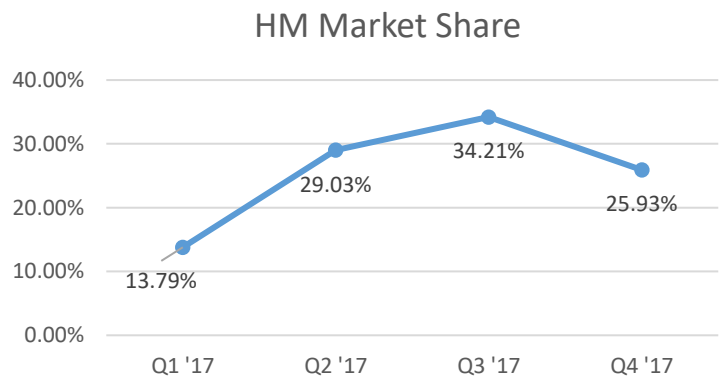
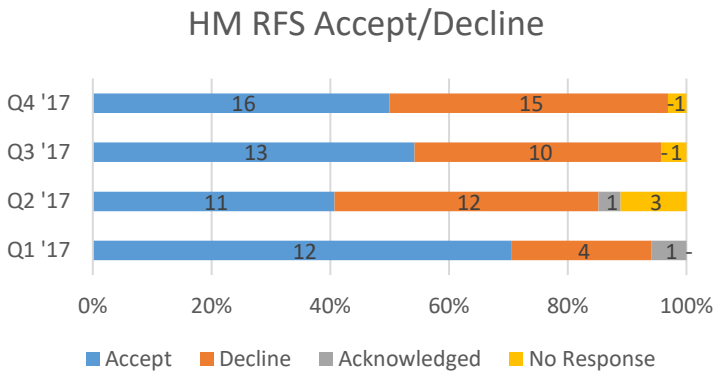
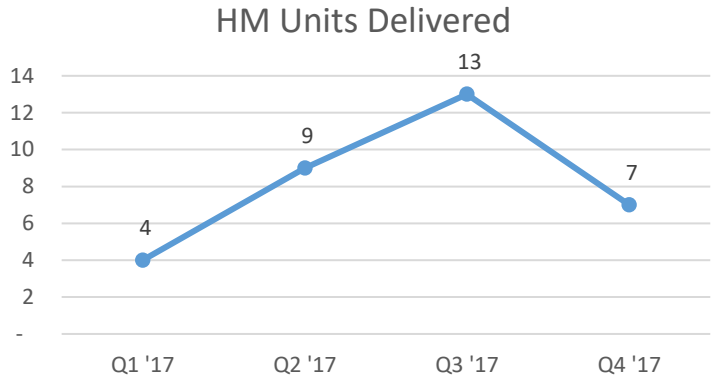
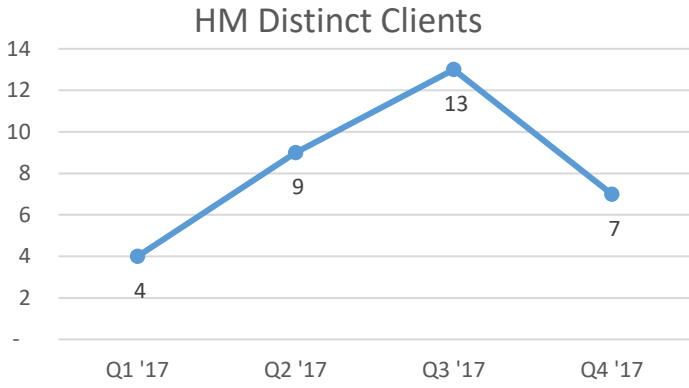
HM RFS Accept/Decline



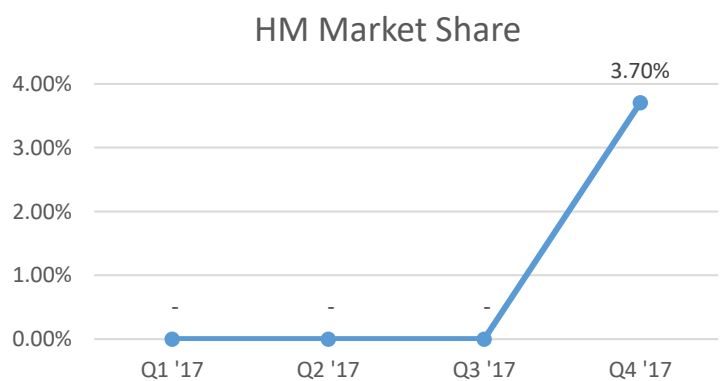
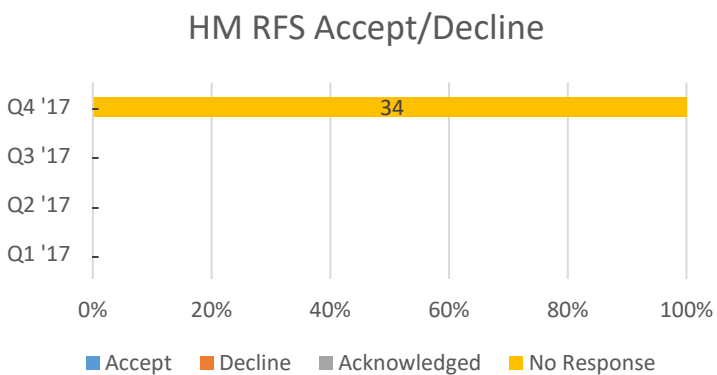
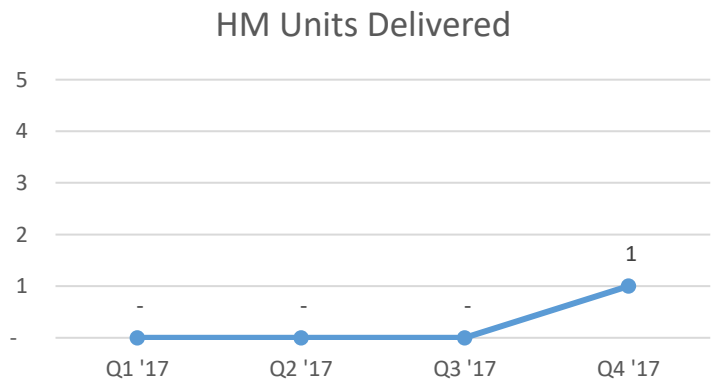
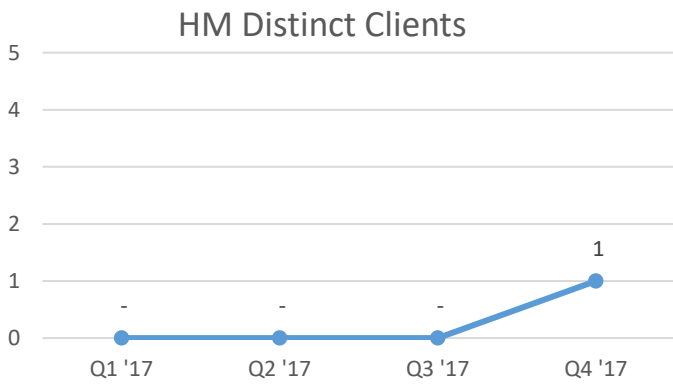
HM Market Share



# MedAdapt Ltd

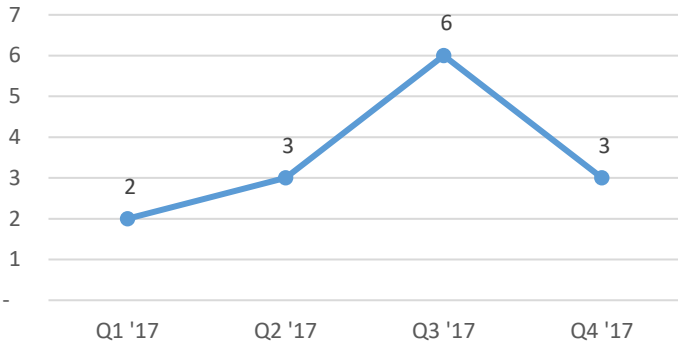


# People Working Cooperatively

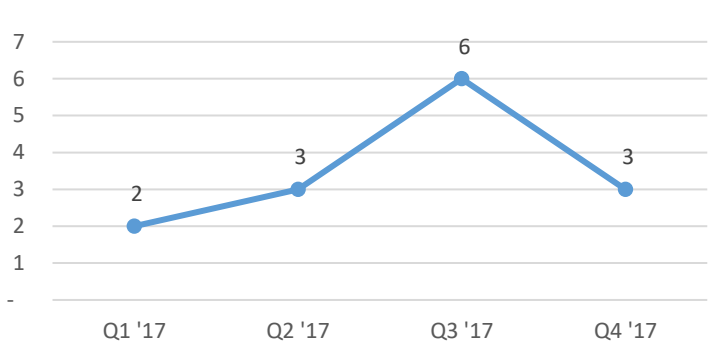


## Stateline Medical

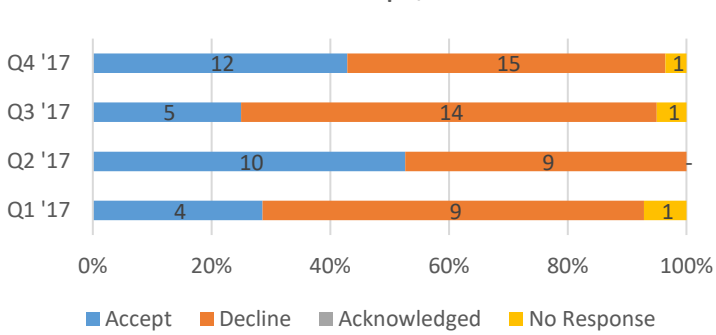
HM Distinct Clients



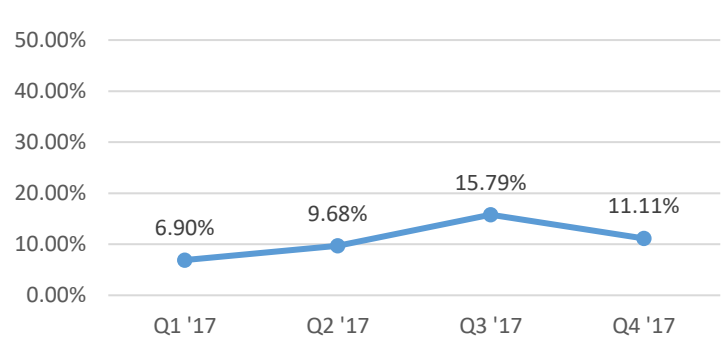
HM Units Delivered



HM RFS Accept/Decline

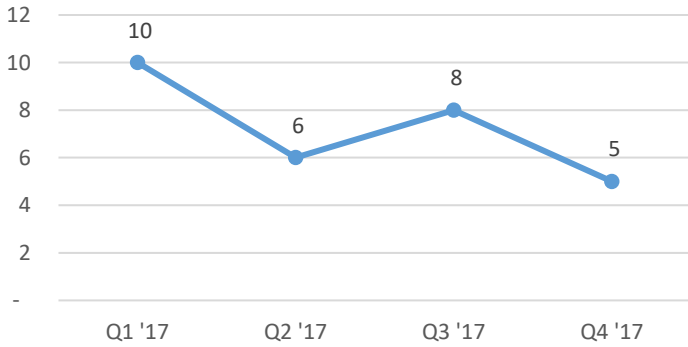


HM Market Share

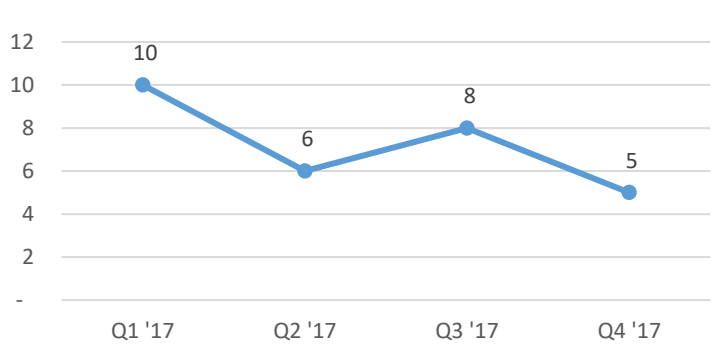


## Tri-State Maintenance

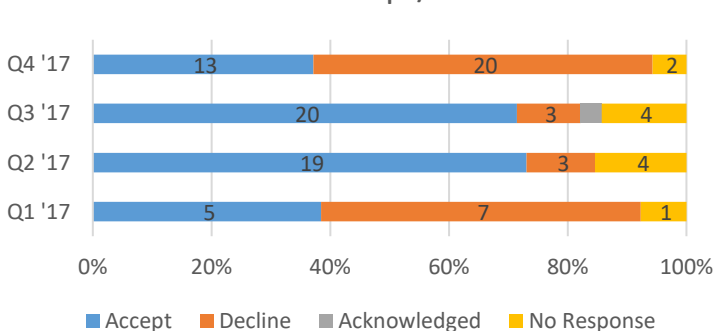
HM Distinct Clients



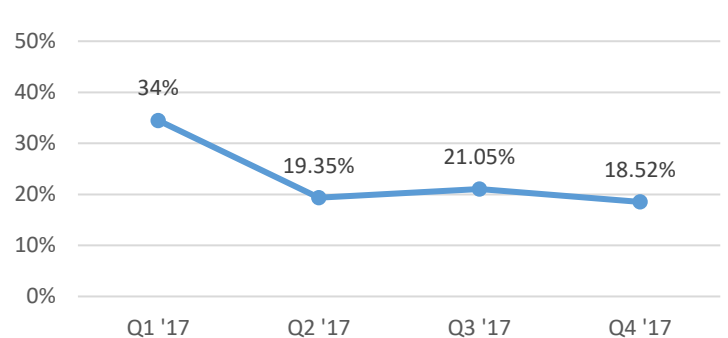
HM Units Delivered



HM RFS Accept/Decline



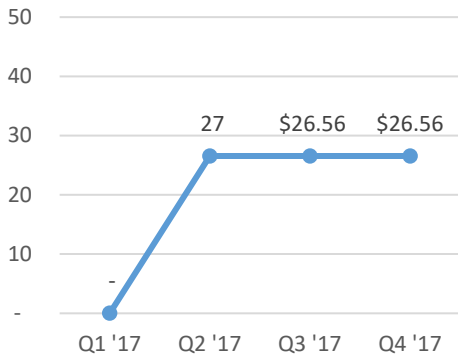
HM Market Share



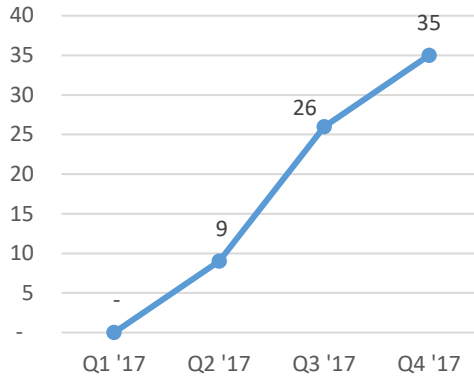
# Independent Living Assistance Tier 1

## County Overview

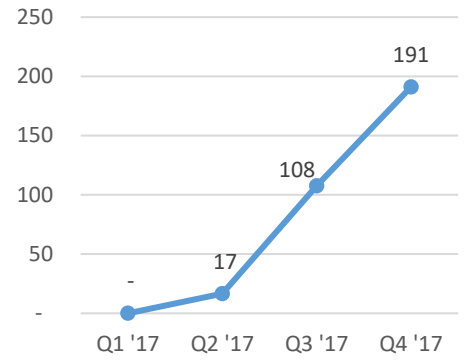
ILA Unit Cost



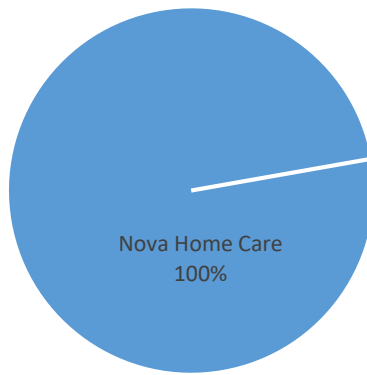
ILA Distinct Clients



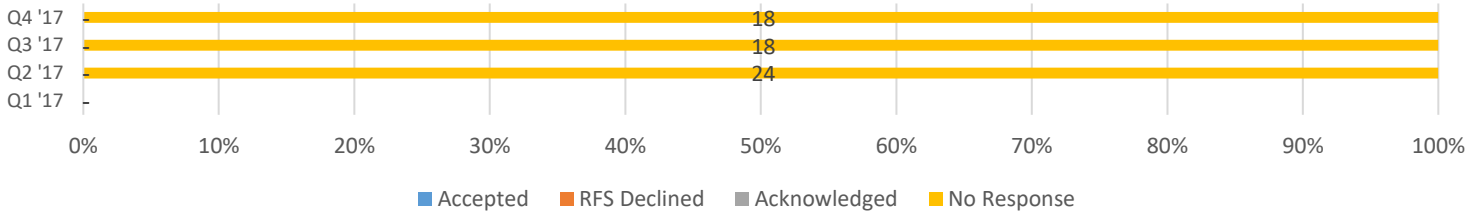
ILA Units Delivered



ILA Market Share

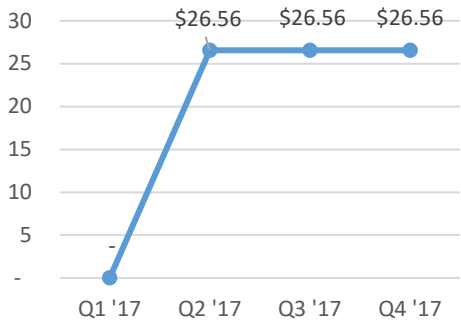


ILA RFS Accept/Decline

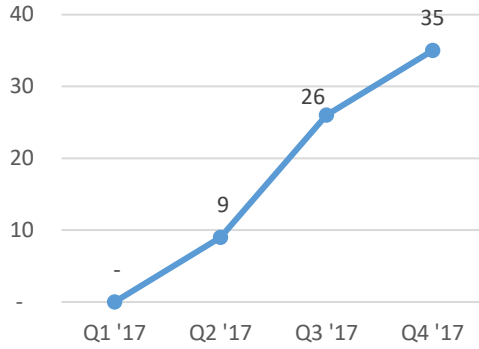


# Nova Home Care

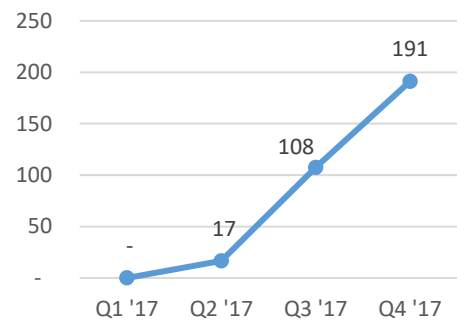
ILA Unit Cost



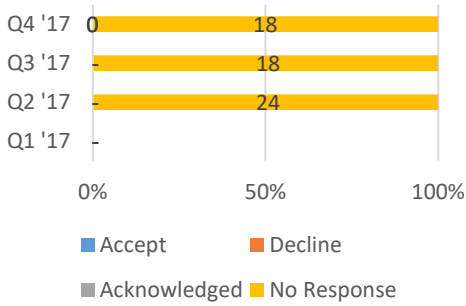
ILA Distinct Clients



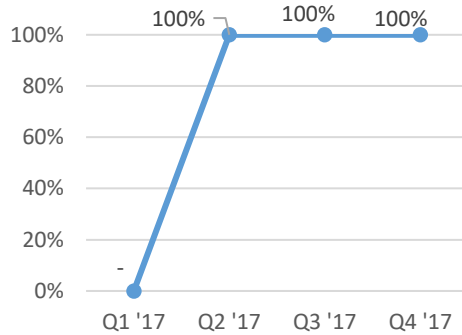
ILA Units Delivered



ILA RFS Accept/Decline



ILA Market Share

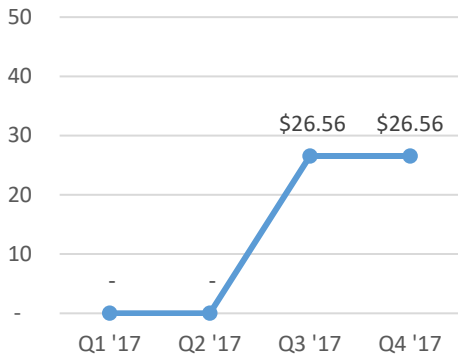




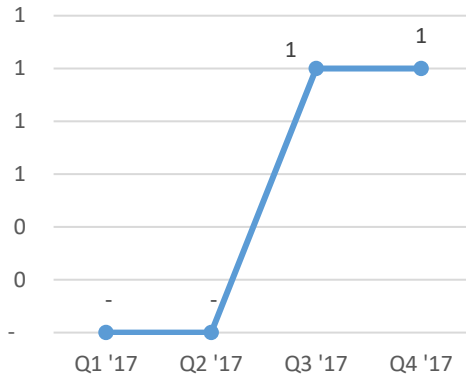
# Independent Living Assistance Tier 2

## County Overview

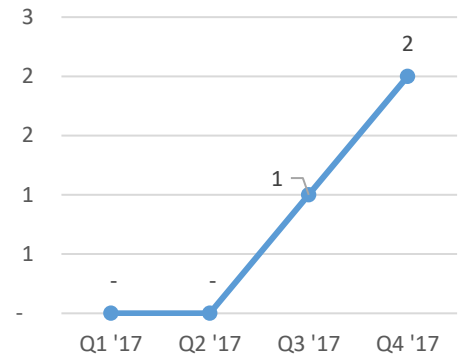
ILA Unit Cost



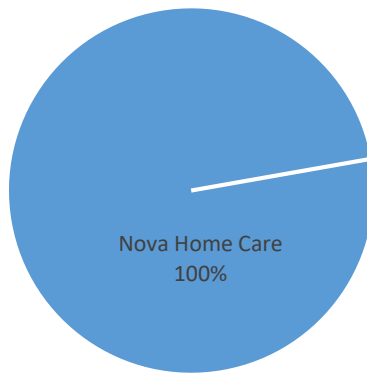
ILA Distinct Clients



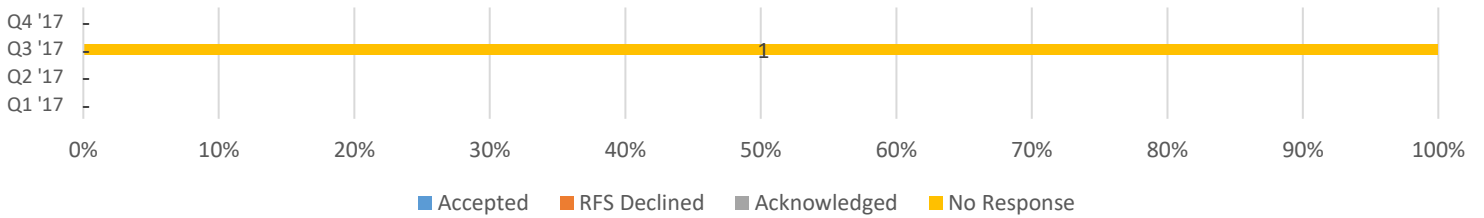
ILA Units Delivered



ILA Market Share

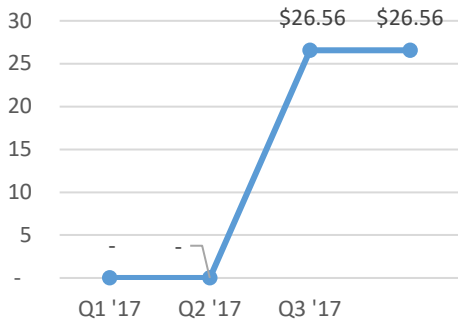


ILA RFS Accept/Decline

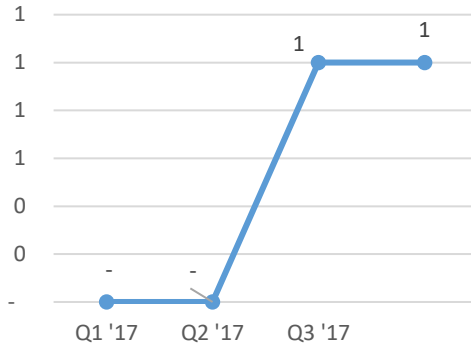


# Nova Home Care

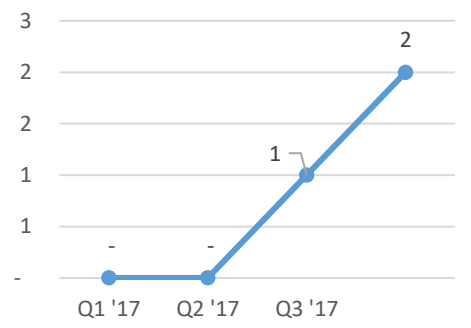
ILA Unit Cost



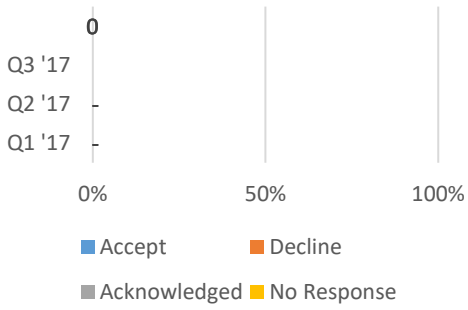
ILA Distinct Clients



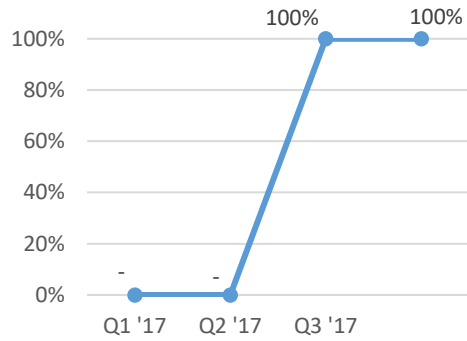
ILA Units Delivered



ILA RFS Accept/Decline



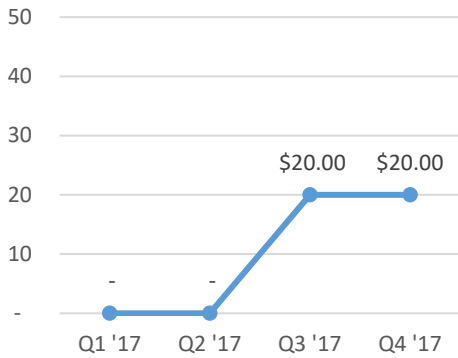
ILA Market Share



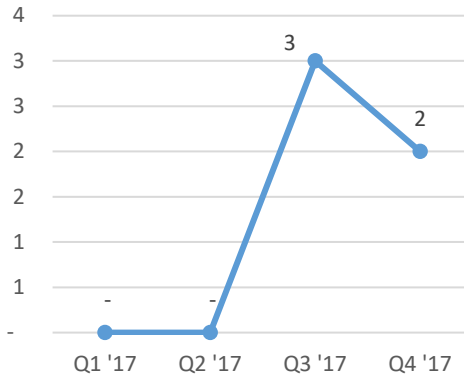
# Independent Living Assistance Tier 3

## County Overview

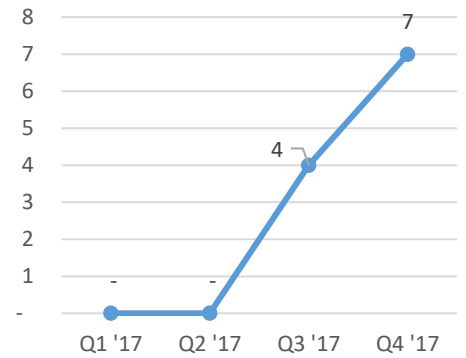
ILA Unit Cost



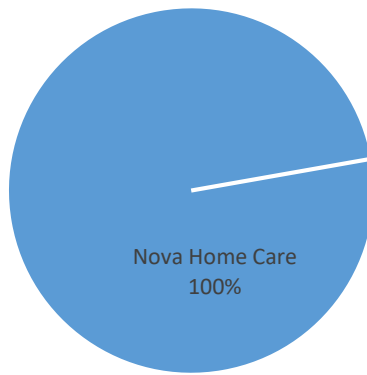
ILA Distinct Clients



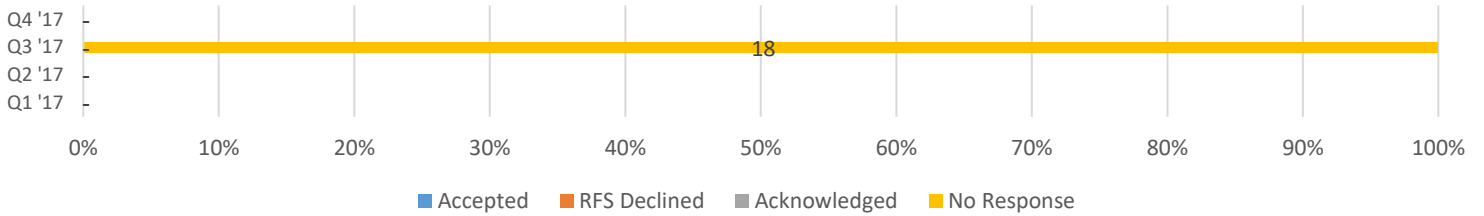
ILA Units Delivered



ILA Market Share

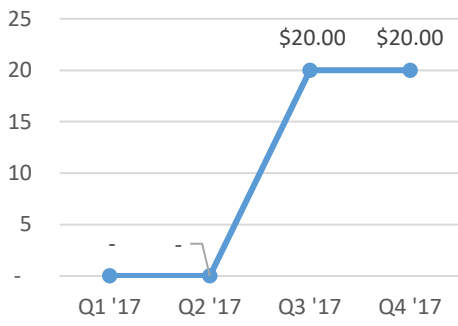


ILA RFS Accept/Decline

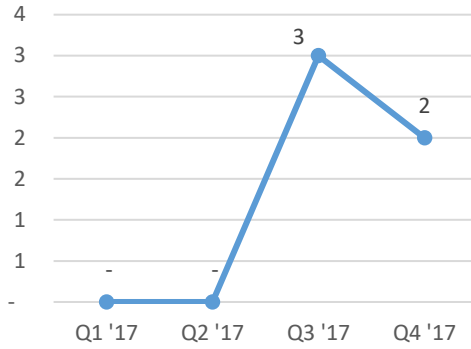


# Nova Home Care

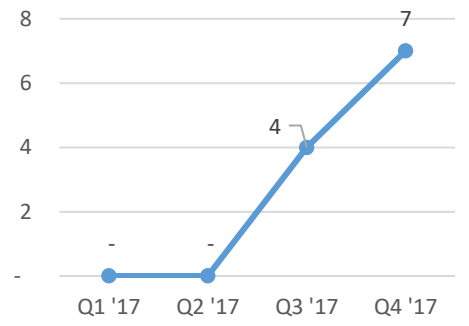
### ILA Unit Cost



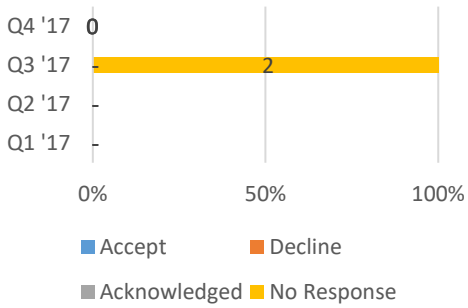
### ILA Distinct Clients



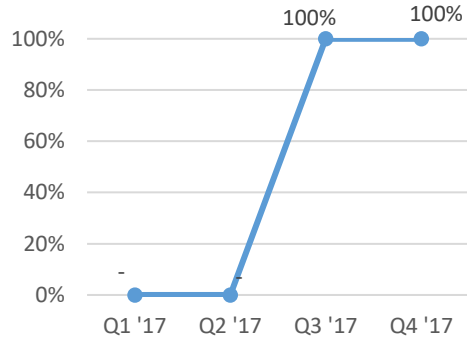
### ILA Units Delivered



### ILA RFS Accept/Decline



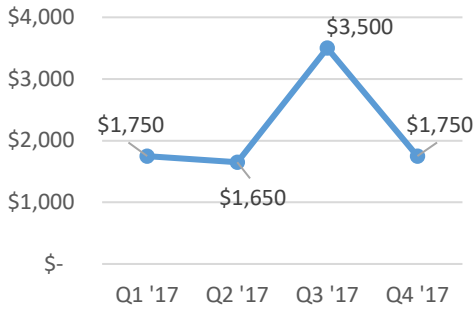
### ILA Market Share



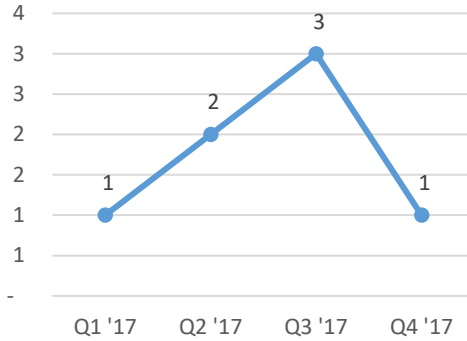
# Major Housecleaning

## County Overview

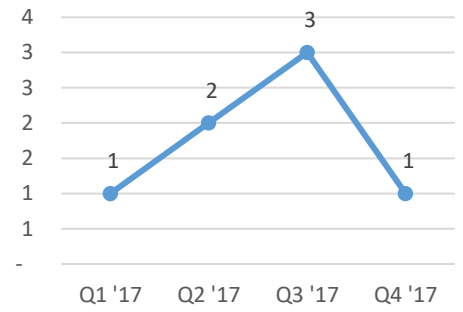
### MH Unit Cost



### MH Distinct Clients

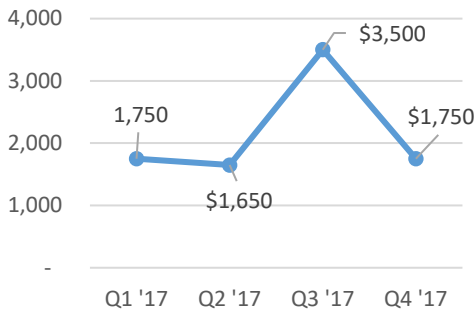


### MH Units Delivered



## Home First Non-Medical

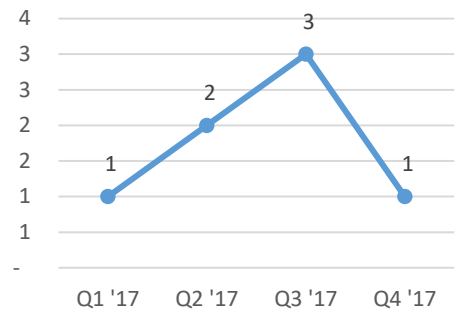
### MH Unit Cost



### MH Distinct Clients



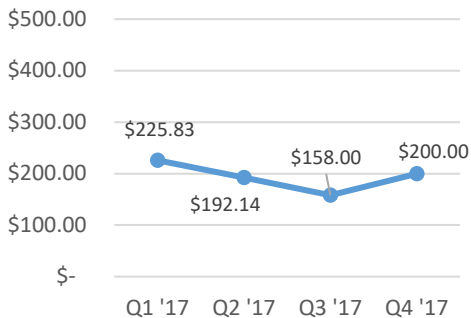
### MH Units Delivered



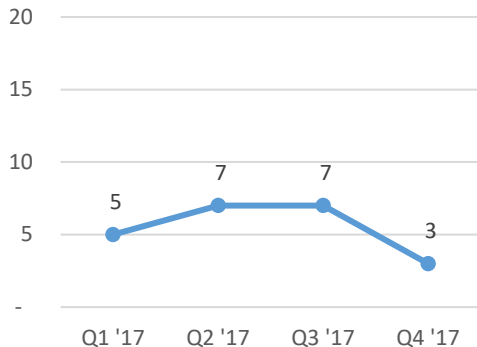
# Pest Control

## County Overview

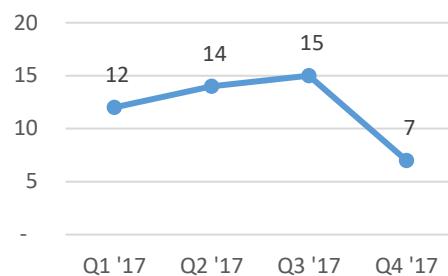
Pest Control Unit Cost



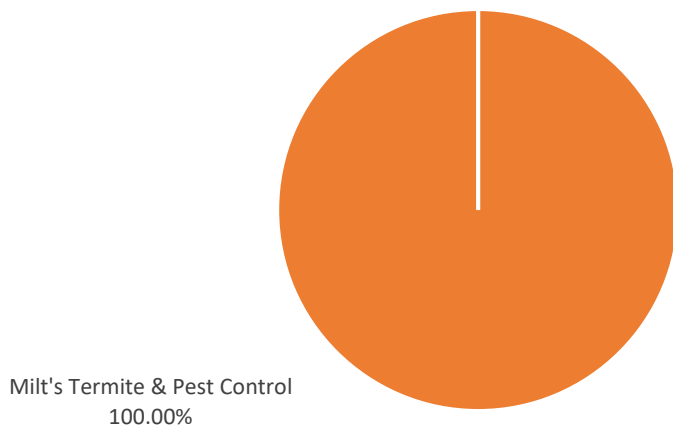
Pest Control Distinct Clients



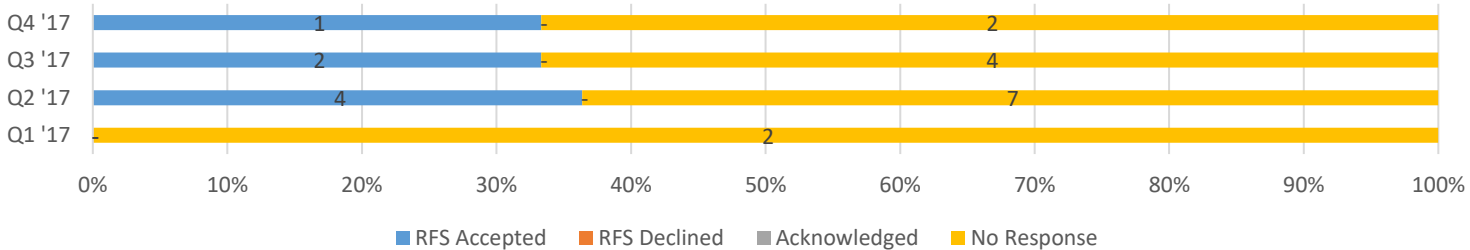
Pest Control Units Delivered



Pest Control Market Share

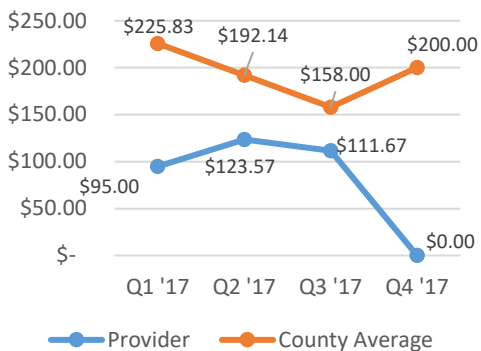


Pest Control RFS Accept/Decline

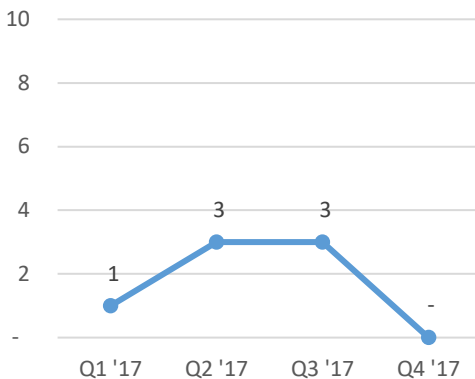


# Algo Termite & Pest Control

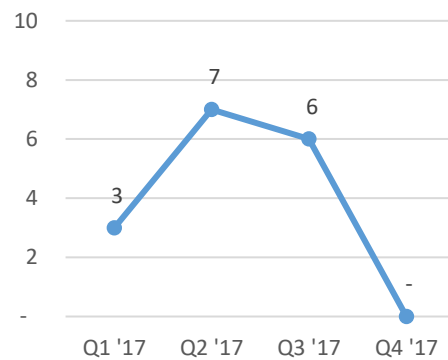
PC Unit Cost



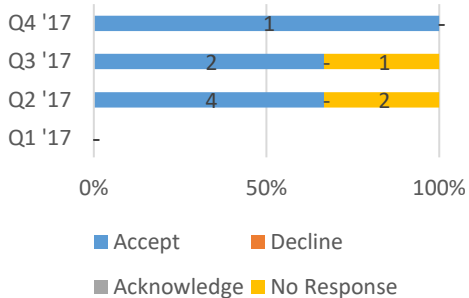
PC Distinct Clients



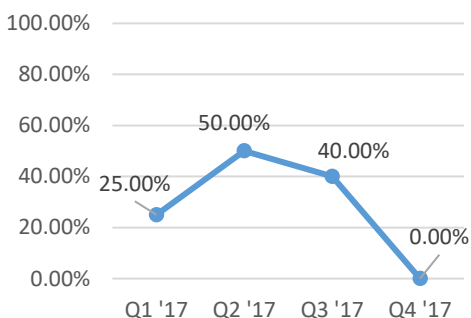
PC Units Delivered



PC RFS Accept/Decline

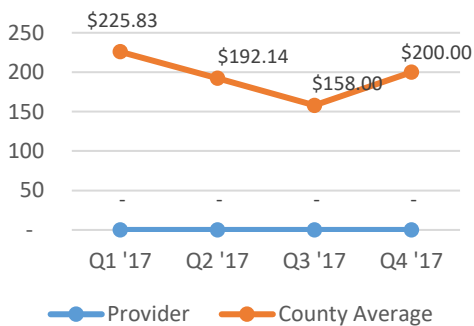


PC Market Share

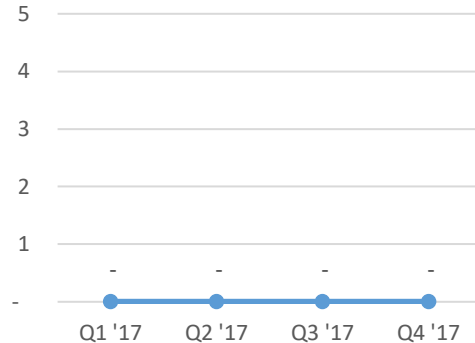


# All Gone Termite and Pest Control

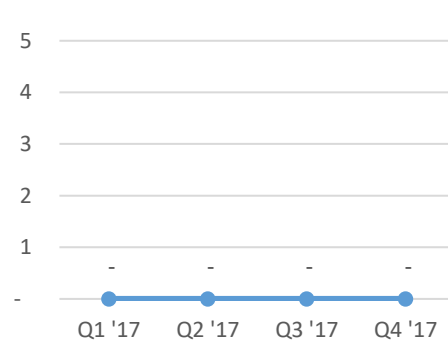
PC Unit Cost



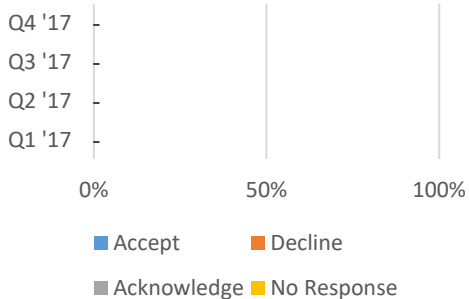
PC Distinct Clients



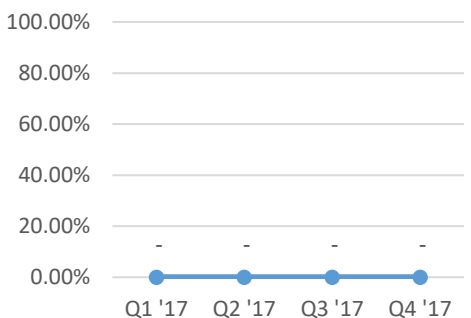
PC Units Delivered



PC RFS Accept/Decline

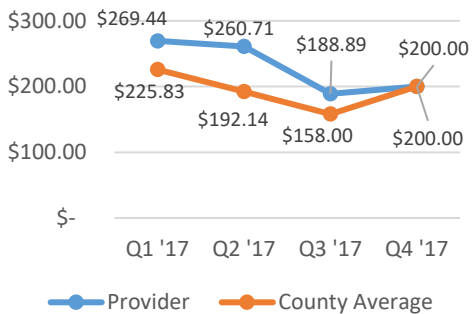


PC Market Share

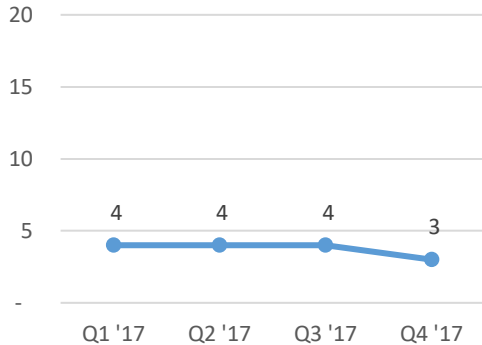


# Milt's Termite & Pest Control

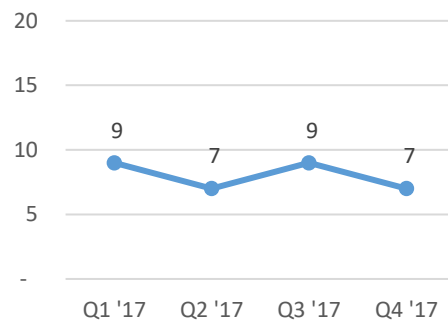
### PC Unit Cost



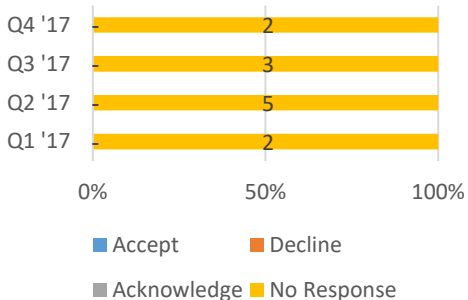
### PC Distinct Clients



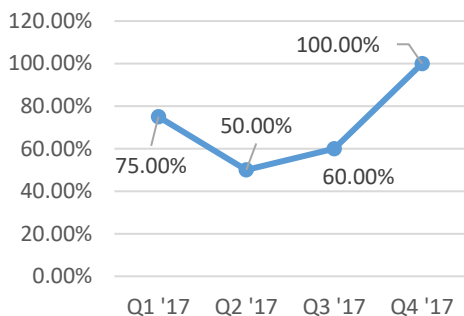
### PC Units Delivered



### PC RFS Accept/Decline



### PC Market Share





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