Care Options and Resources

This section provides information, resources and contact information for people who need care – whether at home, in the community or in a nursing home. Most of the information in this section is aimed at helping you find care options that will promote or enhance your independence – hopefully enabling you to remain in your own home or a caregiver’s home. You will also find resources to help you plan for long-term care needs – for yourself or a loved one.

To narrow your search, explore the topics on the left.

Help and information is also available through our Call Center: (513) 721-1025.

---

**101 Mobility of Cincinnati**

9723 Kenwood Road  
Cincinnati Ohio 45242  

**Area(s) Served:**  
Butler County,  
Other,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**  
101 Mobility is a contracted provider of Council on Aging offering the following services:

- Home Medical Equipment
- Home Medical Equipment Repair

---

**4 Paws for Ability, Inc**

253 Dayton Avenue  
Xenia OH 45385

**Area(s) Served:**  
Statewide

**Description:**  
4 Paws for Ability, Inc. is a nonprofit organization that trains and places service animals with individuals with disabilities to provide them with companionship and promote independent living. The agency accepts anyone who has a disability as defined by the Americans with Disabilities Act. They specialize in finding creative solutions for people who have severe disabilities.

---

**A Best Home Care, Inc.**

4790 Red Bank Expressway ste 217  
Cincinnati OH 45227

---
A Best Home Care is a Council on Aging contracted service provider offering the following services:

- Homemaking
- Personal Care Services

A Miracle Home Care
10901 Reed Hartman Hwy, Suite 205
Cincinnati OH 45242

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
A Miracle Home Care is a contracted provider of Council on Aging offering the following services:

- Homemaking Services
- Personal Care Services
- Home Care Assistance
- Independent Living Assistance
- Homemaking Services

A-Plus Care, Inc.
4770 Duke Dr.
Mason Ohio 45040

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
A-Plus Care, Inc., is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care
A.M. Best Company
Ambest Road
Oldwick NJ 08858

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Description:
A.M. Best’s interactive financial strength assessment provides an objective opinion on the ability of a specific insurance company to meet its ongoing obligations to policyholders.

AARP
601 E Street,
Washington, DC NW 20049

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Description:
AARP Services include: Driver Safety, Grandparent Information Center, Grief and Loss, Tax Aide Program and Insurance

Driver Safety Program
Cars have changed. So have traffic rules, driving conditions, and the roads we drive on every day. Brush up on your driving skills to stay safe! Call 888-687-2277 for information about driver safety program in our area.

Follow the prompts and be ready to give your 5-digit postal zip code. A local volunteer will call you back within 3-5 business days to help you locate the course nearest you. Or, visit the Web site for more information and resources, including safety tips, advice on when to curtail or stop driving, and the latest vehicle safety features.

Caregiving Resource Center
Connect with other caregivers, get information on developing a care plan and a care team, find care providers and connect with community resources. Click here to visit AARP’s Caregiving Resource Center.

Grandparents Information Center
AARP’s Friends and Family Web site is full of information grandparents will be interested in - whether they are their grandchild's full-time caregiver or a part-time babysitter.

- GrandFacts: National and state fact sheets listing services, programs, benefits, laws and policies for grandparents raising children.
- AARP Foundation GrandCare Support Locator: The GrandCare Support Locator is a service of the AARP Foundation. It connects grandparents with national, state and local groups, programs, resources and services that support grandparents or other relative caregivers as well as grandparents facing visitation issues.
- Join an online support group for grandparents raising grandchildren.

AARP Ohio
http://www.aarp.org/states/oh/
866-389-5653
ohaarp@aarp.org
Other helpful resources:

**Grief and Loss**: tips, resources and advice on how to cope during this difficult part of life.

**Tax Aide Program**: the nation's largest free, volunteer-run tax preparation and assistance service.

**Insurance**: Information and resources on topics from long-term care insurance to health insurance and Medicare.

**Internet safety**: Information and resources on internet safety

---

**Absolute HomeCare LLC**

406 Corporate Center Drive  
Vandalia OH 45377  

http://www.abshcohio.com  
Phone: 937-387-0021  
Phone Extension: N/A  

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**  
Absolute HomeCare is a contracted provider of Council on Aging offering the following services:  
- Homemaking  
- Personal Care

---

**Access 2 Interpreters**

492 South High St. Suite 200  
Columbus Ohio 43215  

http://www.access2interpreters.com  
info@access2interpreters.com  
Phone: 614-221-1414  
Phone Extension: N/A  

**Area(s) Served:**  
Statewide

**Description:**  
Interpretation and Translation Services

---

**Access Ohio**

2935 Hamilton-Mason Road  
Hamilton OH 45011  

http://www.accessdui.com  
Phone: 1-800-473-OHIO (6446)  
Phone Extension: N/A  

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**  
Established in 1984, Access Ohio 72-Hour DUI Program is the longest operating Driver Intervention Program in Southwestern Ohio. Access Ohio’s program is certified by the State of Ohio and meets court requirements for a DUI while avoiding jail time.
Access Ohio Mental Health Center of Excellence
8100 Ravines Edge Court, Suite 200
Columbus OH 43235
http://www.accessoh.com
Phone: 614-985-3112
Phone Extension: N/A

Area(s) Served:
Statewide
Contracted Provider:

Description:
ACCESS OHIO is accessible, comprehensive, and high quality mental health care services that provide Results That Matter so that individuals are empowered to achieve maximal recovery and improvement and to become contributing and successful members of society.

Access Ohio was created to provide top quality mental healthcare for all, including the economically disfavored. Access Ohio is dedicated to the often-overlooked individuals that often need quality services the most - Medicaid - and are dedicated to providing premium quality care at absolutely no cost to everyone eligible to receive Ohio Medicaid.

ACCESS OHIO - North Office
Mental Health Center of Excellence
8100 Ravines Edge Court, Suite 200
Columbus, Ohio 43235
614-985-3112

ACCESS OHIO - East Office
Mental Health Center of Excellence
99 N. Brice Road, Suite 360
Columbus, Ohio 43213
614-367-7700

Acclaim Home Health Services Inc.
7566 Central Parke Blvd.
Mason OH 45040
http://www.ahhsi.com
phet@ahhsi.com
Phone: 513-336-6133
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Acclaim Home Health Services is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Nursing
- Physical Therapy
- Personal Care Services

Our Services
Services provided by Acclaim Home Health Services, Inc. will cover any home condition. We work with your physician or primary care provider to align our services with your prescribed care plan.
We also consider care preferences and special requests made by you or your family. We listen, we observe, we assess and we effectively identify your dynamic care needs.

Here are the different services we offer:

- Nursing Specialties
- Home Health Aide Services
- Therapeutic Services

We know that clients and families all over Mason, Ohio are looking for a widely-recommended Home health care company. Acclaim Home Health Services, Inc. guarantees the highest standards in the delivery of your nursing, personal care and therapy needs.

We are ready to provide you with services anytime of the day, any day of the week. For clients who are interested to know more about our services, give us a call at 513-336-6133 for an assessment or consultation.

---

Achieve Rehab and Home Health

5150 E. Galbraith Road
Cincinnati Ohio 45236

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Hamilton County

**Description:**
Achieve Rehab and Home Health is a contracted provider of Council on Aging providing the following services:

- homemaking
- nursing
- occupational therapy
- physical therapy
- personal care services
- speech therapy

[http://www.achievehomehealth.com](http://www.achievehomehealth.com)
Contact@achievehomehealth.com
Phone: 513-794-0555
Phone Extension: N/A
Contracted Provider: PASSPORT

---

Active Day Ohio, Inc.

1127 Towne Street
Cincinnati OH 45216

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Active Day is a Council on Aging contracted provider offering the following services:

- Adult Day Services (and Transportation)

[http://www.activeday.com](http://www.activeday.com)
kchalfant@activeday.com
Phone: 513-984-8000
Phone Extension: N/A
Contracted Provider: Elderly Services Program and PASSPORT
Active Day offers adult day services at three locations:

**Butler County**
Active Day Fairfield
5109 Pleasant Avenue, Suite A
Fairfield, Ohio 45014
513-805-4215

**Hamilton County**
Active Day Cincinnati
1127 Towne Street
Cincinnati, Ohio 45216
513-984-8000

**Warren County**
Active Day Franklin
333 Conover Drive
Franklin, Ohio 45005
937-743-6339

ActivStyle Medical Supply
1701 Broadway St NW
Minneapolis MN 55413

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
ActivStyle is a contracted provider of the PASSPORT Program offering the following services:

- Home Medical Equipment

ActivStyle provides disposable medical supplies (incontinence, urological, ostomy, wound care, pediatric and youth and other medical supplies) to people with Medicare, Medicaid and various other insurance plans.

Addiction Services Council
2828 Vernon Place
Cincinnati OH 45219

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Since 1949, the focus of the Alcoholism Council has been to reduce problems related to alcoholism and other drug addiction through the delivery of treatment and prevention services. The Council has a wide range of programs that serve children, adolescents, families, women, older adults and persons with co-occurring substance abuse and mental health disorders. For over 65 years, the Council’s information and referral services have provided a central point of access to the existing public system of care. In July of 2003, the Council expanded its ability to provide assessment, referral and treatment for individual and family counseling with the introduction of the Recovery Health Access Center (RHAC) project funded by the Hamilton County Alcohol and Drug Addiction Services Board.

---

**ADT Security Services, Inc.**

Cincinnati OH 45212

**Area(s) Served:**
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

**Contracted Provider:** PASSPORT

**Description:**

ADT Security Services is a Council on Aging contracted provider offering Emergency Response Services (LifeLine).

---

**Adult Day Services, Butler County**

1800 Princeton Rd
Hamilton OH 45011

**Area(s) Served:**
Butler County

**Contracted Provider:** PASSPORT

**Description:**

Butler County Adult Day Services is a contracted provider of Council on Aging providing Adult Day Services to clients enrolled in the PASSPORT program in Butler county.

---

**Advanced Care House Calls**

4700 East Galbraith Road
Cincinnati Ohio 45236

**Area(s) Served:**
Butler County, Warren County, Clermont County, Hamilton County

**Contracted Provider:** Not Applicable

**Description:**

Servicing the Cincinnati area by working as primary care providers, visiting homes and assisted living facilities for patients that have a difficult time getting to the doctor.

---

**Advanced Medical Equipment, Inc.**

2655 South Dixie Dr
Kettering OH 45409

http://www.advancedmedequipment.com

**Phone:** 937-534-1080
Advanced Medical Equipment is a Council on Aging contracted provider offering the following services:

- Home Medical Equipment

Aero Flow Healthcare
3165 Sweeten Creek Road
Asheville North Carolina 28803

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Aeroflow Healthcare is a durable medical equipment and service provider. Among many products we offer incontinence and urological supplies, as well as mobility equipment. Additional information can be found at aeroflowurology.com and aeroflowinc.com We would like to be added to your resource directory. Please don't hesitate to email with any questions!

Affinity Healthcare Solutions
175 Tri County Pkwy
Cincinnati OH 45246

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Montgomery County,
Hamilton County

Description:
Affinity Healthcare Solutions is a contracted provider of Council on Aging offering the following services:

- homemaking
- nursing
- occupational therapy
- physical therapy
- personal care services
- speech therapy

Alcoholics Anonymous Cincinnati
2300 Florence Ave.
Cincinnati OH 45209

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Alcoholics Anonymous Cincinnati is a resource for those struggling with alcohol addiction. Information can be found at aacincinnati.org and aacincinnati@fuse.net

Phone: (513) 351-0422
**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Phone Extension:** N/A

**Contracted Provider:** Not Applicable

**Description:**
ALCOHOLICS ANONYMOUS is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for A.A. membership; we are self-supporting through our own contributions. A.A. is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy; neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

**OFFICE HOURS**
Monday - Friday 9:30 am to 6:30 pm
Saturday 10:00 am to 2:00 pm

**HOTLINE -** (513) 351-0422, FOR THOSE WITH ALCOHOL PROBLEMS IS ANSWERED 24 HOURS A DAY / 7 DAYS A WEEK

Service individuals through the Greater Cincinnati, Northern KY and Indiana.

---

### Alerts 911

3235 Manchester Rd
Akron Ohio 43319

**www.alerts911.com**

**Phone:** (800) 503-5676

**Phone Extension:** N/A

**Contracted Provider:** PASSPORT

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Alerts911 is a contracted provider of Council on Aging offering Emergency Response Systems.

---

### Algo Termite & Pest Control

2574 Shiloh Springs Road
Trotwood OH 45426

**https://algo-termite-and-pest-control.webnode.com**

**algopestcontrol@aol.com**

**Phone:** 937-854-5155

**Phone Extension:** N/A

**Contracted Provider:** Elderly Services Program and PASSPORT

**Area(s) Served:**
Butler County,
Warren County,
Hamilton County

**Description:**
Algo Termite and Pest Control is a contracted provider of Council on Aging offering the following services:

- Chore Services
- Environmental Services - Pest Control
All Caring Hospice
8857 Cincinnati-Dayton Road
West Chester Ohio 45069

Area(s) Served:
Butler County,
Greene County,
Warren County,
Clermont County,
Montgomery County,
Clinton County,
Hamilton County

Description:
Patients and Families Come First

The mission of All Caring Hospice is to understand and help guide our patients’ quest for a rewarding quality of life in their final days and to help their circle of family and friends support them in life and grieve for them in death. All Caring pledges to provide expert hospice care for the comfort and dignity of the terminally ill by addressing their individual physical, emotional and spiritual needs.

All Caring Hospice serves as a resource to the communities in and around Cincinnati Ohio for end-of-life care and related issues and seeks to provide care for all appropriate patients and families who need hospice services regardless of ability to pay.

All Gone Termite & Pest Control, Inc.
9037 Sutton Place
Hamilton OH 45011

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
All Gone Termite and Pest Control, Inc. is a locally owned and operated company with over 30 years of experience. They have been serving residential and commercial customers in the tri-state since 1985 and members of the MBE.

Their technicians are licensed and continuously trained on all the latest procedures to insure an effective and safe service. All products are E.P.A. registered and we will provide M.S.D.S.’s upon request.

Their services are tailored to you, their customer’s needs. They offer same day service when emergencies arise. All calls are answered the same day and are handled within 24 hours.

You will find prices, quality of service and their attitudes to serve their customers are second to none.

Give them a try and you will find old time service is still available. You may even save a few dollars without compromising service.

Alux Transportation (Nova Home care)
10921 Reed Hartmann Hwy
Cincinnati OH 45242

Area(s) Served:
http://www.cincinnatihomehealthcare.com
novahomecare@novahcare.com
Phone: 513-655-5022
Phone Extension: 3
Butler County, Warren County, Clermont County, Hamilton County

Description:
Alux Transportation is a contracted provider of Council on Aging offering the following services:

- Medical Transportation
- Non-Medical Transportation

Alzheimer's Association Miami Valley Chapter
31 W. Whipp Rd.
Dayton OH 45459

Area(s) Served:
Montgomery County

Contracted Provider: PASSPORT

http://www.alz.org/dayton
mvprograms@alz.org
Phone: 937-291-3332
Phone Extension: N/A

Description:
The Alzheimer's Association is the world's leading voluntary health organization in Alzheimer's care, support and research.

Alzheimer's Helpline

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Phone: 1-800-272-3900
Phone Extension: N/A

Description:
The Alzheimer's helpline serves people with memory loss, caregivers, health care professionals and the public. Their knowledgeable staff can help with understanding dementia and Alzheimer's, medications and other treatment options, skills to provide quality care and legal, financial and living-arrangement decisions.

Alzheimer's Association of Greater Cincinnati
644 Linn Street
Cincinnati OH 45203

Area(s) Served:
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Contracted Provider: PASSPORT and Title III

http://www.alz.org/cincinnati
Phone: (800) 272-3900
Phone Extension: N/A

Description:
The Alzheimer's Association of Greater Cincinnati is a contracted provider of Council on Aging offering the following services:

- social work counseling
• Alzheimer's education

More about the Alzheimer's Association

The Alzheimer's Association Greater Cincinnati Chapter offers programs, support and resources for those affected by Alzheimer's.

For more information about this valuable community resource, visit their website: http://www.alz.org/cincinnati/

Alzheimers.gov

http://www.alzheimers.gov

Area(s) Served: Nationwide

Phone: N/A

Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

Alzheimer's.gov is a free information resource about Alzheimer's disease and related dementias. Visit this website to link to authoritative, up-to-date information from agencies and organizations with expertise in these areas. Here you can find links to authoritative, up-to-date information from agencies and organizations with expertise in these areas.

This alzheimers.gov website is part of the federal government's commitment to help those facing Alzheimer's and other dementias. The National Alzheimer's Project Act (NAPA) was signed into law in 2011. This law requires the development of a national plan to accelerate research toward treatment and prevention of Alzheimer's, and to improve care, services, and support to people with Alzheimer's, families and caregivers.

Amadyss Healthcare & Training Services

270 Northland Blvd
Cincinnati Ohio 45246

amadysshealthcare.com

info@amadyss.com

Phone: (513) 857-7904

Phone Extension: N/A

Contracted Provider: PASSPORT

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Montgomery County,
Clinton County,
Hamilton County

Description:

Health Care Services where and when you need it...

As a team, we shall work together and combine our expertise in achieving the best possible health of each client. We are determined to give our clients more control over the health care they receive. Consequently, we also want to reduce the costs of health care by providing more flexible schedules of care that are more convenient for the patient and their primary care provider. If a patient wishes to receive care at home rather than a nursing facility or if your loved one chooses to continue recovery at home rather than prolong hospitalization, we can make it happen.

We offer our services to all without any form of discrimination:

AMADYSS Healthcare and Training Services shall promote equality in employment practices and service provision. In practice of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act of 1990, the company ensures that all eligible clients shall receive services due without unlawful discrimination against race, color, sexual orientation, age, disability, gender, religion, national origin, source of funds or veteran status.

AMADYSS Healthcare and Training Services combines technology, people and personalized care plans to give your family the kind of
Amaramedical Health Care Services, Inc.
P.O. Box 344
Miamitown OH 45041

Area(s) Served:
Clermont County,
Hamilton County

Description:
Amaramedical Health Care Services is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services
- home care assistance

On occasion, just about everyone needs outside help in caring for a loved one. When it happens to you, we at AmaraMedical Health Care can supply trained medical personnel who care.

CALL ANYTIME
For many of our clients, this is the first time they will need this type of service, and the information provided is intended to help you consider some ideas that we think are important.

LOVING CARE
All of our staff has experience in the health care industry. They are dedicated professionals who recognize the need for psychological as well as physical care.

AVAILABILITY
Our staff is available round-the-clock when necessary. We are one of only a few companies in the area who can provide this kind of service, and when you need it, it becomes very important. Our services are tailored to accommodate every individual’s needs, part time, full time, or 24 hours a day.

RECORD KEEPING
Complete records are kept during each shift including medication, activities, meals, and overall patient behavior. This is an incidental part of our job, but there are times when it is of utmost importance to you the patient and your Doctors.

Amenity Home Health Care, LLC
1172 W. Galbraith Road, Suite 108
Cincinnati OH 45231

Area(s) Served:
Butler County,
Clermont County,
Hamilton County

Description:
Amenity Home Health Care is a contracted provider of Council on Aging offering the following services:

- homemaking services
- personal care services
Ameribest Home Care
1327 Kemper Rd suite 3100 a
Cincinnati OH 45246

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Ameribest Home Care is a contracted provider of Council on Aging offering the following services:

- homemaking services
- personal care services

Ameribest Home Health was recognized and certified in Apr 1st, 2009 by Centers for Medicare & Medicaid Services (CMS) as one of the modern home-health care agencies which are scientifically measured and assessed to have high-quality home-health care services for promoting health and improving the quality of life. Ameribest Home Health is located at 1327 East Kemper Road, Suite 3100a Cincinnati, OH 45246 and can be contacted via phone number (513) 870-0604. Home Health Services being offered by Ameribest Home Health includes nursing, physical therapy, occupational therapy, speech pathology, home health aide.

Medicare Certified Services:

- Nursing
- Physical Therapy
- Occupational Therapy
- Speech Pathology
- Home Health Aide

American Ramp Systems
4041 Ebenezer Road
Cincinnati MA 45248

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
American Ramp Systems is a contracted provider of Council on Aging offering the following services:

- home medical equipment
- minor home modification

American Ramp Systems is a contracted provider of Council on Aging offering the following services:

- American Ramp Systems
- Elderly Services Program and PASSPORT

Phone: (513) 708-3963
Phone Extension: N/A

Contracted Provider: Elderly Services Program and PASSPORT
Americans with Disabilities Act (ADA), Ohio Chapter
700 Morse Road, Suite 101
Columbus OH 43214
http://www.ada‐ohio.org
Phone: 800‐ADA‐OHIO
Phone Extension: N/A

Area(s) Served:
Statewide

Contracted Provider: Not Applicable

Description:
ADA‐OHIO is a state wide non‐profit organization that provides information, technical assistance and training about the Americans with Disabilities Act (ADA) to individuals, businesses, state and local government agencies or municipalities.

ADA‐OHIO information, materials and technical assistance are intended solely as informal guidance, and are neither a determination of your legal rights or responsibilities under the Act, nor binding on any agency with enforcement responsibility under the ADA.

As a way to help people learn about their responsibilities and rights under the ADA, ADA‐OHIO provides training and speakers to groups, professional and business organizations, consumer organizations, conferences, workshops, seminars and support groups. If you would like more information about ADA‐OHIO’s training services, please call.

Americare Healthcare Services, Inc.
7180 Pippin Road
Cincinnati OH 45239
www.americareohio.com
dechintranational1@yahoo.com
Phone: (513) 873‐4518
Phone Extension: N/A

Area(s) Served:
Butler County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Americare Healthcare Services, Inc. is a contracted provider of Council on Aging offering the following services:

- Homemaking Services
- Personal Care Services

Anderson Township Senior Center
7970 Beechmont Avenue
Cincinnati OH 45255
https://www.andersontownship.org/senior-center
info@andersontownshipseniorcenter.com
Phone: 513‐474‐3100
Phone Extension: N/A

Area(s) Served:
Hamilton County

Contracted Provider: Not Applicable

Description:
Our goal is to provide a Senior Center with a relaxed and friendly atmosphere. A place where you can participate in activities, meet new friends and learn through educational programs. But our overall goal is to have fun!

The Anderson Township Senior Center is operated and managed by Anderson Township Board of Trustees. Anderson Township contracts with Cincinnati Area Senior Services (CASS) to provide daily meals, transportation services, and senior support services. The Council on Aging works with CASS to provide Meals on Wheels in our area.

What makes us a well‐rounded Senior Center? Monthly, we offer educational programs, cultural outings, fun trips and guest speakers. These activities are combined with our daily/weekly activities of exercise, cards, bingo, watercolors, corn hole and more.
Angels Above & Beyond Home Health
1041 Old US 52
New Richmond OH 45157

http://www.angelsabovebeyond.com
bom@angelsabovebeyond.com
Phone: 513-553-9955
Phone Extension: N/A

**Area(s) Served:**
Clermont County,
Hamilton County

**Contracted Provider:** PASSPORT

**Description:**
Angels Above and Beyond Home Health is a contracted provider of Council on Aging offering the following services:

- homemaking
- nursing
- physical therapy
- personal care services
- speech therapy
- social work counseling

Annual Credit Report Request Service
P.O. Box 105283
Atlanta GA 30348-5283

http://www.AnnualCreditReport.com
Phone: 1-877-322-8228
Phone Extension: N/A

**Area(s) Served:**
Nationwide

**Contracted Provider:** Not Applicable

**Description:**
Credit reports contain information about you, including what accounts you have and your bill paying history. The law requires the major nationwide consumer reporting companies—Equifax, Experian, and TransUnion—to give you a free copy of your credit report each year if you ask for it.

Anovy Care Home Health Agency
10999 Reed Hartman Hwy
Cincinnati Ohio 45242

http://www.anovycare.com
info@anovycare.com
Phone: (513) 550-4469
Phone Extension: N/A

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Hamilton County

**Contracted Provider:** PASSPORT

**Description:**
AnovyCare Home Health Agency LLC provides a complete range of non-medical home care services that will suit each patient’s needs. We design a care plan for each individual which ensures that our services would be appropriate for their specific medical conditions or recovery needs. We want our patients to recover easier and faster with professional care provided in their homes:

- Assistance with AM and PM Routines
- Help with Making the Shopping List and Grocery Shopping
- Help Climbing Steps
- Dressing Assistance
- Assistance with Mobility
- Bathing and Showering Assistance
- Assistance with Personal Hygiene
- Assistance with Toileting
- Monitoring Client’s Diet
- Medication Reminders
- Meal Preparation and Feeding Assistance
- Light Exercises
- Transportation Arrangements
- Assisting Client in Getting Up from the Bed
- Home Safety Supervision

Apex Home Care
9581 Bluewing Terrace
Cincinnati Ohio 45241

Phone: (513) 746-0355
Phone Extension: N/A

Area(s) Served:
Hamilton County

Contracted Provider: Not Applicable

Description:
Apex Home Care is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care
- Non-medical Transportation

Apprisen
11311 Cornell Park Drive
Cincinnati OH 45242

http://www.apprisen.com
Phone: (513) 366-4500
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:
For over 50 years, Consumer Credit Counseling Service (CCCS) has helped thousands of people learn to manage money, balance their budgets and get out of debt through comprehensive personal financial education and credit counseling.

Arbors at Milford Assisted Living
5900 Meadow Creek Drive
Milford Ohio 45150

http://arborsatmilford.com
Phone: (513) 248-1655
Phone Extension: N/A

Area(s) Served:
Clermont County

Contracted Provider: Assisted Living Waiver

Description:
Arbors of Milford Assisted Living is a contracted provider of Council on Aging offering the following services:

- Assisted Living
- Community Transition

### Arcadia Home Care & Staffing

7332 Yankee Road  
Liberty Township Ohio 45044

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**  
Arcadia Home Care & Staffing is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care

### Assistance Dogs of America

5605 Monroe St.  
Sylvania OH 43560

**Area(s) Served:**  
Nationwide

**Description:**  
Welcome to Assistance Dogs of America, Inc., located in Swanton, Ohio. ADAI helps children and adults with disabilities achieve greater independence by training and placing service and therapy dogs to assist with the individual’s daily needs. For over 20 years, ADAI assistance dogs have helped transform the lives of over 150 individuals and their communities. From children with muscular dystrophy and spina bifida to adults with cerebral palsy and spinal cord injuries, our service dogs provide their owners with self-reliance, self-confidence and self-esteem, and most importantly, a chance to live their lives to the fullest potential. ADAI therapy dogs, equally highly trained, offer comfort and companionship to children in schools, persons in nursing homes and individuals with developmental disabilities, autism and Down Syndrome.

### Assisted Care by Black Stone

4700 E. Galbraith Rd.  
Cincinnati OH 45236

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**
Assisted Care by Black Stone is a contracted provider of Council on Aging offering the following services:

- Community Transitions Services
- Homemaking
- Independent Living Assistance
- Nutrition Consultation
- Personal Care Services
- Social Work Counseling
- Home Care Assistance
- Respite

### Assistive Solution

**770 Congress Park Dr**  
Dayton Ohio 45459  
**Area(s) Served:**  
Butler County, Warren County, Clermont County, Clinton County, Hamilton County  
**Contracted Provider:** PASSPORT

**Description:**

Assistive Solution is a contracted provider of Council on Aging providing minor home modification services.

### Batavia Social Security Office

**1050 Hospital Dr.**  
Batavia OH 45103  
**Area(s) Served:**  
Clermont County  
**Contracted Provider:** Not Applicable

**Description:**

MONDAY - FRIDAY: 09:00 AM - 03:30 PM  
Except Federal Holidays

### Bayley Adult Day

**401 Farrell Court**  
Cincinnati OH 45233  
**Area(s) Served:**  
Butler County, Warren County, Clinton County, Hamilton County  
**Contracted Provider:** Elderly Services Program and PASSPORT

**Description:**

Bayley Adult Day is a contracted provider of Council on Aging offering the following services:

- adult day care and adult day care transportation
Bed Bug Burners, LLC
330 Tallmadge Rd
Kent OH 442040

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Bed Bug Burners, LLC is a contracted provider of Council on Aging offering the following services:

- chore (bed bug remediation)

Begin the Conversation

Area(s) Served:

Description:
This website provides tools and resources to help individuals and families plan for (and talk about) end of life care. State-specific resources and forms are available.

Begin the Conversation, an advance care planning program created to encourage the use of advance care directives, was created in 2009 by Wilmington, North Carolina-based Lower Cape Fear Hospice. To help everyone prepare for the unexpected, the goal is to encourage everyone to complete advance care directives with a focus on the value of conversations in advance care planning.

BenefitsCheckUp
251 18th Street South
Arlington VA 22202

Area(s) Served:
Nationwide

Description:
About Benefits CheckUp

Many older people need help paying for prescription drugs, health care, utilities and other basic needs. Ironically, millions of older Americans especially those with limited incomes are eligible for but not receiving benefits from existing federal, state and local programs. Ranging from heating and energy assistance to prescription savings programs to income supplements, there are many public programs available to seniors in need if they only knew about them and how to apply for them.

Developed and maintained by The National Council on Aging (NCOA), BenefitsCheckUp is the nation’s most comprehensive Web-based service to screen for benefits programs for seniors with limited income and resources.
BenefitsCheckUp includes more than 2,000 public and private benefits programs from all 50 states and the District of Columbia, such as:

- Prescription drugs
- Nutrition (including Supplemental Nutrition Assistance (SNAP)/Food Stamps)
- Energy assistance
- Financial
- Legal
- Health care
- Social Security
- Housing
- In-home services
- Tax relief
- Transportation
- Educational assistance
- Employment
- Volunteer services

Since 2001, millions of people have used BenefitsCheckUp to find benefits programs that help them pay for prescription drugs, health care, rent, utilities, and other needs.

Bernens Medical & Pharmacy
5053 Glenway Avenue
Cincinnati OH 45238

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Bernens Medical and Pharmacy is a contracted provider of Council on Aging offering the following services:

- home medical equipment

Delivery Area: Cincinnati

Best Choice Transportation
2775 West US Hwy 22 and 3
Maineville Ohio 45039

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Best Choice Transportation, LLC is a contracted provider with Council on Aging offering the following services:

- Medical Transportation
- Non-Medical Transportation

BetterLiving Home Health and Medical Supplies

7610 Reading Road
Cincinnati OH 45237

Area(s) Served:
Butler County, Warren County, Clermont County, Hamilton County

Description:
BetterLiving Home Health and Medical Supplies is a contracted provider of Council on Aging offering the following services:

- home medical equipment
- homemaking service
- medical transportation
- non-medical transportation
- personal care service

Bittersweet at Middletown

5970 No Mans Rd.
Middletown Ohio 45042

Area(s) Served:
Butler County

Description:
Bittersweet Farms is a provider of support services that include residential, vocational, and day program at Safe Haven Farms, which is situated on 59 acres in rural Butler County, in Middletown, Ohio.

Safe Haven Farms was founded in 2010 by a group of parents who wanted to provide an agricultural community in which their adult children with autism could live and work. The agricultural setting allows for the opportunity to learn new skills that build greater independence, self-worth and dignity. To learn more click here.

Blissful Days LLC

1 N Commerce Park Drive, Suite 314
Cincinnati OH 45215

Area(s) Served:
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Description:
Blissful Days LLC is a contracted provider with Council on Aging offering the following services:

- Medical Transportation
- Non-Medical Transportation

http://blhomehealth.com
info@blhomehealth.com
Phone: 513-559-1100
Phone Extension: N/A
Contracted Provider: PASSPORT

http://www.bittersweetfarms.org/services/locations/middletown
Phone: 513-422-1880
Phone Extension: 100
Contracted Provider: Not Applicable

www.blissful-days.com
blissfuldays13@yahoo.com
Phone: 513-487-0567
Phone Extension: N/A
Contracted Provider: PASSPORT
Description:
Blissful Days LLC is a COA contracted service provider offering the following services:

- Homemaker
- Personal Care

Blue Diamond Home Health Care
1821 Summit Rd
Cincinnati Ohio 45237

Phone: (513) 405-6428
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Blue Diamond Health Care is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care

BlueGreen Home Health Care
225 W. 1st Street
Dayton OH 45402

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Phone: 937-535-2100
Phone Extension: N/A

Contracted Provider: PASSPORT

Description:
BlueGreen is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care

Bonita Miller, RN

bonita.miller960309@gmail.com

Area(s) Served:

Phone: N/A
Bonita Miller, RN is a contracted provider of Council on Aging offering the following services:

- Waiver Nursing in Hamilton County

**Booth Residence**

6000 Townvista Drive  
Cincinnati OH 45224

**Area(s) Served:**  
Hamilton County

**Description:**

The Booth Residence, operated by the Salvation Army, provides affordable housing for senior citizens and those with physical handicaps or mobility impairments. The building, which is primarily funded by HUD, has 150 apartments. In addition to daily activities and a community library offered to residents, meals are also available for residents. Cincinnati Area Senior Services provides congregate meals at this location.

**BrightStar Care of Dayton**

10554 Success Lane  
Centerville OH 45458

**Area(s) Served:**  
Butler County, Warren County

**Description:**

Brightstar Healthcare of Dayton is a contracted provider of Council on Aging offering the following services:

- homemaking services
- personal care services

**Building Respect for LGBT Older Adults**

**Area(s) Served:**  
Nationwide

**Description:**

The online learning tool "Building Respect for LGBT Older Adults" was developed by the Administration for Community Living and Administration on Aging, with support from many groups including but not limited to SAGE’s National Resource Center on LGBT Aging, FORGE Transgender Aging Network, National Center for Transgender Equality, the National Gay and Lesbian Task Force, the...
The tool is intended for long-term care and other aging service providers as an introduction to LGBT aging. For those participants using this tool who are working in a nonresidential setting, please print out and use this compendium guide to follow along with specific suggestions for nonresidential service settings. This tool is split up into six modules, each approximately 10 minutes long. It is recommended that you watch them in order. They do not need to be watched all at once.

This tool is a first step in learning about how to create safe, welcoming and inclusive services for LGBT older adults. SAGE’s National Resource Center on LGBT Aging offers many training products that you should consider for you and your colleagues!

Building Value
4040 Spring Grove
Cincinnati OH 45223

http://www.buildingvalue.org
Phone: (513) 475-6783
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:
Building Value provides hands-on job training opportunities for individuals with disadvantages and disabilities seeking employment in construction and retail. The enterprise is an extension of Easter Seals WRC’s mission to empower individuals with disabilities and disadvantages to achieve a higher quality of life through employment and self-sufficiency.

Building Value LLC is a three-prong business involving light deconstruction services, a reusable building materials center and product reconstruction from recycled materials. The enterprise teaches skills in growing industries; it generates revenue to support other Easter Seals WRC programs; and it provides job-training opportunities for people who need work experience.

Click here for information about the program.
Click here to visit the store’s Web site.

Bureau of Disability Determination (BDD)
P.O. Box 359001
Columbus OH 43235-9001

http://www.rsc.ohio.gov
Phone: 614-438-1500
Phone Extension: N/A

Area(s) Served:
Statewide

Contracted Provider: Not Applicable

Description:
The Role of the Bureau of Disability Determination

Once the application for disability benefits, or case is taken at the local office, it is forwarded to the Bureau of Disability Determination to assess whether the medical requirements are met for disability. Under the rules of Social Security, a person must be found unable to perform any type of work for a period of at least 12 months due to a physical, mental, or combination of impairments.

Under the Social Security Disability Program, an applicant cannot be found "25 percent" disabled as may be the case under the rules for worker’s compensation or Veteran’s benefits. The Social Security Administration uses a “Listing of Impairments” to guide disability assessment. This set of criteria is based on common types of medical conditions, such as arthritis, heart disease, and cancer. While every medical condition is not covered in the Listings, it does provide general guidance to assess them.
When the case is received by the Bureau of Disability Determination, it is assigned to a Disability Claims Adjudicator. This person reviews the application materials and may contact the applicant, or claimant, to clarify issues and obtain further information regarding treatment and limitations due to his or her impairments. The adjudicator then contacts relevant medical sources in order to obtain documentation regarding the impairments. At times, it is necessary to schedule consultative exams for claimants. This examination provides functional information to help determine what limitations may result from an individual’s impairments(s), and is not for purposes of providing treatment. Once sufficient medical evidence is obtained the adjudicator, using the Listings as a guide, will determine if the individual qualifies for disability.

Bureau of Vocational Rehabilitation
150 East Campus View Boulevard
Columbus Ohio 43235

Area(s) Served:
Butler County,
Greene County,
Warren County,
Clermont County,
Montgomery County,
Statewide,
Clinton County,
Hamilton County

Description:
The Bureau of Vocational Rehabilitation is the program that provides individuals with disabilities the services and support necessary to help them attain and maintain employment. Disabilities may include either physical, intellectual, mental health, or sensory disabilities. Vocational rehabilitation (VR) services are customized for each individual through assessments and one-on-one meetings with professional VR counselors.

Butler County Auditor Office
130 High Street
Hamilton OH 45011

Area(s) Served:
Butler County

Description:
Office Hours: Monday - Friday, 8:00-5:00

Butler County Bureau of Vocational Rehabilitation (BVR)
8050 Beckett Center Drive, Suite 216
West Chester OH 45069

Area(s) Served:
Butler County,
Warren County

Description:
Bureau of Vocational Rehabilitation (BVR)
Assists people who have physical, mental, and emotional disabilities by providing vocational rehabilitation and other services.
Butler County Department of Job and Family Services

315 High Street, 8th floor
Hamilton OH 45011

http://jfs.butlercountyohio.org/index.cfm
http://jfs.butlercountyohio.org/index.cfm?page=ContactUs

Phone: (513) 887-5600
Phone Extension: N/A

Contracted Provider:

Description:

Services

Adult Protective Services
Child Day Care Services
Food Assistance
Medicaid
Ohio Works First
Transportation

How To File A Complaint

If you believe you have been delayed or denied services because of your race, color, religion, disability, age, gender, sexual orientation or national origin, you may file a complaint within 180 days of the incident or treatment. For questions about how to file a complaint, call the ODJFS Bureau of Civil Rights, toll-free, at 1-866-227-6353. For more information, review the civil rights section of the ODJFS Program Enrollment and Benefit Information document.

Butler County Educational Service Center

400 North Erie Blvd
Hamilton Ohio 45011

http://www.bcesc.org
info@bcesc.org

Phone: 513-887-3710
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

The Butler County Educational Service Center provides programs and services that promote achievement and improve the quality of life for families and children.

Butler County Educational Service Center serves as the central educational and service resource for schools, government agencies, families, children and the community.

Programs Include:

- Head Start
- Early Head Start
- Help Me Grow
- Butler County Success
- Kinship Navigator Program
- Public School Preschool Programs
- Special Education Preschool Programs
- Related Service such as Speech Therapy and Occupational Therapy
- Family and Children First Council
- Therapeutic Interagency Preschool
Butler County Mental Health and Addiction Recovery Services Board
5963 Boymel Drive
Fairfield OH 45014

Area(s) Served:
Butler County

Description:
The mission of the Butler County Mental Health Board is to ensure a comprehensive system of mental healthcare that is effective and unified as charged under Ohio Law to improve the quality of life for its citizens.

24 Hour Crisis Hotline
Oxford and Hamilton: 513-523-4146
Fairfield and West Chester: 513-894-7002
Middletown: 513-424-5498

Butler County Probate Court
101 High Street
Hamilton OH 45011

Area(s) Served:
Butler County

Description:
Hours of Operation 8:00 A.M. to 4:30 P.M.
Monday Through Friday
Probate Court is closed for Holidays observed by County Offices

Butler County Suicide Prevention Hotline

Area(s) Served:
Butler County

Description:
Mental health services, help with mental health, support groups for mental health, suicide prevention hotline.

Butler County United Way
323 North 3rd Street

Page 29
LiveUnited of Butler County

Area(s) Served:
Butler County

Description:
A free service available 24 hours a day, 7 days a week to help you locate the health and human services you need. All you need to do to use this service is dial 2-1-1 from any landline phone or (513) 721-7900 from any cell phone.

Use the 2-1-1 services to find more information about volunteer opportunities and other ways to help Butler County residents in need.

Butler County Veterans Service Commission

315 High Street, 1st Floor
Hamilton Ohio 45011

Area(s) Served:
Butler County

Description:
The role of the Veterans' Service Office is to provide temporary emergency financial assistance to veterans, spouses, dependent children and surviving spouses; and to assist veterans in obtaining earned benefits from the federal, state and local levels of government.

The Butler County Vetera's Service Commission currently employs a staff of certified service officers who work as advocates for the veterans of Butler County. The office can help veterans apply for:

- service connected compensation
- health care benefits
- home loans
- education benefits
- temporary emergency financial assistance
- transportation
- non-service connected disability pension
- survivor's pension
- flags and grave markers
- document and medal request
- discharge upgrades

The Butler County Veterans Service Commission has offices in Hamilton and Middletown.

Canine Companions for Independence (CCI)

4989 State Route 37 East
Delaware OH

Description:
Founded in 1975, Canine Companions for Independence (CCI) is a non-profit organization that enhances the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships. Headquartered in Santa Rosa, CA, CCI is the largest non-profit provider of assistance dogs, and is recognized worldwide for the excellence of its dogs, and the quality and longevity of the matches it makes between dogs and people. The result is a life full of increased independence and loving companionship.

Care & Caring Nursing
8080 Beckett Center Dr
West Chester Ohio 45069

careandcaring.com
careandcaringnursing7@yahoo.com
Phone: (513) 330-6853
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Care & Caring Nursing is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care

Caregiver Assistance Network (Catholic Charities)
Mid-Pointe Tower
Cincinnati OH 45237

https://ccswoh.org/services/seniors/caregivers
Phone: (513) 241-7745
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Elderly Services Program

Description:
The Caregiver Assistance Network (CAN) is a collaborative effort of Catholic Charities SouthWestern Ohio with dozens of community agencies to serve people of all faiths, providing:

- Moral support: Links you with a person who truly understands.
- Stress Relief: Offers tips on how to care for yourself as you care for others.
- Resources: Provides practical ideas on where to get help including free services available to caregivers in our area.
- Family Consultation/Counseling: Professional assessment and/or counseling, available by phone or in the home for caregivers’ families.
- Caregiver Training/Education: Offers programs on handling emotions, balancing needs and providing care. These programs are available through senior centers, churches and other institutions. Programs are also presented to employed caregivers in the workplace.
- Support Groups for Family Caregivers: There are over 43 locations in Butler, Hamilton, and Warren Counties and in Northern Kentucky. Call 513-929-4483 for information/registration.
- Balance: A quarterly newsletter for family caregivers.
Caring Home Modifications
10948 Reading Rd
Cincinnati Ohio 45241
caringhomemodifications.com
Phone: (513) 284-3054
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Caring Home Modifications is a contracted provider of Council on Aging offering the following services:

- Minor Home Modifications

Catholic Charities Southwestern Ohio
7162 Reading Road
Cincinnati OH 45237
http://www.ccswoh.org
Phone: 513-241-7745
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Title III Services

Description:
Catholic Charities Southwestern Ohio is a contracted provider of Council on Aging offering the following services:

- caregiver support
- companionship for seniors (any senior interested in having a senior companion volunteer should contact Richard Schibi at rschibi@ccswoh.org or 513-241-7745 for more information)

Catholic Charities provides 20 programs and services in the area of Children’s Services; Adult Services; Counseling and Education; and Community Services. Visit the website for more information.

Center for Chemical Addictions Treatment
830 Ezzard Charles Drive
Cincinnati OH 45214
http://www.ccatsober.org
Phone: 513-381-6672
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:
OASIS (Older Adults Seeking Independence in Sobriety) is an educational program specifically designed for adults age 50 and up. OASIS provides educational experiences focused on helping individuals increase their awareness and knowledge of the nature, extent and harmful effects of alcohol and other drug addictions. Clients have access to CCAT’s full range of programs including detoxification, short-term residential treatment and Suboxone outpatient services
Centers for Medicare and Medicaid Services

7500 Security Boulevard
Baltimore MD 21244

Area(s) Served:
Nationwide

Description:
The Centers for Medicare and Medicaid Services (CMS) falls under the U.S. Department of Health and Human Services and provides four primary services for the country's Medicare and Medicaid programs: administration of Medicare health plans; Medicare financial management; Medicare fee for service operations; Medicaid and children's health, survey and certification and quality improvement.

Central Clinic

311 Albert Sabin Way
Cincinnati OH 45229

Area(s) Served:
Hamilton County

Description:
Founded in 1923, Central Clinic has been providing quality mental health, addiction, and forensic services for over 90 years to children, families and adults. Central Clinic has nine locations in Greater Cincinnati that provide a variety of assessment, treatment, and prevention services.

Mission
To provide culturally sensitive and outcome-driven mental health, substance abuse, forensic, and prevention services to children, adults, and families. Central Clinic accomplishes this by making services accessible, individualized, effective, consumer oriented, and recovery/resiliency based.

Central Community Health Board (CCHB)

532 Maxwell Avenue
Cincinnati OH 45219

Area(s) Served:
Hamilton County

Description:
The Mission of the Central Community Health Board is to provide community leadership and comprehensive behavioral health programs that support a strong, well functioning community and assist residents of southwest Ohio and surrounding areas to achieve their greatest potential and well-being.

Program Directory

<table>
<thead>
<tr>
<th>Program</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADAPT (3009 Burnet Avenue)</td>
<td>513-872-8870</td>
</tr>
<tr>
<td>Adult Outpatient, Intake</td>
<td>513-559-2097</td>
</tr>
</tbody>
</table>
Central Connections
3907 Central Ave
Middletown Ohio 45044

Area(s) Served:
Butler County, Warren County

Description:
Central Connections (formerly Middletown Area Senior Citizens) is a contracted provider of Council on Aging offering the following services:

- home-delivered meals
- medical transportation
- non-medical transportation
- independent living assistance
- congregate meals
- recreation
- supportive services

For Middletown residents age 60 and older. Medical and non-medical transportation available. Call 24-48 hours in advance to make an appointment. Call for cost.

Congregate Meal Sites:

Central Connections: 3907 Central Ave, Middletown: Monday-Friday 11:30 am

Dublin House: 1425 Central Ave., Middletown: Monday 4:00 pm & Thursday 1:00 pm

Trinity Manor: 301 Clark St, Middletown: Tuesday, Wednesday, & Friday: 1:00 pm

Mayfield Village: 2030 Aaron Dr, Middletown: Wednesday 4:00 pm

Belle Tower: 631 Woodlawn Ave., Hamilton: Monday-Friday 11:30 am

Booker T. Washington: 1140 South Front St., Hamilton: Tuesday & Thursday 12:00 pm

http://www.centralconnections.org
info@centralconnections.org
Phone: (513) 423-1734
Phone Extension: N/A

Contracted Provider: Elderly Services Program, PASSPORT and Title III
Certified Financial Planner
1425 K Street NW #800
Washington DC 20005

http://www.letsmakeaplan.org
mail@cfpboard.org
Phone: 202-379-2200
Phone Extension: N/A

Description:
A Web site that helps you understand the importance of financial planning, provides resources and tips to get started, and helps you find a certified financial planner in your area.

Child and Dependent Care Tax Credit


Description:
Use search window and type in "Child and Dependent Care Credit". This credit helps families who pay for child care so that they can work or look for work. The dollar amount of the credit depends on the number of children you are raising, family income, and the amount of money you pay for child care. The child must be your dependent, as defined by the IRS.

Cincinnati (Downtown) Local Social Security Office
550 MAIN ST
Cincinnati OH 45202

http://www.socialsecurity.gov
Phone: 1-800-772-1213
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:
MONDAY - FRIDAY:09:00 AM - 03:30 PM
Except Federal Holidays

Cincinnati (North) Social Security Office
10205 Reading Road
Evendale OH 45241

http://www.socialsecurity.gov
Phone: 800-772-1213
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:
MONDAY - FRIDAY:09:00 AM - 03:30 PM
Except Federal Holidays
Cincinnati Area Senior Services, Inc
2368 Victory Parkway
Cincinnati OH 45206

Area(s) Served:
Hamilton County

Contracted Provider: Elderly Services Program, PASSPORT and Title III

Description:
Cincinnati Area Senior Services, Inc. is a contracted provider of Council on Aging offering the following services:

- home-delivered meals (therapeutic available)
- medical transportation
- congregate meals
- recreation
- supportive services
- transportation

More about Cincinnati Area Senior Services:

Transportation
CASS provides two kinds of vital transportation for those age 60 and older:

- **Senior Transport** - Seniors who are unable to drive and have no other means of reliable transportation can become unnecessarily homebound and isolated. Having access to essential services such as medical care and grocery shopping is a critical component in making it possible for a senior to remain living at home. Transportation to provided to neighborhood senior center, weekly grocery shopping trips, and for group outings, social and recreational events. Contact the CASS transportation department at (513) 721-0375.

- **Medical Transport** in wheelchair-equipped vans to medical appointments, clinics, and dialysis units is a crucial link for those confined to their home. CASS provides door-to-door medical trips, many for non-ambulatory people. Seniors must qualify under the PASSPORT or ESP programs. Contact to Council on Aging at (513) 721-1025 for information.

Guardianship
**Guardianship Assistance Program (GAP):** The senior who is both very compromised and completely alone is a special, and often desperate case. Typically a group home or nursing home resident age 60 or older, this client may require a court-appointed Guardian to advocate for his or her interests, make health care decisions, and provide the comfort of human contact. Guardianship is a legally defined process. While it may pertain to the individual, the estate, or both, CASS's program is solely involved in the care and management of the person. GAP recruits and trains guardians for this compassionate task, providing legal and social services support. CASS also holds quarterly training sessions to monitor program quality and assure dignity in the face of decline. Guardianship services are available in Hamilton County only, although volunteers can live outside Hamilton County.

Congregate Meals
CASS offers congregate meals at the following centers- call 513-721-4330 for questions:

- Anderson Senior Center: 7970 Beechmont Ave, Cincinnati; Monday-Friday 11:30 am
- Booth Residence: 6000 Townvista Dr, Cincinnati; Monday, Wednesday, & Friday 12:00 pm
- Green Twp Senior Center: 3620 Epley Rd, Cincinnati; Monday, Tuesday, Wednesday, & Friday 12:00 pm
- Delhi Township Community & Senior Center: 647 Neeb Rd, Cincinnati; Wednesday 12:00 pm
- Maple Tower: 601 Maple Ave, Cincinnati (breakfast and lunch); Monday-Friday 9:00 am & 12:00 pm
- Over the Rhine Senior Center: 1720 Race St, Cincinnati (breakfast and lunch); Monday-Friday 8:30 am & 12:00 pm
- Sharonville Community Center: 10990 Thornview, Sharonville; Monday 12:00 pm
- Church of our Savior: 65 E. Hollister St., Cincinnati; Monday-Friday 12:00 pm
Cincinnati Association for the Blind and Visually Impaired (CABVI)
2045 Gilbert Avenue
Cincinnati OH 45202-1490

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Cincinnati Association for the Blind and Visually Impaired (CABVI) is a private, not-for-profit organization with a long and respected tradition of offering comprehensive services to people who are blind or visually impaired. CABVI services include employment assistance, low vision services, radio reading, rehabilitation training, computer access, orientation and mobility training, talking books, social services, and a speakers bureau.

Cincinnati Bar Association Lawyer Referral Service
225 East Sixth Street
Cincinnati OH 45202

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
The Cincinnati Bar Association (CBA) has addressed and served the needs of the Cincinnati community. The CBA stands firm in its belief that the law is for the people. By providing legal education, various legal programs, referral services, and many community service projects, the CBA continues its commitment to the legal profession of Cincinnati, and most importantly, to the residents of the Greater Cincinnati community.

Cincinnati BVR Office
895 Central Ave., 7th Floor
Cincinnati OH 45202

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Bureau of Vocational Rehabilitation (BVR)
Assists people who have physical, mental, and emotional disabilities by providing vocational rehabilitation and other services.
Bureau of Services for the Visually Impaired (BSVI)
The BSVI division provides vocational rehabilitation and other services to Ohioans who are blind or visually impaired. This office serves Butler, Clermont, Clinton, Hamilton, and Warren counties.

Cincinnati Home Care
742 Waycross Road
Cincinnati Ohio 45240

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Cincinnati Home Care is a contracted provider of Council on Aging offering the following services:

- enhanced community living
- homemaking
- personal care services

Cincinnati Human Relations Commission
801 Plum Street
Cincinnati OH 45202-5704

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
On November 17, 1943, the Mayor’s Friendly Relations Committee (MFRC) was created by resolution of Cincinnati City Council. The resolution provided that the Mayor be authorized to appoint an independent committee representing various racial, industrial, religious, and other groups, for the purpose of studying the problems connected with the promotion of harmony and tolerance, and acting as an advisory committee for the solution of such problems. The Committee, the second group of its type established in the United States, was composed of 36 trustees appointed by the Mayor and about 150 citizens.

After much transition and several years of struggle over the reorganization of the MFRC, an agreement was reached on March 17, 1965, and City Council adopted Ordinance 112-1965 providing for the establishment of the Cincinnati Human Relations Commission (CHRC).

CHRC has continually been a springboard and resource to other human relations related groups such as the Urban Appalachian Council, Martin Luther King, Jr. Coalition, community and resident councils, and individual citizens. CHRC, a trouble-shooter for human rights issues, continues to operate under a City ordinance as an independent, non-profit organization. CHRC serves as a catalyst to unify individuals and groups to improve human relations in the Greater Cincinnati area.
Cincinnati Metropolitan Housing Authority
1627 Western Ave.
Cincinnati OH 45214

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

(CMHA) is a non profit (pseudo-governmental) entity established primarily for the purpose of developing and / or operating affordable housing according to rules established by the state and HUD. CMHA as a public housing authority is established under state law and is eligible to develop and operate public housing.

CMHA public housing provides affordable shelter for low income families either citizens or eligible immigrants. CMHA's public housing serves mostly very low-income tenants who pay no more than 30 percent of their adjusted income for rent.

CMHA also administers the tenant-based Section 8 program known also as the Housing Choice Voucher Program. This section 8 voucher program helps very low income individuals and families rent safe and decent housing on the open market. This program pays the landlord the difference between what the individual/family can afford and the actual rent for the unit. In this program payment is made to the landlord on behalf of the qualified person and is not tied to a subsidized housing project. This form of assistance is portable and stays with the qualified person in the form of a Section 8 certificate or voucher.

Public Housing Leasing Office
1635 Western Ave.
Cincinnati, Ohio 45214
Phone Number: 513 421-CMHA (2642)

Housing Choice Voucher

Cincinnati Metropolitan Housing Authority
16 West Central Parkway
Cincinnati, Ohio 45202
Phone Number 513 977-5800

Hamilton County Subsidized Housing Information

CMHA Senior Housing Options

Baldwin Grove
11111 Springfield Pike, Cincinnati Ohio 45246

CMHA opened its newest senior community in 2007 with the goal of providing new affordable apartments to senior adult residents in the northern part of Hamilton County. About half of the apartments are categorized as public housing. The remaining apartments are either subsidized through site based vouchers or tax credits. Residents still only pay 30% percent of their adjusted gross monthly income for rent, plus making this new community very affordable for seniors living on fixed income.

Other CMHA Senior Communities

- Riverview, O’Byanville Community, 2538 Hackberry Street
- Park Eden, Cincinnati Community, 2610 Park Avenue
- The President, Avondale Community, 784 Greenwood Avenue
- The Redding, Avondale Community, 3700 Reading Road
- The Evanston, Cincinnati Community, 1820 Rutland Ave
- Maple Tower, Cincinnati Community, 601 Maple Avenue
- San Marco, Walnut Hills Community, 1601 Madison Road
- Pinecrest, Price Hill Community, 3951 West 8th Street
- The Beechwood, Avondale Community, 330 Forest Avenue
- Stanley Row Towers, Downtown Cincinnati Community, 1609 Linn Street

**Handicapped Accessible Housing**

Handicapped accessible housing may be available within CMHA designated senior housing communities.

Additional handicapped-accessible housing is available in CMHA apartments, townhomes and other multi family homes including but not limited to;

- Findlater Gardens, Winton Hills Community 595 Strand Lane
- Winton Terrace, Winton Hills Community, 4848 Winneste Avenue
- Liberty Apartments, West End Community

**CMHA Public Housing Program**

- CMHA is reportedly the 17th largest housing authority in the United States.
- CMHA owns and manages a portfolio of properties. CMHA has the responsibility of maintaining the properties, screening residents for eligibility and oversees lease enforcement
- CMHA operates throughout Hamilton County:
  - 12 High Rise Building
  - 3 large Family Communities in Winton Hills (Winton Terrace and Findlater Gardens) and South Cumminsville (Millvale)
  - Numerous Small Family Communities
  - Many Single Family Homes
- With CMHA a resident typically pays no more than 30% of their adjusted gross income in rent.
- Social Workers are available to help any CMHA housing resident in need. CMHA Social Workers are available to refer residents to local social service agencies for various types of support
- CMHA provides housekeeping classes and assistance.
- The Tri-Health Senior Link Program is located at Park Eden, and offers on site health and day care programs for seniors. The program is open to all CMHA residents, as well as other seniors living in the Walnut Hills area.

Applications for public housing are accepted at the CMHA leasing office at 1635 Western Avenue.

**CMHA Public Housing Eligibility Requirements**

Public housing is limited to income qualified families and individuals CMHA uses income limits developed by HUD. The income limits for CMHA are available on their web site at www.cintimha.com.

**First Preference is given to:**

- Head or Co-Head of Household employed full time (avg. 30 hours/week) and has been continuously employed for at least 12 months
- Elderly and Disabled families, regardless of employment status
- Head or Co Head of Household continuously employed full time (avg. at least 30 hours/week) for at least six months

CMHA applies the working Family Preference to both new admissions and current residents seeking an Incentive Transfer.

CMHA reviews rental history for at least the past 3 years. All previous subsidized landlords are reportedly reviewed.

CMHA also reviews all criminal activity for at least the past 3 years.

**How Long Can a Resident Remain in Public Housing?**

- In general as long as they comply with the lease
As long as their family income is not sufficient to obtain housing on the private market

How is Rent Determined?

Rent which is referred to as the Total Tenant Payment (TTP) in this program would be based on the family's anticipated gross annual less deductions, if any

HUD regulations allow CMHA to exclude the following allowances from annual income:

- $480 for each dependent
- $400 for any elderly family, or a person with a disability
- Some medical deductions for families headed by an elderly person or a person with disabilities.

A CMHA representative determines if any of the allowable deductions should be subtracted from the applicant's annual income

Annual Income is the anticipated total income from all sources received from the:

- Family Head
- Spouse
- Each member of the family 19 years of age or older

---

**Cincinnati Optimum Residential Environments (CORE)**

75 Tri-County Parkway  
Cincinnati 45246

Area(s) Served:  
Hamilton County

http://www.coreinc.org  
core@coreinc.org  
Phone: 513-771-2673  
Phone Extension: N/A  
Contracted Provider: Not Applicable

Description:

CORE is a not for profit corporation committed to providing, promoting, and accessing services so that individuals with developmental disabilities actively participate in all aspects of the community.

While optimum residential and employment supports are the primary focus of CORE and ENCORE, a wide range of contract services are also available to individuals, their families, other providers and community members.

These include:

- Medicaid Waiver Services
- In-Home Respite Services
- Training Programs
- Billing Services
- Management Audits/Customized Consulting Services
- Estate Planning

CORE is primarily Medicaid funded. Other funding sources include state and county supported-living funds, private payments, and charitable contributions.

CORE is certified and regulated by the Ohio Department of Mental Retardation and Developmental Disabilities; by the Indiana Division of Disability, Aging and Rehabilitation; and by other state and local entities specific to each community. CORE complies with reporting requirements of the Health Care Finance Administration. CORE participates in monitoring of its residences by the ARC, a national advocacy agency and county boards of MR/DD. As well, CORE's financial position is reviewed annually by county boards and independent certified public accounting firm.
Cincinnati Recreation Commission
805 Central Avenue
Cincinnati OH 45202

Area(s) Served:
Hamilton County

Contracted Provider: Title III Services

Description:
The Cincinnati Recreation Commission is a contracted provider of Council on Aging offering the following services:

- congregate meals
- recreation

Congregate Meals
CRC seniors can take part in congregate meals at many CRC centers. These meals courtesy of a grant received from the Council on Aging of Southwest Ohio.

Meals are served Monday-Friday at the following locations:

- Bond Hill Seniors: 1501 Elizabeth Place 513-252-9565; Monday-Friday 11:00 am
- Evanston Seniors: 3204 Woodburn Ave 513-861-9417; Monday-Friday 10:45 am
- Price Hill Seniors: 959 Hawthorne Ave  513-251-4123; Monday-Friday 11:00 am
- Oakley Senior Center: 3882 Paxton Ave 513-321-9320; Monday-Friday 11:30 am

Must call by 10:00 a.m. to reserve lunch for the next day.

A donation of $1.25 is suggested for each meal.

Senior Centers
Senior programming is available at many CRC recreation and senior centers. Click here for a complete list of locations.

Senior Olympics
The Cincinnati Recreation Commission has hosted the Southwest Ohio Senior Olympics since 1992. This fun and challenging program is open to athletes ages 50 and older. Events include golf, swimming, tennis, track & field, and many more. For more information please call 513-352-4012 or e-mail seniorolympics@cincinnati-oh.gov

Cincinnati Union Bethel
2401 Reading Rd.
Cincinnati OH 45202

Area(s) Served:
Hamilton County

Contracted Provider: Not Applicable

Description:
Cincinnati Union Bethel (CUB) has been caring for people in Cincinnati since 1830. CUB operates three programs: Early Childhood Education at four Head Start preschools, which provide kindergarten readiness and care for children ages three to five; the Anna Louise Inn, which provides low-income housing for women; and Off the Streets, which provides support and rehabilitation services for prostituted women. As the oldest social service agency in Cincinnati, CUB remains grounded in a core set of values that are dedicated to helping women, children, families, and communities unleash their greatest potential.
Cincinnati VA Medical Center
3200 Vine Street
Cincinnati Ohio 45220-2213

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
The Cincinnati VA Medical Center is a two-division campus located in Cincinnati, Ohio and Fort Thomas, Kentucky serving fifteen counties in Ohio, Kentucky, and Indiana with six Community Based Outpatient Clinics located in Bellevue, KY; Florence, KY; Lawrenceburg, IN; Hamilton, OH; Clermont County, OH, and Georgetown, OH. Three Cincinnati VAMC campus locations are also available in Cincinnati to include an Eye Center, Vet Center and Mental Health Outreach Community Division.

Cincinnati VA is an affiliated teaching hospital, providing a full range of patient care services, with state-of-the-art technology, medical education, and research. The Medical Center provides comprehensive health care through primary care, dentistry, specialty outpatient services, and tertiary care in areas of medicine, surgery, psychiatry, physical medicine and rehabilitation, and neurology. A Community Living Center (CLC) is located adjacent to the Cincinnati VAMC that provides hospice, palliative care, short-term rehab and long-term care.

Cincinnati VA Medical Center - Fort Thomas
1000 South Fort Thomas Avenue
Fort Thomas Kentucky 41075-2305

Area(s) Served:
Butler County,
Other,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
The Cincinnati VA Medical Center is a two-division campus located in Cincinnati, Ohio and Fort Thomas, Kentucky serving fifteen counties in Ohio, Kentucky, and Indiana with six Community Based Outpatient Clinics located in Bellevue, KY; Florence, KY; Lawrenceburg, IN; Hamilton, OH; Clermont County, OH, and Georgetown, OH. Three Cincinnati VAMC campus locations are also available in Cincinnati to include an Eye Center, Vet Center and Mental Health Outreach Community Division.

Cincinnati VA is an affiliated teaching hospital, providing a full range of patient care services, with state-of-the-art technology, medical education, and research. The Medical Center provides comprehensive health care through primary care, dentistry, specialty outpatient services, and tertiary care in areas of medicine, surgery, psychiatry, physical medicine and rehabilitation, and neurology. A Community Living Center (CLC) is located adjacent to the Cincinnati VAMC that provides hospice, palliative care, short-term rehab and long-term care.

Cincinnati-Hamilton County Community Action Agency
1740 Langdon Farm Road
Cincinnati OH 45237

Area(s) Served:
http://www.cincy-caa.org
Phone: 513.569.1840
Phone Extension: N/A
**Description:**

The Cincinnati-Hamilton County Community Action Agency (CAA) is a private, non-profit organization that has served as a lifeline for low-income children, adults and families throughout Hamilton County for more than four decades. The agency provides a safety net for those who have fallen and a ladder for those who are climbing. Delivering a seamless system of services, CAA and its 300 employees provide assistance with employment, supportive services, home energy efficiency, early childhood education, housing and youth programs.

The Supportive Services program assists individuals in emergency situations to help them obtain the resources they need.

**It provides:**

- Bus tokens for individuals who come to our offices for services
- Case management services
- Voucher for lifeline telephone assistance
- Food vouchers
- Rental and mortgage payment assistance
- Water bill payment assistance

**It also provide assistance in obtaining:**

- Birth certificates
- Police checks
- Prescribed medications
- Referrals for other social services, such as assistance with prescription eye glasses and eye exams
- State Identification cards

Supportive Services also refers clients to other CAA services, such as Employment Services, GED classes, Ex-Offender Fresh Start Program, Head Start, Blueprint for Success, and the Home Energy Assistance Program ( HEAP).

---

**Circle Tail Inc**

8834 Carey Lane  
Pleasant Plain, Ohio 45162

**Area(s) Served:**  
Statewide

**Contracted Provider:** Not Applicable

**Description:**

Circle Tail is a 501(c)(3) non-profit organization located near Cincinnati, Ohio. Circle Tail provides service dogs and hearing dogs to people with disabilities. Circle Tail also provide dogs for adoption, as well as offers dog obedience training, behavior management and boarding services.

Circle Tail trains and provides service and hearing dogs. Service dogs are for people with disabilities other than vision or hearing loss, and hearing dogs are for people who are hearing impaired.

**Hearing Dogs**

Hearing Dogs assist individuals who are hearing impaired by alerting them to a variety of household sounds such as a door knock or doorbell, alarm clock, oven buzzer, telephone, baby cry, name call or smoke alarm. Dogs are trained to make physical contact and lead their hearing impaired partners to the source of the sound. Circle Tail trains hearing dogs for people with hearing impairments.

**Service Dogs**
Service dogs assist people with a variety of physical and/or mental disabilities other than vision or hearing loss. They may retrieve items, open and close doors, turn switches or alarms on/off, provide occasional balance support, or get help in an emergency. Circle Tail trains service dogs for people with physical disabilities.

**Guide Dogs**

Guide Dogs assist people who are blind or visually impaired by avoiding obstacles, stopping at curbs and steps, and negotiating traffic. The harness and U-shaped handle fosters communication between the dog and the blind partner. In this partnership, the human's role is to provide directional commands, while the dog’s role is to insure the team's safety even if this requires disobeying an unsafe command. **Note: Circle Tail DOES NOT train guide dogs.** For reputable Guide dog organizations see www.assistancedogsinternational.org or www.igdf.org.uk.

---

**Clermont Counseling**

43 East Main Street  
Amelia OH 45102  
http://www.clermontcounseling.org  
Phone: 513-947-7000  
Phone Extension: N/A  
Contracted Provider: Not Applicable

**Area(s) Served:**  
Clermont County

**Description:**

Clermont Counseling Center was founded in 1973 as the first community mental health center serving Clermont County, a rural and suburban county in southwestern Ohio. Over the 35 years of its existence, the center has added innovative programs and best practices to take advantage of the emerging research on program design, interventions, and medications that greatly improved successful treatment of mental illness. Clermont Counseling Center is passionate about assisting individuals and families to recover from short-term emotional setbacks or long-term chronic and severe mental illness.

---

**Price Hill Administrative Offices**  
3730 Glenway Avenue  
Cincinnati, Ohio 45205  
Phone: 513.381.6300

**Price Hill Center**  
3740 Glenway Avenue  
Cincinnati, Ohio 45205  
Phone: 513.381.6300

**English & Acculturation Center**  
200 McFarland Street  
Cincinnati, Ohio 45202  
Phone: 513.721.7660

**Milford Center**  
512 High Street  
Milford, OH 45150  
Phone: 513.947.7000

**Downtown Center**  
200 McFarland Street
Clermont County Auditor Office
101 E. Main Street
Batavia OH 45103

Area(s) Served: Clermont County

Description:
Office Hours: Monday - Friday, 8:00-4:30

Clermont County Board of Developmental Disabilities
2040 US Highway 50
Batavia Ohio 45103

Area(s) Served: Clermont County

Description:
The Clermont County Board of Developmental Disabilities provides support and services to children and adults who have mental or developmental disabilities.

Clermont County Department of Job & Family Services
2400 Clermont Center Drive
Batavia OH 45103

Area(s) Served: Clermont County

Description:
The Clermont County Department of Job and Family Services (CCDJFS) is a triple combined agency that provides a broad range of services to the Clermont community including Child Support, Children’s Protective Services, Medicaid, Food Stamps, Ohio Works First, Workforce Investment Act and other programs.

The CCDJFS is a county, state, and federally supported agency responsible for basic financial, medical and social services to ensure that the basic needs of Clermont County citizens are met.

Administrative and program services are organized into the following primary divisions within the department:

- Child Support Enforcement (513-732-7248)
- Adult, Child and Family Stability (513-732-7111)
- Children’s Protective Services (513-732-7173)
- Kinship Care (513-732-7173)
- Fiscal Services (513-732-7111)

Clermont County Mental Health and Recovery Board
2337 Clermont Center Dr.
Batavia Ohio 45103

Area(s) Served:
Clermont County

Description:
Visit the Clermont County Mental Health & Recovery Board website [here](http://ccmhrb.org). Their website is designed to provide general information about the Board, links to the Board’s contract agencies in Clermont County providing prevention and treatment programs and services, and links to additional information about mental health and substance abuse.

Clermont County Probate Court
2340 Clermont Center Drive
Batavia OH 45103

Area(s) Served:
Clermont County

Description:
Clermont County Suicide Prevention Hotline

Area(s) Served:
Clermont County

Description:
24/7 crisis hotline operated by the Clermont County Mental Health and Recovery Board.

Clermont Recovery Center, Inc
1088 Wasserman Way
Batavia Ohio 45103

Area(s) Served:
Clermont County

Description:
The services offered by Clermont Recovery Center, Inc. are progressively designed, responsibly managed and delivered by compassionate and caring professionals. From prevention and intervention efforts, to a wide range of targeted treatment programs, CRC strives to meet the individual needs of patients in Clermont County.

Clermont Senior Services, Inc.
2085 James E. Sauls Sr. Dr.
Batavia OH 45103

Area(s) Served:
Clermont County

**Description:**

Clermont Senior Services is a contracted provider of Council on Aging offering the following services:

- Adult Day Care and Adult Day Transportation

**Congregate Meals are offered at:**

- Bethel Woods Center: 610 Easter Rd., Bethel; Tuesday & Wednesday 12:00 pm
- Miami Township Civic Center: 6101 Meijer Dr., Milford; Tuesday & Friday 12:00 pm

- Home-delivered Meals
- Homemaking
- Minor Home Modification/Repairs
- Transportation - Medical and Non-medical
- Personal Care Services

For more than 40 years, Clermont Senior Services has been providing and coordinating in-home and community based services, which enable older adults to live independently for as long as possible. Clermont Senior Services is a contracted provider of Council on Aging.

**Clifton Senior Multi-Service Center**

900 Rue de la Paix
Cincinnati Ohio 45220

**Phone:** 513-861-6934
**Phone Extension:** N/A

**Area(s) Served:**
Hamilton County

**Contracted Provider:** Not Applicable

**Description:**

Clifton Senior Multi-Service Center is open Monday - Friday from 9 AM till 1 PM.

Provides a congregate meal Monday - Friday.

**Clint Adams dba Home First**

1459 Woodville Pike
Loveland OH 45140

ccintadms@yahoo.com

**Phone:** 513-550-1765
**Phone Extension:** N/A

**Area(s) Served:**
Butler County,
Warren County,
Clinton County,
Hamilton County

**Contracted Provider:** Elderly Services Program

**Description:**

Clint Adams dba Home First is a contracted provider of Council on Aging offering the following services:

- minor home modifications and repair
Clinton County Adult Day Center, Inc.
66 N Mulberry St
Wilmington OH 45177

**Area(s) Served:**
Warren County, Clinton County

**Description:**
Clinton County Adult Day Care is a Council on Aging contracted service provider offering the following services:

- adult day services and adult day service transportation

**Contracted Provider:** Elderly Services Program and PASSPORT

---

Clinton County Auditor Office
46 S. South Street
Wilmington OH 45177

**Area(s) Served:**
Clinton County

**Description:**
Office Hours: Monday - Friday, 8:00-4:00

**Contracted Provider:** Not Applicable

---

Clinton County Community Action Program
789 North Nelson Avenue
Wilmington OH 45177

**Area(s) Served:**
Clinton County

**Description:**
Clinton County Community Action Program is a contracted service provider for Council on Aging offering the following services:

- home-delivered meals
- independent living assistance
- medical transportation
- homemaking
- congregate meals
- recreation
- supportive services,
- transportation

**Contracted Provider:** Elderly Services Program, PASSPORT and Title III

---

**Food Pantry**
The Community Action Food Pantry is a free service to help families/individuals that are struggling to put food on the table. The service provides applicants with a three day supply of food including, meats, vegetables, and fruits. Each household is eligible one time per month for this service and must be a resident of Clinton County.

Here are the Items needed to apply:
Clients must bring these three items every time they apply for the service.

Congregate Meal Information

Congregate Meals are provided at the Wilmington Senior Center located at 717 N. Nelson Road. Meals are offered Monday thru Friday at 11:30 am. Please call 937-382-7170 for more information.

Weatherization

Weatherization is a free service to those who qualify. It is a program designed to make homes more energy efficient. The goal is to create an energy efficient environment that not only is conserving energy, but doing so with health and safety being top priority.

HEAP

A household applying for HEAP must report total gross household income for the past 12 months for all members, except wage or salary income earned by dependent minors under 18 years old. Both homeowners and renters are eligible for assistance.

For more information on Heating Assistance please call Debbie Schalk at 937-382-1234.

Housing

The Clinton Community Action Agency (CCAA) helps to ensure individuals/families are given the opportunity to live in affordable housing. Since 1995 CCAA has been involved in building housing designed to help lower income individuals/families have affordable places to live. Such housing is geared toward people who do not make enough money for market rate rent but make too much for subsidized housing.

Senior Housing

Senior Housing is available in three different complexes.

- **Community Commons**
  Is off of Nelson Ave in Wilmington and has two and three bedrooms for seniors age 62 and older.

- **Clinton Commons I**
  Is off Thorne Avenue in Wilmington and has all three bedrooms units for seniors age 55 and older

- **Clinton Commons II**
  Is also off Nunn Ave in Wilmington all of which are two bedroom units for senior adults age 55 and older

Rent includes water, trash and sewage and washer /dryer hook ups are available in every unit.

For more information contact Clinton County Community Action Agency at (937)-382-8886.

Clinton County Department of Job and Family Services

1025 S. South Street
Wilmington OH 45177

Area(s) Served:
Clinton County

http://co.clinton.oh.us/healthservices/job-and-family-services
CLINTON_COUNTY_FAMILY_SERVICES@jfs.ohio.gov
Phone: 937-382-0963
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

Office Hours: 7:30 a.m. to 4:30 p.m. Monday through Friday

Job and Family Services Departments and Contact Information
Child Protection Unit
Office Phone: 937-382-5935
24 hour Emergency Number: 937-382-2449
Toll Free Number: 1-800-284-8942
Fax: 937-382-1165
Email: CLINTON_COUNTY_CPU@jfs.ohio.gov

Child Support Enforcement Agency
Office Phone: 937-382-5726
Toll Free Number: 1-800-793-1290
Fax: 397-383-2400
Email: CLINTON_COUNTY_CSEA@jfs.ohio.gov

Family Services (cash, food and medical assistance)
Office Phone: 937-382-0963
Toll Free Number: 1-800-811-3700
Fax: 937-382-7039
Email: CLINTON_COUNTY_FAMILY_SERVICES@jfs.ohio.gov

OhioMeansJobs: Clinton County’s Employment and Training Center
Office Phone: 937-382-7762
Fax: 937-383-2657
Visit: OhioMeansJobs on Facebook

Kinship Support Group
Kinship Support Group meets the last Thursday every month from 6:00 pm to 8:00 pm. Child care is provided. Please contact Melissa Lynch at 937.382.2449 ext 1215 for more information.

Clinton County Probate Court
46 S South, 2nd Floor
Wilmington OH 45177-2297

Area(s) Served:
Clermont County

Description:
Hours of Operation
8:00 A.M. - 4:30 P.M.
Monday - Friday

Clinton County Suicide Prevention Hotline
212 Cook Road
Lebanon OH 45036

Area(s) Served:
Warren County,
Clinton County

Description:
Operated by the Suicide Prevention Coalition of Warren and Clinton Counties.
MISSION STATEMENT: The Suicide Prevention Coalition of Warren & Clinton Counties is working to prevent suicide by mobilizing the
community through education and awareness.

- Questions about what we do?
- Interested in joining the Coalition?
- Unable to join the Coalition but would like to help?

**Please Contact:** Patti Ahting at (513) 695-1695 or email Patti at pahting@mhrswcc.org

---

**Clossman Catering LLC**

3725 Symmes Road  
Hamilton OH 45015

**Area(s) Served:**  
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

**Description:**

Clossman Catering is a contracted provider of Council on Aging offering the following services:

- home-delivered meals

**Contact Information:**

http://www.clossmancatering.com  
Phone: 513-942-7744  
Phone Extension: N/A

**Contracted Provider:** PASSPORT

---

**Clovernook Center for the Blind and Visually Impaired**

7000 Hamilton Avenue  
Cincinnati OH 45231

**Area(s) Served:**  
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

**Description:**

Our mission is to promote independence and foster the highest quality of life for people with visual impairments, including those with additional disabilities.

Clovernook provides comprehensive program services including training and support for independent living, orientation and mobility instruction, vocational training, job placement, counseling, recreation, and youth services.

In addition, our Business Operations provide meaningful employment opportunities for individuals who are blind or visually impaired, while at the same time manufacturing high-quality products for customers across the country.

Clovernook provides services out of offices in Cincinnati, Ohio and Memphis, Tennessee.

**Contact Information:**

http://www.clovernook.org  
Phone: 513-522-3860  
Phone Extension: N/A

**Contracted Provider:** Not Applicable

---

**Colerain Township Senior and Community Center**

4300 Springdale Road  
Colerain Township OH 45251

**Contact Information:**

https://www.colerain.org/192/Senior-Community-Center  
Phone: 513-385-7500  
Phone Extension: N/A
Area(s) Served: Hamilton County

Contracted Provider: Title III Services

Description:
The Colerain Township Senior and Community Center is a contracted provider of Council on Aging offering the following services:

- congregate meals
- transportation

The Colerain Township Community Senior Center offers membership to those ages 50 and above. Cost of membership for the calendar year is $20 residents and $30 non-residents. The facility has two halls, two kitchens, an arts room, music room, game room, computer center, atrium area and outdoor garden/fountain area. The Senior Center offers a vast array of programming for all interests as well as services and volunteer opportunities. The Colerain Township Community Center is also a Congregate Meal Site, serving meals Monday through Friday at 11:30 am.

ComForCare Senior Services - Edinburgh
7086 Corporate Way
Dayton OH 45459

Area(s) Served: Butler County, Warren County

Contracted Provider: PASSPORT

Description:
Comforcare Senior Services - Edinburgh is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care

ComForCare Senior Services - TriCounty
7419 Kingsgate Way
West Chester OH 45069

Area(s) Served: Butler County, Warren County, Clermont County, Hamilton County

Contracted Provider: PASSPORT

Description:
Comforcare Senior Services - TriCounty is a contracted provider of Council on Aging offering the following services:

- personal care services

Comfort and Care Home Health Care
742 Waycross Road
Cincinnati OH 45240

Area(s) Served: Butler County, Warren County,

Contracted Provider: PASSPORT
Clermont County, Clinton County, Hamilton County

Description:
Comfort and Care Home Health Care is a contracted provider of Council on Aging offering the following services:
- homemaking
- personal care services

Comfort Keepers' #172
8130 Beechmont Avenue
Cincinnati OH 45255

Area(s) Served:
Clermont County, Hamilton County

Description:
Comfort Keepers' is a contracted provider of Council on Aging offering the following services:
- homemaking
- personal care
- home care assistance

Comfort Keepers' #178
64 Marco Lane
Dayton OH 45458

Area(s) Served:
Butler County, Warren County, Clinton County

Description:
Comfort Keepers' is a contracted provider of Council on Aging offering the following services:
- homemaking
- independent living assistance
- personal care services

Committed to Care, Inc.
155 Tri county Parkway
Cincinnati Oh 45246

Area(s) Served:
Butler County, Warren County, Clermont County,

Description:
Comfort Keepers' is a contracted provider of Council on Aging offering the following services:
Hamilton County

**Description:**
Committed to Care is a contracted provider of Council on Aging offering the following services:

- homemaking
- nursing
- personal care

Community Action Partnership of the Greater Dayton Area

719 South Main Street
Dayton OH 45402

**Area(s) Served:**
Butler County,
Greene County,
Warren County,
Montgomery County

**Description:**
Community Action Partnership of the Greater Dayton Area is a nonprofit Community Action Agency committed to eliminating poverty and promoting self-sufficiency by providing various programs and services for individuals and families.

Their mission is to work in partnership with local communities to eliminate the causes and conditions of poverty and to promote individual independence and self-sufficiency.

Some of the services they provide are weatherization, food pantries, emergency services and utility assistance to name a few, to learn more visit their website [here](http://www.cap-dayton.org).

Community Behavioral Health

820 S. Martin Luther King Jr. Blvd.
Hamilton OH 45011

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**

Community Behavioral Health is a nonprofit organization committed to providing behavioral health services to individuals and families in various counties.

**Contact Information:**

- [Website](http://www.cbh-services.org)
- Phone: 513-887-8500
- Phone Extension: N/A

**Contracted Provider:** Not Applicable
Community Behavioral Health offers mental health and chemical dependency programs for children and adults in Butler County and the surrounding areas. Community Behavioral Health operates the Uplift Program, an in-home counseling program for clients of the Butler County Elderly Services Program who may be suffering from depression, anxiety or other behavioral health issues.

Mental Health Services include:

- Mental Health Assessments
- Individual, Family and Group Counseling
- ACT Case Management
- Connections Transitional Medication Support
- Probate Monitor and Forensic Monitor
- UPLIFT Older Adult Services
- Housing
- SAMI Substance Abuse/Mental Illness
- Great Miami Services
- Child & Adolescent Mental Health Services

Substance Abuse Services include:

- Outpatient Services
- Day Reporting
- Drug Court
- TASC
- Decisions and Countermeasures
- SAMI Substance Abuse/Mental Illness
- Child & Adolescent Services

Locations:

**Corporate Office**

520 Eaton Avenue
Hamilton, Ohio 45011
Phone (513) 785-4783
Fax (513) 785-4789

**Hamilton Office**

820 S. Martin Luther King Jr. Blvd.
Hamilton Ohio 45011
Phone (513) 887-8500
Fax (513) 737-8196

**Middletown Office**

1659 S. Breiel Blvd.
Middletown, Ohio 45044
Phone: (513) 424-0921
Fax: (513) 424-4810
Community Care Hospice

200 R Gordon Drive P.O BOX 123
Wilmington OH 45177

Area(s) Served:
Warren County,
Clinton County

Description:
Community Care Hospice is a rural, nonprofit health care corporation licensed by the state of Ohio. Community Care Hospice hospice is composed of a caring team of professionals and volunteers who provide the full range of quality hospice services -- including pediatric services, primarily in the home and nursing home facilities, to all terminally ill individuals and their families.

The health care team provides physical care, emotional support and education to the entire family regardless of age, gender, nationality, race, creed, sexual orientation, disability, diagnosis or ability to pay.

Community Care Hospice is dedicated to raising the standard of care for patients.
"You matter because you are...You matter to the last moment of your life, and we will do all we can, not only to help you die peacefully, but also to help you live until you die."
~Dame Cecily Saunders, founder of the modern hospice movement.

Community Crisis Counseling Center

110 South College Avenue
Oxford OH 45056

Area(s) Served:
Butler County

Description:
Operates a 24 hour hotline/information & referral service and provides mental health as well as drug/alcohol and substance abuse treatment services to residents of Butler County and surrounding areas.

Therapy Services: 513-523-4149
Information, referrals, 24 hour crisis hotline: 513-523-4146

Complete Comfort Home Care Providers

414 Walnut Street, Suite 306
Cincinnati Ohio 45202

Area(s) Served:
Butler County,
Warren County,
Clinton County,
Hamilton County

Description:
Complete Comfort Home Care Providers is a contracted provider of Council on Aging offering the following services:

- Homemaking
Comprehensive Counseling Services
1659 S. Breiel Boulevard
Middletown OH 45044

Area(s) Served:
Butler County,
Clermont County,
Clinton County,
Hamilton County

Description:
Provides individual and group counseling for substance abuse, depression/suicidal tendencies, violent behavior, sexual abuse and other mental health issues.

ConnectAmerica
One Belmont Ave
Bala Cynwyd PA 19004

Area(s) Served:
Butler County,
Warren County,
Clermont County

Description:
ConnectAmerica is a contracted provider of Council on Aging offering Emergency Response Systems.

Contact Center
1227 Vine Street
Cincinnati OH 45202

Area(s) Served:
Hamilton County

Description:
Located in one of Cincinnati’s poorest neighborhoods, the Contact Center has a forty one year history of community service and organizing. Contact Center works on the local, state and national level to be the grassroots voice on issues affecting our members. Contact Center works specifically on neighborhood issues in Over-the-Rhine of resident safety concerns and improving the neighborhood schools. In 1992 the Contact Center started organizing recipients on public assistance issues to make changes in government policy. This group is the Benefit Rights Advocacy Group (BRAG). The Peoples Empowerment Coalition of Ohio, organizes to help lift families & individuals out of poverty.

Council on Aging of Southwestern Ohio
175 Tri County Parkway
Cincinnati OH 45246

Area(s) Served:
Butler County,
Greene County,

Description:
http://www.help4seniors.org
Phone: (513) 721-1025
Phone Extension: N/A
Contracted Provider: Elderly Services Program and PASSPORT
Description:

Council on Aging promotes choice, independence, dignity, and well-being through programs and services that help people remain in their homes. Click here to download our complete Reference Guide to Home and Community-based Care Options.

We offer education and support for family caregivers.

We help older adults and people with disabilities remain independent via affordable, high-quality home and community-based services.

We work in hospitals and nursing homes to create smooth transitions from one care setting to the next, with the goal of reducing hospital admissions and premature nursing home placement.

We are the “front door” to unbiased information and resources for older adults, people with disabilities, families, caregivers, and professionals.

Click here to access additional programs and services on our website.

---

Courtyard at Seasons

710 Dearwester Drive
Cincinnati Ohio 45236

Area(s) Served:
Hamilton County

Description:

Assisted Living Provider

Continuum of care campus communities that offer independent living apartments, villas, assisted living, memory care and in some cases, skilled nursing, so residents can access support as they need it.

Independent retirement living communities that provide a full range of hospitality services, usually with an assisted living option.

Assisted living communities that provide individualized help with the activities of daily living, and our successful affordable seniors housing communities offers Senior Suites.

Contracted Provider: Assisted Living Waiver

---

Crisis Chat: Online Emotional Support

Area(s) Served:
Nationwide

Description:

Lifeline Crisis Chat is a service of the National Suicide Prevention Lifeline in partnership with CONTACT USA. It is the first service of its
kind where crisis centers across the United States have joined together to form one national chat network that can provide online emotional support, crisis intervention, and suicide prevention services. The chat specialists are there to listen and support you through whatever difficult times you may be facing.

Visitors logging on to chat will interact with a chat specialist who will give them space to talk about what they are upset about, exploring feelings and thoughts associated with the crisis. Chat specialists will also assess for suicide risk and work collaboratively with the visitor to come up with a safety plan which addresses positive coping strategies and next steps. The specialists who answer chats have had thorough training in crisis and suicide intervention, as well as specific topics such as youth issues.

If you cannot reach a Lifeline Crisis Chat specialist, they recommend that you call 1-800-273-TALK (8255) for emotional support, or if you are in imminent danger, dial 9-1-1.

---

### Crisis Text Line in Ohio

**Area(s) Served:**
Butler County,
Clermont County,
Montgomery County,
Statewide,
Clinton County,
Hamilton County

**Description:**
Text the keyword “Text4hope” to 741 741 and expect a reply from a trained Crisis Counselor within five minutes. Your message is confidential, anonymous and secure. Data usage while texting Crisis Text Line is free and the number will not appear on a phone bill with the mobile service carrier. An algorithm reviews text for severity and messages that are determined to be from someone at imminent risk are placed at the top of the queue.

---

### Critical Signals Technologies, Inc.

27475 Meadowbrook Rd.
Novi MI 48377

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Critical Signal Technologies is a contracted provider of Council on Aging offering the following services:
- emergency response system (LifeLine)
- home medical equipment

---

### Crossroads Hospice of Cincinnati

4380 Glendale-Milford Rd
Cincinnati OH 45242

**Area(s) Served:**
Butler County,
Warren County,
Clermont County, Clinton County, Hamilton County

**Description:**

The primary focus of hospice care is quality of life through comfort, dignity and understanding. It encompasses the physical, psychological and spiritual needs of terminally ill patients, while supporting the well-being of caregivers. Whether provided in the home, hospital, long-term care facility, or anywhere else, hospice is a compassionate way to deliver care and supportive services to terminally ill patients. And, it is provided on the basis of need, not the ability to pay.

---

**Cura Care Corp.**

7577 Central Parke Blvd.
Mason OH 45040

**Area(s) Served:**
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

**Description:**

Cura Care Corp is a Contracted Service Provider with Council on Aging, offering the following services.

- Homemaker
- Personal Care

---

**Custom Home Elevator and Lift Co. Inc.**

11431 Williamson Rd
Cincinnati OH 45241

**Area(s) Served:**
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

**Description:**

Custom Home Elevator and Lift Company is a contracted provider of Council on Aging offering the following services:

- minor home modification

---

**Day Share Senior Services**

5915 Glenway Avenue
Cincinnati OH 45238

**Area(s) Served:**
Hamilton County

**Description:**

Day Share Senior Services is a contracted provider of Council on Aging offering the following services:

- Day Share Senior Services

---

**Contracted Provider:**

- PASSPORT
- Elderly Services Program
**Description:**

Day Share Senior Services is a Council on Aging contracted provider offering the following services:

- adult day care and transportation
- homemaking
- personal care services
- medical transportation
- non-medical transportation

---

**Dayton VA Medical Center**

4100 W. Third Street  
Dayton Ohio 45428

**Area(s) Served:**
Butler County,  
Greene County,  
Warren County,  
Montgomery County

**Description:**

The Dayton VAMC is a state of the art teaching facility that has been serving Veterans for 150 years, having accepted its first patient in 1867. The Dayton VA Medical Center provides a full range of health care through medical, surgical, mental health (inpatient and outpatient), home and community health programs, geriatric (nursing home), physical medicine and therapy services, neurology, oncology, dentistry, and hospice.

The Medical Center has 356 hospital beds:

- 185 nursing home beds
- 80 acute care beds
- 91 domiciliary beds

The Medical Center also has contracts with Wright Patterson Air Force Base and eleven (11) area hospitals. We offer a wide variety of unique programs including:

- Hospice Unit
- Geriatric Evaluation and Management
- Respite Care
- Alzheimer's Unit
- Home Base Primary Care
- Residential and Outpatient Post-Traumatic Stress Disorder
- Substance Abuse Programs
- Homeless
- Sleep Disorder
- Women's Health Programs

**Deaf Communications of Cincinnati**

550 Palmerston Drive  
Cincinnati OH 45238

**Phone:** 513-451-3722

**Phone Extension:** N/A
Area(s) Served: Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Description:
Assistive devices for the deaf, hard of hearing, and speech impaired.

Deaf Institute
3515 Warsaw Avenue
Cincinnati OH 45205

Area(s) Served: Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Description:
Teaches sign language, develops interpreters, provides education about deafness, and provides referrals for other assistance.

Dedicated Nursing Associates, Inc.
10979 Reed Hartman Hwy
Cincinnati Ohio 45242

Area(s) Served: Butler County, Warren County, Hamilton County

Description:
Dedicated Nursing Associates, Inc. is a contracted provider of Council on Aging offering the following services:
- homemaker
- personal care

Delhi Township Senior Center
647 Neeb Road
Cincinnati OH 45233

Area(s) Served: Hamilton County

Description:
Cincinnati Area Senior Services offers congregate meals at this location.
Dental One Partners
5 East Liberty Street
Cincinnati OH 45202

Area(s) Served:
Hamilton County

Description:
Accepts Medicaid

http://www.dentalonepartners.com
Phone: (513) 721-6060
Phone Extension: N/A
Contracted Provider: Not Applicable

Depression and Bipolar Support Alliance
55 E. Jackson Blvd
Chicago IL 60604

Area(s) Served:
Nationwide

Description:
DBSA provides hope, help, support, and education to improve the lives of people who have mood disorders.

http://www.dbsalliance.org
Phone: (800) 826-3632
Phone Extension: N/A
Contracted Provider: Not Applicable

Depression and Bipolar Support Alliance (DBSA) -Middletown

Area(s) Served:
Butler County

Description:
Depression and Bipolar Support Alliance in Middletown offers support groups for those with depression or bipolar disorder and those who care for them. For meeting times and locations click here.

http://dbsa-middletown.tripod.com
GSJ4DBSA@yahoo.com
Phone: 513-594-7413
Phone Extension: N/A
Contracted Provider: Not Applicable

Deupree Community Meals on Wheels
3870 Virginia Avenue
Cincinnati OH 45227

Area(s) Served:
Hamilton County

Description:
Deupree Community Meals on Wheels is a Council on Aging contracted provider offering the following services:

- home-delivered meals (therapeutic available)

http://www.episcopalretirement.com/deupree-meals-on-wheels
info@erhinc.com
Phone: (513) 271-9610
Phone Extension: N/A
Contracted Provider: Elderly Services Program and PASSPORT

Disability Resources, Inc.

Area(s) Served:

http://www.disabilityresources.org
Phone: N/A
Disability Resources website helps promote and improve awareness, availability and accessibility of information that can help people with disabilities live, learn, love, work and play independently.

Distinguished Orthopedic Home Care, Inc.  
7564 Central Parke Blvd.  
Mason Ohio 45040  

Area(s) Served:  
Butler County, Warren County, Clermont County, Hamilton County  

www.dorthohomecare.com  
Phone: (513) 968-5377  
Phone Extension: N/A  
Contracted Provider: PASSPORT

Distinguished Orthopedic Home Care, Inc. is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care Services
- Nursing Services
- Speech/Language Therapy
- Occupational Therapy
- Physical Therapy

The mission of the Down Syndrome Association of Greater Cincinnati is to empower individuals, educate families, enhance communities and together, celebrate the extraordinary lives of people with Down syndrome. To learn more about their programs visit their website here.

Down Syndrome Association of Greater Cincinnati  
4623 Wesley Avenue Suite A  
Cincinnati Ohio 45212  

Area(s) Served:  
Butler County, Warren County, Clermont County, Clinton County, Hamilton County  

http://www.dsagc.com  
Phone: 513-761-5400  
Phone Extension: N/A  
Contracted Provider: Not Applicable

Dramakinetics  
4222 Hamilton Avenue  
Cincinnati OH 45223  

http://www.dramakinetics.org  
Phone: N/A  
Phone Extension: N/A  
Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

Dramakinetics ElderArts is not a contracted provider of Council on Aging, they provide service to the following areas, Butler, Hamilton, Clermont, Clinton, and Warren counties.

ElderArts is a program for seniors with Alzheimer’s or other types of Dementia. It is designed to create an environment that allows participants to express themselves through music and movement. ElderArts promotes sensory integration, increased circulatory function, and promotes social interaction skills during the Dramakinetics program.

Dramakinetics staff can bring ElderArts to your establishment via Workshops. The workshops consist of one hour weekly sessions for a total of ten weeks. The length of workshop can be modified to accommodate needs. All instructors are certified in the Dramakinetics methodology.

Dramakinetics is an abilities inclusive performing arts program that uses drama, music and movement to foster independence, creative thinking skills and empowerment.

Drug Rehab
5114 NE 94th Avenue
Vancouver Canada

Area(s) Served:

https://www.drugrehab.com
evaldespino@drugrehab.com
Phone: 306.957.0007
Phone Extension: N/A

Description:

We provide information, resources, and treatment for people battling addiction and related conditions.

At DrugRehab.com, our mission is to equip patients and families with the best information, resources and tools to overcome addiction and pursue lifelong recovery. We are here to help you or your loved one every step of the way.

Duraline Medical Products, Inc.
324 Werner St. P.O. Box 67
Leipsic OH 45856

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

http://www.dmponline.com
duraline@fairpoint.net
Phone: 1-800-654-3376
Phone Extension: N/A

Description:

Duraline Medical Products is a contracted provider of Council on Aging offering the following services:

- home medical equipment
Earl J Maag Apartments
124 Pamela Dr
Morrow OH 45152

Area(s) Served:
Warren County

Contracted Provider: Title III Services

Description:
Warren County Community Services provides congregate services at this location.

Easter Seals Project ACTION
1425 K Street
Washington D.C. 20005

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Description:
Easter Seals Project ACTION promotes cooperation between the transportation industry and the disabled community to increase mobility for people with disabilities under the ADA and beyond. They offer free resources such as a national accessible traveler’s database, as well as training and technical assistance, in an effort to make the ADA work for everyone, everyday.

Easter Seals TriState
2901 Gilbert Ave.
Cincinnati Ohio 45206

Area(s) Served:
Butler County, Hamilton County

Contracted Provider: Not Applicable

Description:
At Easter Seals TriState youth and adults with disabilities and disadvantages find the path to live more independent lives through social enterprise, youth, vocational, social and recreational services, autism services, medical rehabilitation, military and veteran services, employment and training. To learn more about their programs visit their website here.

Easter Seals Tristate, Work Resource Center
2901 Gilbert Avenue
Cincinnati OH 45206

Area(s) Served:
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Contracted Provider: Not Applicable

Description:
Easter Seals Work Resource Center (WRC) empowers individuals with disabilities and disadvantages to increase their independence.
through employment. The organization helps people with disabilities and disadvantages gradually transition into the workforce and experience career success. Participants include:

- Individuals with developmental, sensory or physical disabilities
- People who are chronically unemployed or underemployed, including those moving from welfare-to-work
- Youth at-risk who need a support network to connect to work

Click here for information about programs and services.

---

**Eldercare Locator**

**Area(s) Served:**
Nationwide

**Description:**
Through the Eldercare Locator, individuals and their families can get information on services available for older adults nationwide including State and Area Agencies on Aging.

**Contact Information:**
- **Website:** [http://www.eldercare.gov](http://www.eldercare.gov)
- **Phone:** 1-800-677-1116
- **Phone Extension:** N/A
- **Contracted Provider:** Assisted Living Waiver

---

**ElderLawAnswers**

150 Chestnut Street
Providence RI 02903

**Area(s) Served:**
Nationwide

**Description:**
The combination of an informed consumer and a qualified attorney produces the best legal results for the clients. ElderLawAnswers supports seniors, their families and their attorneys in achieving their goals by providing the following services:

- The best information on the Internet about crucial legal issues facing seniors.
- A network of highly qualified elder law attorneys nationwide.
- Online practice tools for elder law attorneys.

ElderLawAnswers information is designed to be thorough, up-to-date and easy to understand. The attorneys in the network have demonstrated a commitment to the field of elder law. And they benefit from the experience and expertise of their peers through our Internet-based practice tools.

**Contact Information:**
- **Support Email:** Support@ElderLawAnswers.com
- **Phone:** 1-866-267-0947
- **Phone Extension:** N/A
- **Contracted Provider:** Not Applicable

---

**Elite Transitional Services**

One North Commons Park Dr
Cincinnati 45215

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,

**Contact Information:**
- **Website:** [www.etsohio.org](http://www.etsohio.org)
- **Email:** cincyets@gmail.com
- **Phone:** (513) 386-9032
- **Phone Extension:** N/A
- **Contracted Provider:** PASSPORT
Clinton County,
Hamilton County

Description:

Elite Transitional Services is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care

Emerson Heating & Cooling

6436 Pheasant Run
Loveland OH 45140

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

Emerson Heating and Cooling is a contracted provider of Council on Aging offering the following services:

- minor home modification

Encompass Health Rehabilitation Hospital of Cincinnati

151 West Galbraith Rd
Cincinnati OH 45216

Area(s) Served:
Statewide

Description:

At Encompass Health, we are committed to delivering the highest quality care to our patients. From inpatient rehabilitation to home-based care, we're with our patients for every step of their post-acute journey. Our clinical collaboration and cutting-edge treatments ensure patients receive the best care for their needs at all times. We're proud to say our approach helps patients achieve better outcomes.

- Inpatient Rehabilitation
- Home Health
- Hospice

Encompass Health Rehabilitation Hospital of Cincinnati at Norwood

4953 Section Avenue
Norwood Ohio 45212

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,

Description:

Emerson Heating & Cooling

6436 Pheasant Run
Loveland OH 45140

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

Emerson Heating and Cooling is a contracted provider of Council on Aging offering the following services:

- minor home modification

Encompass Health Rehabilitation Hospital of Cincinnati

151 West Galbraith Rd
Cincinnati OH 45216

Area(s) Served:
Statewide

Description:

At Encompass Health, we are committed to delivering the highest quality care to our patients. From inpatient rehabilitation to home-based care, we're with our patients for every step of their post-acute journey. Our clinical collaboration and cutting-edge treatments ensure patients receive the best care for their needs at all times. We're proud to say our approach helps patients achieve better outcomes.

- Inpatient Rehabilitation
- Home Health
- Hospice

Encompass Health Rehabilitation Hospital of Cincinnati at Norwood

4953 Section Avenue
Norwood Ohio 45212

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,

Description:

Emerson Heating & Cooling

6436 Pheasant Run
Loveland OH 45140

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

Emerson Heating and Cooling is a contracted provider of Council on Aging offering the following services:

- minor home modification

Encompass Health Rehabilitation Hospital of Cincinnati

151 West Galbraith Rd
Cincinnati OH 45216

Area(s) Served:
Statewide

Description:

At Encompass Health, we are committed to delivering the highest quality care to our patients. From inpatient rehabilitation to home-based care, we're with our patients for every step of their post-acute journey. Our clinical collaboration and cutting-edge treatments ensure patients receive the best care for their needs at all times. We're proud to say our approach helps patients achieve better outcomes.

- Inpatient Rehabilitation
- Home Health
- Hospice

Encompass Health Rehabilitation Hospital of Cincinnati at Norwood

4953 Section Avenue
Norwood Ohio 45212

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
At Encompass Health, we are committed to delivering the highest quality care to our patients. From inpatient rehabilitation to home-based care, we're with our patients for every step of their post-acute journey. Our clinical collaboration and cutting-edge treatments ensure patients receive the best care for their needs at all times. We're proud to say our approach helps patients achieve better outcomes.

- Inpatient Rehabilitation
- Home Health
- Hospice

Equal Employment Opportunity Commission (EEOC)
550 Main St
Cincinnati OH 45202

Area(s) Served:
Nationwide

Description:
The U.S. Equal Employment Opportunity Commission (EEOC) is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person’s race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit.

Most employers with at least 15 employees are covered by EEOC laws (20 employees in age discrimination cases). Most labor unions and employment agencies are also covered.

The laws apply to all types of work situations, including hiring, firing, promotions, harassment, training, wages, and benefits.

Errands and Services, LLC
10999 Reed Hartman Highway
Cincinnati OH 45242

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
Errands & Services, LLC is a contracted provider of Council on Aging offering the following services:

- medical transportation
- non-medical transportation

Everscare Hospice & Palliative Care
5151 Pfeiffer Road

https://www.optum.com/hospice/find-local-care/cincinnati.html

Page 70
Blue Ash OH 45242

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Phone: 513-619-3700
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

Evercare Hospice & Palliative Care is part of the UnitedHealth Group family of businesses. Evercare Hospice & Palliative Care provides hospice and palliative care services in 11 states.

Evercare Hospice & Palliative Care not only provides all of the basic hospice and palliative care services required by law; offers many additional services that standard hospices do not. Here are the benefits and services patients could receive:

- Involvement of an Evercare Hospice or Palliative Care Physician
- Unrestricted access to the kind of therapies patients need (including certain life-prolonging therapies, like radiation or chemotherapy)
- Coordinated care with the patient and physician
- Assistance navigating the health care system and Medicare/Medicaid certification
- 24-hour-a-day on-call support
- Pain management and control
- Psychological and spiritual support
- Family support and education

Evercare Hospice & Palliative Care is Medicare-approved, which means that services are covered by Medicare, Medicaid, military health plans and most private insurance companies.

Everyday Homecare LLC
711 S. High Street
Mt. Orab Ohio 45154

Area(s) Served:
Clermont County

Phone: 937-444-1672
Phone Extension: N/A

Contracted Provider: PASSPORT

Description:

Everyday Homecare, LLC is a contracted provider of Council on Aging offering the following services:

- personal care

Extra Help/Low-Income Subsidy

Area(s) Served:
Nationwide

Phone: 1-800-772-1213
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

If you are able to get Medicare's Part D drug coverage, and have limited income and savings, you may be able to get “Extra Help” from the Medicare Part D Low-Income Subsidy (LIS/Extra Help). This program provides help to pay for your Part D premiums, deductibles, and prescription co-payments. Extra Help has three levels of help. How much assistance you get depends on your income and
How to Apply for Extra Help

Some people do not need to apply for Extra Help. If you are already enrolled in Medicaid, SSI or a Medicare Savings Program (except QDWI), you automatically get Extra Help.

Call Council on Aging for assistance with applications: (513) 721-1025, apply online at Social Security or call Social Security at 1-800-772-1213 to apply by phone or get a paper application. TTY users should call 1-800-325-0778.

---

Eye M.D. Association

P.O. Box 7424
San Francisco CA 94120

http://www.eyecareamerica.org

**Area(s) Served:**
Nationwide

**Description:**
Provides referrals for seniors (age 65 or over) who do not have an ophthalmologist. Callers who meet the eligibility requirements are mailed the name of an ophthalmologist participating near their home. Participating doctors provide medical eye exams and treatment for conditions or diseases, if necessary. Qualified callers receive treatment at no expense for the doctor’s services. Eyeglasses, prescriptions, hospital services and other medical services are not covered under the program. Doctors accept insurance reimbursement as payment in full. Literature pertaining to eye diseases and medical procedures is available by mail.

- **Senior EyeCare Program** ensures that every senior has access to medical eye care and promotes annual dilated eye exams. It raises awareness about age-related eye disease (including cataracts), provides free eye care educational materials, and facilitates access to eye care - at no out-of-pocket expense.
- **Diabetes EyeCare Program** promotes annual dilated eye exams for people with diabetes. The program raises awareness of diabetic eye disease (including diabetic retinopathy), provides free diabetic eye disease educational materials, and facilitates access to eye care - at no out-of-pocket expense.

---

Fair Housing Accessibility FIRST

http://www.fairhousingfirst.org

**Area(s) Served:**
Nationwide

**Description:**
Fair Housing Accessibility FIRST is a new initiative sponsored by the U.S. Department of Housing and Urban Development (HUD) designed to promote compliance with the Fair Housing Act design and construction requirements. Call the number or use the Web site for fair housing instruction, resources, support, and technical guidance.

---

Fair Housing Act

U.S. Department of Justice
Washington D.C. 20530

http://www.justice.gov/crt/about/hce/title8.php

**Area(s) Served:**
Nationwide

**Contracted Provider:** Not Applicable
Description:
The Fair Housing Act, as amended in 1988, prohibits housing discrimination on the basis of race, color, religion, sex, disability, familial status, and national origin. Its coverage includes private housing, housing that receives federal financial assistance, and state and local government housing. It is unlawful to discriminate in any aspect of selling or renting housing or to deny a dwelling to a buyer or renter because of the disability of that individual, an individual associated with the buyer or renter, or an individual who intends to live in the residence.

The Fair Housing Act requires owners of housing facilities to make reasonable exceptions in their policies and operations to afford people with disabilities equal housing opportunities. Complaints of Fair Housing Act violation may be filed with the U.S. Department of Housing and Urban Development.

Fair Housing Cincinnati Regional Office
801 B West 8th Street, 2nd Floor
Cincinnati OH 45203

http://www.crc.ohio.gov/disc_housing.htm
mcentirej@ocrc.state.oh.us
Phone: 513-852-3344
Phone Extension: N/A
Contracted Provider: Not Applicable

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Fairfield Counseling Center
6570 Sosna Dr.
Fairfield OH 45014

http://www.crc.ohio.gov/disc_housing.htm
mcentirej@ocrc.state.oh.us
Phone: 513-852-3344
Phone Extension: N/A
Contracted Provider: Not Applicable

Area(s) Served:
Butler County

Description:
Provides mental health counseling to residents of Butler County.

Family Bridges Home Care Inc.
8372 Reading Road
Cincinnati OH 45237

http://www.familybridges.com
Phone: 513-531-9600
Phone Extension: N/A
Contracted Provider: PASSPORT

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
Family Bridges Home Care INC. is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care
Family Caregiver Alliance
785 Market St.
San Francisco CA 94103

http://www.caregiver.org/caregiver/jsp/home.jsp
Phone: 800-445-8106
Phone Extension: N/A

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Description:
Founded in 1977, Family Caregiver Alliance was the first community-based nonprofit organization in the country to address the needs of families and friends providing long-term care at home. Long recognized as a pioneer in health services, FCA now offers programs at national, state and local levels to support and sustain caregivers.

Family Caregiver Alliance is a public voice for caregivers, illuminating the daily challenges they face, offering them the assistance they so desperately need and deserve, and championing their cause through education, services, research and advocacy.

Family Services
2211 Arbor Blvd.
Dayton Ohio 45439

http://www.fsadayton.org
information@fsadayton.org
Phone: 937-222-9481
Phone Extension: N/A

Area(s) Served:
Montgomery County

Contracted Provider: Not Applicable

Description:
Family Services has been in the forefront of designing programs that meet the needs of individuals and families since 1896.

At Family Services they believe providing services in the most efficient and economical manner should be as much a part of doing business as the professionalism and dignity they bring to the people they serve.

Federal Black Lung Program
200 Constitution Avenue, NW
Whashington DC 20210

http://www.dol.gov/compliance/laws/comp-blba.htm#overview
DCMWC-Public@dol.gov
Phone: 1-800-638-7072
Phone Extension: N/A

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Description:
Jurisdiction: Department of Labor and Social Security Black Lung Claims for Ohio. The Black Lung Benefits Act (BLBA) provides monthly payments to, and medical treatment for, coal miners totally disabled from pneumoconiosis disease arising from employment in or around the nation’s coal mines.

Federal Communications Commission (FCC)
445 12th Street SW
Washington D.C. 20554

http://www.fcc.gov/cgb/dro
Phone: 1-888-225-5322
Phone Extension: N/A

Area(s) Served:
Description:
Title IV of Americans with Disabilities Act addresses telephone and television access for people with hearing and speech disabilities. It requires common carriers (telephone companies) to establish interstate and intrastate telecommunications relay services (TRS) 24 hours a day, 7 days a week. TRS enables callers with hearing and speech disabilities who use text telephones (TTY or TDD), and callers who use voice telephones, to communicate with each other through a third party communications assistant. The Federal Communications Commission (FCC) has set minimum standards for TRS services.

Federal Employees Health Benefits (FEHB) Office of Personnel Management
1900 E Street, NW
Washington DC 20415
Area(s) Served: Nationwide
Description: Federal employees, retiree’s, and their survivors can choose from a wide selection of health plans including:
- Managed Fee-for-Service Plans offering a Point of Service option.
- Health Maintenance Organizations (HMOs) for those living in the Plan’s service area.

When the federal employee enrolled in Medicare retires, Medicare then becomes the primary payer for health care.

Federal Trade Commission
600 Pennsylvania Ave.
Washington DC 20580
Area(s) Served: Nationwide
Description: This site provides consumer educational materials and allows consumers to file a complaint online. Information is available on a number of topics, including healthcare, funerals, identity theft and scams, and more.

National Do Not Call Registry
The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free.

Internet Safety
Project GOAL – Internet Safety for Older Adults: Challenges and Solutions
Online safety tips
Fernside
4360 Cooper Rd
Cincinnati OH 45242
http://www.fernside.org
Phone: 513-246-9140
Phone Extension: N/A

Area(s) Served:
Hamilton County

Description:
Fernside is a non-profit organization offering support and advocacy to grieving families who have experienced a death. As the 2nd center in the nation, Fernside offers peer support for grieving children, teens and adults. Fernside works to increase community awareness of grief issues through community outreach.

Financial Planning Association
7535 E. Hampden Ave
Denver CO 80231
http://www.fpanet.org
info@onefpa.org
Phone: 303-759-4900
Phone Extension: N/A

Area(s) Served:
Nationwide

Description:
Provides information and consumer referrals for a Certified Financial Planners. This site also offers many helpful articles regarding the financial aspect of caring for loved ones.

Firas I. Mahmood dba AL-ADHAM Construction and Restoration
2261 Hamilton Ave
Columbus OH 43211
info@al-adham-us.com
Phone: 614-313-7374
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clinton County,
Hamilton County

Contracted Provider: Elderly Services Program

Description:
Firas I. Mahmood dba AL-ADHAM Construction and Restoration is a contracted provider of Council on Aging offering the following services:

• minor home modifications

First Choice Medical Staffing of Ohio, Inc.
1008 Marshall Ave.
Cincinnati OH 45225
http://www.rxprn.com
Phone: 513-631-5656
Phone Extension: N/A

Area(s) Served:

Butler County, Warren County, Clermont County, Hamilton County

**Contracted Provider:** PASSPORT

**Description:**
First Choice Medical Staffing of Ohio is a contracted provider of Council on Aging offering the following services:
- homemaking
- personal care

---

**First Community Health Services, LLC**
6660 Dixie Highway
Fairfield OH 45014

**Area(s) Served:**
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

**Description:**
First Community Health Services is a contracted provider of Council on Aging offering the following services:
- homemaking
- personal care

http://www.firstcommunityhealthservices.com
firstcommunity33@yahoo.com
Phone: 513-860-2932
Phone Extension: N/A

---

**Fitch Ratings**
33 Whitehall Street
New York NY 10004

**Area(s) Served:**
Nationwide

**Description:**
Fitch Ratings is a global rating agency dedicated to providing value beyond the rating through independent and prospective credit opinions, research and data. Offering a world of knowledge and experience behind every opinion, they transform information to deliver meaning and utility to investors, issuers and other market participants.

http://www.fitchratings.com
usaclientservices@fitchsolutions.com
Phone: 1 212 908 0800
Phone Extension: N/A

---

**Food Assistance Benefits (Food Stamps), Fact Sheet**

**Area(s) Served:**
Butler County, Warren County, Clermont County, Statewide, Clinton County, Hamilton County

**Contracted Provider:** Not Applicable

http://jfs.ohio.gov/factsheets/foodassistance.pdf
Phone: N/A
Phone Extension: N/A
Description:
The Food Assistance program is designed to raise nutritional levels, to expand buying power and to safeguard the health and well-being of individuals in low-income households in Ohio. A household may consist of an individual or a group of individuals who live together and usually purchase and prepare their food together.

You may qualify for benefits if your household's gross monthly income is at or under 130 percent of the federal poverty guidelines. Some households may qualify if they have income over the limit if someone in the household is elderly or disabled.

Apply for Food Assistance online by going to http://ODJFSBenefits.Ohio.gov, or by filling out the Request for Cash, Food and Medical Assistance (JFS 7200) form and submitting it to your county department of job and family services (CDJFS). Click here to get a copy of the form.

Click here for more information about this program.

Forensic & Mental Health Services, Inc.
4721 Reading Road
Cincinnati OH 45237

Area(s) Served:
Butler County

Description:
FMHS provides objective, efficient and expert mental health and substance abuse services to all aspects of the community including the court system.

Mental Health Treatment and Consultation Services:
- Counseling and Therapy
- Psychiatric Medication Services
- Diagnostic Assessment

Community Support Provider Services:
Program Works to Reduce Repeat Offenders
- Community based rehabilitative services to help clients with mental illness continue to live as autonomously as possible in the community while maintaining optimal functioning and mental health.

Forensic Assessment and Consultation Services
- Responding to the mental health assessment needs of the criminal and civil courts
- Offering objective expert opinions regarding psycho-legal questions including assessments for:
  - Criminal Court Evaluations
  - Guardianship Assessments, and
  - Probate Affidavit Reviews

Franciscan Haircuts from the Heart
1800 Logan St

http://www.haircutsfromtheheart.org
Description:
The Franciscan Haircuts from the Heart Hair Care Voucher Program provides hair care services for low-income elderly, disabled adults and children in Greater Cincinnati and Northern Kentucky. Eligible clients receive a voucher for a haircut or other basic services that can be redeemed at 18 participating salons, barbershops or beauty schools. A complete list of participating locations is available online. In the past year, almost 500 needy children, elderly and disabled people received free professional hair care.

FreeStore Foodbank
112 E Liberty Street
Cincinnati OH 45202

Area Served:
Hamilton County

Description:
What is the Freestore Foodbank?
The Freestore Foodbank is the largest emergency food provider in the Tri-State area, serving a 20 county region in Ohio, Kentucky and Indiana. Freestore Foodbank solicits, collects, purchases and stores food from manufacturers, wholesalers, retailers and government agencies and distribute it to more than 325 nonprofit member agencies that provide free food to those in need. The Freestore Foodbank is a member of Feeding America (formerly America’s Second Harvest), the national network of food banks and food rescue programs. The Freestore Foodbank is an independent nonprofit 501(c)(3) organization.

Addressing a Vital Need
Freestore Foodbank partners with community food pantries and other resources to provide nearly 27 million meals to hungry children and families each year. To find a Freestore Foodbank location near you, visit https://freestorefoodbank.org/get-help/communitypartneragencies/.

Friendly Care Agency
7594 Sate Ridge Rd
Reynoldsburg Ohio 43068

Area Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Friendly Care Agency is a contracted provider with Council on Aging offering the following services:

- Personal Care
- Homemaking
Friendly Care, Inc.
7594 Slate Ridge Blvd
Reynoldsburg OH 43068

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Friendly Care Inc. is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care

Gamblers Anonymous
P.O. Box 17173
Los Angeles CA 90017

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**

Gary's Home of Helping Hands 1 & 2 LLC
1731 & 1733 Greenview Place
Cincinnati Ohio 45237

**Area(s) Served:**
Hamilton County

**Description:**
Independent living facility located in Bond Hill. Medicaid and Medicare accepted. Facility has access to meals, nursing care, social activities and transportation.

Global Meals
2761 E. 4th Ave
Columbus Oh 43219

**Area(s) Served:**
Butler County,
Warren County,
Clermont County, Clinton County, Hamilton County

**Description:**

Global Meals is a contracted provider of Council on Aging offering the following services:

- Home-delivered Meals
- Kosher meals

**GoJo Medical**

215 N. Main St.
Miamisburg Ohio 45342

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**

GoJo Medical is a contracted provider of Council on Aging offering the following services:

- Home Medical Equipment
- Minor Home Modification

**Goodwill Easter Seals of Miami Valley**

1511 Kuntz Rd.
Dayton Ohio 45404

**Area(s) Served:**
Butler County,
Greene County,
Warren County,
Clinton County

**Description:**

At Goodwill Easter Seals Miami Valley, they empower people with disabilities and other needs to achieve independence and enhance their lives on a daily basis.

Their vision is to make it possible for all people to live, learn, work and play in their communities.

To learn more about their behavioral health services, employment services, senior services, children and youth services and developmental disabilities visit their website here.

**Grace Hospice**

2100 Sherman Avenue
Cincinnati OH 45212

**Area(s) Served:**
Butler County,
The mission of Grace Hospice is to treat every patient as their own treasured loved one, providing care that affords a quality of life that outweighs quantity of days, and supports caregivers as their hearts find healing.

Grace Hospice offer a program for patients who are considered terminal and are expected to live six months or less if the disease follows its natural course, although many patients outlive this time frame. Their focus is on comfort care not curative care. The goal of Grace Hospice care is for the patient to remain as comfortable and pain-free as possible in their own home or the home of a loved one through the end of life. Grace Hospice care can also be provided in a long-term care facility or an assisted living facility.

Graceworks
6430 Inner Mission Way
Dayton Ohio 45459

Area(s) Served:
Butler County,
Greene County,
Warren County,
Clermont County,
Montgomery County,
Clinton County,
Hamilton County

Description:
At Graceworks Lutheran Services, everything they do is based on the principles of servant leadership, and building community. They believe individuals thrive when they live interdependently with others in communities dedicated to upholding personal dignity and fostering wholeness.

They serve people of all faiths through a variety of programs such as assisted living for seniors and persons with disabilities, senior residential communities, companionship services, and community outreach.

Gracious International Care Service
260 Northland Blvd
Cincinnati OH 45246

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Gracious International Care Service is a contracted provider of Council on Aging offering the following services:

- personal care
- homemaking
Great Lakes ADA Center
1640 W. Roosevelt Road
Chicago IL 60608

Area(s) Served:
Statewide

Description:
The Great Lakes ADA Center provides information, problem solving assistance and referrals for implementing the Americans with Disabilities Act (ADA) and other related laws.

Great Lakes ADA is a member of the ADA National Network which is comprised of ten regional centers that provide information, training, and technical assistance to employers, people with disabilities, and other entities with responsibilities under the ADA. The centers act as a "one-stop" central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications. Each center works closely with local business, disability, governmental, rehabilitation, and other professional networks to provide ADA information and assistance.

If you need information or technical assistance on the ADA, you can contact the Center in your region by dialing our toll free national number: 800‐949‐4232 (V/TTY). Our toll‐free number automatically directs the call to its respective region determined by the caller’s area code.

The six states within the region served by the Great Lakes Center include: Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin.

Greater Cincinnati Behavioral Health Services (GCB)
1501 Madison Road
Cincinnati OH 45206

Area(s) Served:
Clermont County,
Hamilton County

Description:
Community Behavioral Health serves people with severe mental illness. Programs include:

- Assertive Community Treatment (ACT)
- Case Management
- Counseling Treatment Unit (CTU)
- Deaf/Mental Health Services
- Forensic Assertive Community Treatment
- Homeless Services and PATH
- Integrated Dual Disorder Treatment (IDDT)
- Mental Health Court of Common Pleas
- Mental Health Municipal Court
- Money Management (Payee) Services
- Pharmacy Services
- Primary Care Services
- Psychiatric Nursing Services
- Psychiatric Services
- Residential and Housing Options
- The Recovery Center
- Transitional-Aged Youth Services
- Vocational Programs
- Welcome Center
GCB has two clinic locations in Cincinnati. The primary clinic site and agency’s administrative headquarters are located in East Walnut Hills at:

1501 Madison Road  
Cincinnati, OH 45206  
513-354-7000

The other clinic location is in Roselawn at:

7162 Reading Road, Ste. 400  
Cincinnati, OH 45237  
513-354-7200

GCB also offers Transitional-Aged Youth services (TIP) in Clermont County at:

1074 Wasserman Way  
Batavia, Ohio 45103  
513-354-1300

Greater Cincinnati Deaf Club
3938 Spring Grove Avenue  
Cincinnati OH 45223

Area(s) Served:
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

Description:
Greater Cincinnati Deaf Club

Green Township Senior Center
3620 Epley Road  
Cincinnati OH 45247

Area(s) Served:
Hamilton County

Description:
The Green Township Senior Citizens’ Center is located at 3620 Epley Road in northern Green Township. The center offers or sponsors many activities and services for senior citizens. It also serves as the hub for the local Meals on Wheels program. The center is also available for rent for private functions.

Cincinnati Area Senior Services offers congregate meals at this location.

Greene County Board of Developmental Disabilities
245 N. Valley Road  
Xenia Ohio 45385

Area(s) Served:

Description:
Greene County Board of Developmental Disabilities
Greene County Board of Developmental Disabilities provides service and support for clients with differing abilities in the Greene County Community. Providing services from early childhood, through adulthood and elderly life stages, the Board is committed to assisting eligible individuals in making choices and achieving a life of increasing capabilities so that they may live, work, and play in our community.

Greene County Council on Aging
1195 West Second St
Xenia Ohio 45385

Area(s) Served:
Greene County

Description:
The mission of the Greene County Council on Aging is to promote independence and quality of life for Greene County senior citizens and caregivers by facilitating and supporting the implementation and continual improvement of a comprehensive and coordinated system of contact, care and support. To learn more about their services visit their website here.

Greene County Today Services for Adults
711 Dayton-Xenia Rd.
Xenia Ohio 45385

Area(s) Served:
Greene County

Description:
The Today Center for Adults is a program designed for people who need assistance, socialization, supervision, and care during the day. The purpose of the program is to help adults maintain the ability to live in their own home or a family member’s home and to offer support to families caring for older adults.

Services
• Daily Activities - a variety of social and recreational events
• Health Services - health assessments, health monitoring, health education, physical, occupational and speech therapy, beautician/barber, and podiatry care
• Social Services - individual counseling, family counseling, group therapy sessions, referral to other services
• Transportation - handicapped accessible vans
• Nutrition - a hot noon meal (special meals are provided for dietary restrictions), snacks

Greene County Veteran's Services
571 Ledbetter Rd.
Xenia Ohio 45385

Area(s) Served:
Greene County

Description:
The Veterans Service Office provides VA claims assistance to veterans and their dependents as well as emergency financial assistance to eligible veterans and their dependents. They also provide door to door transportation to and from the VA Medical Center for Greene County veterans.

Guardian Medical Monitoring, Inc.
18000 West Eight Mile Rd.
Southfield MI 48075

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Guardian Medical Monitoring is a contracted provider of Council on Aging offering the following services:

- emergency response system (LifeLine)
- home medical equipment

Cincinnati contact 513.565.7233

H.O.M.E. (Housing Opportunities Made Equal)
2400 Reading Road
Cincinnati OH 45202

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
H.O.M.E. is an independent, non-profit organization that works to promote freedom of choice in housing. It also provides counseling and specific housing services to individuals who encounter discrimination in their search for housing.

Habitat for Humanity
4910 Para Drive
Cincinnati OH 45237

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

http://www.guardianmedicalmonitoring.com
Phone: 800.782.9688
Phone Extension: N/A
Contracted Provider: Elderly Services Program and PASSPORT

http://www.guardianmedicalmonitoring.com
Phone: 800.782.9688
Phone Extension: N/A
Contracted Provider: Elderly Services Program and PASSPORT

https://homecincy.org
Phone: 513-721-4663
Phone Extension: N/A
Contracted Provider: Not Applicable

http://www.cincinnatihabitat.org
hfhgc@habitatcincinnati.org
Phone: 513-621-4147
Phone Extension: N/A
Contracted Provider: Not Applicable
Cincinnati Habitat for Humanity

Cincinnati Habitat for Humanity is a non-profit Christian housing ministry that seeks to eliminate substandard housing by building simple, decent, affordable homes to sell to low-income families in need.

Cincinnati Habitat works in equal partnership with families, volunteers and donors building a sense of community as well as affordable housing. Cincinnati Habitat for Humanity partners include corporations, churches, foundations, organizations and individual donors who donate money, labor and materials to fund and build our homes.

Cincinnati Habitat is about more than just building houses. The staff and board of directors of Cincinnati Habitat are dedicated individuals who are passionate about building homes, families, communities and hope!

Cincinnati Habitat for Humanity is privately funded and does not receive any support from United Way or Habitat for Humanity International. Funding of cash and in-kind contributions from Cincinnati businesses, churches, foundations, organizations and individuals provide money, labor and talent for each Cincinnati Habitat housing project.

Halo Home Healthcare

800 Compton
Cincinnati Oh 45231

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Halo MGT is a COA Passport Provider, providing the following services:

- Homemaker
- Personal Care

Halsom Home Care

1450 Hanes Rd
Beavercreek OH 45434

Area(s) Served:
Butler County,
Warren County,
Clinton County

Description:
Halsom Home Care is a contracted provider of Council on Aging offering the following services:

- home medical equipment
- minor home modification
Hamilton County Auditor Office
138 E. Court Street, #304A
Cincinnati OH 45202

http://www.hcauditor.org
dusty.rhodes@auditor.hamilton-co.org
Phone: 513-946-4000
Phone Extension: N/A

Contracted Provider: Not Applicable

Area(s) Served:
Hamilton County

Description:
Office Hours: Monday - Friday, 8:00-4:00

Hamilton County Department of Job and Family Services
222 E. Central Parkway
Cincinnati OH 45202

http://www.hcjfs.org
Phone: (513) 946-1000
Phone Extension: N/A

Contracted Provider: Not Applicable

Area(s) Served:
Hamilton County

Description:
HCJFS provides services such as Medicaid, food assistance (food stamps) and temporary cash assistance, subsidized child care, child protection, child support case management, kinship care, adult protection and disability assistance.

Hamilton County Developmental Disabilities Services
1520 Madison Road
Cincinnati OH 45206-1747

http://www.hamiltondds.org
contactus@hamiltondds.org
Phone: (513) 794-3300
Phone Extension: N/A

Contracted Provider: Not Applicable

Area(s) Served:
Hamilton County

Description:
Hamilton County DD Services are working with people who have disabilities, their families, people who provide support services, and other citizens of Hamilton County to build a future in which people with disabilities:

- Are able to say what services they want and get them.
- Learn skills that lead to good jobs and better lives.
- Have networks of friends and family who care about them.
- Have well-trained staff who listen and offer help in planning for the future.
- Are safe, healthy, involved members of their communities.

Hamilton County Helping Working Families
138 East Court Street
Cincinnati OH 45202

https://www.hcjfs.org/ten-years-of-helping-children-and-families
Phone: 513-946-4636
Phone Extension: N/A

Contracted Provider:
Hamilton County Helping Working Families website helps connect families to resources to help with tough economic times. Use this website to help save money, help with prescription drugs cost, child care, and help connect you to job opportunities and job training.

### Hamilton County Mental Health and Recovery Services Board

2350 Auburn Avenue  
Cincinnati OH 45219

http://hcmhrsrb.org  
hcmhrsrb@hamilton.mhrsrb.state.oh.us  
**Phone:** 513-946-8600  
**Phone Extension:** N/A  
**Contracted Provider:** Not Applicable

**Area(s) Served:**  
Hamilton County

**Description:**  
The Board’s primary target populations are adults who are severely mentally disabled (SMD), children who are severely emotionally disabled (SED) and adults who are dually diagnosed with substance abuse and mental illness (SAMI).

**Access to Services**

- **Mental Health Access Point (MHAP) - 513-558-8888**  
  Centralized mental health system access point connecting customers with the appropriate service provider(s).

- **Recovery Health Access Center (RHAC) - 513-281-7422**  
  Centralized 24-hour service center providing a full continuum of substance abuse services including information and referrals supporting individuals and families throughout the treatment process.

- **Probate Process (Hamilton County) - 513-946-3591**  
  Civil probate court assisting provider community and families in obtaining inpatient care.

**Telephone Support**

- **Consumer WARMLINE - 513-931-WARM**  
  Call-in peer support service for existing consumers.

- **Mental Health Hotline - 513-281-CARE**  
  24-hour telephone support services, specializing in suicide prevention, crisis situations, and family violence.

- **Drug & Poison Information Center (DPIC) - 513-636-5111**  
  24-hour hotline providing crisis intervention, education, and information.

**Consumer-Driven Services**

- **Recovery Center of Hamilton County - 513-241-1411**  
  Consumer-operated services providing social support and learning opportunities to adults in Hamilton County with severe mental illness working toward full integration into the community.

- **Mighty Vine Wellness Club - 513-241-9355**  
  Consumer-operated, readily accessible and affordable exercise and wellness activities fostering emotional support and understanding for mental health consumers.

- **WARMLINE - 513-931-WARM**  
  Consumer-operated service that provides peer support to consumers via telephone. The WARMLINE operates 24 hours a day, seven days a week.

**Emergency Crisis Care**

- **Psychiatric Emergency Services (PES) - 513-584-8577**
Hospital setting 24-hour emergency care.

Mental Health Access Point (MHAP) - 513-558-8888
Access to mental health crisis care.

MHAP Youth & Adult Mobile Crisis - 513-558-8888
On-call mobile and in-home crisis care.

Recovery Health Access Center (RHAC) - 513-281-7422
Access to alcohol and substance abuse crisis care.

---

**Hamilton County Probate Court**

230 East Ninth Street  
Cincinnati OH 45202

http://www.probatect.org  
Phone: 513-946-3580  
Phone Extension: N/A

**Area(s) Served:**  
Hamilton County

**Contracted Provider:** Not Applicable

**Description:**

---

**Hamilton Social Security Office**

6553 Winifred Ave  
Hamilton OH 45011

http://www.socialsecurity.gov  
Phone: 800-772-1213  
Phone Extension: N/A

**Area(s) Served:**

**Contracted Provider:** Not Applicable

**Description:**

MONDAY - FRIDAY:09:00 AM - 03:30 PM  
Except Federal Holidays

---

**Hardy Plumbing**

4776 Hamilton Middletown Rd  
Hamilton Ohio 45011

http://www.hardyplumbing.webs.com  
brucetheplumber@zoomtown.com  
Phone: 513-233-1892  
Phone Extension: N/A

**Area(s) Served:**  
Butler County

**Contracted Provider:** Elderly Services Program

**Description:**

Hardy Plumbing is a contracted provider of Council on Aging offering the following services:

- minor home modification

---

**Harrison Senior Center**

300 George Street  
Harrison OH 45030

http://www.harrisonohio.gov/139/Senior-Center  
jfrench@harrisonohio.gov  
Phone: (513) 367-0649  
Phone Extension: N/A

**Area(s) Served:**  
Hamilton County
Description:
The Harrison Senior Center is a contracted provider of Council on Aging offering the following services:

- home-delivered meals
- congregate meals

The Harrison Senior Center is located at 300 George Street in the Harrison Community Center. It is open to all seniors over the age of 60. Hours of operation are 9:00 a.m. to 4:00 p.m. Monday through Friday. Congregate meals are served Monday thru Friday at 11:30 am.

HB 130 Grandparent Power of Attorney and Caregiver Affidavit Forms

Area(s) Served:
Statewide

Description:
HB 130 Grandparent Power of Attorney and Caregiver Affidavit forms

HB 130 created legal documentation to assist Grandparent Caregivers that have physical custody of their grandchildren, but not judicially awarded custody. When properly completed, notarized and filed with the court, these forms will assist grandparents in enrolling grandchildren in school and participating as the parent; accessing routine and emergency medical and dental care.

Power of Attorney forms: For grandparents whose children are authorizing the grandparent’s power of attorney for their grandchild.

Caregiver Authorization Affidavit form: For grandparents caring for their grandchildren who are unable to locate the child’s parent or parent’s.

Link for current affidavit indicated in the Ohio Revised Code (Use of this affidavit is authorized by sections 3109.65 to 3109.73 of the Ohio Revised Code.)

Ohio Caretaker Authorization Affidavit Form

Healing Springs Med-Care LLC
1821 Summit Road
Cincinnati OH 45237

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
Healing Springs Med-Care is a contracted provider of Council on Aging offering the following services:

- homemaking
Healing Touch Healthcare, LLC
7031 Corporate Way, Suite 201
Dayton Ohio 45459

Area(s) Served:
Butler County,
Greene County,
Warren County,
Clermont County,
Montgomery County,
Clinton County,
Hamilton County

Description:
Healing Touch Healthcare, LLC is a contracted provider of Council on Aging offering the following services:
- Homemaking
- Personal Care Services

Health Alert Services
10979 Reed Hartman Hwy, Suite 120
Cincinnati OH 45242

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
PASSPORT Program

Healthy Home Care
5420 West North Bend Road
Cincinnati 45247

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Healthy Home Care is a contracted provider of Council on Aging offering the following services:
- Homemaking
- Personal Care
**Healthy Start**

50 West Town Street
Columbus OH 43215

Area(s) Served:
Statewide

Description:

Programs for Children, Families and Pregnant Women

Ohio Medicaid offers two programs for children, families and pregnant women with limited income to get health care. Once eligible for Medicaid, each child (birth through age 20) will have access to an important group of services known as Healthchek.

Healthy Start

Healthy Start (also called SCHIP) is a Medicaid program available to:

- Children (younger than age 19) in families with income up to 200% of the federal poverty level.
- Pregnant women in families with income up to 200% of the federal poverty level.

Healthy Families

Healthy Families is a Medicaid program available to:

- Families with income up to 90% of the federal poverty level. (Families must include a child younger than age 19).

---

**Hearing Loss Association of America Southwest Ohio Chapter**

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

The Southwest Ohio Chapter of the Hearing Loss Association of America (HLAA) shares the mission of the National HLAA organization: to enhance the quality of life for people who are hard of hearing. HLAA strives to open the world of communication to people with hearing loss by providing information, education, support and advocacy. If you or someone you care about has hearing loss, HLAA can help. Programs feature speakers who address the concerns, needs, and hopes of people with hearing loss and their friends and families. Anyone is welcome to join. Members come from all walks of life and from many age groups.

---

**Hearing Speech & Deaf Center of Greater Cincinnati**

2825 Burnet Avenue
Cincinnati OH 45219

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

The Hearing Speech & Deaf Center of Greater Cincinnati offers services to individuals with hearing impairments and their families. The center provides educational programs, support groups, and counseling services. They also offer resources for deaf education, employment, and community integration.

---

http://www.jfs.ohio.gov/OHP/consumers/familychild.stm
Phone: 800-324-8680
Phone Extension: N/A
Contracted Provider: Not Applicable

http://www.hearingloss-swohio.org/cms
hearingloss.swohio@gmail.com
Phone: 513-443-2741
Phone Extension: N/A
Contracted Provider: Not Applicable

http://www.hearingspeechdeaf.com
Phone: 513-221-0527
Phone Extension: N/A
Contracted Provider: Not Applicable
Description:

A non-profit organization that serves people with hearing loss, those with speech disorders and people who are deaf. Services include hearing services and products, speech and language services, and deaf services. For the deaf there is a 24-hour emergency interpreting service, sign language classes, independent living skills, work and job skills, information and referral and advocacy. They also provide counseling and therapy for groups or individuals.

Multiple locations.

Heartland Hospice
3960 Red Bank Rd #140
Cincinnati OH 45227

https://www.heartlandhospice.com
Phone: 513.831.5800
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Heartland Hospice
3960 Red Bank Rd #140
Cincinnati OH 45227

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

Heaven on Earth
35 Wesleyan Court, Apt. A
Fairfield Ohio 45014

Phone: (513) 954-9617
Phone Extension: N/A

Area(s) Served:
Butler County,
Clermont County,
Hamilton County

Contracted Provider: PASSPORT

Heaven on Earth is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care Services

Help Me Grow
246 N. High St.
Columbus OH 43215

http://www.helpmegrow.ohio.gov/default.aspx
HMG@odh.ohio.gov
Phone: (614) 644-8389
Phone Extension: N/A

Area(s) Served:
Statewide

Contracted Provider: Not Applicable

Help Me Grow (HMG) is Ohio’s birth to 3 system that provides state and federal funds to county Family and Children First Councils to be used in conjunction with state, local and other federal funds to implement and maintain a coordinated, community-based infrastructure that promotes trans-disciplinary, family-centered services for expectant parents, newborns, infants and toddlers and their families. The Ohio Department of Health, Bureau of Early Intervention Services (BEIS) is the lead agency administering HMG program in Ohio.
Helping Hands Healthcare, Inc.
9672 Cincinnati Columbus Rd.
Cincinnati OH 45241

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
Helping Hands Healthcare is a contracted provider of Council on Aging offering the following services:

- homemaking
- nursing
- occupational therapy
- physical therapy
- personal care services
- speech therapy
- home care assistance
- respite

Hillebrand Home Health
4343 Bridgetown Road
Cincinnati OH 45211

Area(s) Served:
Hamilton County

Description:
Hillebrand Home Health is a contracted provider of Council on Aging offering the following services:

- homemaking
- nursing
- personal care services
- home care assistance

Home Care Delivered, Inc.
11013 West Broad Street
Glen Allen VA 23060

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Home Care Delivered is a contracted provider of Council on Aging offering the following services:
**Home Care Mobility**

303 Conover Dr  
Franklin Ohio 45005

**Area(s) Served:**  
Warren County

**Description:**  
Home Care Mobility is a contracted provider of Council on Aging offering the following services:

- Home Medical Equipment

**Home Care Network**

190 East Spring Valley Pike  
Centerville OH 45458

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**  
Home Care Network is a contracted provider of Council on Aging offering the following services:

- homemaking  
- nursing  
- personal care services

**Home Delivered Meals**

Council on Aging of Southwestern Ohio  
Cincinnati OH 45246

**Area(s) Served:**  
Butler County,  
Nationwide,  
Warren County,  
Clermont County,  
Statewide,  
Clinton County,  
Hamilton County

**Description:**  
For many people, getting at least one nutritious meal a day can be a challenge. Physical or cognitive disability, illness, and lack of support or transportation are common barriers that prevent many people from preparing food or traveling to a group meal location such as a church or senior center.

To offer access to nutritious meals, Council on Aging (COA) provides home-delivered meals through 1) PASSPORT (Ohio's Medicaid...
waiver home care program), 2) locally-funded Elderly Services Programs, and 3) the Ohio Home Care Waiver program (Ohio Medicaid waiver program for people under age 60). Each year, COA provides more than 2 million meals to approximately 10,000 homebound older adults in Butler, Clermont, Clinton, Hamilton and Warren counties.

Eligibility

Eligibility for home-delivered meals is determined by nutritional need and criteria are derived from funding sources. To qualify for home-delivered meals, you must meet all of the following criteria:

- age 60 or older (except for the Ohio Home Care Waiver where there is no age criterion)
- unable to prepare your own meals
- unable to participate in a congregate nutrition program because of physical or emotional difficulties
- lack another meal support service in the home or community

Home-delivered meals may also be provided to the spouse of an eligible person, who lives in the home of the eligible person, regardless of the spouse's age or abilities. This is determined on a case-by-case basis.

Meals are prepared by one of our quality meal providers and delivered directly to your door by a friendly volunteer or staff person. Delivered meals can be hot, chilled or frozen and can be prepared to meet special dietary needs (diabetic, dietary restrictions, etc.).

Cost

Home-delivered meals through Council on Aging are free of charge. However, our funding does not cover the full cost of preparing and delivering meals. Donations allow us to reach out to more people and help with the costs for preparation and delivery. Donations of any size are accepted and appreciated. Your meal provider will explain how you may make a donation.

How to Enroll

For information about receiving home-delivered meals, call:

Butler: (513) 868-9281
Clermont: (513) 724-1255
Clinton and Hamilton: (513) 721-1025 or (800) 252-0155
Warren: (513) 695-2271

Home First

1459 Woodville Pike
Loveland OH 45140

cclntadms@yahoo.com
Phone: 513-550-1765
Phone Extension: N/A

Area(s) Served:
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Contracted Provider: Elderly Services Program

Description:

Home First is a contracted provider of Council on Aging offering the following services:

- environmental services

Home Health Care Services

7642 Production Dr
Cincinnati OH 45237

HCO2service@yahoo.com
Phone: 513-948-0202
Phone Extension: N/A

Page 97
Home Healthcare by Black Stone
4700 E. Galbraith Rd.
Cincinnati OH 45236

Area(s) Served:
Butler County,
Other,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Home Healthcare by Black Stone is a contracted provider of Council on Aging offering the following services:

- enhanced community living

Home Products Healthcare
1250 W. Dorothy Lane
Dayton Ohio 45409

Area(s) Served:
Butler County,
Clermont County,
Clinton County,
Hamilton County

Description:
Home Products Healthcare is a contracted provider of Council on Aging offering the following services:

- Home Medical Equipment.

HomeCare.com
7925 Jones Branch Drive Suite 2200
McLean VA 22102

Area(s) Served:
Butler County,
Nationwide,
Greene County,
Other,
Warren County,
Clermont County,
Description:
Find A Care Giver, Home Care Resources, Paying For Care, Care Giver Resources, Elder Services, Chronic Conditions.

Homefront Nursing, LLC
12124 Sheraton Lane
Cincinnati OH 45246

Area(s) Served:
Butler County, Warren County, Clermont County, Hamilton County

Description:
Homefront Nursing is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

HomeSense Enterprises, LLC
463 Locust Street
Akron OH 44307

Area(s) Served:
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Description:
HomeSense Enterprises is a contracted provider of Council on Aging offering the following services:

- minor home modification

Hope Home Care, LLC
3481 Office Park Drive
Dayton OH 45439

Area(s) Served:
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Description:
Hope Home Care is a contracted provider of Council on Aging offering the following services:
Hope Home Care, LLC is a Council on Aging contracted service provider offering the following services:

- PASSPORT provider
- Home Making
- Nursing,
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Personal Care
- Personal Care (2nd)

Hope House Rescue Mission
34 S. Main St.
Middletown Ohio 45044

http://missionhope.org
Phone: 513-424-4673
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County

Contracted Provider: Not Applicable

Description:
Hope House Rescue Mission serves the homeless population of Butler and Warren Counties and the surrounding areas. It is one of the few missions that accepts children into the facility. Hope House Mission operates 24 hours a day, seven days a week, year-round. To learn more about the services they offer click here.

Hospice Care of Middletown, Inc.
3909 Central Avenue
Middletown Ohio 45044

http://www.yourhometownhospice.org
kclements@hcmiddletown.org
Phone: 513-424-2273
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County

Contracted Provider: Not Applicable

Description:
Hospice Care of Middletown, Inc. serves Butler, Warren and portions of Montgomery and Preble counties. Services include routine, respite, continuous and inpatient hospice care. Hospice Care of Middletown is a non-profit agency.

Hospice of Cincinnati
4360 Cooper Road
Cincinnati OH 45242

http://www.hospiceofcincinnati.org
Phone: 513-891-7700
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:
Hospice of Cincinnati specializes in providing comfort, compassion and personalized end-of-life care to all those
in need. Our medical and caregiving personnel are widely recognized as industry leaders in hospice and palliative care. Additionally, we are 100% committed to supporting patients and family members in every possible way... from symptom management to spiritual /emotional supportand bereavement services.

Hospice of Dayton
324 Wilmington Ave.
Dayton Ohio 45420

Area(s) Served:
Montgomery County

Description:
Hospice of Dayton is dedicated to providing quality comfort care and support in meeting the medical, emotional, spiritual and psychological needs of their patients, families, caregivers, staff and community in a way that affirms life and supports choices in an environment of dignity and respect.

Hospice of Hope Ohio Valley
215 Hughes Blvd.
Mt. Orab Ohio 45154

Area(s) Served:
Clermont County,
Clinton County

Description:
Hospice of Hope has provided compassionate care and support to thousands of local residents and their families. During this time, they have earned the trust and respect of the communities in which they serve.

Built on the foundation of Service, Care & Hope, at the center of their philosophy is the belief that each of us has the right to live in comfort with peace and dignity to the end- so those left living may find peace and solace.

Hospice of Hope is a non-profit, community-based organization serving terminally ill children, adults and their families. Hospice of Hope covers more than 4,500 square miles in Bracken, Fleming, Lewis, Mason, Pendleton and Robertson counties in Northern Kentucky and Adams, Brown, Clinton, Clermont, Highland and Pike counties in Southern Ohio. For more information on the services they provide visit their website here.

Hospice of Southwest Ohio
7625 Camago Rd
Cincinnati OH 45243

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Hospice of Southwest Ohio is dedicated to providing quality comfort care and support in meeting the medical, emotional, spiritual and psychological needs of our patients, families, caregivers, staff and community in a way that affirms life and supports choices in an environment of dignity and respect. HSWOâ€‍â€™s caring employees and volunteers are empowered to fulfill this visionâ€…
Huntington Disease Society of America
3537 Epley Ln.
Cincinnati Ohio 45247

Area(s) Served:
Nationwide, Statewide

Description:
The Society is a National, voluntary health organization dedicated to improving the lives of people with Huntington's disease and their families. They assist people and families affected by Huntington's Disease and help them to cope with the problems presented by the disease. For more information on their services click here.

Hyde Park Center for Older Adults
2800 Erie Avenue
Cincinnati Oh 45208

Area(s) Served:
Hamilton County

Description:
Hyde Park Center for Older Adults is a contracted provider of Council on Aging offering the following services:

- medical transportation
- non-medical transportation
- congregate meals
- recreation
- supportive services.

Congregate meals are served at the Hyde Park Center for Older Adults on Monday, Wednesday, & Friday at 11:30 am.

I'm Alive, An online crisis network

Area(s) Served:
Nationwide

Description:
I'm Alive is an online crisis and suicide chat. Visit their website to learn more or to chat with an online counselor.

IKRON
2347 Vine Street
Cincinnati OH 45219

Area(s) Served:
Butler County, Other,

Description:
Not Applicable
Description:

IKRON (Integration of Knowledge and Resources for Occupational Needs) provides integrated quality behavioral health services to the greater Cincinnati and Tri-State area.

IKRON was the first community facility to work collaboratively with the Bureau of Vocation Rehabilitation counselors to help prepare Longview State Hospital (Summit Behavioral Health) patients for discharge from the hospital to the community and to eventual competitive employment in the community.

IKRON was also the first rehabilitation center in southwest Ohio to offer a comprehensive rehabilitation program aimed at obtaining competitive employment and maintaining sobriety.

Immanuel Lutheran Church
1285 Main Street
Hamilton OH 45013

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:

In Good Hands Medical Transportation
1821 Summit Rd
Cincinnati OH 45237

Area(s) Served:
Butler County,
Hamilton County

Description:

PASSPORT Program

Independent Living Aids
137 Rano Rd
Buffalo NY 14207

Area(s) Served:
Nationwide

Description:

A mail order company that has an inventory of products available for purchase to assist those who are blind or visually impaired.
Independent Solutions
4540 St. Andrews Court
Middletown Ohio 45042

Phone: 513.318.8157
Phone Extension: N/A

Area(s) Served: Not Applicable

Description:
Independent Solutions is locally owned; therefore, our Senior Care Advisors know the community and can help our client find the appropriate short and/or long-term living & care options and resources based on their preferences and requirements. Our advisors listen to the client to gain an understanding of their needs; physical, emotional, social, financial and geographical preferences. They understand that any decision about alternative living is difficult and stand ready to lessen the confusion and frustration for the client and their loved ones.

Indiana Association of Area Agencies on Aging
4755 Kingsway Drive
Indianapolis IN 46205

http://www.iaaaa.org
info@iaaaa.org
Phone: 317-205-9201
Phone Extension: N/A

Area(s) Served: Other

Description:
The Indiana Association of Area Agencies on Aging (IAAAA) advocates for quality programs and services for older adults and persons with disabilities on behalf of Indiana’s 16 Area Agencies on Aging.

Area Agencies on Aging (AAAs) deliver services to older adults and people with disabilities of any age and their caregivers. They provide information about resources and service providers, assess needs for service, make referrals to case managers, link to services, monitor consumer satisfaction and adjust services to meet changing needs.

For more information and to be connected with your local Area Agency on Aging, please contact 800.986.3505.

Indiana Senior Housing Health Care Properties, Inc. dba Cedar Village
5467 Cedar Village Drive
Mason Ohio 45040

www.cedarvillage.org
Phone: 513-754-3100
Phone Extension: N/A

Area(s) Served: Butler County,
Greene County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Assisted Living Waiver

Description:
Keeping Seniors Safe on the Roads.

Interim HomeStyles of Greater Cincinnati
8050 Hosbrook Road

http://www.interimhealthcare.com/cincinnatios
Cincinnati, OH 45236

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Contracted Provider:** Elderly Services Program and PASSPORT

**Description:**
Interim HomeStyles of Greater Cincinnati is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services
- home care assistance

---

**Internal Revenue Service**

**Area(s) Served:**
Nationwide

**Phone:** 800-829-1040
**Phone Extension:** N/A

**Contracted Provider:** Not Applicable

**Description:**
The IRS Volunteer Income Tax Assistance (VITA) and the Tax Counseling for the Elderly (TCE) Programs offer free tax help for taxpayers who qualify.

**VITA**
The VITA Program generally offers free tax help to people who make $52,000 or less and need assistance in preparing their own tax returns. IRS-certified volunteers provide free basic income tax return preparation with electronic filing to qualified individuals in local communities. They can inform taxpayers about special tax credits for which they may qualify such as Earned Income Tax Credit, Child Tax Credit, and Credit for the Elderly or the Disabled. VITA sites are generally located at community and neighborhood centers, libraries, schools, shopping malls, and other convenient locations.

**TCE**
The TCE Program offers free tax help for all with priority assistance to people who are 60 years of age and older, specializing in questions about pensions and retirement issues unique to seniors. IRS-certified volunteers who provide tax counseling are often retired individuals associated with non-profit organizations that receive grants from the IRS.

Click here for more information about these programs.

For additional information on taxes, see the links below

- IRS Tax Publications for Older Americans
- Tax Topics for Seniors and Retirees
- Publication 524, Credit for Elderly or Disabled
- IRS: Frequently Asked Questions for Seniors
- IRS: Tax Preparation Tips for Seniors

---

**International Elderly Care Group**
3515 Springdale Road
Cincinnati, OH 45251

**Area(s) Served:**

**Phone:** 513-984-1110
**Phone Extension:** N/A
Butler County,
Warren County,
Hamilton County

Contracted Provider: PASSPORT

Description:

International Elderly Care Group is a contracted provider of Council on Aging offering the following services:

- chore service
- homemaking
- personal care services

International Language Bank

Area(s) Served: Nationwide

http://internationallanguagebank.com
languagebank@delphia.net
Phone: 888-599-9777
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

International Language Bank's main goal and purpose is to help you communicate in any language and give you the power to understand by offering you a full range of professional foreign language translation and interpreting services.

International Quality Healthcare Corp.

2837 Burnet Avenue
Cincinnati OH 45219

Area(s) Served: Butler County,
Warren County,
Clinton County,
Hamilton County

http://www.iqhc.org
iqhc@fuse.net
Phone: 513-731-3338
Phone Extension: N/A

Contracted Provider: PASSPORT

Description:

International Quality Healthcare Group is a contracted provider of Council on Aging offering the following services:

- homemaking
- nursing
- occupational therapy
- physical therapy
- personal care services
- speech therapy

Jewish Family Service

8487 Ridge Road
Cincinnati OH 45236

Area(s) Served: Butler County,

http://www.jfscinti.org
info@jfscinti.org
Phone: 513-469-1188
Phone Extension: N/A
Description:

Jewish Family Service is a contracted provider of Council on Aging offering the following services:

- social work counseling
- caregiver support
- recreation
- supportive services

Jewish Family Service of Cincinnati strengthens lives by providing professional social services to families and individuals in times of need. Many services are available including: aging and caregiver services, adoption connection, counseling, family life education, resettlement acculturation, and vital services support (region's only kosher food pantry).

---

**Jewish Vocational Service of Cincinnati**

10945 Reed Hartman Highway  
Cincinnati OH 45242  

http://www.jvscinti.org  
rdavis@jvscinti.org  
**Phone:** (513) 936-9675  
**Phone Extension:** N/A

**Area(s) Served:**  
Hamilton County  

Description:

The purpose of JVS is to empower individuals to enrich their lives. JVS does this in several ways:

- By providing training, work and related services to people with developmental disabilities;
- By providing recreation, socialization and other activities to older adults with developmental disabilities;
- By advising clients of our Cincinnati Career Network how to advance their professional lives.

JVS is a provider of the Hamilton County Elderly Services Program.

---

**Job Accommodation Network (JAN)**

PO Box 6080  
Morgantown WV 26506-6080  

http://www.askjan.org  
jan@askjan.org  
**Phone:** (800)526-7234  
**Phone Extension:** N/A

**Area(s) Served:**  
Nationwide  

Description:

The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues. Working toward practical solutions that benefit both employer and employee, JAN helps people with disabilities enhance their employability, and shows employers how to capitalize on the value and talent that people with disabilities add to the workplace.

JAN’s trusted consultants offer one-on-one guidance on workplace accommodations, the Americans with Disabilities Act (ADA) and related legislation, and self-employment and entrepreneurship options for people with disabilities. Assistance is available both over the
Judson Home Care

2373 Harrison Ave
Cincinnati OH 45211

Area(s) Served:
Hamilton County

Description:
Judson Home Care is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

KBC

10117 Deerhollow Drive
Cincinnati OH 45252

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
KBC is a contracted provider of Council on Aging providing home modifications to clients enrolled in the PASSPORT program in Butler, Clermont, Hamilton, and Warren counties.

Kemper Shuttle Services

4385 Creek Road
Cincinnati OH 45241

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
Kemper Shuttle Services is a Council on Aging contracted service provider offering the following services:

- Medical Transportation
- Non Medical Transportation

Ken Bryan Construction, Inc

10117 Deerhollow Drive
Cincinnati Ohio 45252

http://www.kbcinc.net
kbcinc@fuse.net
**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Phone:** 513-385-9165
**Phone Extension:** N/A

**Contracted Provider:** PASSPORT

**Description:**
Ken Bryan Construction is a contracted provider of Council on Aging offering the following services:
- minor home modifications

---

**Kentucky Area Agencies on Aging**

275 E. Main St.
Frankfort KY 40621

**Area(s) Served:**
Other

**Contracted Provider:** Not Applicable

**Description:**
Area Agencies on Aging in Kentucky

---

**KEPRO Quality Improvement Organization**

5201 W. Kennedy Blvd.
Tampa Florida 33609

**Area(s) Served:**
Butler County,
Nationwide,
Greene County,
Other,
Warren County,
Clermont County,
Montgomery County,
Statewide,
Clinton County,
Hamilton County

**Contracted Provider:** Not Applicable

**Description:**
Led by the Centers for Medicare & Medicaid Services (CMS), the QIO Program is one of the largest federal programs dedicated to improving health quality at the local level. The Program aligns with the six CMS Quality Strategy goals:

1. Make care safer by reducing harm caused in the delivery of care.
2. Ensure that each person and family are engaged as partners in their care.
3. Promote effective communication and coordination of care.
4. Promote the most effective prevention and treatment practices for the leading causes of mortality, starting with cardiovascular disease.

---

**Page 109**
5. Work with communities to promote wide use of successful interventions to enable healthy living.

6. Make quality care more affordable for individuals, families, employers, and governments by developing and spreading new health care delivery models.

QIOs work with local health care providers, serving as change agents, conveners, and collaborators. They form groups of health care providers and other stakeholders to learn from one another and to use that knowledge in making care more patient-centered, safer, and coordinated. Because QIOs share best practices with one another, providers benefit from the experience of their peers across the country, which further accelerates improvement. QIOs also help Medicare beneficiaries exercise their right to high-quality health care. Patients benefit from the QIO Program’s charge to address beneficiaries’ quality of care complaints and discharge appeals as well as from the QIO improvement initiatives those complaints and appeals inspire.

Through its national network of independent, trusted organizations, the QIO Program is collaborating with providers at all levels of clinical performance to improve health quality in five key areas:

? Keeping the patient at the center
? Preventive care
? Improving care coordination
? Better data for better care
? Safer care

---

Kettering Health Network - Grandview Medical Center
405 West Grand Avenue
Dayton OH 45405

Area(s) Served:
Butler County,
Clermont County,
Montgomery County,
Clinton County,
Hamilton County

Description:

Kettering Health Network - Grandview Medical Center

Kindred at Home
7887 Washington Village Dr.
Dayton OH 45459

Area(s) Served:

Description:

Kindred at Home

KinshipOhio
http://www.kinshipohio.org

---

Kettering Health Network - Grandview Medical Center
https://www.ketteringhealth.org/grandview
Phone: 513.723.3200
Phone Extension: N/A

Contracted Provider: Not Applicable

Kindred at Home
http://www.kindredathome.com
Phone: 502.596.7733
Phone Extension: N/A

Contracted Provider: Assisted Living Waiver

KinshipOhio
http://www.kinshipohio.org

---
**Area(s) Served:**
Butler County,
Greene County,
Warren County,
Clermont County,
Montgomery County,
Statewide,
Clinton County,
Hamilton County

**Description:**
A Web site featuring kinship resources for Ohio “kin caregivers.” The Web site is hosted by Public Children Services Association of Ohio. For more information regarding available services and County contacts download the Ohio Kinship Care GuideBook: [http://www.odjfs.state.oh.us/forms/num/JFS%2008146/pdf/](http://www.odjfs.state.oh.us/forms/num/JFS%2008146/pdf/)

---

**Lavender Home Care Solutions**

7333 Paragon Rd
Dayton OH 45403

**Area(s) Served:**
Butler County,
Warren County,
Hamilton County

**Description:**
Lavender Home Care Solutions is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

---

**Leading Age Ohio**

2233 North Bank Drive
Columbus OH 43220

**Area(s) Served:**
Statewide

**Description:**
LeadingAge Ohio is a nonprofit organization that represents approximately 400 long-term care organizations and hospices, as well as those providing ancillary health care and housing services, in more than 150 Ohio towns and cities.

LeadingAge Ohio, reflecting the role of the association and its members in providing quality housing and health care services for Ohio’s older and disabled population.

---

**Legal Aid Society of Greater Cincinnati**

215 East Ninth Street
Cincinnati OH 45202

**Area(s) Served:**

**Phone:** 513-241-9400
**Phone Extension:** N/A
Legal Aid Society of Greater Cincinnati provides legal representation, information, advice and referral for people in need of legal help. Legal Aid Society is affiliated with the Legal Aid Society of Southwest Ohio, LLC, and also coordinates services with the Volunteer Lawyers Project (VLP). Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties are eligible for Legal Aid services. Services available in any language. For Ohio Relay Services, call 1-800-750-0750

**Additional locations:**

**Butler County:**
10 Journal Square
Hamilton, OH 45011
513-241-9400

**Clinton County:**
117 N. South Street
Wilmington, OH 45177
513-241-9400

---

**Legal Services Corporation**

3333 K Street, NW
Washington DC 20007

**Area(s) Served:**
Nationwide

**Contracted Provider:** Not Applicable

**Description:**

The mission of Legal Services Corporation is to promote equal access to justice in our nation and to provide high quality civil legal assistance to low-income persons.

---

**LGBT Aging Resources Clearinghouse**

American Society on Aging

**Area(s) Served:**
Nationwide

**Contracted Provider:** Not Applicable

**Description:**

The LGBT Aging Resources Clearinghouse of the American Society on Aging opens the door to knowledge about lesbian, gay, bisexual, and transgender people ages 50-plus. Whether you’re an elder, a young person, a caregiver, a student, a researcher, a policymaker, a journalist, or a helping professional, the clearinghouse offers you the keys to understanding and respect for LGBT elders.
The searchable resources on this site put a wealth of vital materials on LGBT aging at your fingertips. You'll find annotated listings for service providers, community and professional organizations, information sites, reports and articles, as well as links for ordering DVDs, books and other useful products.

Life Point Solutions
3740 Glenway Ave.
Cincinnati OH 45205

Area(s) Served:
Clermont County, Hamilton County

Description:
LifePoint Solutions is a comprehensive counseling agency with expertise in mental health diagnosis and treatment.

Price Hill Administrative Offices
3730 Glenway Avenue
Cincinnati, Ohio 45205
Phone: 513.381.6300

Amelia Administrative Offices
43 East Main Street
Amelia, Ohio 45102
Phone: 513.947.7000

Downtown Center
200 McFarland Street
Cincinnati, Ohio 45202
Phone: 513.721.7660

Price Hill Center
3740 Glenway Avenue
Cincinnati, Ohio 45205
Phone: 513.381.6300

English & Acculturation Center
200 McFarland Street
Cincinnati, Ohio 45202
Phone: 513.721.7660

Northern Kentucky Center
434 Scott Boulevard
Covington, Kentucky 41011
Phone: 859.291.1121

LifeCenter Organ Donor Network
2875 South James Drive
New Berlin WI 53151

Area(s) Served:
Butler County,

Contracted Provider: Not Applicable
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**

LifeCenter Organ Donor Network, "A Donate Life Organization," encourages and coordinates the donation of human organs and tissues for transplantation. In 1981 LifeCenter began operating as an independent, not-for-profit organ procurement organization (OPO). LifeCenter is accredited by the Association for Organ Procurement Organizations (AOPO) and the American Association of Tissue Banks (AATB), and has been approved and designated by the Centers for Medicare and Medicaid Services (CMS) as the primary OPO serving eight counties in Southwestern Ohio, six counties in Northern Kentucky and two counties in Southeastern Indiana. LifeCenter is an institutional member of the United Network for Organ Sharing (UNOS) and follows all the guidelines for organ sharing.

The population of LifeCenter’s service area is about two million people. Within this area there are 30 hospitals that LifeCenter works with to facilitate and coordinate organ and tissue donation.

---

**LifeSpan**

1900 Fairgrove Avenue  
Hamilton OH 45011  

http://www.lifespanohio.org  
info@lifespanohio.org  
Phone: 513.868.3210  
Phone Extension: N/A

**Area(s) Served:**  
Butler County,  
Warren County  

**Contracted Provider:** Elderly Services Program

**Description:**

LifeSpan is a private non-profit social service agency dedicated to improving the quality of lives throughout the Ohio Counties of Butler and Warren. LifeSpan’s programs reach those of all ages, backgrounds and income levels through offices in Hamilton, Mason, Middletown, Oxford and West Chester. LifeSpan’s programs include outpatient behavioral health counseling, credit counseling, elderly services program, guardianship and more...

**Butler County Elderly Services Program**

LifeSpan provides intake, screening and care management services for the Butler County Elderly Services Program, under contract with Council on Aging of Southwestern Ohio. Butler County ESP provides services such as meals on wheels, personal care and medical transportation, to eligible Butler County seniors so they can stay in their homes, instead of moving to an institution. LifeSpan is also a contracted provider of ESP Independent Living Assistance Services.

**Representative Payee**

Many mentally ill or disabled residents of Butler and Warren Counties rely on Social Security for their monthly income. When their illness or disability interferes with their ability to manage their money, instability or homelessness can result. LifeSpan's Representative Payee program provides bill payment service for these individuals ensuring their bills are paid on time which keeps their rent current, their utilities on and their lives stable.

**Credit Counseling Services**

From obtaining and understanding credit reports to the more complex issues of bankruptcy, LifeSpan counselors are prepared and trained to help. LifeSpan offers a full range of programs for participants who may need just one or several services. Services include: budget guidance, credit counseling, money management education, homeownership education and counseling, and bankruptcy pre-filing and pre-discharge counseling.

**Guardianship**

LifeSpan guardians include both staff members and trained volunteers. They are appointed by the Probate Court to make decisions for their wards relating to health care, living arrangements or safety issues. Wards are individuals who have no immediate family able or
willing to help them or they have mental limitations that impair their ability to make competent decisions. They typically live in nursing homes, group homes and in other supported living environments. Many times the guardian may be the only person who visits outside of medical professionals or caregivers.

Behavioral Health Services

LifeSpan’s Behavioral Health program supports individual and family success, and the healthy emotional adjustment of children, adolescents and adults through its treatment services. Our therapists assist clients with analyzing their issues and developing methods of overcoming their problems. LifeSpan’s behavioral health services have been continuously accredited by the internationally recognized Council on Accreditation.

Lifetime Health & Transportation Services

7102 Pippin Road
Cincinnati Ohio 45239

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:

Lifetime Health & Transportation Services is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care Services

Lighthouse International

111 East 59th Street
New York NY 10022

Area(s) Served:
Nationwide

Description:

For more than 100 years, Lighthouse International has been a leader in meeting the evolving needs of people who are dealing with, or are at risk for, vision loss and blindness. Through services, education, research, and advocacy, the Lighthouse enables people with low vision and blindness to enjoy safe, independent and productive lives.

For questions about vision impairment, eye conditions, and vision rehab services throughout the U.S. General publications are available online.

Lighthouse Youth Services

401 E. McMillan
Cincinnati OH 45206

Area(s) Served:
Butler County,
Warren County,

Description:

Contracted Provider: Not Applicable
Clermont County, Clinton County, Hamilton County

**Description:**

Lighthouse Youth Services is a multiservice agency providing social services to children, youth and families in south eastern Ohio. Operating since 1969, Lighthouse is nationally recognized as an innovator in services for families in crisis, for homeless youth and young adults, for youth learning to become self-sufficient, and in foster care for abused or neglected children.

Lighthouse operates the areas only direct access, around the clock sanctuary for homeless, abused, neglected or abandoned youth; and a juvenile corrections facility with a success rate more than double that of traditional facilities. In all, Lighthouse operates 19 different programs and a charter school.

At any given time there are over 400 children, youth and families in Lighthouse residential care. Each day Lighthouse staff members serve over 1000 children and families through its community based services. Last year, the agency served over 4000 young people and families. Central to their lives are concerns about homelessness, hunger, loneliness and safety.

---

**Lipsence Home Health**

20 South Third Street
Hamilton OH 45011

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Hamilton County

**Contracted Provider:** PASSPORT

**Description:**

Lipsence Home Health is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care

---

**Littleton Respiratory Homecare**

1682 Alex Drive
Wilmington OH 45177

**Area(s) Served:**
Butler County,
Warren County,
Clinton County

**Contracted Provider:** Elderly Services Program and PASSPORT

**Description:**

Lipsence Respiratory Homecare is a contracted provider of Council on Aging offering the following services:

- home medical equipment
Living Arrangements for the Developmentally Disabled (LADD)

3603 Victory Parkway
Cincinnati OH 45229

**Area(s) Served:**
Hamilton County

**Description:**
Provides relevant services to adults with developmental disabilities who have the potential to live in the community with minimal assistance. Services can be initiated by LADD or through other community organizations or programs. Individuals can participate in the LADD programs, Victory Parkway group homes, or independent apartments, if they are eligible for services provided by the Hamilton County Board of Developmental Disabilities and are at least 18 years of age. LADD offers a series of educational workshops designed for people with developmental disabilities called E.D.U.C.A.T.E. (Enhancing the Development and Understanding of Capabilities and Attitudes Through Education).

---

**LL Peet Construction**

10948 Reading Road
Cincinnati 45241

**Area(s) Served:**
Butler County,
Warren County,
Hamilton County

**Description:**
LL Peet Construction is a contracted provider of Council on Aging offering the following services:

- minor home modification

---

**Lorraine Surgical Supply**

2080 W. 65TH ST.
Cleveland OH 44102

**Area(s) Served:**
Butler County,
Other,
Warren County,
Clermont County,
Statewide,
Clinton County,
Hamilton County

**Description:**
Lorraine Surgical Supply is a contracted provider of Council on Aging offering the following services:

- home medical equipment

---

**Loving Care Services**

8354 Princeton Glendale Road

**Description:**

---
**Loving Care Transitional Home/ Loving Care Services**

**Address:**
West Chester OH 45069

**Phone:** 513-860-1026
**Phone Extension:** N/A

**Area(s) Served:**
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

**Description:**
Loving Care Transitional Home/ Loving Care Services is a contracted provider of Council on Aging offering the following services:

- homemaking service
- personal care service

**Make A Wish Foundation**

**Address:**
10260 Alliance Road, Cincinnati OH 45242

**Phone:** 513-745-9474
**Phone Extension:** N/A

**Area(s) Served:**
Statewide

**Description:**
The mission of the Make-A-Wish Foundation is to grant the wishes of children with life-threatening medical conditions to enrich the human experience with hope, strength and joy. We replace fear and fatigue with giggles and smiles by making dreams come true. Creating memories for the children and families to carry with them for years to come.

**Maple Knoll Outreach Services**

**Address:**
11275 Springfield Pk, Cincinnati OH 45246

**Phone:** (513) 686-1002
**Phone Extension:** N/A

**Area(s) Served:**
Hamilton County

**Description:**
Maple Knoll Outreach Services is a Council on Aging contracted provider offering the following services:

- Home-delivered meals
- medical transportation
- non-medical transportation.

The outreach services support homebound seniors. The programs include Meals-on-Wheels, counseling assistance with insurance and Medicare forms, transportation to medical appointments, therapy visits and grocery shopping.

Maple Knoll Outreach Services for Seniors offers transportation Monday through Friday to medical appointments, chemotherapy and radiation treatments, therapy appointments and grocery shopping. A wheelchair accessible van is also available. Medical transportation appointments must be made at least two weeks in advance.
Maple Tower Apartments
601 Maple Ave
Cincinnati OH 45229

http://www.cassdelivers.org
Phone: 513-721-4330
Phone Extension: N/A

Area(s) Served:
Hamilton County

Contracted Provider: Not Applicable

Description:

CASS is dedicated to meeting the needs and promoting independence for at-risk older adults throughout Hamilton County Ohio. CASS delivers essential services to over 2,000 senior citizens, often five times a week. The clients rely on CASS for...

- Nutrition - CASS delivers nutritious meals to seniors’ homes and serves meals at our Senior Centers.
- CASS offers congregate meals at this location.
- Protection - CASS delivers peace of mind through its Guardian Program.
- Representative Payee services.
- Socialization - CASS delivers vital programming at its Senior Centers to help older adults engage and stay connected.
- Transportation - CASS delivers independence through rides to and from Senior Centers, the grocery store, medical appointments and recreational outings.

Marjorie Book Continuing Education
2373 Harrison Avenue
Cincinnati OH 45211

http://www.marjoriebook.org
info@marjoriebook.org
Phone: 513-328-6300
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

Programs:

Continuing Education: for People with and without Disabilities

Noncredit Educational Classes - Marjorie Book Continuing Education sponsors several noncredit postsecondary classes each year for students with and without disabilities. In the past, the group has held Introduction to German, Ceramics, Introduction to Tai Chi and Theories of Leadership classes. Classes are typically held on five consecutive Friday nights from 7:00 - 8:30 PM at various locations including Xavier University and University of Cincinnati. The instructor finds ways for all participants, regardless of ability level, to make meaningful contributions to the classes. Marjorie Book Continuing Education also sponsors a free two day educational trip to some area in Ohio, Kentucky, Indiana or Michigan each summer.

Community Service: by People with and without Disabilities

Service Learning Projects - Marjorie Book Continuing Education performs several service projects throughout the year for other Greater Cincinnati non-profits. Service learning projects are mostly held on Saturdays from 10:00 AM - 3:00 PM. The group finds ways for all participants, regardless of ability level, to make meaningful contributions to the service project. Past service sites have included Gorman Farm and the Over-the-Rhine Community Housing Network. Marjorie Book Continuing Education also sponsors a free two day service trip to Northern Ohio each summer.

Theater: Drama for People with and without Disabilities

Theatrical Rehearsals and Productions - Marjorie Book Continuing Education produces three theatrical shows each year - the first performed in May, the second performed in July and the third in August. The third show each year is usually a musical. The group typically performs classic or contemporary theater productions by authors such as Shakespeare, Ibsen, Wilder, Shaw and a host of more contemporary authors. Past shows have included All in the Timing, Summer and Smoke, Rossum’s Universal Robots and Nothing but the Truth. Past musicals have included Godspell and Footloose. Presently, the group rehearses each show approximately a
dozen times on selected evenings at Friendship Methodist Church in Wyoming and performs at the Cincinnati Museum Center in Queensgate. New actors, with and without disabilities and with and without acting experience are constantly needed.

Maxiaids

Area(s) Served: www.maxiaids.com
Phone: 800-522-6294
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:
Products specifically designed to assist those with special needs while promoting a healthy, active and independent lifestyle.

Maxim Healthcare Services, Inc.

4380 Malsbary Rd.
Blue Ash OH 45242

Area(s) Served: http://www.maximhealthcare.com
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County
Phone: (513) 793-6444
Phone Extension: N/A

Contracted Provider: PASSPORT

Description:
Maxim Healthcare Services is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care

Mayerson JCC (Jewish Community Center)

8485 Ridge Road
Cincinnati OH 45236

Area(s) Served: https://mayersonjcc.org/60-and-better
Warren County,
Hamilton County
info@mayersonjcc.org
Phone: 513.761.7500
Phone Extension: N/A

Contracted Provider: Elderly Services Program, PASSPORT and Title III

Description:
Mayerson JCC (Jewish Community Center) is a contracted provider of Council on Aging offering the following services:

- home-delivered meals (kosher available)
- congregate meals
Mayerson JCC and Senior Center offers: ShalomNet Computer Classes, Digital Photography Club, ShalomPhone, Home Delivered Meals, Congregate Meal site.

Mayerson JCC offers congregate meals Monday thru Friday, check-in at 11:45 am each day. Congregate meal options are also offered at the Mayerson J Cafe on Sunday 9:30am-4:00pm; Monday thru Thursday 7:30am-6:00pm; Friday 7:30 am-2:30pm.

With the **JCC ShalomNet Computer Classes**, you can learn the skills you need to surf the web, and e-mail friends and family at JCCs around the U.S. and the world! ShalomNet Computer Classes are held once a week for four, six, or eight weeks. You can join anytime!

The new **ShalomNet Digital Photography Club** teaches you modern photo techniques such as downloading pictures from digital cameras, scanning photographs, making photo manipulations and much more. Held in the JCC computer lab, these classes are specially designed for senior adults. ShalomNet is a JCC program and an initiative of The Manuel D. and Rhoda Mayerson Foundation. The photography club is FREE, and open to all senior adult JCC or ASK members. Members will be responsible for their own expenses. Basic computer knowledge is preferred. ShalomNet Digital Photography Club meetings will be held on the first and third Monday of every month at the JCC. **Members can join at any time!**

For information on ShalomNet Computer Classes and Digital Photography Club contact Susan Bradley, 513.792.5654 or sbradley@mayersonjcc.org.

**ShalomPhone**

A telephone outreach program for seniors, ages 60 & older. Volunteers make daily calls to check on the well-being of elderly and disabled persons who live alone. ShalomPhone is funded by the Manuel D. and Rhoda Mayerson Foundation to support seniors who prefer to live independently. FREE.

---

**Meda-Care Transportation, Inc.**

270 Northland Blvd
Springdale OH 45246

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Meda-Care Transportation is a contracted provider of Council on Aging offering the following services:

- medical transportation
- non-medical transportation
- independent living assistance

- [http://www.medacaretransportation.com](http://www.medacaretransportation.com)
- info@medacaretransportation.com
- **Phone:** 513-521-4799
- **Phone Extension:** N/A
- **Contracted Provider:** Elderly Services Program and PASSPORT

---

**MedAdapt Ltd.**

4150 Hanley Road
Cincinnati OH 45247

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,

- [http://www.medadapt.com](http://www.medadapt.com)
- info@medadapt.com
- **Phone:** 513-923-1181
- **Phone Extension:** N/A
- **Contracted Provider:** Elderly Services Program and PASSPORT
Clinton County, Hamilton County

Description:
MedAdapt is a contracted provider of Council on Aging offering the following services:

- home medical equipment
- minor home modifications

Medical Service Company
4685 Interstate Drive
Cincinnati OH 45246

Area(s) Served: Butler County, Other, Warren County, Clermont County, Statewide, Clinton County, Hamilton County

Description:
Medical Service Company is a contracted provider of Council on Aging offering the following services:

- home medical equipment

Medicare.gov
Centers for Medicare & Medicaid Services
Baltimore MD 21244-1850

Area(s) Served: Nationwide

Description:
Medicare.gov has all of the information and tools you need for questions or help with Medicare. You can:

- enroll in Medicare online
- compare and enroll in Medicare health or prescription plans
- find and compare doctors
- check to see if a test or service is covered by Medicare
- chat with a Medicare representative
- research and compare nursing homes and home health agencies
- get extra help with medical and prescription drug costs
- get a new Medicare card

Medicare Nursing Home Compare
Use the site to obtain a free copy of A Guide to Choosing a Nursing Home. You can search the site to obtain and compare nursing home information from all parts of the country, including their performance at their last Medicare state survey.
Medicare Plan Finder

Not all Medicare Advantage Plans work the same way, so before you join, take the time to find and compare Medicare Health Plans in your area.

Use Medicare’s Plan Finder to find and compare Medicare Advantage (Part C) plans available in your area. Have the enrollee’s zip code ready.

You can get help from your state paying your Medicare premiums. In some cases, Medicare Savings Programs may also pay Part A and Part B deductibles, coinsurance, and copayments if you meet certain conditions.

Medicare Savings Programs

There are four kinds of Medicare Savings Programs:

1. **Qualified Medicare Beneficiary (QMB) Program**
2. **Specified Low-Income Medicare Beneficiary (SLMB) Program**
   - If you have income from working, you may qualify for SLMB benefits even if your income is higher than these limits.
3. **Qualified Individual (QI) Program**
   - You must apply every year for QI benefits. QI applications are granted on a first-come, first-served basis, with priority given to people who got QI benefits the previous year. (You can’t get QI benefits if you qualify for Medicaid).
4. **Qualified Disabled and Working Individuals (QDWI) Program**
   - The QDWI program helps pay the Part A premium. You may qualify if any of the following apply to you:
     - Are a working disabled person under 65
     - Lost your premium-free Medicare Part A when you went back to work
     - Aren’t getting medical assistance from your state
     - Meet the income and resource limits required by your state

How to Apply for Medicare Savings Programs

Many people do not know or understand if they qualify for Medicare Savings Programs. Council on Aging can help. Call us at 513-721-1025 for help in determining your eligibility.

If you qualify for a Medicare Savings Program in your state, you automatically qualify to get Extra Help paying for Medicare prescription drug coverage.

MedScope American Corporation

259 E. Lancaster Avenue
Wynnewood PA 19096

**Area(s) Served:**
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

**Phone:** 1-800-645-2060
**Phone Extension:** N/A

**Contracted Provider:** PASSPORT

**Description:**
MedScope American Corporation is a contracted provider of Council on Aging offering the following services:

- emergency response system (LifeLine)
- home medical equipment
Mental Health & Recovery Services (MHRS) Center of Clinton and Warren Counties, Inc

212 Cook Rd
Lebanon OH 45036

http://www.mhrsonline.org
Info@MHRSOnline.org
Phone: 513-695-1695
Phone Extension: N/A

Area(s) Served:
Warren County,
Clinton County

Contracted Provider: Not Applicable

Description:

Mental Health Recovery Services of Warren & Clinton Counties (MHRS) is the local Alcohol, Drug and Mental Health Services (ADAMHS) board that plans, funds, monitors and evaluates services and programs for residents with serious mental and emotional disorders and/or substance addictions.

Mental Health America of Northern Kentucky and Southwestern Ohio

2400 Reading Road
Cincinnati OH 45202

http://www.mhankyswoh.org/Home
ssims@mhaswoh.org
Phone: 513-721-2910
Phone Extension: N/A

Area(s) Served:
Butler County,
Other,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:

Mental Health America is a private, non-profit organization serving individuals, families, professionals, lay persons, and communities in Northern Kentucky and Southwest Ohio. We are committed to preserving and strengthening the mental wellness of all individuals. We pride ourselves on educating the community with current research, best practice prevention techniques, and treatment and recovery options.

Under its new name and structure, Mental Health America is re-dedicated to improving the health and well-being of all people – especially children and adults living with mental and substance use disorders – by helping them live healthier lives. Our message is simple: **good mental health is fundamental to the health and well-being of every person and community.**

Mental Health America advances its mission to **Educate, Advocate and Serve.**

- Educate individuals, families, professionals, and healthcare providers about ways to preserve and strengthen their mental health.
- Advocate for access to effective care and build an understanding of people with mental and substance use disorders.
- Provide support for individuals and families living with mental and substance use disorders.

Services include:

- Information/Referral
- Substance Abuse
- Employment Services
- Wraparound
- Education/Training
- Offender Re-entry
- Crisis Response Team Training - CIT
- Peer Support
- DUI Assessment/Education
- Compeer Program
- Support Groups
Mental Help.net
P.O. Box 20709
Columbus OH 43220

Area(s) Served:
Statewide

Description:
The Mental Help Net website exists to promote mental health and wellness education and advocacy.

MentalHealth.gov
200 Independence Avenue, S.W.
Washington, DC 20201

Area(s) Served:
Nationwide

Description:
MentalHealth.gov provides one-stop access to U.S. government mental health and mental health problems information. MentalHealth.gov aims to educate and guide:

- The general public
- Health and emergency preparedness professionals
- Policy makers
- Government and business leaders
- School systems
- Local communities

Mercy Health - Counseling Services
2330 Victory Parkway
Cincinnati OH 45206

Area(s) Served:
Hamilton County

Description:
Mercy Health hospitals provide inpatient treatment for those who are having difficulty functioning in daily life due to mental and/or behavioral health disturbances. Three Mercy Health hospitals offer specialized treatment for individuals of all ages who have symptoms of depression, anxiety or bipolar disorder. Through treatment, we aim to make each and every patient’s life better – mind, body and spirit.

Locations:
Clermont Hospital Mental and Behavioral Health Services for Adults
3000 Hospital Drive
Batavia, OH 45103
Medical Professional Services
2330 Victory Parkway, Ste. 500
Cincinnati, OH 45206
513-221-2330

Psychiatry
7500 State Road, ML 01065
|Anderson, OH 45255-2439
513-624-4500

Services:
Individual Counseling & Psychotherapy for adults, adolescents and children
Couples Therapy
Family Therapy
Group Experience
Facilitation
Supervision individual and group
Consultation individual and group
Testing children and adults
Hispanic Counseling Program
Educational Opportunities
Workshops
Referrals for psychiatric consultation
EMDR for trauma resolution
Clinical hypnotism
Massage Therapy, Healing Touch & Reiki
Art Therapy Program

Mercy Neighborhood Ministries
DeSales Crossings Center
Cincinnati OH 45206
http://mercyneighborhoodministries.org
Phone: 513-751-2500
Phone Extension: N/A

Area(s) Served:
Hamilton County

Contracted Provider: PASSPORT

Description:
Mercy Neighborhood Ministries is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

Mercy Neighborhood Ministries is a multi-purpose human services agency, sponsored by the Sisters of Mercy.

Caregiver Training
Mercy Neighborhood Ministries provides ongoing training, employment, and retention support for women and men striving to attain self-sufficiency by working as home care aides. These individuals then give back to others by providing compassionate home care for impoverished older adults suffering from infirmity and/or loneliness in their inner-city neighborhoods.

Senior Programs
Advocacy for seniors 60 years and older living in 45206 and 45207 zip codes consisting of:
- Assistance with budgeting and writing monthly checks
- Assistance with understanding paperwork from government agencies, doctors, etc.
- Accompany to appointments at Social Security office, doctors, etc., in order to help understand individual situation and assist with recertification
- Place phone calls to agencies to access situation
- Assist with fill out paperwork

**Crisis Assistance - Hours Monday through Thursday 9am-11:30am:**

- Assist with paying rent, utilities or medications if criteria met
- Food Pantry - food bag to feed one person for three days
- Monthly Special "Pantry Day" held the third Tuesday of each month which includes blood pressure check and health assessment with van transportation
- Benefit Bank / Income Tax Filing

**Prevention of Social Isolation:**

- Telephone visits
- Spiritual visits and regular home visits
- Activities such as Birthday and Christmas parties
- Birthday card delivery

**Grandparent Support Group:**

- Monthly meeting for grand parents raising their grand children facilitated by licensed social worker

**Education Services**

- ABLE/GED classes
- Basic computer education
- Workplace & Life Skills Training

**Referrals**

If you know someone who could benefit from our services, please make a referral by contacting Mary Lou Wolf at mlwolf@mnministries.org. Or by calling her at 513.751.2500 Ext. 215.

---

**Middletown Social Security Office**

37150 Towne Blvd  
Franklin OH 45005

**Area(s) Served:**
Warren County

**Description:**
MONDAY - FRIDAY:09:00 AM - 03:30 PM
Except Federal Holidays

**http://www.socialsecurity.gov**  
**Phone:** 800-772-1213  
**Phone Extension:** N/A  
**Contracted Provider:** Not Applicable

---

**Milford-Miami Township Civic Center**

6101 Meijer Dr.  
Milford OH 45150

**Area(s) Served:**
Clermont County

**http://www.clermontseniors.com**  
**info@clermontseniors.com**  
**Phone:** 513-248-4345  
**Phone Extension:** N/A  
**Contracted Provider:** Title III Services
**Clermont Senior Services**

Clermont Senior Services is a private, nonprofit 501(c)3 organization dedicated to serving older adults. Clermont Senior Services is a source for information on services for seniors, age 60 and over, who live in Clermont County, Ohio. For nearly forty years, Clermont Senior Services have been providing and coordinating in-home and community based services, which enable older adults to live independently for as long as possible. Clermont Senior Services also serves as an information and referral source for seniors, as well as their families and caregivers.

Congregate meals are available at this location.

---

**Millenium Nursing Agency**

130 Tri-County Pwy  
Cincinnati OH 45246

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Hamilton County

**Description:**

Millenium Nursing Agency is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

---

**Milt's Termite and Pest Control**

176 Cato Dr  
Xenia Ohio 45385

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**

Milt's Termite and Pest Control is a contracted provider of Council on Aging offering the following services:

- chore service
- environmental services - pest control

---

**Mom's Meals**

3210 SE Corporate Woods Dr  
Ankeny IA 50021

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  

**Description:**

Mom's Meals is a contracted provider of Council on Aging offering the following services:

- delivered meals

---

**Contact Information:**

**Millenium Nursing Agency**

http://www.milleniumnursing.com  
Phone: (513) 825-9080  
Phone Extension: N/A  
Contracted Provider: PASSPORT

**Milt's Termite and Pest Control**

Phone: (937) 725-2682  
Phone Extension: N/A  
Contracted Provider: PASSPORT

**Mom's Meals**

http://www.momsmeals.com  
Phone: 1-877-508-6667  
Phone Extension: N/A  
Contracted Provider: Assisted Living Waiver
Hamilton County

Description:

Mom's Meals is a contracted provider of Council on Aging offering the following services:

- home-delivered meals

Montgomery County Board of Developmental Disabilities

Services

5450 Salem Ave.
Dayton Ohio 45426

Area(s) Served:

Montgomery County

Contracted Provider: Not Applicable

Description:

The mission of the Montgomery Board of DDS is to serve children and adults with mental retardation and other significant developmental disabilities, most of whom require comprehensive life-long services. The Board provides supports for individuals to live, learn, work and participate in their community.

The Board also provides supports for families on their efforts to care for their family member with a disability.

Montgomery County Department of Job and Family Services

1111 S. Edwin Moses Blvd.
Dayton Ohio 45222

Area(s) Served:

Montgomery County

Contracted Provider: Not Applicable

Description:

The mission of the Montgomery Job and Family Services Department is: Protecting children and the elderly, strengthening families and individuals, and providing opportunities through coordinated services for the residents of Montgomery County.

Moodys Investor Service

100 N Riverside Plaza
Chicago IL 60606

Area(s) Served:

Nationwide

Contracted Provider: Not Applicable

Description:

Moody’s is an essential component of the global capital markets, providing credit ratings, research, tools and analysis that contribute to transparent and integrated financial markets.

Morgan Twp Community Center

6465 Okeana-Drewersburg Rd
Okeana 45053

Phone: 513-867-1998
Phone Extension: N/A

Page 129
Partners in Prime provides congregate meals at this site.

**Mullaney`s Pharmacy & Home Health Care**

6096 Montgomery Rd  
Cincinnati OH 45213

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**
Mullaney's Pharmacy is a contracted provider of Council on Aging offering the following services:
- home medical equipment

**Multiple Sclerosis Society Ohio Valley**

4440 Lake Forest Dr. Suite 236  
Cincinnati Ohio 45242

**Area(s) Served:**  
Butler County,  
Greene County,  
Warren County,  
Clermont County,  
Montgomery County,  
Clinton County,  
Hamilton County

**Description:**
The National MS Society is working toward a world free of MS. They mobilize people and resources to drive research for a cure and to address the challenges of everyone affected by MS. Visit their [website](http://www.nationalmssociety.org/Chapters/OHG) to learn more about their services and resources.

**Music Therapy Services, LLC**

8447 Beechmont Avenue  
Cincinnati OH 45255

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Hamilton County

**Contracted Provider:** Assisted Living Waiver
Music Therapy is a well-established allied health professional similar to occupational therapy and physical therapy. It consists of using music therapeutically to address physical, psychological, cognitive and/or social functioning. Because music therapy is a powerful and non-threatening medium, unique outcomes are possible. Music therapy has been proven an effective intervention of older adults with developmental disabilities, mental illness, communication disorders, physical disabilities, chronic illness, and Alzheimer’s disease and related dementias. Some private insurance companies will reimburse the cost of music therapy treatment.

Music Therapy uses music experiences, both instrumental and vocal, passive and active, designed by the therapist to facilitate changes which are non-musical in nature. Music Therapy intervention is based on individual assessment, treatment planning, and ongoing program evaluation. The music therapist functions as part of the interdisciplinary team working to enable each individual to reach his or her highest potential.

Music Therapy Services, LLC, is a private practice of board-certified music therapists serving the Greater Cincinnati community. Individual and small group sessions are offered at our Anderson Township location. Contract and consulting services are available for area agencies, including day programs and skilled care-rehabilitation centers. Individuals may also arrange for services at these agencies.

My Home, My Choice
P.O. Box 13221
Dayton OH 45413

Area(s) Served:
Butler County,
Warren County,
Hamilton County

Description:PASSPORT Program

N.O.W. Healthcare Solutions LLC
1821 Summit Rd
Cincinnati 45237

Area(s) Served:
Butler County,
Warren County,
Hamilton County

Description: N.O.W. Healthcare Solutions, LLC is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care

National Academy of Elder Law Attorneys, Inc.
1577 Spring Hill Rd.
Vienna VA 22182

Area(s) Served:
Nationwide

Description: Not Applicable
The National Academy of Elder Law Attorneys, Inc. (NAELA) is a professional association of over 4,200 attorneys who are dedicated to improving the quality of legal services provided to seniors and people with special needs. NAELA members assist their clients with public benefits, probate and estate planning, guardianship/conservatorship, and health and long-term care planning, among other important issues.

*Please note NAELA’s office staff CANNOT assist the public with their legal needs. Please seek the advice of a professional and go to NAELA’s member directory for advice.

---

**National Alliance on Mental Illness (NAMI) Southwest Ohio**

4055 Executive Park Drive  
Cincinnati OH 45241

**Area(s) Served:**  
Statewide

**Description:**

Provides support, advocacy and education for family members who have a relative with mental illness. The NAMI organization operates at the local, state and national levels. NAMI of Hamilton County is dedicated to improving the lives of families and individuals affected by mental illness through education, support, and advocacy.

---

**National Association of Area Agencies on Aging**

1730 Rhode Island Ave, NW  
Washington DC 20036

**Area(s) Served:**  
Nationwide

**Description:**

N4A's primary mission is to build the capacity of its members to help older persons and persons with disabilities live with dignity in their homes and communities for as long as possible.

---

**National Association of Insurance Commissioners**

1100 Walnut Street,  
Kansas City MO 64106-2197

**Area(s) Served:**  
Nationwide

**Description:**

The mission of the NAIC is to assist state insurance regulators, individually and collectively, in serving the public interest and achieving the following fundamental insurance regulatory goals in a responsive, efficient and cost effective manner, consistent with the wishes of its members:

Protect the public interest;
Promote competitive markets;
Facilitate the fair and equitable treatment of insurance consumers;
Promote the reliability, solvency and financial solidity of insurance institutions; and

Support and improve state regulation of insurance.

National Association of Personal Financial Advisors
8700 W. Bryn Mawr Avenue
Chicago IL 60631

Area(s) Served:
Nationwide

Description:
Provides financial information and consumer referral for a NAPFA Certified Financial Professionals

National Association of the Deaf
8630 Fenton Street
Silver Spring MD 20910

Area(s) Served:
Nationwide

Description:
Advocacy, empowerment, information, programs, services, and publications

National Coalition on Mental Health and Aging

Area(s) Served:
Nationwide

Description:
NCMHA is comprised of over 80 members representing professional, consumer and government organizations with expertise in mental health and aging issues. Its goal is to work together towards improving the availability and quality of mental health preventive and treatment services to older Americans and their families.

NCMHA publishes a list of member resources for websites, publications, and presentations that focus on topics including advocacy, caregiving, elder abuse, and more.

National Consumer Voice for Quality Long-term Care
1001 Connecticut Avenue, NW
Washington DC 20036

Area(s) Served:
Nationwide

Description:
The National Consumer Voice for Quality Long-Term Care was formed as NCCNHR (National Citizens’ Coalition for Nursing Home Reform) in 1975 because of public concern about substandard care in nursing homes. The Consumer Voice is the outgrowth of work first achieved by advocates working for Ralph Nader and later for the National Gray Panthers.

### National Council on Aging
251 18th Street South  
Arlington VA 22202

**Area(s) Served:**  
Nationwide

**Description:**

The National Council on Aging (NCOA) is a nonprofit service and advocacy organization headquartered in Washington, DC. NCOA is a national voice for older Americans and the community organizations that serve them. NCOA brings together nonprofit organizations, businesses, and government to develop creative solutions that improve the lives of all older adults.

NCOA works with thousands of organizations across the country to help seniors find jobs (employment) and benefits, improve their health, live independently, and remain active in their communities.

### Reverse Mortgage Counseling

NCOA's Reverse Mortgage Counseling Services Network is one of seven national counseling groups approved by the U.S. Department of Housing & Urban Development.

A reverse mortgage allows homeowners aged 62+ to convert a portion of their home equity into cash while they continue to live at home for as long as they want.

NCOA counselors are exam-qualified aging services professionals who can help you:

- **Evaluate the pros and cons** of a reverse mortgage for your situation.
- **Apply for public and private benefits** that can help you pay for needs like home energy, meals, and medications.
- **Find services in your community** that can help you stay independent longer.

There is no fee unless you choose to apply for a reverse mortgage. NCOA also waives the $135 counseling fee for older adults who:

- Are facing financial challenges such as foreclosure.
- Have modest incomes under $20,000 for single homeowners and under $30,000 for couples.

To schedule a counseling session, call toll-free (800) 510-0301.

### National Family Caregiver Support Program

**Area(s) Served:**  
Nationwide

**Description:**

Through Title III of the Older Americans Act, the National Family Caregiver Support Program (NFCSP) provides direct help to eligible family and informal caregivers. In southwestern Ohio, Council on Aging combines resources from NFCSP with other local programs to provide assistance to as many caregivers as possible.

Types of assistance that may be provided through this program include:
1. Information to caregivers about available services
2. Assistance to caregivers in gaining access to services
3. Counseling/Education/Training
4. Respite care*
5. Supplemental services -- additional services and supports needed to help people stay independent in their homes (limited)*

*The care recipient must meet specific criteria.

Eligibility

1. Family caregivers (of any age), of a person with Alzheimer’s disease or a related dementia may be served regardless of the age of the person with dementia
2. Grandparents and other relative caregivers providing care to children (under age 18 years) may receive services at 55 years of age and older
3. Grandparent or relative caregivers (age 55 and older) who provide care for adult children (ages 19--59) with a disability

For more information, call Council on Aging at (513) 721-1025.

National Foundation for Credit Counseling
2000 Main Street NW, Suite 505
Washington DC 20036

http://www.nfcc.org
info@nfcc.org
Phone: 800.388.2227
Phone Extension: N/A

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Description:
The National Foundation for Credit Counseling (NFCC), Inc., promotes the national agenda for financially responsible behavior and builds capacity for its Members to deliver the highest quality financial education and counseling services.

National Healthcare Decisions Day

Area(s) Served:
Nationwide

http://www.nhdd.org

Phone: N/A
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:
This website provides access to helpful information and forms to help individuals and families in planning for their healthcare needs and wishes.

Mission
National Healthcare Decisions Day (NHDD) exists to inspire, educate and empower the public and providers about the importance of advance care planning. NHDD is an initiative to encourage patients to express their wishes regarding healthcare and for providers and facilities to respect those wishes, whatever they may be.

Overview
NHDD exists as a 50-state annual initiative to provide clear, concise, and consistent information on healthcare decision-making to both the public and providers/facilities through the widespread availability and dissemination of simple, free, and uniform tools (not just forms) to guide the process. NHDD entails 50 independent, but coordinated, state and local events (necessitated by the difference in state laws and dynamics) supported by a national media and public education campaign.

In all respects, NHDD is inclusive and brings a variety of players in the larger healthcare/legal/religious community together to work
on a common project, to the benefit of patients, families, and providers. NHDD is not prescriptive; it allows for and fosters creativity.

A key goal of NHDD is to demystify healthcare decision-making and make the topic of advance care planning inescapable. On NHDD, no one in the U.S. should be able to open a paper, watch TV, view the internet, see a physician or lawyer, or go to a healthcare facility without being confronted with the topic of advance care planning. Among other things, NHDD helps people understand that advance healthcare decision-making includes much more than living wills; it is a process that should focus first on conversation and choosing an agent.

**Vision**
Across the country, every healthcare facility will participate as the flagship venues for the public engagement. Other participating organizations/facilities that have their own physical spaces will engage in activities as well. Those organizations that lack physical spaces will work in conjunction with others or at non-healthcare venues (libraries, grocery stores, drug stores, etc.) to support the initiative. A variety of churches, synagogues, and mosques around the country will also support the effort by highlighting the importance of advance care planning with their congregations.

---

**National Hopeline Network**

**Area(s) Served:**
Nationwide

**Description:**
Hopeline is a suicide prevention hotline helping those who are depressed or suicidal or those who are concerned about someone they love.

1-800-784-2433
1-800-SUICIDE

---

**National Institute of Mental Health (NIMH)**

6001 Executive Boulevard, Room 8184
Bethesda MD 20892-9663

**Area(s) Served:**
Statewide

**Description:**

---

**National Resource Center on LGBT Aging**

c/o Services & Advocacy for GLBT Elders (SAGE)
New York New York 10001

**Area(s) Served:**
Nationwide

**Description:**
The National Resource Center on LGBT Aging is the country’s first and only technical assistance resource center aimed at improving the quality of services and supports offered to lesbian, gay, bisexual and transgender (LGBT) older adults. Established in 2010 through a federal grant from the U.S. Department of Health and Human Services, the National Resource Center on LGBT Aging provides
National Suicide Prevention Hotline

Area(s) Served: Nationwide

Description:
Are you feeling desperate, alone or hopeless? Call the National Suicide Prevention Lifeline at 1-800-273-TALK (8255), a free, 24-hour hotline available to anyone in suicidal crisis or emotional distress. Your call will be routed to the nearest crisis center to you.

- Call for yourself or someone you care about
- Free and confidential
- A network of more than 150 crisis centers nationwide
- Available 24/7

Need Help Paying Bills

Area(s) Served: Nationwide

Description:
This website provides information on assistance programs, charity organizations, and other resources that will provide information on help paying your bills, mortgage and debt, show how to save money, as well as provide some tips and ways to pay bills when money is tight.

Network Of Care

1101 Fifth Ave.
San Rafael CA 94901

Area(s) Served: Nationwide

Description:
A website that helps you find mental health services within your area.

New Life Health Care, LLC

260 Northland Blvd., Ste. 125B
Cincinnati Ohio 45246

Area(s) Served: Butler County, Warren County,

Description:
Training, technical assistance and educational resources to aging providers, LGBT organizations and LGBT older adults. The center is led by Services & Advocacy for GLBT Elders (SAGE) in collaboration with 18 leading organizations from around the country.
New Life Health Care, LLC is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care Services

North College Hill Senior Center
1586 Goodman Avenue
Cincinnati OH 45224

Area(s) Served:
Hamilton County

http://www.nchseniors.org
nchscseniors@hotmail.com
Phone: 513-521-3462
Phone Extension: N/A

Contracted Provider: Elderly Services Program, PASSPORT and Title III

Description:
North College Hill Senior Center is a contracted provider of Council on Aging offering the following services:

- home-delivered meals (therapeutic available)
- congregate meals
- transportation
- recreation

The North College Hill Senior Center provides opportunity for friendship, recreation, wellness and education, which enable Senior Citizens to maintain an active quality of life.

Congregate meals are offered at the North College Hill Senior Center Monday thru Friday, meal served at 12:00 pm., and at the Clifton Senior Multi-Service Center Monday thru Friday, meal served at 12:00 pm.

North Fairmont Senior Center
1860 Queen City Ave
Cincinnati OH 45214

Area(s) Served:
Hamilton County

Phone: (513) 921-5889
Phone Extension: N/A

Contracted Provider: Title III Services

Description:
North Fairmont Senior Center is a contracted provider of Council on Aging offering the following services:

- congregate meals

Congregate Meals are offered at the North Fairmont Senior Center Monday thru Friday. For more information about this service please contact 513-967-0864.

Northern Kentucky Area Agency on Aging and Independent Living

http://chfs.ky.gov/dail/AreaAgenciesonAging.htm
In-home and community based services for older adult and caregivers in Northern Kentucky.

Services include:

- Adult Daycare and Alzheimer’s Respite Program
- Advocacy
- Aging Links
- Council on Aging
- Elder Abuse Programs
- Elder Maltreatment Alliance
- Events and Activities
- Housing and Homelessness
- Legal Services
- Long Term Care Ombudsman Program
- Mental Health and Aging
- National Family Caregiver Support Program
- Northern Kentucky Aging and Disabilities Resource Center
- Nutrition Programs and Services
- Personal Care Attendant Program (PCAP)
- Senior Center Services
- State Health Insurance Program (SHIP)

Northwest Adult Day Services

10870 Hamilton Avenue
Cincinnati Ohio 45231

Area(s) Served:
- Butler County,
- Hamilton County

http://www.nwadultservices.com
lwalker@nwadultservices.com
Phone: (513) 742-6114
Phone Extension: N/A
Contracted Provider: PASSPORT

Description:

Northwest Adult Day Services is a contracted provider of Council on Aging offering the following services:

- Adult Day Care
- Adult Day Care Transportation

Nova Home Care Co.

10921 Reed Hartman Hwy
Cincinnati OH 45242

Area(s) Served:
- Butler County,
- Warren County,
- Clermont County,
- Hamilton County

http://www.cincinnatihomehealthcare.com
Phone: 513-665-5022
Phone Extension: N/A
Contracted Provider: Elderly Services Program and PASSPORT
Nova Home Care Co. is a contracted provider of Council on Aging offering the following services:

- personal care services
- homemaking
- home care assistance
- independent living assistance

Nurses Care, Inc.
9009 Springboro Pike
Miamisburg OH 45342

http://www.nursescareinc.com
tduncil@nursescareinc.com
Phone: 513-424-1141
Phone Extension: N/A

Contracted Provider: PASSPORT

Nurses Care, Inc. is a contracted provider of Council on Aging offering the following services:

- homemaking
- nursing
- occupational therapy
- physical therapy
- personal care services
- speech therapy
- social work counseling

Miamisburg, Cincinnati, Fairfield, and Middletown locations.

Oakley Recreation Center
3882 Paxton Avenue
Cincinnati OH 45209

https://www.cincinnati-oh.gov/recreation/programs/seniors
Oakley@cincinnati-oh.gov
Phone: 513-321-9320
Phone Extension: N/A

Contracted Provider: Not Applicable

The Cincinnati Recreation Commission senior programs offer something to fit every lifestyle for those 50 and older. CRC recreation centers offer activities such as aerobics, sports, crafts and dance. Congregate meals are offered at many CRC centers, including the Oakley Recreation Center.

A highlight for CRC seniors is the annual Southwest Ohio Senior Olympics. Since 1992, this fun and challenging program has promoted healthy lifestyle choices and is open to athletes ages 50 and older. Events include golf, swimming, tennis, track & field and many more. Senior Olympics are held in April and May each year.

Since 1968, CRC has honored Hamilton County seniors at the annual Senior Citizen Hall of Fame. More than 1,600 seniors, ages 60+ have been inducted. This event unifies the Cincinnati community and recognizes the benefits and talents of its extraordinary senior citizens. The Senior Citizen Hall of Fame is held in the fall of each year.
Office for Families and Children
4200 E. Fifth Avenue
Columbus OH 43219
http://www.jfs.ohio.gov/ocf
help-desk-ocf@jfs.ohio.gov
Phone: (614) 466-1213
Phone Extension: N/A
Contracted Provider: Not Applicable

Description:
The Office of Families and Children is responsible for state level administration and oversight of programs that prevent child abuse and neglect; provide services to abused/neglected children and their families (birth, foster and adoptive); license foster homes and residential facilities; license child care homes and facilities; and investigate allegations of adult abuse, neglect and exploitation.

Ohio operates in a state supervised, county administered system; therefore, the Ohio Department of Job and Family Services, through the Office of Families and Children, oversees program implementation by developing policies and procedures to guide county agencies in program and service delivery. The Office of Families and Children provides technical assistance to county agencies and we monitor program implementation for compliance with federal and state laws, rules and policies.

Child welfare services (e.g. child protection, foster and kinship care, adoption, independent living) are provided by 88 public children services agencies which provide direct services to children and families. The public children services agencies were created by Ohio law and the structure of each is determined at the local level. Fifty-five (55) public children services agencies are located within the administrative body of the county departments of job and family services and 33 are separate children services boards.

Child care and adult protective services are provided by the county departments of job and family services, which were also created in Ohio law.

Ohio Assisted Living Association
1335 Dublin Road
Columbus 43215
http://www.ohioassistedliving.org
oala@ohioassistedliving.org
Phone: (614) 481-1950
Phone Extension: N/A
Contracted Provider:

Description:
Statewide-advocacy association representing the largest number of Assisted Living communities in the state. The site also has a section dedicated to consumers who are looking for information about assisted living properties in Ohio.

Of particular interest may be the Consumer Checklist, a comprehensive checklist designed to assist consumers in their search for an appropriate Assisted Living Facility.

To view this checklist, please click on the following link: http://ohioassistedliving.org/consumers/consumers-checklist/

The site also includes a directory of all member facilities.

Ohio Association of Area Agencies on Aging
88 E. Broad Street
http://www.ohioaging.org
Ohio Attorney General

30 E. Broad Street
Columbus OH 43215

Area(s) Served:
Statewide

Description:
By law, the Attorney General is the chief law officer for the state of Ohio. The Office protects Ohio families from predatory financial practices through enforcement authority in the areas of consumer protection, antitrust, charitable organizations, and health care fraud.

The office offers services to protect the most vulnerable Ohio citizens, including children, the elderly, victims of crime and those who are preyed upon by greed in its many forms: unfair, illegal or shady business practices, criminal conduct and abuse of power and corruption. Programs are also available to support veterans, active duty military, and their families.

The Consumer Protection Section protects Ohioans from predatory and illegal business practices. With authority granted by the Ohio Consumer Sales Practices Act and other statutes, the section enforces laws that prohibit unfair and deceptive practices including but not limited to: false advertising, shoddy workmanship, and failure to perform services or to deliver goods.

Consumers can file a complaint online or by calling 800-282-0515.
The OCC has many free publications on a variety of utility related topics available to assist you in learning about your utilities.

Ohio Department of Aging
246 N. High St.
Columbus OH 43215

Area(s) Served:
Statewide

Description:
Golden Buckeye Card, Ohio Long-term Care Consumer Guide, and Ombudsman

Ombudsman
Ohio's Office of the State Long-term Care Ombudsman advocates for people receiving home care, assisted living and nursing home care. Paid and volunteer staff work to resolve complaints about services, help people select a provider and offer information about benefits and consumer rights.

Ombudsmen do not policy nursing homes and home health agencies. Instead, they work with providers, residents, their families and other representatives to resolve problems and concerns. Ombudsmen advocate a person-centered approach to meeting the needs and honoring the preferences of their clients. Ombudsmen link residents with services or agencies, offer advice on selecting long-term care providers, inform consumers about their rights and provide information and assistance with benefits and insurance.

Ohio Long-term Care Consumer Guide
The Long-Term Care Consumer Guide provides information about nursing homes and assisted living facilities to help consumers, family members and professionals search for the appropriate facility to meet an individual's needs. If you have determined that you need to move to a nursing or assisted living facility, you can start to compare facilities by using the Ohio Long-Term Care Consumer Guide.

For personalized assistance with long-term care options, please contact the long-term care ombudsman program at 1-800-282-1206.

The Golden Buckeye Card
Golden Buckeye is a discount card available for residents of Ohio, age 60 years and older and adults 18-59 with permanent and total disabilities. The program offers discounts on meals, entertainment, merchandise, and services at participating businesses throughout the state. Look for businesses that display a "Golden Buckeye Honored Here" window decal. There are nearly 20,000 participating merchants statewide.

Seniors who have an Ohio driver’s license, an Ohio ID card or are registered to vote will automatically be sent a card in the mail when they reach age 60. The packet will have information on how to use the Golden Buckeye Card. If you do not receive the Golden Buckeye Card when you become eligible, you can pick up a Golden Buckeye application at a local senior center or your local branch library.

Ohio Department of Alcohol & Drug Addiction Services
280 North High Street, 12th Floor
Columbus OH 43215-2550

Area(s) Served:
Statewide

Description:
Ohio's Office of the State Long-term Care Ombudsman advocates for people receiving home care, assisted living and nursing home care. Paid and volunteer staff work to resolve complaints about services, help people select a provider and offer information about benefits and consumer rights.

Ombudsmen do not policy nursing homes and home health agencies. Instead, they work with providers, residents, their families and other representatives to resolve problems and concerns. Ombudsmen advocate a person-centered approach to meeting the needs and honoring the preferences of their clients. Ombudsmen link residents with services or agencies, offer advice on selecting long-term care providers, inform consumers about their rights and provide information and assistance with benefits and insurance.

Ohio Long-term Care Consumer Guide
The Long-Term Care Consumer Guide provides information about nursing homes and assisted living facilities to help consumers, family members and professionals search for the appropriate facility to meet an individual's needs. If you have determined that you need to move to a nursing or assisted living facility, you can start to compare facilities by using the Ohio Long-Term Care Consumer Guide.

For personalized assistance with long-term care options, please contact the long-term care ombudsman program at 1-800-282-1206.

The Golden Buckeye Card
Golden Buckeye is a discount card available for residents of Ohio, age 60 years and older and adults 18-59 with permanent and total disabilities. The program offers discounts on meals, entertainment, merchandise, and services at participating businesses throughout the state. Look for businesses that display a "Golden Buckeye Honored Here" window decal. There are nearly 20,000 participating merchants statewide.

Seniors who have an Ohio driver’s license, an Ohio ID card or are registered to vote will automatically be sent a card in the mail when they reach age 60. The packet will have information on how to use the Golden Buckeye Card. If you do not receive the Golden Buckeye Card when you become eligible, you can pick up a Golden Buckeye application at a local senior center or your local branch library.
Description:
Mission of Organization- To provide statewide leadership in establishing a high quality addiction prevention, treatment and recovery services system of care that is effective, accessible and valued by all Ohioans.

Ohio Department of Commerce
77 South High Street
Columbus OH 43215

Area(s) Served:
Statewide

Description:
Oversees the securities marketplace in Ohio. Responsible for providing investor protection and enhancing capital formation by administering and enforcing the Ohio Securities Act. File a complaint on line or use the hotline.

Ohio Department of Health
246 North High Street
Columbus OH 43215

Area(s) Served:
Statewide

Description:
Complaints - Health Care Facilities and Nursing Homes
The Ohio Department of Health (ODH), Division of Quality Assurance, Complaint Unit maintains a centralized contact point and a coordinated information source regarding allegations submitted to the Complaint Unit involving all Medicare/Medicaid providers/suppliers under the jurisdiction of the Centers for Medicare and Medicaid Services, federal laws and state-licensed facilities under the jurisdiction of Ohio state laws.

Includes:
- Nursing homes, skilled nursing and nursing facilities.
- Hospitals.
- Residential homes, adult group homes, home for the aging, intermediate care facilities for persons with intellectual disabilities, unlicensed homes, county homes, rest homes.
- Home health agencies, hospice agencies, renal dialysis centers, in-patient rehabilitation centers, ambulatory surgical centers, birthing centers, rural health clinics, free-standing radiation therapy centers, mobile diagnostic imaging centers, X-rays.
- Solid organ transplant services, bone marrow/stem cell transplantation services.
- Adult and pediatric cardiac catheterization services, adult pediatric open heart surgery services and pediatric intensive care services, obstetrics/newborn units.
- Clinical laboratories, and plasmapheresis centers.
- Any other federally certified or ODH-licensed health care service or treatment provider.
Ohio Department of Insurance
50 W. Town Street
Columbus OH 43215
Area(s) Served: Statewide

Description:
The mission of the Ohio Department of Insurance is to provide consumer protection through education and fair but vigilant regulation while promoting a stable and competitive environment for insurers. The department publishes several consumer's guides, including:

- Shopper’s Guide to Long-term Care Insurance
- Shopper’s Guide to Life Insurance
- Empty Nester’s Guide to Auto Insurance
- Shopper’s Guide to Annuities Insurance
- Shopper’s Guide to Medicare Supplement Insurance, Medicare Options and Part D

Other Services Include:
- Consumer Affairs
- Ohio Senior Health Insurance Information Program (OSHIIP)
- Agent Licensing
- Fraud and Enforcement
- Legal Services
- Product Regulation and Actuarial Services
- General Services

Ohio Department of Mental Health
30 East Broad Street
Columbus OH 43215-3430
Area(s) Served: Statewide

Description:
The mission of the Ohio Department of Mental Health is the promotion and establishment of mental health as a cornerstone of health and wellness for individuals, families and communities throughout Ohio.

Ohio Department of Veterans Services
77 South High Street
Columbus OH 43215
Area(s) Served: Statewide

Description:
The mission of the Ohio Department of Veterans Services is to provide assistance and support to veterans and their families. The department provides a wide range of services, including:

- Benefits and Eligibility
- Health Care
- Employment
- Education
- Housing
- Transportation
- Legal Services
- Other Services

Other Services Include:
- Benefits and Eligibility
- Health Care
- Employment
- Education
- Housing
- Transportation
- Legal Services
- Other Services

Contact Information:

Ohio Department of Insurance
Phone: 1-800-686-1526
Phone Extension: N/A

Ohio Department of Mental Health
Phone: 614-466-2596
Phone Extension: N/A

Ohio Department of Veterans Services
Phone: (614) 644-0898
Description:
Ohio veterans of all eras have earned a number of federal and state benefits. Veterans may qualify for a number of other benefits ranging from health care, compensation for injuries and illness, home loans and education to direct financial assistance, special license plates and the Ohio Veterans Homes. Please visit your county veteran’s service office and find out what you’re eligible for. For more information, call 1-877-OHIO VET (1-877-644-6838), or visit www.dvs.ohio.gov.

Veterans can receive various levels of nursing home benefits, depending on the nature of disability or illness.

- Those with service-connected disabilities or illnesses get first priority and the care is free. Care can be received in a Veterans Affairs (VA) facility or a private nursing home at VA expense.
- Veterans with disabilities or illnesses which are not connected to armed service can receive care in a VA facility if space and resources permit. Those with a specific income level must pay a deductible and a co-payment.

Veterans’ health benefits are subject to change. For more information contact your local VA office or medical center by calling 800-827-1000.

Ohio Family and Children First
30 E. Broad Street
Columbus OH 43215
http://www.fcf.ohio.gov
Phone: 614-752-4044
Phone Extension: N/A
Contracted Provider: Not Applicable
Description:
The purpose of Ohio Family and Children First is to help families seeking government services by streamlining and coordinating services, resources, and systems.

Ohio Family Care Association
1151 Bethel Rd
Columbus OH 43220
http://www.ofcaonline.org
office@ofcaonline.org
Phone: (614) 222-2712
Phone Extension: N/A
Contracted Provider: Not Applicable
Description:
The Ohio Family Care Association (OFCA) serves as the statewide voice for the thousands of adoptive, foster, kinship and respite families.

The Ohio Family Care Association (OFCA) role is to advocate on behalf of our members at the state level, connect them to resources, and provide them with educational opportunities to ensure that they are able to volunteer their time, their homes, and their hearts to serve Ohio’s abused, neglected, dependent, and unruly children.

OFCA is fully committed to ensuring that children have safe, caring families available to protect them for as long, and as often as they need by supporting the families who care for them. What better way to accomplish this mission than to have thousands of people speaking with one voice at the local and state level?
Ohio First Home Health Care, Inc

8075 Reading Rd
Cincinnati OH 45237

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Ohio First Home Health Care, Inc., is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

Ohio Grandparent Kinship Coalition

605 N. High Street
Columbus OH 43215

Area(s) Served:
Butler County,
Nationwide,
Greene County,
Clermont County,
Montgomery County,
Statewide,
Clinton County,
Hamilton County

Description:
The Ohio Grandparent Kinship Coalition (OGKC) is an organization across Ohio which assists caregivers taking care of children other than their own when the parents are unwilling or unable to care for them. The OGKC is an organization consisting of kinship caregivers, kinship caregiver advocates and agencies throughout Ohio.

OGKC Purpose:

- Educate kinship caregivers and agencies regarding state and national programs /issues affecting kinship caregivers
- Advocate at local, state and national levels for support of kinship families
- Provide a networking system for caregivers and agencies
- Link caregivers with services in their communities
- Connect new kinship care programs with speaker’s bureau
- Conduct statewide conferences

Ohio Guardianship Association

PO Box 298114
Columbus Ohio 43229

Description:

Ohio Guardianship Association is an organization dedicated to supporting guardianship services across Ohio. They offer resources and advocacy for guardianship programs.

Description:

Ohio Guardianship Association is an organization dedicated to supporting guardianship services across Ohio. They offer resources and advocacy for guardianship programs.

Description:

Ohio Guardianship Association is an organization dedicated to supporting guardianship services across Ohio. They offer resources and advocacy for guardianship programs.
Area(s) Served: Statewide

Phone Extension: N/A

Contracted Provider: Not Applicable

Description:
The Ohio Guardianship Association consists of individual and organizational members who serve as leaders and catalysts in advocacy and ethical guardianship practices throughout the state.

The mission of the Ohio Guardianship Association is to promote the highest quality of ethical services by guardians and guardianship programs through education, networking and advocacy.

The Ohio Guardianship Association serves as a leader in advocating for policies and legislation ensuring that guardianship is practiced ethically in the State of Ohio. We are catalyst in promoting, educating and supporting individuals and programs to promote these guardianship services.

Ohio Home Care Waiver Program

Area(s) Served: Statewide

https://medicaid.ohio.gov/FOR-OHIOANS/Programs/Ohio-Home-Care-Waiver
Phone: 800-324-8680
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:
Ohio Home Care is for eligible adults age 59 and younger (under 60). Services include nursing, personal care assistance and/or skilled therapy, plus waiver-specific services such as home modifications, home-delivered meals, adult day health care, respite care, supplemental transportation, adaptive/assistive devices, and emergency response systems. Eligible participants must be financially eligible for Medicaid and be assessed for an intermediate or skilled level of care. Without the Ohio Home Care Waiver Program, participants would be at risk for hospital or nursing home placement. Click here for more information. Approved participants instead receive care and services at home. There may be a waiting list for this program. Contact your county Department of Job and Family Services for information about applying for this program.

- Transitions MR/DD Waiver Program provides the identical services, providers and administration as the Ohio Home Care Waiver Program but serves consumers who were transferred from the Ohio Home Care Waiver because they were identified as having an ICF-MR (intermediate care for people with developmental disabilities) level of care. Contact your county Department of Job and Family Services for information about applying for this program.

- PASSPORT provides the identical services, providers and administration as the Ohio Home Care Waiver Program but serves consumers who were transferred from the Ohio Home Care Waiver because they turned 60.

Ohio Home Care Waiver Provider Directory

2760 Airport Dr.
Columbus OH 43219

http://ohiohcp.org/Provider/pr_directory2.asp
Phone: 614-751-7777
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:
Click here to search for providers contracted with the state of Ohio to offer services to participants enrolled in the Ohio Home Care program. This provider list is maintained by the state of Ohio.
Ohio Income Tax Help
900 Dalton Avenue W. 8th St.
Cincinnati OH 45203

Area(s) Served:
Statewide

Description:
Tax Assistance Services Available

Contracted Provider: Not Applicable

Ohio KePRO

Area(s) Served:
Statewide

Description:
A Medicare Quality Improvement Organization, handling quality of health care issues including:

- Inpatient hospital, outpatient service, skilled nursing facility and home health care
- Your rights as a patient, including premature discharge issues
- Care in a Medicare Advantage Plan

Their Web site includes a section for seniors and their families.

Contracted Provider: Not Applicable

Ohio Legal Rights Service
50 W. Broad Street
Columbus OH 43215-5923

Area(s) Served:
Statewide

Description:
LRS provides legal advocacy and rights protection to a wide range of people with disabilities. This includes assisting individuals with problems such as abuse, neglect, discrimination, access to assistive technology, special education, housing, employment, community integration, voting and rights protection issues with the juvenile and criminal justice systems.

Contracted Provider: Not Applicable

Ohio Library for the Blind and Physically Disabled
17121 Lake Shore Blvd
Cleveland OH 44110-4006

Area(s) Served:
Statewide

Description:
About the Ohio Library for the Blind and Physically Handicapped
The National Library Service for the Blind and Physically Handicapped of the Library of Congress provides free recorded and brailled books to eligible adults and children. The Ohio Library for the Blind and Physically Handicapped, located in Cleveland, Ohio at the Cleveland Public Library, provides information and applications to all Ohio residents.

Ohio Long-Term Care Consumer Guide
Ohio Department of Aging
Columbus Ohio 43215
http://ltc.ohio.gov
Phone: 614.466.5500
Phone Extension: N/A
Contracted Provider: Not Applicable

Area(s) Served:
Statewide

Description:
Use the Consumer Guide to search for and compare nursing homes, residential care (assisted living) facilities, and supportive living facilities and to learn more about services in your home and community that may meet your needs.

Ohio Medicaid Providers
505 South High Street
Columbus OH 43215
http://www.ohiomcec.com/providersearch
Phone: (800) 324-8680
Phone Extension: N/A
Contracted Provider: Not Applicable

Area(s) Served:
Statewide

Description:
Use this website to search for a Medicaid provider in the state of Ohio. Users can search by zip code, county, hospital affiliation, managed care provider, language and medical specialty.

Ohio Olmstead Task Force
5605 Monroe St.
Sylvania OH 43650
http://www.ohioolmstead.org
mbutler@ohiosilc.org
Phone: 440-864-3495
Phone Extension: N/A

Area(s) Served:
Statewide

Description:
The Ohio Olmstead Task Force is a grassroots coalition of people with disabilities of all ages, family members, advocates and organizations advocating together for the right to live, work and participate in their communities.

Ohio Partnership for Long-Term Care Insurance
50 W. Town Street
Columbus OH 43215
http://www.ltc4me.ohio.gov/index.aspx
Phone: 1-800-686-1578
Phone Extension: N/A
Contracted Provider: Not Applicable

Area(s) Served:
Statewide

Description:
Ohio long-term care insurance companies can now offer policies that qualify under the state’s Long-term care Partnership Insurance Program. Partnership insurance offers a way for people to buy long-term care insurance, receive policy benefits and protect a matching amount of assets if they need to apply for Medicaid. With any insurance policy, it is important for the consumer to choose
the type of coverage that fits their needs. Only you can decide if Long-term Care insurance is right for you. Your decision should depend on personal health and wealth matters. (Source: Ohio Department of Insurance)

The Ohio Department of Insurance's Long-term Care Partnership Web site provides more information about the partnership program, as well as fact sheets and other resources, frequently asked questions about long-term care and help in finding an agent.

Ohio Rehabilitation Services Commission
150 East Campus View Boulevard
Columbus OH 43235

Area(s) Served: Statewide

Description:

Ohio Rehabilitation Services Commission
RSC is the state agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes through its Bureau of Vocational Rehabilitation (BVR), Bureau of Services for the Visually Impaired (BSVI) and Bureau of Disability Determination (BDD). By working with partners across business, government, educational and non-profit sectors, RSC vocational rehabilitation team guides youths with disabilities regarding career preparation; works with people who acquire disabilities mid-career; and advises companies about disability management and workplace solutions, which allows them to recruit talented professionals and retain valuable employees. BDD adjudicates claims for Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI).

Ohio Relay Service (ORS)
180 E. Broad St
Columbus OH 43215

Area(s) Served: Statewide

Description:

What is the Ohio Relay Service?
The Ohio Relay Service (ORS) provides full telephone accessibility to people who are deaf, deaf-blind, hard-of-hearing or speech-disabled. Specially trained Communication Assistants (CA's) process relay calls and stay on the line to relay conversations electronically, over a Text Telephone (TTY) or, in some cases, verbally to hearing parties.

ORS is available 24 hours a day, 365 days a year, with no restrictions on the number of calls placed or on their length. This valuable communications tool gives all individuals who are deaf, deaf-blind, hard-of-hearing or speech-disabled the opportunity to make personal and business calls just like any other telephone user. Both TTY and voice users may initiate calls through ORS.

Ohio Senior Health Insurance Information Program (OSHIIP)
50 W. Town St.
Columbus OH 43215

Area(s) Served: Statewide

Description:

Ohio Senior Health Insurance Information Program (OSHIIP)
Ohio Senior Health Insurance Information Program (OSHIIP)

OSHIIP provides free health insurance information and services for Ohioans with Medicare. They will answer your questions about any of the matters listed below.

- Medicare health coverage for seniors and for people under age 65 with disabilities
- Medicare prescription drug plans
- Medicare Advantage Plans (example: HMOs and PPOs)
- Medicare supplemental insurance
- Financial assistance programs for people with limited income
- Long-term care insurance
- Home health care coverage
- Retiree health plan coverage

Toll-free Hotline

OSHIIP's Medicare experts speak with hundreds of callers daily. They provide objective, accurate information and assistance. Call toll-free from anyplace in the USA: **1-800-686-1578**

Local volunteer counselors

OSHIIP is involved in your neighborhood.

- OSHIIP has trained and certified more than 800 volunteers across the state
- Volunteer counselors are experts on Medicare and related health insurance matters
- A local volunteer can meet with you in person or speak with you over the telephone

Want to become an OSHIIP volunteer?

Without volunteers, OSHIIP could not fulfill its mission. Dedicated people are needed to be volunteers in all parts of Ohio. As a volunteer, you will:

- Learn about Medicare in a free 22-hour course
- Help people in your community
- Have the satisfaction of taking part in a truly worthy cause

For more information, contact OSHIIP about the next training course in your area. Call 1-888-686-VOLS or email oshiipmail@insurance.ohio.gov.

Click here for an OSHIIP fact sheet.

Ohio Senior Medicare Patrol Project

7162 Reading Road
Cincinnati OH 45237

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Statewide,
Clinton County,
Hamilton County

http://www.proseniors.org
Info@proseniors.org
Phone: (513) 345-4160
Phone Extension: N/A

Contracted Provider: Not Applicable
Ohio SMP Is Seeking Volunteers

Did you know that one out of every seven Medicare dollars goes to fraud, waste and abuse? That Medicare fraud, waste and abuse cost you $13 billion?

To help address this national problem, Pro Seniors receives funding from the Administration on Aging for a Senior Medicare Patrol Project. Named Ohio SMP this project helps older Americans be wiser health care consumers. Seniors are taught to better understand their Medicare statements so they can detect potential fraud and errors and then take the appropriate steps to correct them.

At the heart of Ohio SMP are volunteers who are often retirees. They educate groups of older Americans about illegitimate Medicare practices or provide individual assistance to those questioning the accuracy of their statements. Presentations may be offered in the volunteer’s own community at churches, retired professional organizations, social groups and other locations where seniors gather. Project staff is also available to assist in coordinating presentations. In addition to the Administration on Aging, Ohio SMP has received strong support from the Council on Aging of Southwestern Ohio.

Anyone interested in volunteering may contact Jane Winkler at (513) 458-5523.

Ohio State Bar Association

Description:
The OSBA provides a great deal of general information about all aspects of the law for members of the public, including handbooks, pamphlets, newspaper columns, programs, and information about attorneys. This information is offered free of charge and can be downloaded off of the website. The LawFacts pamphlet series provides general information for consumers about the most commonly encountered legal issues such as advanced directives, wills, bankruptcy, DNR orders, guardianships, living trusts, living wills, probate, etc.

Ohio Valley Goodwill Industries

Description:
Provides vocational rehabilitation services to people of working age who are physically, mentally, psychologically, or socially disabled and vocationally handicapped.

Medical equipment rental (deposit) may be available.
The English as a Second Language (ESL) Catalogue, published annually by the Ohio Commission on Hispanic & Latino Affairs (OCHLA), includes the latest ESL opportunities and resources from around the state. By viewing the latest edition on the catalogue, you can access information about ESL classes and resources in every region of Ohio, along with contact information and links that will allow you to learn about and register for ESL classes and other services. The catalogue focuses on opportunities provided by organizations that have a special focus on new American communities, and that have experience in providing culturally competent, cost-efficient services.

The mission of Opportunities for Ohioans with Disabilities is to provide individuals with disabilities opportunities to achieve quality employment, independence, and disability determination outcomes. They do this through the many programs they offer.

The vast majority of working-age Ohioans with a disability would like to work. Moreover, Ohioans with a disability bring many key success factors to the workplace.

If you want to work but are having trouble because of your disability, you may qualify for services from Opportunities for Ohioans with Disabilities through its Bureau of Services for the Visually Impaired (BSVI).

BSVI provides direct, personalized services to help individuals with disabilities obtain or retain employment. The BSVI counselor works with you one-on-one to plan an individualized program leading to gainful employment.
Optimistic Medical Equipment Supply Services, Inc.
375 Glensprings Drive, Ste. 400
Cincinnati Ohio 45246
optimistic@optamen.com
Phone: (513) 429-3639
Phone Extension: N/A

Area(s) Served:
Hamilton County

Contracted Provider: PASSPORT

Description:
Optimistic Medical Equipment Supply Services is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care Services

Otterbein Lebanon Adult Day Service
580 North State Rt 741
Lebanon OH 45036
http://www.otterbein.org
Phone: 513-932-2020
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County

Contracted Provider: Elderly Services Program and PASSPORT

Description:
Otterbein Lebanon Adult Day Service is a Council on Aging contracted service provider offering the following services:

- adult day care
- adult day care transportation

Our Lady of the Woods Rehab Center
3636 Semloh Avenue
Cincinnati Ohio 45247
Phone: 513.741.8846
Phone Extension: N/A

Area(s) Served:
Contracted Provider: Not Applicable

Description:

Over The Rhine Senior Center
1720 Race Street
Cincinnati OH 45210
https://cassdelivers.org
Phone: 513-381-3007
Phone Extension: N/A

Area(s) Served:
Hamilton County

Contracted Provider: Not Applicable

Description:
CASS is dedicated to meeting the needs and promoting independence for at-risk older adults throughout Hamilton County Ohio. CASS delivers essential services to over 2,000 senior citizens, often five times a week. The clients rely on CASS for...

- Nutrition - CASS delivers nutritious meals to seniors’ homes and serves meals at our Senior Centers.
Oxford Senior Citizens, Inc
922 Tollgate Drive
Oxford OH 45056

Area(s) Served:
Butler County

Description:
Oxford Senior Citizens, Inc is a contracted provider of Council on Aging offering the following services:

- home-delivered meals
- non-medical transportation
- congregate meals
- caregiver support
- recreation

About Oxford Seniors
The purpose of Oxford Seniors is to provide physical, spiritual, social, educational, vocational and intellectual programs for adults 50 years and older. It shall act as an advocacy agency for them. Oxford Seniors is a Council on Aging Elderly Service Program Provider, PASSPORT Provider, and Home Delivered Meals Provider.

Senior Transportation
Senior Transportation provided by Oxford Seniors is available to older adults 60 years of age or older or disabled individuals of any age. The transportation service operates Monday, 9:00am to 7:00pm, Tuesday through Friday, 9:00am to 3:30pm, and on Sunday, 9:00am to 12:30pm. The suggested donation is $1.50 one-way around town and $5.00 one-way out-of-town. Rides should be scheduled 24-hours in advance with priority given to medical appointments. Riders may use the service to travel to a variety of destinations including the grocery store, post office, library, hair dresser, physician, and hospital. Contact the Transportation Dispatcher at 513.523.1717 to make a ride reservation.

Congregate Meals
Congregate meals are offered at the Oxford Senior Center Monday thru Thursday, meal served at 12:15 pm, and at the Reily Presbyterian Church located at 6370 Peoria Reily Rd., Tuesdays with the meal served at 11:30 am.

Support Groups
Support Groups are held at the Oxford Seniors’ center include Grief Support and Caregivers Support Group. The facilitated meetings connect individuals concerned with similar issues. The Caregivers Support Group meets on the second and fourth Thursday of the month at 1:15 pm. The Grief Support Group meets the first and third Mondays at 6:00 pm. For more information, contact Sabrina Jewell at 513.523.8100 or sjewell@oxfordsenior.org.

Oxford Seniors Community Adult Day Service
420 S Campus Ave
Oxford OH 45056

Area(s) Served:
Description:

Oxford Seniors Community Adult Day Service is a Council on Aging contracted service provider offering the following services:

- adult day care
- adult day care transportation

---

**Palmetto Government**

**Area(s) Served:**
Nationwide

**Description:**
A Medicare contractor that provides Medicare Part B services and handles claims for:

- medical/professional services rendered in an office, inpatient or outpatient settings
- lab tests, x-rays, diagnostic tests
- ambulance transportation

---

**Paralyzed Veterans of America Buckeye Chapter**

26250 Euclid Ave
Euclid OH 44132

**Area(s) Served:**
Statewide

**Description:**
The Paralyzed Veterans of America, Buckeye Chapter strives to improve the quality of life of honorably discharged veterans who have spinal cord injury, dysfunction or illness including but not limited to multiple sclerosis and ALS (Lou Gehrig's disease) through advocacy, medical research, sports and recreation, education and communication.

---

**Partners In Prime**

230 Ludlow Street
Hamilton OH 45011

**Area(s) Served:**
Butler County

**Description:**
Partners in Prime is contracted provider of Council on Aging offering the following services:

- home-delivered meals
- medical transportation
At the West Chester Prime Club (senior center), members have access to services and programs focused on wellness which strengthen physical, social, educational, emotional and recreational well-being. The club provides members with a healthy connection to others and a vital link to the community, and also reduces the barriers that can occur as a result of isolation.

Prime Club Location
West Chester
7900 Cox Road
West Chester, OH 45069
(513) 779-7360
www.partnersinprime.org/west-chester

Congregate meals are offered at the West Chester Prime Club Monday thru Friday, meal served at 12:00 pm.

Transportation Services
Transportation is available to take adults age 60 and over to doctor appointments, pharmacies, the post office, etc. Suggested donation is $10.00 per round trip; to schedule a ride, call 513.867.9195.

Patient Assistance Programs

**Area(s) Served:**
Nationwide

**Phone:** 1-888-477-2669
**Phone Extension:** N/A

**Contracted Provider:** Not Applicable

**Description:**
Many drug manufacturers have programs that help people with limited incomes afford their medicines. These are called “Patient Assistance Program or PAPs. Through these programs, many drug manufacturers offer the drugs they make for free, or at a discount.

Most PAPs are for people who can’t afford their drugs and don’t have other drug coverage. Several PAPs help people in Medicare Part D plans who are not eligible for LIS/Extra Help.

Call 1-888-477-2669 to learn if you qualify and if your prescription may be available for free or at a low-cost fee.

Paws With A Cause
4646 South Division
Wayland MI 49348

**Area(s) Served:**
Nationwide

**http://www.pawswithacause.org**
**paws@pawswithacause.org**
**Phone:** 800-253-7297
**Phone Extension:** N/A

**Contracted Provider:** Not Applicable

**Description:**
Paws With A Cause trains Assistance Dogs nationally for people with disabilities and provides lifetime team support which encourages independence. PAWS promotes awareness through education.
People Working Cooperatively, Inc. (PWC)
4612 Paddock Road
Cincinnati OH 45229

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
People Working Cooperatively is a contracted provider of Council on Aging offering the following services:

- minor home modification

People Working Cooperatively is a unique, non-profit organization serving low-income, elderly, and disabled homeowners. PWC provides professional, critical home repairs, weatherization, modification, and maintenance services to help residents stay safely in their homes. Learn more about PWC on their website: http://www.pwchomerepairs.org/.

Offering ESP

Personal Guardianship Services
P.O. Box 46465
Cincinnati Ohio 45246

Area(s) Served:
Warren County,
Clermont County,
Montgomery County,
Hamilton County

Description:
Personal Guardianship Services Inc. (PGS) is a private non-profit agency started May 13, 2003 to meet the needs of individuals, who have been found incompetent by the local Probate Court.

Once appointed guardian, the PGS staff guardian visits the individual regularly, getting to know them and beginning to assist with decisions necessary for medical treatment, housing, or anything that becomes necessary to maintain a safe and secure lifestyle.

Personal Home Assistance, LLC
232 West Beech Street
Hillsboro OH 45133

Area(s) Served:
Warren County,
Clermont County,
Clinton County

Description:
Personal Home Assistance is a contracted provider of Council on Aging offering the following services:

- homemaking
Personal Touch Home Care of Ohio, Inc.
7924 Jessies Way
Fairfield OH 45011

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Personal Touch Home Care of Ohio is a contracted provider of Council on Aging offering the following services:

- homemaking
- independent living assistance
- nursing
- occupational therapy
- physical therapy
- personal care services
- speech therapy
- social work counseling

Contracted Provider: Elderly Services Program and PASSPORT

Pharmaceutical Assistance Programs
7500 Security Boulevard
Baltimore MD 21244

Area(s) Served:
Nationwide

Description:
Some drug companies have Pharmaceutical Assistance Programs (PAPs) that help people pay for the drugs they make. Use Medicare's search tool to find out more about PAPs and see if any programs are available for the drugs you’re taking. Have a list of your drugs available.

PHC Foundation
3808 Applegate Ave
Cincinnati OH 45211

Area(s) Served:
Butler County,
Hamilton County

Description:

Contracted Provider: PASSPORT
Phelps Termite & Pest Control, LLC
15172 Lick Run Lyra Road
South Webster Ohio 45682

Area(s) Served:
Butler County, Other, Warren County, Clermont County, Clinton County, Hamilton County

Description:
Phelps Termite & Pest Control, LLC is a contracted provider of Council on Aging offering the following services:

- Pest Control & Treatment services

Philips LifeLine

Area(s) Served:
Butler County, Nationwide, Warren County, Clermont County, Clinton County, Hamilton County

Description:
Philips Lifeline is a contracted provider of Council on Aging offering the following services:

- emergency response system
- home medical equipment

Precious Life Center LLC
11406 Reading Road
Sharonville OH 45241

Area(s) Served:
Butler County, Warren County, Clermont County, Hamilton County

Description:
Precious Life Center, LLC is a contracted provider of Council on Aging offering the following services:

- Homemaking Services
- Non-Medical Transportation.
- Medical Transportation
Premier Home Care Corp.
5969 E. Livingston Ave
Columbus Ohio 43232

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Premier Home Care Corp. is a contracted provider with Council on Aging offering the following services:
- Homemaking
- Personal Care

Prevent Blindness Ohio - Southwest Ohio Chapter
615 Elsinore Pl., Annex Bldg
Cincinnati OH 45202

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Description:**
Prevent Blindness Ohio is celebrating 50 years as Ohio’s leading volunteer nonprofit public health organization dedicated to preventing blindness and preserving sight. Founded in 1957 by U.S. Senator John Bricker and Lion’s Club Member, Bob Morrison with support from Nationwide, the Ohio Department of Health and Delta Gamma Fraternity, PBO serves all 88 Ohio counties. Prevent Blindness Ohio provides direct services to more than 800,000 Ohioans annually and educate millions of consumers about what they can do to protect and preserve their precious gift of sight. Prevent Blindness Ohio is an affiliate of Prevent Blindness America, the country’s second-oldest national voluntary health organization.

From the beginning, Prevent Blindness Ohio’s mission has remained steadfast to prevent blindness and preserve sight. The goal is to prevent the 50% of vision loss that is needless and help all Ohioans enjoy good sight for life!

Prevention, Retention and Contingency (PRC)

**Area(s) Served:**
Statewide

**Description:**
Prevention, Retention and Contingency (PRC)

The PRC program, also part of TANF, was established in Ohio to help families overcome immediate barriers to achieving or maintaining self-sufficiency. The program:
• Prevents families from having to apply for cash assistance when a crisis arises.
• Helps families retain employment by enhancing job skills, overcoming barriers and providing short-term assistance or wage supplementation if necessary.
• Helps families with one-time problems that could, if left unattended, result in families needing long term public assistance.
• Helps families on cash assistance to become self-sufficient.

The PRC program is administered by county Departments of Job and Family Services. Examples of short-term help include: temporary cash assistance; housing, rent and utility assistance; transportation assistance; wage subsidy; education and training programs; counseling and other services available to unemployed families.

To apply for child support or PRC programs, contact your Department of Job and Family Services.

### Price Hill Community Center
959 Hawthorne Avenue  
Cincinnati OH 45205

**Area(s) Served:**  
Hamilton County

[https://www.cincinnati-oh.gov/recreation/programs/seniors](https://www.cincinnati-oh.gov/recreation/programs/seniors)  
pricehill@cincinnati-oh.gov  
**Phone:** 513-251-4123  
**Phone Extension:** N/A

**Contracted Provider:** Not Applicable

**Description:**
The Cincinnati Recreation Commission senior programs offer something to fit every lifestyle for those 50 and older. CRC recreation centers offer activities such as aerobics, sports, crafts and dance. Congregate meals are offered at many CRC centers, including the Price Hill Community Center.

A highlight for CRC seniors is the annual **Southwest Ohio Senior Olympics**. Since 1992, this fun and challenging program has promoted healthy lifestyle choices and is open to athletes ages 50 and older. Events include golf, swimming, tennis, track & field and many more. Senior Olympics are held in April and May each year.

Since 1968, CRC has honored Hamilton County seniors at the annual **Senior Citizen Hall of Fame**. More than 1,600 seniors, ages 60+ have been inducted. This event unifies the Cincinnati community and recognizes the benefits and talents of its extraordinary senior citizens. The Senior Citizen Hall of Fame is held in the fall of each year.

### Prime Home Care, LLC
2775 W. US Hwy 22 and 3  
Maineville OH 45039

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

[http://www.primehomecarellc.com](http://www.primehomecarellc.com)  
info@primehomecarellc.com  
**Phone:** 513-770-0501  
**Phone Extension:** N/A

**Contracted Provider:** PASSPORT

**Description:**
Prime Home Care is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services
- home care assistance
Pristine Senior Living of Middletown, LLC
4400 Vannest Avenue
Middletown OHIO 45042
middletownADM@pristinesenior.com
Phone: 513-422-5600
Phone Extension: N/A
Area(s) Served:
Butler County
Contracted Provider: Assisted Living Waiver
Description:
Pristine Senior Living of Middletown, LLC is an Assisted Living Provider

Private Home Care Inc.
3808 Applegate Ave
Cincinnati OH 45211
linda@privatehc.com
Phone: 513-662-8999
Phone Extension: N/A
Area(s) Served:
Butler County, Hamilton County
Contracted Provider: Elderly Services Program and PASSPORT
Description:
PASSPORT Program and Elderly Service Program

Pro Seniors
7162 Reading Road
Cincinnati OH 45237
http://www.proseniors.org
Info@proseniors.org
Phone: 513-345-4160
Phone Extension: N/A
Area(s) Served:
Butler County, Warren County, Clermont County, Statewide, Clinton County, Hamilton County
Contracted Provider: Title III Services
Description:
Pro Seniors is a contracted provider of Council on Aging offering the following services:
- legal assistance
- ombudsman services
More about Pro Seniors
Founded in 1975, Pro Seniors is a non-profit organization that provides free legal and long-term care help to older adults. Pro Seniors offers Ohio residents age 60 and older the advice and information they need to solve their legal and nursing home, adult care facility, and home health care problems.

The Pro Seniors Mission
Pro Seniors is dedicated to helping older adults maintain their independence by empowering them, by protecting their interests, and by helping them access resources.

What Pro Seniors Offers
Pro Seniors Legal Hotline serves the State of Ohio. By calling the Pro Seniors Legal Hotline, Ohio residents age 60 or older can receive free assistance over the telephone with a variety of legal or long-term care problems. In Greater Cincinnati, the number to call is (513)
Legal Help
If you have a legal problem that cannot be resolved over the telephone, the Legal Hotline may refer you to a Pro Seniors staff attorney if you live in Butler, Clermont, Clinton, Hamilton or Warren County. Pro Seniors' staff attorneys handle problems that many private attorneys do not, such as Medicare, Medicaid, Social Security, other government benefits and pensions. The Legal Hotline may also refer you to a private attorney who has agreed to accept cases at a reduced fee for clients with limited income.

Legal Information Pamphlets
Pro Seniors provides pamphlets on a variety of subjects, from Medicare and Medicaid to consumer fraud and food stamps. You can find a complete list by selecting the Pamphlets link.

Long-term Care Ombudsmen
If you have a complaint about a nursing home, Pro Seniors can help. The long-term care ombudsmen will investigate and work with you to resolve your concerns about nursing facilities in Butler, Clermont, Clinton, Hamilton, and Warren counties. Pro Seniors ombudsmen also handle complaints about home care and adult care facilities. You can find more information about the Ombudsman program by selecting the Ombudsman link. The Ombudsman can also help you choose the right care facility to meet your needs.

Volunteer Opportunities
If you are interested in assisting older people and have a few free hours each week, Pro Seniors offers a variety of volunteer opportunities. For more information about our volunteer Ombudsman Program, select the Ombudsman link. If you are concerned about fraud and waste in the health care system, select the Ohio Seniors Fight Fraud link to learn more about volunteering for this project. If you are an attorney, you can assist callers to the Legal Hotline or conduct legal research. Paralegals can provide valuable support to our legal staff. Volunteers also are needed to assist staff with mailings and other office projects.

Progressive Healthcare Services, Inc.
2852 Boudinot Ave., Suite 202
Cincinnati Ohio 45238

Area(s) Served:
Butler County,
Warren County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Progressive Healthcare Services, Inc. is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care Services

Prudent Healthcare Services, LLC
5671 Maple Canyon Ave
Columbus OH 43229

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Contracted Provider: PASSPORT

Description:
PASSPORT Program
Public Children Services Association of Ohio
37 West Broad Street
Columbus Oh 43215

Area(s) Served:
Statewide

Description:
P CSAO is a membership driven association serving Ohio’s 88 County Public Children Services Agencies through the support of program excellence and sound public policy for safe children, stable families and supportive communities.

Quality Care
742 Waycross Road
Cincinnati OH 45240

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Quality Care is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

Queen City Med Mart Inc.
10780 Reading Rd
Cincinnati OH 45241

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
Queen City Med Mart is a contracted provider of Council on Aging offering the following services:

- home medical equipment

Rainbow Elder Care of Greater Dayton

Area(s) Served:
Other,
Montgomery County

Description:
### Description:

Rainbow Elder Care of Greater Dayton provides advocacy, educational resources, support and referral services to the elder LGBT community and straight allies in the Greater Dayton, Ohio area.

### Rape Crisis and Abuse Center

- **Address:** 215 E. 9th St.  
  Cincinnati Ohio 45202

- **Area(s) Served:**  
  Butler County,  
  Hamilton County

- **Description:**  
  Founded in 1973, Women Helping Women provides crisis intervention and support services for survivors of domestic violence, sexual assault and stalking in Hamilton County and survivors of sexual assault in Butler County. The agency also takes a leading role in building awareness in the community to prevent these crimes. They are dedicated to serving women and men of all backgrounds, sexual orientations and abilities. Learn more about their services [here](http://www.womenhelpingwomen.org).

- **Contact Information:**  
  - **Phone:** 513-381-5610  
  - **Phone Extension:** N/A

### Reliable Home Health Care LLC

- **Address:** 4941 Profit Way  
  Dayton OH 45414

- **Area(s) Served:**  
  Butler County,  
  Warren County,  
  Clermont County,  
  Hamilton County

- **Description:**  
  Reliable Home Health Care, LLC, is a Council on Aging contracted service provider offering the following services:
  - Passport
  - Homemaking

- **Contact Information:**  
  - **Phone:** (937) 274-2900  
  - **Phone Extension:** N/A

### Resident Home Corporation

- **Address:** 3030 West Fork Road  
  Cincinnati OH 45211

- **Area(s) Served:**  
  Hamilton County

- **Description:**  
  RHC offers a wide variety of programs to give those with developmental disabilities the resources and skills to Live in the Community, as well as a wide variety of programs that Support Your Family. RHC has a long history of Advocating to advance the needs of individuals in order for them to pursue a life as active members of their community.

  RHC challenges those communities to be more inclusive and to see the strength that individuals with disabilities have that add value...
and meaning to our society. We do this through our progressive programming that uses evidenced based practices; strength based planning, support of individual rights and freedoms, and a belief in the principles of self determination.

Respiratory Medical Solutions, Inc.  
571 W. Eads Parkway  
Lawrenceburg IN 47025  
rmedsolutions@gmail.com  
Phone: 812-537-3260  
Phone Extension: N/A  

Area(s) Served:  
Butler County,  
Warren County,  
Clermont County,  
Hamilton County  

Contracted Provider: PASSPORT  

Description:  
PASSPORT Provider

RetireMEDiQ  
4623 Wesley Avenue  
Cincinnati Ohio 45212  
https://www.retiremediq.com  
advice@retiremediq.com  
Phone: 1-844-388-6565  
Phone Extension: N/A  

Area(s) Served:  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County  

Contracted Provider: Not Applicable  

Description:  
RetireMEDiQ, formerly MB Senior Solutions, was formed in 2007 to provide Medicare-eligible individuals with the knowledge, guidance and choice needed to select a Medicare plan that is right for their specific needs. RetireMEDiQ specializes in helping individuals understand Medicare options, and advises approximately 18,000 individuals on their health care plan selection.

RHC  
3030 West Fork Road  
Cincinnati OH 45211  
http://www.rhcorp.org  
griggsby@rhcorp.org  
Phone: 513-619-2921  
Phone Extension: N/A  

Area(s) Served:  
Butler County,  
Warren County,  
Clermont County,  
Hamilton County  

Contracted Provider: Elderly Services Program  

Description: Elderly Services Program

Right at Home  
10999 Reed Hartman Hwy  
Cincinnati OH 45242  
http://www.rightathome.net/cincinnati  
Phone: 513-321-4444  
Phone Extension: N/A  

Area(s) Served:  
Clermont County,  

Contracted Provider: PASSPORT
Hamilton County

Description:
Right at Home, is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

Rural/Metro Helpline
5171 Canal Rd
Cuyahoga Heights Ohio 44125

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Statewide,
Clinton County,
Hamilton County

Description:
Rural/Metro Helpline is a contracted provider of Council on Aging offering the following services:

- emergency response systems

S.P. Contracting
103 Mound Avenue
Milford OH 45150

Area(s) Served:
Clermont County,
Hamilton County

Description:
Elderly Services Program

Safe Haven Home Healthcare
110 Boggs Lane
Cincinnati Ohio 45246

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Safe Haven Home Healthcare is a contracted provider of the Council on Aging offering the following services:

http://www.myhomehelpline.com
Phone: (800) 848-8814
Phone Extension: N/A

Contracted Provider: PASSPORT
Safe Return
2323 Colorado Blvd.
Turlock CA 95380

Area(s) Served:
Nationwide

Description:
Safe Return is a nationwide identification, support and registration program for people with Alzheimer's. Assistance is available 24 hours, every day, whenever a person is lost or found. When missing, Safe Return faxes the registrant's information and photo to local law enforcement. When found, a citizen or law official calls the 800 number and Safe Return notifies listed contacts. The local Alzheimer's Association provides support.

Registration
You can obtain a registration form by calling Alzheimer's Association at: 513-721-4284 or 800-441-3322.

SAGE (Services and Advocacy for Gay, Lesbian, Bisexual, and Transgender Elders)
305 Seventh Avenue
New York New York 10001

Area(s) Served:
Nationwide

Description:
Services & Advocacy for GLBT Elders (SAGE) is the country’s largest and oldest organization dedicated to improving the lives of lesbian, gay, bisexual and transgender (LGBT) older adults. Founded in 1978 and headquartered in New York City, SAGE is a national organization that offers supportive services and consumer resources for LGBT older adults and their caregivers, advocates for public policy changes that address the needs of LGBT older people, and provides training for aging providers and LGBT organizations, largely through its National Resource Center on LGBT Aging. With offices in New York City, Washington, DC and Chicago, SAGE coordinates a growing network of 30 local SAGE affiliates in 20 states and the District of Columbia.

Mission
The mission of SAGE is to lead in addressing issues related to lesbian, gay, bisexual and transgender (LGBT) aging. In partnership with its constituents and allies, SAGE works to achieve a high quality of life for LGBT older adults, supports and advocates for their rights, fosters a greater understanding of aging in all communities, and promotes positive images of LGBT life in later years.

Salvation Army - Cincinnati Adult Rehabilitation Center
2250 Park Avenue
Norwood OH 45212

Area(s) Served:
Hamilton County

Description:
Services & Advocacy for GLBT Elders (SAGE) is the country’s largest and oldest organization dedicated to improving the lives of lesbian, gay, bisexual and transgender (LGBT) older adults. Founded in 1978 and headquartered in New York City, SAGE is a national organization that offers supportive services and consumer resources for LGBT older adults and their caregivers, advocates for public policy changes that address the needs of LGBT older people, and provides training for aging providers and LGBT organizations, largely through its National Resource Center on LGBT Aging. With offices in New York City, Washington, DC and Chicago, SAGE coordinates a growing network of 30 local SAGE affiliates in 20 states and the District of Columbia.

Mission
The mission of SAGE is to lead in addressing issues related to lesbian, gay, bisexual and transgender (LGBT) aging. In partnership with its constituents and allies, SAGE works to achieve a high quality of life for LGBT older adults, supports and advocates for their rights, fosters a greater understanding of aging in all communities, and promotes positive images of LGBT life in later years.
The Salvation Army Adult Rehabilitation Center ministries in the United States provide an in-residence rehabilitation program with a focus on basic necessities. Each beneficiary (program participant) is provided with a clean and healthy living environment, good food, work therapy, leisure time activities, group and individual counseling, spiritual direction, and resources to assist each person to develop life skills.

Salvation Army - Cincinnati Center Hill
6381 Center Hill Avenue
Cincinnati OH 45224

Area(s) Served:
Hamilton County

Description:
The Salvation Army Family Service Bureau provides services to families and individuals regardless of race, creed, color, sex, religious affiliation or age. Clients may be self-referred or referred by agencies, friends, relatives or other interested parties.

The Family Service Bureau provides a professional and experienced social work staff, licensed in Ohio and Kentucky. All appointments are held in a confidential setting. The Family Service Bureau has a confidentiality policy, and adheres to the National Association of Social Workers' Code of Ethics.

Provides services with:
- Emergency assistance
- Heat Share Energy Fund
- Counseling Services

Salvation Army - Hamilton
235 Ludlow Street
Hamilton OH 45011

Area(s) Served:
Butler County

Description:
Food Pantry Services Available
Emergency Financial Assistance

Salvation Army Adult Rehabilitation Centers
2250 Park Avenue
Cincinnati OH

Area(s) Served:
Butler County, Other, Warren County, Clermont County, Clinton County

Contracted Provider: Not Applicable

Contracted Provider: Not Applicable

Contracted Provider: Not Applicable
Description:

For more than 100 years The Salvation Army has been providing assistance to people with a variety of social and spiritual afflictions through its 119 United States based Adult Rehabilitation Centers (ARCs). The Centers serve people suffering from substance misuse, legal problems, relational conflicts, homelessness, and unemployment.

Mission

The Salvation Army Adult Rehabilitation Center ministries in the U.S. provide an in-residence rehabilitation program with a focus on basic necessities. Each beneficiary (program participant) is provided with a clean and healthy living environment, good food, work therapy, leisure time activities, group and individual counseling, spiritual direction, and resources to assist each person to develop life skills.

Santa Maria Community Services

617 Steiner Avenue
Cincinnati OH 45204

Area(s) Served:
Butler County, Warren County, Clermont County, Clinton County, Hamilton County

Description:

Locations

Administration
617 Steiner Avenue
Cincinnati, OH 45204
(513) 557-2730

Click here for directions

East Price Hill Center
3301 Warsaw Ave.
Cincinnati, OH 45205
(513) 557-2700

Click here for directions

Lower Price Hill Center
718 State Avenue
Cincinnati, OH 45204
(513) 557-2710

Click here for directions

Sedamsville Center
617 Steiner Avenue
Cincinnati, OH 45204
(513) 557-2720

Click here for directions

Santa Maria Community ServicesWellness Program

Offers health education and resources for underinsured or uninsured individuals through home visits, public health fairs and events,
and at various health sites. Program helps with prescription access, medications, medical supplies, eyeglasses, hearing aids, health promotion support, and educational activities.

**Bienestar**

Provides health and wellness services for Hispanic/Latino population in Greater Cincinnati area. Services include health education, government assistance programs information and guidance, medical and social services referrals, health fairs, healthcare system navigation, and assistance with medical appointments. (More about Bienestar program) The signature feature of the Bienestar program is its **Promotores de Salud** component.

---

**Senior Citizen Guide**

**Area(s) Served:**
Butler County, Greene County, Warren County, Montgomery County, Hamilton County

**Description:**

The Senior Citizen’s Guide to Southwest Ohio is designed to help older adults and those with aging parents or family members find housing, health, financial, travel, entertainment, consumer services, and other senior-related resources in Butler, Greene, Hamilton, Montgomery, & Warren Counties. [Click here](http://www.seniorcitizensguide.com/southwestohio) to visit their website.

**Senior Deserved Day**

140 Main Street
Addyston OH 45001

**Area(s) Served:**
Butler County, Warren County, Clinton County, Hamilton County

**Description:**

Senior Deserved Day is a Council on Aging contracted provider offering the following services:

- adult day service
- adult day service transportation

**Contracted Provider:** Elderly Services Program and PASSPORT

**Senior Independence**

25 Indiana Avenue
Monroe OH 45050

**Area(s) Served:**
Butler County, Warren County

**Description:**

Senior Independence is a Council on Aging contracted service provider offering the following services:

**Contracted Provider:** Elderly Services Program and PASSPORT
• adult day care
• adult day care transportation
• homemaking
• medical transportation
• non-medical transportation
• nursing
• personal care services
• respite

Senior Independence operates the following Adult Day Care facilities:

CONOVER ADC
333 Conover Dr. Suite A
Franklin, Oh 45005
937-743-6339
fax 937-746-0014

Shalom Phone

Area(s) Served:

Description:
JCC Shalom Phone is the social and secure senior connection for adults, ages 60 and older, who live alone and have no one to regularly check on their well-being. Shalom Phone connects individuals with someone who cares in their community. Relationships grow and often last for years!

Simply EZ
3593 Interchange Rd
Columbus OH 43204

Area(s) Served:
Butler County,
Warren County,
Clinton County

Description:
Simply EZ Home Delivered Meals is a contracted provider of Council on Aging offering the following services:
• home delivered meals
Sinclair Community College Disability Services
444 West Third St.
Dayton Ohio 45402
http://www.sinclair.edu/support/disability/sep
Phone: (800) 315-3000
Phone Extension: N/A
Area(s) Served:
Montgomery County
Contracted Provider: Not Applicable

Description:
Disability Services provides assistance to all qualified students with disabilities, whether they are physical, psychiatric or educational. You are required to register with the office and identify your needs in order to be eligible for academic adjustments. All services are based on individual needs.

Skilled Nursing II, Inc.
1111 Northview Drive
Hillsboro OH 45133
mwprice72@yahoo.com
Phone: (937) 393-0324
Phone Extension: N/A
Area(s) Served:
Clinton County
Contracted Provider: PASSPORT

Description:
PASSPORT Program

Smart Money Community Services
800 Bank Street
Cincinnati OH 45214
http://www.smart-money.org
info@citylinkcenter.org
Phone: 513-357-2000
Phone Extension: N/A
Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County
Contracted Provider: Not Applicable

Description:
Tax Assistance Available

Social Security Administration
6401 Security Blvd
Baltimore MD 21235
http://www.socialsecurity.gov
Phone: 800-772-1213
Phone Extension: N/A
Area(s) Served:
Nationwide
Contracted Provider: Not Applicable

Description:
The Social Security Act was signed into law by President Roosevelt on August 14, 1935. In addition to several provisions for general welfare, the new Act created a social insurance program designed to pay retired workers age 65 or older a continuing income after retirement.

The tops services offered by the Social Security Administration:
• Get or replace a Social Security card
• Apply online for retirement benefits
• Apply online for disability benefits
• Apply online for Medicare
• Apply for SSI, survivors or family benefits
• Estimate your retirement benefits
• Get Extra Help with Medicare prescription drug costs
• Locate a Social Security office
• Glossary of Social Security Terms

How to contact Social Security.

For Medicare recipients, Social Security can help with:

• Medicare eligibility and enrollment
• Replacing a Medicare card
• Changing your address for Medicare
• Questions on Medicare premiums

Reporting Social Security Fraud

If you suspect Social Security fraud, contact the Office of Inspector General (OIG) using one of the following methods:

• Use the online Fraud Reporting form;
• Call the Fraud Hotline number at 1-800-269-0271 (TTY 1-866-501-2101) between 10 a.m. to 4 p.m., Monday through Friday;
• Send a fax: 410-597-0118 (standard long distance rates may apply); or
• Write to: Social Security OIG Hotline
  P.O. Box 17785
  Baltimore, Maryland 21235-7785.

Social Security’s Office of Inspector General takes reports of fraud very seriously. Without sufficient identifying information, OIG will be unable to act on your allegation. Therefore, be sure to include as much of the following information as you can when you call:

• Name, address, telephone number, and Social Security number of the person suspected of fraud. Also include the individual’s date and place of birth, father’s name, and mother’s birth name, if known;
• A complete description of the potential fraud incident; and
• Your name, address, and telephone number.

Social Security Disability

http://www.ssa.gov/disability

Area(s) Served:
Nationwide

Phone: 1-800-772-1213
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

Disability under Social Security is based on your inability to work. You will be considered disabled if you cannot do work you did before and Social Security decides that you cannot adjust to other work because of your medical condition(s). Your disability also must last, or be expected to last, for at least a year or to result eventually in death. This is a strict definition of disability.

The program assumes that working families have access to other resources to provide support during periods of short-term disabilities, including workers’ compensation, insurance, savings and investments. You should apply at any Social Security office as soon as you become disabled.

You may file by phone, mail or by visiting the nearest office. Note that, while you may receive benefits dating back to the date you
became disabled, they are limited to one year before the date you filed for benefits.

The Social Security and Supplemental Security Income disability programs are the largest of several Federal programs that provide assistance to people with disabilities. While these two programs are different in many ways, both are administered by the Social Security Administration and only individuals who have a disability and meet medical criteria may qualify for benefits under either program.

1. **Social Security Disability Insurance** ([http://www.ssa.gov/dibplan/index.htm](http://www.ssa.gov/dibplan/index.htm)) pays benefits to you and certain members of your family if you are "insured," meaning that you worked long enough and paid Social Security taxes.


When you apply for either program, SSA will collect medical and other information from you and make a decision about whether or not you meet **Social Security's definition of disability** ([http://www.ssa.gov/dibplan/dqualify4.htm](http://www.ssa.gov/dibplan/dqualify4.htm)).

Use the **Benefits Eligibility Screening Tool** ([http://www.ssa.gov/best](http://www.ssa.gov/best)) to find out which programs may be able to pay you benefits.

If your application has recently been denied, the **Internet Appeal** ([http://www.socialsecurity.gov/disability/appeal](http://www.socialsecurity.gov/disability/appeal)) is a starting point to request a review of our decision about your eligibility for disability benefits.

---

**Social Welfare Services**

P.O. Box 1451  
Jeffersonville IN 47131

*Area(s) Served:*
- Nationwide
- Statewide

*Contracted Provider:*
- Not Applicable

*Description:*

This site will help you find social and welfare services in your area by entering your zip code.

---

**Society of Financial Service Professionals**

3803 West Chester Pike  
Newtown Square PA 19073

*Area(s) Served:*
- Nationwide

*Contracted Provider:*
- Not Applicable

*Description:*

Provides financial information and consumer referrals for Financial Service Professionals.

---

**Sojourner Recovery Services**

515 Dayton Street  
Hamilton Ohio 45011

*Area(s) Served:*
- Butler County

*Contracted Provider:*
- Not Applicable

*Description:*

Sojourner Recovery Services is a nonprofit organization that offers substance abuse treatment for women, men, adolescents and their families. [Click here](http://www.sojournerrecovery.org) for more information.
Southwest Transportation Services, LLC
10999 Reed Hartman Hwy
Cincinnati OH 45242

Phone: 513-344-7744
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Southwest Transportation Services is a contracted provider of Council on Aging offering the following services:

- medical transportation
- non-medical transportation

Standard & Poor

Area(s) Served:
Nationwide

http://www.standardandpoors.com
ratings_request@standardandpoors.com
Phone: 1-877-772-5436
Phone Extension: Options 3, 1

Contracted Provider: Not Applicable

Description:
Standard & Poor’s strives to provide investors who want to make better informed investment decisions with market intelligence in the form of credit ratings, indices, investment research and risk evaluations and solutions.

Starkey Hearing Foundation: Hear Now Program
6700 Washington Ave South
Eden Prairie MN 55344

http://www.starkeyhearingfoundation.org
info@starkeyfoundation.org
Phone: 866.354.3254
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:
Hear Now collects hearing aids for recycling purposes. Any make or model, regardless of age, can be donated to the hearing aid recycling program. All donations are tax deductible and a letter of acknowledgement will be sent to all identified donors. If you wish to donate a salvaged hearing aid or other assistance device, please securely package donation and mail to Hear Now.

It is also possible to receive a hearing aid from this program. Contact Hear Now for more information.

State Pharmaceutical Assistance Programs

Area(s) Served:
Statewide

http://www.medicare.gov/pharmaceutical-assistance-program/state-programs.aspx
Phone: N/A
Some states have State Pharmaceutical Assistance Programs (SPAPs) that help people pay for prescription drug based on financial need, age, or medical condition.

How to Apply for SPAPs
Each SPAP has different rules about eligibility, how to apply, and how it works with Medicare prescription drug coverage. Use Medicare’s search tool to find State Pharmaceutical Assistance Programs your state. There are currently no programs in Ohio.

Stateline Medical Equipment
630 Liberty Avenue W.
College Corner IN 47003

Area(s) Served:
Butler County,
Other,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Stateline Medical Equipment is a contracted provider of Council on Aging offering the following services:

- Home Medical Equipment
- Minotor Home Modification

Station Hill Apartments
114 Dave St
Lebanon OH 45036

Area(s) Served:
Warren County

Description:
Warren County Community Services provides congregate services at this location.

Sterling House of Fairfield
2357 Mack Road
Fairfield OH 45014

Area(s) Served:
Hamilton County

Description:
Sterling House of Fairfield, is a contracted provider of Council on Aging providing Assisted Living Services to clients enrolled in the PASSPORT program in Hamilton County.

Sterling House of Springdale
11320 Springfield Pike
Springdale OH 45246

Area(s) Served:
Hamilton County

Description:
Sterling House of Springdale is a contracted provider of Council on Aging providing assisted living and care transitions services to clients enrolled in the PASSPORT Program in Hamilton County.

Stop Medicare Fraud and Abuse
US Department of Health and Human Services

Area(s) Served:
Nationwide

Description:
Official Web site of US Department of Health and Human Services and the US Justice Department with information about Medicare Fraud, how to prevent it, and how to report it.

Stuart Medical Services, Inc.
3864 McMann Road, Suite B
Cincinnati Ohio 45245

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Stuart Medical Services, Inc. is a contracted provider of Council on Aging offering the following services:

- Minor Home Modifications
- Home Medical Equipment
- Home Medical Equipment Repair

Su Casa Hispanic Center
7162 Reading Road
Cincinnati OH 45237

Area(s) Served:

https://www.ccswoh.org/services/sucasa
Phone: 513-761-1588
Phone Extension: N/A
Description:
The mission of SuCasa is to serve Hispanics residing in Cincinnati. Services provided by SuCasa include:

- Job Referral and Job Fairs.
- Housing Assistance and Referrals.
- Enroll Children in School and Daycare.
- Promote GED Program.
- English and Spanish Classes.
- Translation Services.
- Income Tax Preparation Services.
- Medical Referrals and Health Fairs.
- Legal Referrals.
- Alcoholics Anonymous in Spanish.
- Host and Promote Athletic Teams

Summit Behavioral Health Center
1101 Summit Road
Cincinnati OH 45237

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Local mental health centers refer patients to Summit Behavioral Healthcare by determining whether someone meets criteria for admission. Unfortunately, we are not able to provide service for direct admissions or "walk-ins." Please contact your local mental health center for assistance.

Superior Home Care, Inc.
1080 Nimitzview
Cincinnati OH 45230

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Superior Home Care is a contracted provider of Council on Aging offering the following services:

- Homemaking
- Personal Care
Synergy Homecare
8180 Corporate Park Drive
Cincinnati OH 45242

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
Synergy Home Care is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

Talbert House Substance Abuse-Mental Illness (SAMI)
2600 Victory Parkway
Cincinnati OH 45229

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
Talbert House’s mission is to improve social behavior and enhance personal recovery and growth.

Need Help? Call:
- 513-221-HELP (4357) for more information or to schedule an appointment.
- 513-281-CARE (2273) or text Talbert to 839863 if in crisis or in need of immediate assistance. Available 24 hours-a-day.

The following is sample of Talbert House’s programs and services. Visit their website for more information.

Adolescent Substance Abuse Outpatient
Adolescent Substance Abuse Outpatient is a non-residential treatment program providing assessment and treatment for adolescents (ages 12-17) whose primary diagnosis is a substance use disorder. Services include individual and family counseling, group counseling and case management.

Adult Substance Abuse Services
This program provides comprehensive chemical dependency assessment and treatment options to men and women who are best served in an outpatient setting. Services include individual and group counseling, intensive outpatient group services, continuing care, and random drug testing. Supportive services may include family and culturally specific counseling, employment readiness, and referrals to other needed services. Adult Services also provides outpatient services to clients dually diagnosed with mental illness and substance abuse issues and housing case management to clients in the Shelter Plus Care Program. (See the Hamilton County Court Guide as a PDF)

Alcohol and Drug Addiction Partnership Treatment (ADAPT) for Men and Women
The comprehensive residential and outpatient program provides assessment, treatment, and reintegration services for drug and alcohol addicted adults charged with drug-driven felony offenses through the Hamilton County Drug Court. Services include chemical
dependency education and treatment, criminality/behavior modification, frequent and random drug testing, vocational/educational services, family counseling, and a variety of supportive services. This program is offered through a partnership between Talbert House, Central Community Health Board, First Step Home, and Prospect House. (See this program's FAQ's as a PDF)

Alternatives
Alternatives is a treatment program providing assessment and treatment exclusively for adolescent males ages 12-17. The goal is to provide gender-specific treatment for adolescent males by using a cognitive-behavioral approach to address issues of substance abuse, criminality, victimization, grief, anger, and family dysfunction. Alternatives offers residential care, intensive outpatient, aftercare, and drug education groups.

The Bridge
The Bridge is a residential facility designed to provide assessment, treatment, and reintegration programming to adolescent males ages 12-17 experiencing difficulty with daily functioning due to mental/behavioral health issues. The program is dedicated to providing the highest quality service in the least restrictive environment possible. Services include individual, group, and family therapy. In addition, psychiatric and nursing services are available to each client.

Brown County Recovery Services
Brown County Recovery Services offers a broad range of substance abuse services and mental health assessment, treatment, and prevention services to the children, adolescents, adults, and families of Brown County and surrounding areas. The program works in collaboration with the educational and criminal justice systems, the county Department of Job and Family Services, and the medical community to provide individualized services and promote healthy behaviors and improve life skills within families, schools and the community.

Community Correctional Center (CCC)
A Community Based Correctional Facility (CBCF) located in Warren County, CCC has provided residential assessment, treatment, and reintegration programming for adult male felony offenders from Butler, Clermont, and Warren Counties since 1995.

Community Link
Community Link is a welfare-to-work program that provides coordinated services to Ohio Works First (OWF) recipients in order to facilitate their transition to work placement and self-sufficiency. Community Link is a collaboration of the following agencies: Talbert House, Easter Seals Work Resource Center, Recovery Link Inc. and the Alcoholism Council. Other agencies working with the collaboration are Jewish Vocational Services, Crossroads and Greater Cincinnati Behavioral Health.

Cornerstone
Cornerstone is a community corrections program for federal and state offenders that offers assessment, treatment, and reintegration for adult male ex-offenders in a residential setting. Services include case management, chemical dependency treatment, criminality/behavior modification, restitution and child support, frequent and random drug testing, education, employment readiness, verified and monitored community employment, and a variety of supportive activities.

Day Reporting
This community corrections program provides treatment and reintegration services to Hamilton County probationers. Using a cognitive-behavioral approach, the program ensures a high level of accountability through targeted interventions. The program is a partnership with the Hamilton County Courts. Services are coordinated through a treatment team that include monitoring, daily reporting, substance abuse treatment, random drug screens, risk/needs assessment, and life skills training. Job search assistance, educational services and financial management services are available.

Driver Intervention Program (DIP)
Certified by the Ohio Department of Alcohol and Drug Addiction Services (ODADAS), DIP provides prevention and assessment within a jail alternative setting for first-time DUI offenders in the state of Ohio. The program is designed to reduce the likelihood of repeated DUI behavior and runs every weekend, Thursday evening through Sunday afternoon. A 48-hour adolescent program is scheduled four to six times per year, and women's weekends are held 10 times per year. Services include alcohol and drug education, traffic safety, and referral. Bilingual counselors and materials are also available for Spanish and Russian-speaking clients.

Extended Treatment 
Certified by the Ohio Department of Alcohol and Drug Addiction Services (ODADAS), DIP provides prevention and assessment within a jail alternative setting for first-time DUI offenders in the state of Ohio. The program is designed to reduce the likelihood of repeated DUI behavior and runs every weekend, Thursday evening through Sunday afternoon. A 48-hour adolescent program is scheduled four to six times per year, and women's weekends are held 10 times per year. Services include alcohol and drug
education, traffic safety, and referral. Bilingual counselors and materials are also available for Spanish and Russian-speaking clients.

This jail-based, chemical dependency program provides substance abuse assessment, treatment, and reintegration for adult misdemeanant men sentenced by the Hamilton County Courts. Services include counseling, continuing care, criminality programming, employment readiness, and life skills development with specialty tracks for anger management, relapse prevention, assaultive behavior/domestic violence, criminality/behavior modification, and family issues.

**Fatherhood Project**
This program assists men in their efforts to become the responsible, committed and nurturing fathers they want to be. Fatherhood Project helps dads strengthen their connection and involvement in the lives of their children by providing classes, coaching and fellowship support meetings. [Click here](#) to check out how other organizations are supporting the Fatherhood Program.

**Inter-Agency School Crisis Team**
The Inter-Agency School Crisis Team is trained to respond to crisis situations and have experience in dealing with children, adolescents and school staff. The team's mission is to help schools respond effectively during times of crises. This service is provided through a collaboration between Talbert House, Centerpoint Health, Central Clinic, Red Cross, and Cincinnati Children’s Hospital and Medical Center. For immediate assistance, call 513-281-2273. ([See Talbert House tips for helping children cope with crisis as a PDF](#))

**Jail Intervention for Men**
Jail Intervention for Men (JIM) is a program for incarcerated men with interpersonal violence or drug-related charges. Services offered include assessment, counseling for criminal thinking and behavior, anger management, alcohol and drug abuse education, relationships, life skills development and reentry planning.

**Mental Health Court Day Reporting**
This program provides treatment and reintegration as an alternative to incarceration for Hamilton County residents with a mental health diagnosis. The program is a collaboration between the Mental Health Court Team, Crossroads Center and Greater Cincinnati Behavioral Health. Using a cognitive behavior approach, services include monitoring, daily reporting, case management, drug testing, risk/needs assessment and life skills training. Job search assistance, educational services and financial management services are available.

**Parkway Center**
Parkway Center is a shelter that works with homeless men with substance abuse and mental health issues to provide emergency shelter and social services that help clients solve many of the problems that have left them with no place to call home.

**Passages**
Passages is a residential facility serving adolescent females ages 12-17 referred primarily by the Hamilton County Juvenile Court. The program uses gender-responsive techniques to provide assessment, treatment, and reintegration by offering intensive case management services and family counseling for the youth and each family member. The program uses positive, strength-based interventions utilizing a rewards system and cognitive-behavioral therapy techniques. Services are provided where needed, such as in the facility, at the youth’s home, and in the community.

**Pathways**
For over 20 years, Pathways has served the community by providing assessment, treatment, and transition for adult female felons and misdemeanants in a residential setting followed by aftercare services. Gender-responsive services include community monitoring, cognitive-behavioral therapy, chemical dependency, and employment services.

**Project PASS (Partnerships for Academic Success in Schools)**
Project PASS is a mental health and substance abuse program providing assessment, prevention, education services, case management and an overall support program for school-aged children and their parents through a partnership with schools. It provides flexible, unique and cost-effective support services promoting healthy functioning in schools, home and the community. Staff members address the social, emotional, and behavioral health needs of students and families. ([See Talbert House Tips for Helping Children Cope with Crisis as a PDF](#))

**Project STEPS**
Project STEPS (Solutions That Empower Parents and Students) is a youth and family centered program made up of three programs; Family Peer Support, Project WRAP, and Cincy After School. Family Peer Support offers support to families with school age children experiencing behavioral difficulties or need support managing services or resources for their child or family. This partnership is provided through Talbert House and Beech Acres. ([For more information, see the Family Peer Support Program brochure, as a PDF](#)).
Project WRAP develops and implements plans for children and their families who have very complex needs by promoting healthy functioning in school, home and the community. Cincy After School provides a quality experience through academic achievement opportunities, anti-drug/anti-violence programs, and other recreational and educational activities at Shroder High School.

Recovery Halfway House
This residential substance abuse program provides assessment, employment and chemical dependency services, and reintegration for drug-dependent and homeless men.

Rewards Jail Intervention (RJI)
RJI is a residential, jail-based, chemical dependency program for adult women referred by the Hamilton County Courts. RJI uses gender-responsive techniques to provide assessment, treatment, and reintegration with programming that includes education and intensive discharge planning by addressing matters of chemical dependency, mental health, prostitution, and criminality.

Second Chance Reentry
Second Chance Reentry is a community corrections program that offers adult non-violent ex-offenders in Hamilton County a full array of reintegration services to help them successfully return to the community, including job training, case management, social support, and mentoring. This partnership is between Talbert House and Urban League of Greater Cincinnati, Transformation Cincinnati/Northern Kentucky, Allen Temple, Dress for Success, and Ohio Justice and Policy Center.

Section Road Center
Second Chance is a Department of Justice/Hamilton County collaborative with Talbert House acting as the lead agency. The program serves men and women returning to Hamilton County communities from local jails. Clients are enrolled into the program for a minimum of six months. Services include pre and post release assessment, service planning, cognitive behavioral groups and individual sessions, case management, and employment services.

Serenity Hall
Located in Butler County, Serenity Hall is a community corrections program that provides assessment, treatment, and reintegration for adult males in a residential setting. Services available include case management, chemical dependency treatment, criminality/behavior modification, restitution and child support, frequent and random drug testing, education, employment readiness, verified and monitored community employment, and a variety of supportive activities.

Spring Grove Center
Spring Grove Center is a community corrections program that provides assessment, treatment, and reintegration for adult males in a residential setting. Services available include case management, chemical dependency treatment, criminality/behavior modification, restitution and child support, frequent and random drug testing, education, employment readiness, verified and monitored community employment, and a variety of supportive activities.

Substance Abuse Prevention
This program targets the prevention of substance use and abuse among youth. The goals are to increase effective coping skills and to identify at-risk youth and link them to the appropriate treatment resources.

Turning Point
This chemical dependency community corrections program for Hamilton County provides assessment, treatment, and reintegration services in a residential setting for adult men convicted of a second or multiple DUI or alcohol and drug offenses. Services include orientation, assessment, educational sessions, individual, group and family counseling, a six-month Continuing Care Program, and other supportive activities.

Turtle Creek Center (TCC)
Located in Warren County, TCC provides assessment, treatment, and transitional services. Programming includes community monitoring, cognitive-behavioral groups, substance abuse treatment, employment services, as well as other specialized treatment services. Since 2003, TCC has served adult males in a residential halfway house setting serving 15 Southwestern Ohio counties.

Union Day School
Union Day School is an alternative school program for Butler County students who are experiencing serious emotional and behavioral challenges impacting academic success. The program provides three types of services: intensive school-based treatment, in-classroom support and outpatient clinic. This partnership is between Talbert House and Butler County Educational Service Center.

Veteran’s Services
Residential and outpatient substance abuse and mental health services are provided to Veterans in the Talbert House service area.
Additional programming includes the Fatherhood Project and transitional housing for homeless veterans. These services are tailored to ensure the success of veterans as they reintegrate back in to the community after their service to our country.

**Warren Outpatient Services**
Warren Outpatient Services offers accessible and affordable substance abuse treatment including assessment, group and individual counseling to adults and adolescents, so that they can regain control of their lives. The program also provides services for those who have been dually diagnosed with substance abuse and mental illness. Warren Outpatient serves adolescent and adult residents of Warren and Clinton counties. Click here to read more about Warren Outpatient Services.

---

**Talking Books**
17121 Lake Shore Blvd.
Cleveland Ohio 44110

**Area(s) Served:**
Butler County,
Greene County,
Warren County,
Clermont County,
Montgomery County,
Statewide,
Clinton County,
Hamilton County

**Description:**
The Talking Book Program provides free recorded books, magazines and playback equipment to eligible blind, visually impaired, physically handicapped and reading disabled Ohio residents. For more information on Talking Books click here.

---

**Target Health Care, LLC.**
11497 Springfield Pike
Cincinnati OH 45246

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Hamilton County

**Description:**
Target Health Care LLC is a contracted provider of Council on Aging offering the following services:

- Homemaking

---

**Teepa Snow's Positive Approach to Care**
P.O. Box 430
Efland North Carolina 27243

**Area(s) Served:**
Nationwide

**Description:**
In 2005, Teepa Snow, an occupational therapist and one of the world’s leading educators on dementia and care, founded Positive Approach® to Care (PAC), a company that provides dementia care training, services, and products around the world. A core principle of PAC is that, in order to obtain the relationships and outcomes that are desired, the first and most important shift must originate with each person’s own willingness and ability to change. Join PAC in helping to change the culture of dementia care, one mind at a time.

Positive Approach® to Care (PAC) provides a wide variety of services and products to enhance awareness and increase dementia care skills, including PAC Speakers, Teepa Talks, and Certifications. We also offer an array of virtual options and have a product store with many helpful tools and educational items for free and for purchase.

The 741 Senior Center
570 N State Rt 741
Lebanon OH 45036

Area(s) Served:
Warren County

http://www.wccsi.org/sitepages/HOME.html
Phone: (513) 695-2100
Phone Extension: N/A

Description:
The 741 Senior Center offers Warren County adults, 55 and over, an array of quality programs, services, activities, trips and information to enrich their lives.

The Center Provides:

- A relaxed, welcoming atmosphere.
- An opportunity to build friendships.
- A complete, nutritious, hot lunch for a $3.00 donation for seniors 60 and over.
- Health and wellness screenings and education.
- An opportunity to socialize and experience new hobbies and interests.

Individuals are invited to become members; however, membership is not required to participate in the Center’s programs or to receive any service. Members do play an active role in determining the Center’s activities. Take advantage of these benefits by joining The 741 Center for a small membership fee of $15 per year.

Membership Includes:

- Art Classes
- Bible Study
- Bingo
- Blood Pressure Screening
- Book Club
- Cards - Bridge & Euchre
- Checkers
- Cincinnati Association for the Blind & Visually Impaired Evaluations
- Community Projects
- Computer Classes
- Dance Classes
- Dominoes
- Fall Harvest Luncheon & Bingo
- Fitness Classes
- Group Travel, overnight and day travel
- Health Education
- Holiday Parties
- Income Tax Assistance
- Monthly Birthday/Anniversary Parties
- Movies
The Alzheimer's Association
225 North Michigan Avenue
Chicago IL 60601

Area(s) Served: Hamilton County

Description:
The Alzheimer's Association is the leading voluntary health organization in Alzheimer's care, support and research. Our mission is to eliminate Alzheimer’s disease through the advancement of research; to provide and enhance care and support for all affected; and to reduce the risk of dementia through the promotion of brain health.

The Beechwood Apartments
330 Forest Avenue
Cincinnati OH 45229

Area(s) Served: Hamilton County

Description:
Cincinnati Area Senior Services provides congregate meals at this location.

The Brain Injury Association of Ohio
P.O. Box 21325
Columbus OH 43221

Area(s) Served: Statewide

Description:
Brain Injury Association of Ohio maintains a database of over 50 independent support groups around the state.
The Christ Hospital

2139 Auburn Avenue
Cincinnati OH 45219

http://www.thechristhospital.com
Phone: 513.585.2000
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:

Behavioral Health Services
The Christ Hospital offers a comprehensive Behavioral Health program for adult and geriatric patients.

Adult Inpatient Mental Health Unit
The focus of the Adult Inpatient Mental Health Unit is crisis stabilization for individuals 18 years of age and older who have a primary psychiatric diagnosis. The program includes a multidisciplinary assessment, diagnosis, intervention, evaluation and referral.

Senior Adult Mental Health Unit
The Senior Adult Mental Health Unit is a specialty unit designed for patients age 60 and older who require acute inpatient psychiatric care. The program includes a multidisciplinary assessment, diagnosis, intervention, evaluation and referral. In addition, gerontologists are available for medical management.

The Christ Hospital Center for Health and Aging
Provides comprehensive, coordinated care for older adults who have interacting chronic medical conditions while offering support in dealing with the emotional, social and economic strain illness may bring.

4900 Babson Place, Suite 600
Cincinnati, Ohio 45227
Phone: 513-272-8444
Fax: 513-272-0015

The Christ Hospital Center for Health and Aging provides a wide range of solutions for older adult patients who face:

- memory loss
- management of chronic health conditions
- frequent stays at the hospital
- taking numerous medications that require constant rigorous monitoring
- a lack of integrated medical care
- having difficulty performing day-to-day functions, like bathing, dressing, grooming, toileting and eating
- requiring help for caregivers who may seek outside counseling or other medical services and
- needing help in coordinating medical and community services

For more information: www.thechristhospital.com/HealthAndAging

Christ Hospital Clinic
2123 Auburn Avenue
Medical Office Building, Suite A28
Cincinnati, OH 45219
Call, do not walk in.
513-585-2472
Hours: Monday - Friday, 7:30 a.m. - 4:00 p.m.
Closed Holidays
Eligibility: No private insurance or Bureau of Worker’s Compensation (BWC) is taken, no one under the age of 16 years. Must qualify financially, sliding scale payments are possible.

**Christ Hospital Dialysis Center**
513-585-2431

**Senior Care Preferred Plus (SCPP)**

*Senior Care Preferred Plus* is a membership program, exclusive to Christ Hospital, dedicated to assisting those 50 and older with living a healthy life. **IMPORTANT NOTICE:** The Christ Hospital Health Network is discontinuing Senior Care Preferred Plus (SCPP), a membership program that assists those 50 and older with living a healthy life. Although we will no longer offer a paid membership program, The Christ Hospital Health Network will continue to share information with current SCPP members about upcoming seminars, screenings and events, service offerings, physicians, research and other news older adults need to stay healthy and well.

Current SCPP members will continue to have access to all the benefits of being a SCPP member until their current annual membership expires in 2013 or for some, in Jan. 31, 2014.

---

**The Conversation Project**

53 State Street  
Boston MA 02109  

**Area(s) Served:** Nationwide  

**Description:**  
The Conversation Project is dedicated to helping people talk about their wishes for end-of-life care. The website includes personal stories and a Starter Kit to help individual and families get their thoughts together and then have a conversation about their wishes for end of life care.

**The Crossroads Center**

311 Martin Luther King Drive East  
Cincinnati Ohio 45219  

**Area(s) Served:**  

**Description:**  
To enhance the holistic concept of physical, emotional, social, cultural and spiritual well being of our clients, families and community. We will introduce innovative evidence-based practices and programs that promote abstinence, educate, prevent and treat substance abuse and mental illnesses and other behavioral disorders.

We will provide leadership in cooperation and collaboration with other local, state and national organizations to eradicate those conditions that place children and families at risk.
The Emergency Food Assistance Program (TEFAP)
3101 Park Center Drive
Alexandria VA 22302
Area(s) Served: Nationwide
Description:
The Emergency Food Assistance Program (TEFAP) is a Federal program that helps low-income people, including elderly people, by providing them with emergency food assistance at no cost.

The LGBT Aging Issues Network (LAIN)
American Society on Aging
San Francisco CA 94105
Area(s) Served: Nationwide
Description:
The American Society on Aging’s LGBT Aging Issues Network (LAIN) works to raise awareness about the concerns of lesbian, gay, bisexual and transgender (LGBT) elders and about the unique barriers they encounter in gaining access to housing, healthcare, long-term care and other needed services. LAIN seeks to foster professional development, multidisciplinary research and wide-ranging dialogue on LGBT issues in the field of aging through publications, conferences, and cosponsored events. LAIN welcomes the participation of all concerned individuals regardless of age, sexual orientation or gender identity.

LGBT Aging Resources Clearinghouse
The LGBT Aging Resources Clearinghouse of the American Society on Aging opens the door to knowledge about lesbian, gay, bisexual, and transgender people ages 50-plus. Whether you’re an elder, a young person, a caregiver, a student, a researcher, a policymaker, a journalist, or a helping professional, the clearinghouse offers you the keys to understanding and respect for LGBT elders.

The searchable resources on this site put a wealth of vital materials on LGBT aging at your fingertips. You’ll find annotated listings for service providers, community and professional organizations, information sites, reports and articles, as well as links for ordering DVDs, books and other useful products.

The MARIELDERS, Inc
6923 Madisonville Road
Mariemont OH 45227
Area(s) Served: Hamilton County
Description:
MARIELDERS is a contracted provider of Council on Aging offering the following services:
- recreation
- transportation

The MARIELDERS, INC. is a senior center dedicated to the enrichment of life for adults 55 and older by providing activities and services. The MARIELDERS is located in Mariemont, a suburb of Cincinnati, Ohio and the service area includes the Villages of Fairfax, Mariemont, Terrace Park and parts of Columbia Township.
The Obsessive-Compulsive Foundation (OCF)

18 Tremont Street
Boston MA 02108

Area(s) Served:
Hamilton County

Description:
The mission of the International OCD Foundation is to help individuals with obsessive compulsive disorder (OCD) to live full and productive lives. Their aim is to increase access to effective treatment, end the stigma associated with mental health issues, and foster a community for those affected by OCD and the professionals who treat them.

Support groups:

Adults with COD, contact Tami at 513-271-7723, meet Mondays 7:00-8:30 at St. Monica Community Center at the corner of University Court and Fairview Aves. in Clifton. Third floor room 301

Parents and Caregivers, contact Liz at 874-303-4996, meet 3rd Thursday of the month from 7:00-8:00 at the Knox Presbyterian Church 3400 Michigan Ave. 45208

The Ohio Benefit Bank

101 East Town St.
Columbus OH 43215

Area(s) Served:
Butler County, Greene County, Warren County, Clermont County, Montgomery County, Statewide, Clinton County, Hamilton County

Description:
Many of us are forced to make tough decisions every day about paying bills, buying food, accessing medical care, and stretching our household budgets. The Ohio Benefit Bank is designed to make it simpler for Ohioans to connect with programs and resources that can make those decisions a little bit easier. From any computer with Internet access, you can use the online service to complete applications for programs like food assistance, child care assistance, health coverage, and much more.

The Ohio Coalition for Adult Protective Services

3528 North High Street
Columbus Ohio 43214

Area(s) Served:
Statewide

Description:
The Cincinnati Public Library provides a variety of services for people with special needs through its Outreach Services Department.

Special services of interest to seniors or people with disabilities, may include:

Books to Your Door
The department provides monthly deliveries of library materials to Hamilton County nursing homes, assisted living facilities, correctional facilities, and other congregate living locations. The department supplies deposit collections for residents to share, activity director collections, and books for individuals. Residents may make special requests or have Outreach Services staff select materials for them based on their reading interests.

Books by Mail
Outreach Services mails library materials to individuals in Hamilton County living in their own homes or apartments who are unable to visit the library due to an illness or disability. Homebound residents should contact the department for additional information and to request a questionnaire they can fill out detailing their interests.

Senior Programs
The department provides programming for seniors at nursing homes and assisted living facilities. It also provides materials in a variety of formats for senior book clubs.

Materials for Nursing Home Activity Directors
Bifolkal program kits, videos, music, craft books, trivia, poetry, pictorials, and professional literature. Contact the department for a checklist of available materials.

The Outreach Services Department can be reached at 513-369-6963.

The Library’s Web site also has a special section dedicated to library users age 55 and older: Fifty-five +.

Talking Books
Free recorded books, magazines and playback equipment to eligible blind, visually impaired, physically handicapped, and reading disabled Ohio residents

Free Tax Assistance
The Library offers free tax assistance from American Association of Retired Persons (AARP) volunteers. The AARP service takes place on Fridays from 9:00 a.m. -- 3:00 p.m. from January 27 -- April 13 in Room 2A of the Main Library. The service is for taxpayers 50 and over. For these taxpayers, volunteers will also assist in State of Ohio returns. Returns prepared by AARP volunteers are filed electronically.

AARP tax assistance is by appointment only. For details or to schedule an appointment, contact the Information and Reference Department at 513-369-6900. Walk-ins will not be accepted.
STRS Ohio requires all eligible health care plan participants to enroll in Medicare Part B at age 65 or whenever eligible. They are also required to enroll in Medicare A if it is available to them at no cost.

The Substance Abuse and Mental Health Services Administration
1 Choke Cherry Road
Rockville MD 20857

Area(s) Served:
Nationwide

Description:
The Substance Abuse and Mental Health Services Administrations (SAMHSA) mission is to reduce the impact of substance abuse and mental illness on America’s communities.

The Visiting Nurse Association of Greater Cinti & Northern KY
2400 Reading Rd
Cincinnati OH 45202

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Hamilton County

Description:
The Visiting Nurse Association is a contracted provider of Council on Aging offering the following services:

- Independent Living Assistance
- homemaking
- nursing
- occupational therapy
- personal care services
- physical therapy
- speech therapy
- home care assistance

The Wellness Community
4918 Cooper Rd.
Cincinnati Ohio 45242

Area(s) Served:
Butler County,
Greene County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
The Wellness Community in our area offers people with cancer and their loved ones, free of charge, the support and resources they need to maintain a high quality of life and to cope with this life-threatening condition. Programs include a variety of weekly support groups, stress management advice, children’s programs, classes in tai chi, yoga and nutrition and even an annual jokefest, making real the conventional wisdom that laughter is the best medicine. Support, stress management and wide-ranging education have proven to be an unbeatable combination.

The Woodlands of Middletown
3000 McGee Avenue
Middletown OH 45044

Area(s) Served:
Butler County

Description:
The Woodlands of Middletown is a contracted provider of Council on Aging providing assisted living service to clients enrolled in the PASSPORT program in Butler county.

Touching Hearts at Home
20 East Mulberry Street
Lebanon Ohio 45036

Area(s) Served:

Description:

Transitional Living, Inc.
2052 Princeton Road
Hamilton OH 45011

Area(s) Served:
Butler County

Description:
The mission is to provide competent, caring, rehabilitative services to adults with severe mental disabilities assisting them to achieve recovery and live independently in Butler County.

Transport ‐U Transportation, LLC
1815 Pleasant Ave
Hamilton OH 45015

http://www.wetransport‐u.com
Phone: 513‐868‐6040
Phone Extension: N/A

Contracted Provider: Not Applicable
Area(s) Served:
Butler County,
Warren County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Transport-U Transportation, LLC is a Council on Aging contracted service provider offering the following services:

- Medical Transportation
- Non-Medical Transportation

---

Tri-State Maintenance
1358 Orchard Run Dr
Lebanon OH 45036

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Tr-State Maintenance is a contracted provider of Council on Aging offering the following service:

- minor home modification

---

TRICARE
5111 Leesburg Pike
Falls Church VA 22041-3206

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Description:
TRICARE is a Federal health program for active duty and retired military personnel, their families and their survivors, administered by the Department of Defense. TRICARE for Life is for eligible retirees and their families. It's designed to be the supplemental second payer to Medicare coverage.

---

TriHealth

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:
TriHealth provides a wide range of clinical, educational, preventive and social programs. TriHealth’s non-hospital services include physician practice management, fitness centers and fitness center management, occupational health centers, home health and hospice
TriHealth Senior Programs

**TriHealth Seniority**
Free hospital-based program helps members age 50 and older maintain healthier, more active lives through special events, exclusive classes and valuable discounts. Includes:

- Expert health education and information
- Special courtesies from Bethesda North and Good Samaritan hospitals
- Assistance with insurance paperwork and billing issues
- Educational programs, lectures and classes
- Social outings and entertainment events
- Travel opportunities to local, national and international destinations
- Discounts on health-related products and services
- No-cost discount prescription card
- TriHealth Seniority Insider, our timely newsletter and calendar with dates and descriptions of all our upcoming events.

Bethesda North Hospital
Email or call (513) 865-1700

Good Samaritan Hospital
Email or call (513) 862-3633

**TriHealth Driver Rehabilitation Program**
For disabled drivers of all ages, TriHealth offers an objective evaluation of the skills necessary for driving. You must have a physician prescription to participate in this test. TriHealth can perform the in-clinic evaluation at Good Samaritan Hospital or the TriHealth Fitness & Health Pavilion.

**Parish Nurses**
In 1998, Good Samaritan Hospital Foundation, with a grant from what is today called the Health Foundation of Greater Cincinnati, hired two nurses to cover eight schools. Their work in the schools complements that of 10 parish nurses based at churches in Over-the-Rhine, North Fairmount, Bond Hill, Winton Terrace/Winton Hills, Clifton/Mt. Auburn and Walnut Hills.

Parish nurses strive to be advocates for people who have little access to health care resources. For more information about the Parish Nurse program and how you can help, call (513) 569-6138.

**TriHealth Senior Behavioral Health Program**
513-872-4100
Serves older adults in an inpatient mental health setting.

**The Centers for Interactive Geriatric Assessment (CIGA)**
513-699-1852
Executive Park
4050 Executive Park Drive, Suite 240
Cincinnati, OH 45241

TriHealth Fitness and Health Pavilion
513-985-0900
6200 Pfeiffer Road
Cincinnati, OH 45242
Bethesda Alcohol and Drug Treatment Program. The highly-regarded program, established in 1978, is the longest-running of its kind in Greater Cincinnati. It provides a path to recovery for those at risk of losing their families, careers and health to chemical dependency.

The Bethesda Alcohol and Drug Treatment Program continues to incorporate treatment advances into an already well-established program, which uses traditional tried-and-true approaches including family involvement, extended continuing care and self-help group support.

We offer our intensive outpatient program at two facilities in Greater Cincinnati.

619 Oak Street
4th Floor West
Cincinnati, OH 45206
Phone 513 569 6116

11305 Reed Hartman Hwy.
Suite 106
Cincinnati, OH 45241
Phone 513 489 6011

---

TriHealth - Bethesda North Hospital

10500 Montgomery Road
Cincinnati OH 45242

Phone: 513.865.1111
Phone Extension: N/A

Contracted Provider: Not Applicable

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Bethesda North Hospital is part of the TriHealth network, which includes two acute care hospitals and more than 50 other locations.

---

TriHealth - Good Samaritan Hospital

375 Dixmyth Avenue
Cincinnati OH 45220

Phone: 513.862.1400
Phone Extension: N/A

Contracted Provider: Not Applicable

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Description:
Good Samaritan Hospital Clinic

- Clinic Hours: Monday - Friday, 8:00 a.m.-4:30 p.m.
- They do not see clients with private insurance. There is a sliding scale payment for medical bills.
Bethesda and Good Samaritan Hospital joined together to form TriHealth in 1995. Through these two acute care hospitals and more than 50 other locations, TriHealth provides a wide range of clinical, educational, preventive and social programs. TriHealth’s non-hospital services include physician practice management, fitness centers and fitness center management, occupational health centers, home health and hospice care.

**Good Samaritan Dialysis Center**  
513-872-2448

**TriHealth Physician Referral Line**  
513-569-5400  
Bethesda North and Good Samaritan Hospitals

**TriHealth Seniority**  
Our free hospital-based program helps members age 50 and older maintain healthier, more active lives through special events, exclusive classes and valuable discounts.

Includes:

- Expert health education and information
- Special courtesies from Bethesda North and Good Samaritan hospitals
- Assistance with insurance paperwork and billing issues
- Educational programs, lectures and classes
- Social outings and entertainment events
- Travel opportunities to local, national and international destinations
- Discounts on health-related products and services
- No-cost discount prescription card
- TriHealth Seniority Insider, our timely newsletter and calendar with dates and descriptions of all our upcoming events.

---

**TriHealth Home Connections Personal Emergency Response**  
619 Oak Street  
Cincinnati OH 45206

**Area(s) Served:**  
Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**  
TriHealth Home Connections Personal Emergency Response is a contracted provider of Council on Aging offering the following services:

- emergency response system

**Trinity Manor**  
301 Clark St  
Middletown OH 44042  
**Phone:** 513-423-1734

**Area(s) Served:**  
Butler County

**Description:**  
Central Connections provides congregate meals at this location.
Twin Lakes, Life Enriching Community
9840 Montgomery Road
Cincinnati OH 45242
Area(s) Served: Hamilton County
Contracted Provider: PASSPORT

Description:
Staying connected is important. Connected to your friends, your community, the things that make you uniquely you. These are the things that shape our lives. Just because you change your address, doesn’t mean you have to give up all those things.

Life Enriching Community offers an exceptional continuing care retirement. Twin Lakes in Montgomery. At this community you’ll find beautiful accommodations, a secure plan for the future and a vibrant lifestyle where each day brings new opportunities to live the life you love.

U.S Department of Housing and Urban Development (HUD)
451 7th Street S.W
Washington D.C. 20410
Area(s) Served: Nationwide
Contracted Provider: Not Applicable

Description:
HUD’s mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. HUD is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes; utilize housing as a platform for improving quality of life; build inclusive and sustainable communities free from discrimination; and transform the way HUD does business.

U.S Department of Transportation Aviation Consumer Protection Division
1200 NEW JERSEY AVENUE, SE
Washington D.C. 20590
Area(s) Served: Nationwide
Contracted Provider: Not Applicable

Description:
Air Carrier Access Act
The Air Carrier Access Act prohibits discrimination in air transportation by air carriers against qualified individuals with physical or mental impairments. For questions pertaining to air transportation contact U.S Department of Transportation Aviation Consumer Protection Division

U.S. Access Board
1331 F Street, NW, Suite 1000
Washington D.C. 20004
Area(s) Served: Nationwide

Description:

Page 200
Nationwide

**Description:**

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.

The Board is structured to function as a coordinating body among Federal agencies and to directly represent the public, particularly people with disabilities. Half of its members are representatives from most of the Federal departments. The other half is comprised of members of the public appointed by the President, a majority of whom must have a disability.

---

**U.S. Department of Justice Disability/Civil Rights Division**

P.O. Box 66738  
Washington D.C. 20035

**Area(s) Served:** Nationwide

**Contracted Provider:** Not Applicable

**Description:** Title II of the Americans with Disability Act covers all activities of state and local governments regardless of the government entity’s size or receipt of federal funding. Title II requires that the state and local governments give people with disabilities an equal opportunity to benefit from all of their programs, services, and activities (e.g. public education, employment, transportation, recreation, health care, social services, courts, voting, and town meetings). For more information or to file a complaint, contact U.S Department of Justice Disability Rights Section Civil Rights Division.

---

**U.S. Department of Transportation Federal Transit Administration**

1200 New Jersey Avenue, SE  
Washington D.C. 20590

**Area(s) Served:** Nationwide

**Contracted Provider:** Not Applicable

**Description:** The transportation provisions of Title II within the Americans with Disabilities Act, cover public transportation services, such as city buses and public rail transit. Questions and complaints about public transportation should be directed to the U.S. Department of Transportation Federal Transit Administration.

---

**U.S. Department of Veterans Affairs**

810 Vermont Avenue, NW  
Washington DC 20420

**Area(s) Served:** Nationwide

**Contracted Provider:** Not Applicable

**Description:** Survivor Benefits

If the deceased was receiving monthly payments you will need to notify the VA of the death.
If the deceased was a veteran who received a discharge other than dishonorable, survivors may receive $300 toward funeral expenses and $150 for burial costs. Burial in a national cemetery is free to a veteran, spouse, and dependent children. Veterans are also eligible for a headstone or grave marker.

The surviving spouse and dependent children of disabled veterans may also be entitled to a lump sum death benefit; monthly payments, such as educational assistance; and medical care.

Check with the regional VA office about your eligibility for the different types of veteran’s benefits and the documents you will need to apply for benefits.

Health Care Facilities, Benefits and Prescription coverage

To receive health care benefits, enroll with the VA. You can enroll for benefits at any time.

Ohio veterans of all eras have earned a number of federal and state benefits. Veterans may qualify for a number of other benefits ranging from health care, compensation for injuries and illness, home loans and education to direct financial assistance, special license plates and the Ohio Veterans Homes. Please visit your county veteran’s service office and find out what you’re eligible for. For more information, call 1-877-OHIO VET (1-877-644-6838), or visit www.dvs.ohio.gov.

CHAMPVA: The Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) is a comprehensive health care program in which the VA shares the cost of covered health care services and supplies with eligible beneficiaries. The program is administered by Health Administration Center, located in Denver, Colorado.

Prescription coverage is available for veterans with an honorable discharge. Must enroll with VA and be seen by VA doctor. Free prescriptions for low-income veterans.

VA Hospitals and Clinics: The U.S. Department of Veterans Affairs operates a network of health care facilities across the country. Click here to search for a facility by state.

Click here to find your regional VA Benefits Administration office.

Veterans Funerals

If the deceased was a veteran, the U.S. Department of Veterans Affairs provides small burial allowances. All veterans can receive a burial flag and burial in national cemeteries. Burial at no charge may be possible in an area where a national Veterans Cemetery is located. Call 800-555-1212 for the toll-free number of your Regional Veterans Affairs office or visit the web site.

Click here to locate a Veterans Cemetery.

U.S. Railroad Retirement Board

36 East Seventh Street
Cincinnati OH 45202

http://www.rrb.gov
Phone: 513-684-3188
Phone Extension: N/A

Area(s) Served:
Nationwide

Contracted Provider: Not Applicable

Description:

Railroad Retirement beneficiaries, like Social Security beneficiaries, are entitled to health care including Medicare options. They do, however, have different ways of applying for these benefits. Retiree’s do not have to take any action unless they are dissatisfied with their current coverage and wish to make a change. The Railroad Retirement Board acts in place of Social Security for its beneficiaries.

- Railroad retiree’s receive a Medicare number through the Chicago Railroad Retirement Board Office, not Social Security.
- Part A claims for railroad retirement beneficiaries are sent to Medicare for reimbursement, just as they are for Social Security beneficiaries.
- Palmetto Government Benefits Administration now processes all Part B medical insurance claims for physicians’ services to railroad retiree’s.
Ultimate Support Homecare, Inc
230 Northland Blvd
Cincinnati OH 45246

Area(s) Served:
Butler County,
Warren County,
Hamilton County

Contracted Provider: PASSPORT

Description:
Ultimate Support Homecare, Inc. is a contracted provider of Council on Aging offering the following services:

- homemaking
- personal care services

Union Village Apartments
327 N Section St
South Lebanon OH 45065

Area(s) Served:
Warren County

Contracted Provider: Title III Services

Description:
Warren County Community Services provides congregate services at this location

United Coalition for Animals - UCAN
2830 Colerain Avenue
Cincinnati Ohio 45225

Area(s) Served:

Contracted Provider: Not Applicable

Description:
UCAN nonprofit spay & neuter clinic provides high-quality, high-volume, low-cost spay & neuter surgeries for cats and dogs in the Greater Cincinnati area.

Our goal is to stop the euthanasia of healthy cats and dogs in local shelters by providing professional spay/neuter services to lower-income families, shelters and rescue groups in the Tri-State area.

United Rehabilitation Services of Greater Dayton
4710 Old Troy Pike
Dayton Ohio 45424

Area(s) Served:
Montgomery County

Contracted Provider: Not Applicable

Description:
The mission of United Rehabilitation Services is enhancing the quality of life for children and adults with disabilities or other special needs.

United Rehabilitation Services provides specialized programs that enhance the quality of life for children and adults with disabilities or other special needs. Their services will promote independence, community inclusion, and support for families.

Their dedicated and skilled team of professionals, in partnership with family members and caregivers, provide individualized services to improve the quality of life for each client. Their programs offer high quality services that are nationally and locally accredited and as a member of the Better Business Bureau, adhere to the most rigorous "Charitable Giving Standards”.

---

**United Way 211**

**Area(s) Served:**
Butler County, Nationwide, Greene County, Other, Warren County, Clermont County, Montgomery County, Statewide, Clinton County, Hamilton County

**Description:**

**Temporary warming shelters available by contacting 2-1-1 for Butler, Clermont, Clinton, and Warren counties**

2-1-1 can be accessed by phone or computer. A toll-free call to 2-1-1 connects you to a community resource specialist in your area who can put you in touch with local organizations that provide critical services that can improve—and save—lives. You’ll find information about:

- supplemental food and nutrition programs
- shelter and housing options and utilities assistance
- emergency information and disaster relief
- employment and education opportunities
- services for veterans
- health care, vaccination and health epidemic information
- addiction prevention and rehabilitation programs
- reentry help for ex-offenders
- support groups for individuals with mental illnesses or special needs
- a safe, confidential path out of physical and/or emotional domestic abuse

Whether in times of natural disaster or personal crisis, 2-1-1 is committed to being the first, most essential resource to anyone who needs help.

---

**United Way of Clinton County**

100 W Main St.
Wilmington OH 45177

**Area(s) Served:**
Clinton County

**Description:**

[http://unitedwayclinton.org](http://unitedwayclinton.org)

Phone: 937-383-4846

Phone Extension: N/A

Contracted Provider: Not Applicable
United Way of Clinton County strives to improve lives and advance the common good of our community. This is accomplished through participation in collaborative groups, partnering with social service agencies, assessment of the needs of our citizens and cooperation with other community focused agencies, organizations and companies.

Connects callers to health and human services, community resources and government assistance they need. Available 24/7. Calls are free and confidential. Multi-lingual/TTY/TTD. Certified Call Specialists make appropriate referrals and monitor outcomes to ensure services are provided.

United Way of Greater Cincinnati
2400 Reading Road
Cincinnati OH 45202

http://www.uwgc.org
volunteer@uwgc.org
Phone: 513-762-7100
Phone Extension: N/A

Area(s) Served:
Clermont County,
Hamilton County

Description:
United Way of Greater Cincinnati is here to help – 24 hours a day, seven days a week. Dial 2-1-1 to speak to a trained professional who can connect you to essential community services. There’s 411 for information and 911 for emergencies, but you can call 211 when you need help and don’t know where to turn.

Call: 2-1-1 or 513-721-7900
TTY: 513-762-7250

Find help online: View United Way's database of service providers in the United Way of Greater Cincinnati service area at www.referweb.net/uwgc.

Service Area: Hamilton, Clermont, Brown and Butler Counties in Ohio; Boone, Kenton, Campbell and Grant in Kentucky; and Dearborn, Ohio, Ripley, Jefferson and Switzerland Counties in Indiana.

United Way of Oxford
P.O. Box 262
Oxford OH 45056

http://www.uwoxford.org
director@uwoxford.org
Phone: (513) 523-0991
Phone Extension: N/A

Area(s) Served:
Butler County

Description:
United Way of Oxford, Ohio, and Vicinity seeks to mobilize the caring power of our communities to achieve measurable improvement in the lives of our most vulnerable residents.

A free service available 24 hours a day, 7 days a week to help you locate the health and human services you need. All you need to do to use this service is dial 2-1-1 from any landline phone or 513-523-0991.

United Way- Greene County
1855 Bellbrook Ave. Suite F
Xenia Ohio 45385

Phone: 937-376-5555
Phone Extension: N/A

Area(s) Served:
Greene County

Contracted Provider: Not Applicable
Description:

The mission of the Dayton area United Way is to meet human service needs and find long-term solutions in the Dayton region by engaging the greatest number of donors, leaders, and volunteers and partnering to advance the common good.

Their mission is to be a national model for community engagement generating financial and voluntary contributions to meet local needs and make lasting improvement to quality of life.

Universal Transportation Systems (UTS)
5284 Winton Road
Fairfield OH 45014

http://www.uts-ohio.com
TransReq@uts-ohio.com
Phone: (800) 339-0323
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Elderly Services Program and PASSPORT

Description:

UTS is a contracted provider of Council on Aging offering the following services:

- medical transportation
- non-medical transportation

University of Cincinnati Medical Center Psychiatric Emergency Services
234 Goodman Street
Cincinnati OH 45219

http://www.psychiatry.uc.edu
Phone: 513-584-1000
Phone Extension: N/A

Area(s) Served:
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:

The University of Cincinnati Medical Centers' Psychiatric Emergency Services department:

- provides round-the-clock care to patients in crisis with psychiatric emergencies, or for those experiencing suicidal and/or homicidal feelings. While many hospitals manage psychiatric patients within their medical emergency departments, our multidisciplinary team of psychiatrists, nurses, social workers and nurse practitioners quickly assesses and stabilizes patients in our dedicated psychiatric ER, located at Deaconess Hospital, then refers them to the appropriate treatment.

- A Mobile Crisis Mental Health Response Team is available day or night to respond to psychiatric emergencies within the community. Patients who are admitted through our emergency care center and require a stay in the hospital are referred to our dedicated psychiatric inpatient unit.

Urban League of Greater Cincinnati
3458 Reading Road
Cincinnati OH 45229

http://www.gcul.org
Phone: 513-281-9955
Urban League of Greater Cincinnati’s mission is to eliminate the barriers of racism and level the playing field for all African Americans and others at risk by promoting their economic self-sufficiency and entrepreneurship through effective leadership in the areas of comprehensive employment, youth and family development, and advocacy.

Urban-Minority Alcohol and Drug Abuse Outreach Program (UMADAOP) of Cincinnati

4015 Cherry St. Suite 1
Cincinnati Ohio 45223

Area(s) Served:
Hamilton County

Description:
Utilizing a holistic approach to work toward the prevention of substance abuse and related problems, the agency provides the following services: community education, referrals, interventions, assessments, short-term counseling, advocacy, systems Development, training, use of the agency’s media resource center, community outreach, and prevention programming. For more information on the programs they offer click here.

US Administration on Aging

Administration on Aging
Washington DC 20001

Area(s) Served:
Nationwide

Description:

Vision
In order to serve a growing senior population, AoA envisions ensuring the continuation of a vibrant aging services network at State, Territory, local and Tribal levels through funding of lower-cost, non-medical services and supports that provide the means by which many more seniors can maintain their independence.

Mission
The mission of AoA is to develop a comprehensive, coordinated and cost-effective system of home and community-based services that helps elderly individuals maintain their health and independence in their homes and communities.

VA Medical Center Mental Health Program

3200 Vine Street
Cincinnati OH 45220

Description:

Vision

In order to serve a growing senior population, AoA envisions ensuring the continuation of a vibrant aging services network at State, Territory, local and Tribal levels through funding of lower-cost, non-medical services and supports that provide the means by which many more seniors can maintain their independence.

Mission
The mission of AoA is to develop a comprehensive, coordinated and cost-effective system of home and community-based services that helps elderly individuals maintain their health and independence in their homes and communities.
The Outpatient Mental Health Division provides consultation, evaluation, and treatment for a variety of issues that can impact emotional well-being. Services are offered through the Mental Health Clinic at the main hospital and at each of the hospitals six satellite clinics.

Valley Transport, LLC
4923 Dehli Avenue
Cincinnati Ohio 45238
www.valley-transport.com
amohan@valley-transport.com
Phone: (513) 488-5879
Phone Extension: N/A
Contracted Provider: PASSPORT

Valley Transport, LLC is a contracted provider of Council on Aging offering the following services:

- Non-Medical Transportation
- Medical Transportation (Non-Emergency)

Veterans Crisis Line
http://www.veteranscrisisline.net
Phone: 1-800-273-8255, Press 1
Phone Extension: N/A
Contracted Provider: Not Applicable

The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. Veterans and their loved ones can call 1-800-273-8255 and Press 1, chat online, or send a text message to 838255 to receive confidential support 24 hours a day, 7 days a week, 365 days a year.

Veterans Service Commission
Phone: N/A
Phone Extension: N/A
Contracted Provider:
Hamilton County

**Description:**

The Role of the Veterans Service Commission is to oversee the operation of the Veterans’ Office; to provide temporary financial assistance to veterans, spouses, dependent children and surviving spouses; and to assist veterans in obtaining earned benefits from federal, state, and local levels of government.

Most counties have their own Veterans Service Commission.  Click here to find Commission offices in Ohio.

---

**ViaQuest**

10296 Springfield Pike  
Cincinnati Ohio 45215

**Area(s) Served:**

Butler County,  
Clermont County,  
Statewide,  
Clinton County,  
Hamilton County

**Description:**

Providing home health, hospice and behavioral health care and specialize in caring for individuals with developmental disabilities.

---

**VITAS Innovative Hospice Care**

11500 Northlake Drive, Suite 400  
Cincinnati OH 45249

**Area(s) Served:**

Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Description:**

Providing home health, hospice and behavioral health care and specialize in caring for individuals with developmental disabilities.

---

**Volunteer Income Tax Assistance VITA**

550 Main Street  
Cincinnati OH 45202

**Area(s) Served:**

Statewide

**Description:**

Individuals with income less than $35,000/year can receive volunteer assistance in preparing tax return. To locate the nearest volunteer site call United Way 211.

---

**Volunteers of America of Greater Ohio**

1776 E. Broad St.  
Columbus Ohio 43203

**Description:**

Providing home health, hospice and behavioral health care and specialize in caring for individuals with developmental disabilities.
Volunteers of America is a national, non-profit, faith-based organization dedicated to helping those in need rebuild their lives and reach their full potential. Through thousands of human services programs, including housing and healthcare, Volunteers of America helps nearly 2 million people across the country – more than 34,000 in Greater Ohio alone.

Established locally in 1896, their ministry of service has supported and empowered America’s most vulnerable groups including at-risk youth, the frail elderly, men and women returning from prison, homeless individuals and families, people with disabilities, and those recovering from addictions.

Their work touches the mind, body, heart – and ultimately the spirit – of those they serve, integrating their deep compassion with highly effective programs and services.

---

**VRI**

1400 Commerce Center Dr.
Franklin OH 45005

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Phone:** 800-860-4230
**Phone Extension:** N/A

**Description:**
VRI is a contract provider of Council on Aging offering the following services:

- Emergency Response System (Lifeline)
- Home medical equipment

---

**Warmline**

**Area(s) Served:**
Butler County,
Warren County,
Clermont County,
Clinton County,
Hamilton County

**Phone:** 513-931-WARM (9276)
**Phone Extension:** N/A

**Description:**
The primary goal of the WARMLINE is to aid people in their growth and recovery from mental illness.

---

**Warren County Auditors Office**

406 Justice Drive
Lebanon OH 45036

**Phone:** 513-695-1235
**Phone Extension:** N/A

**Description:**

---
Warren County Board of Developmental Disabilities
107 Oregonia Rd.
Lebanon Ohio 45036

**Area(s) Served:**
Warren County

**Description:**
At Warren County Board of Developmental Disabilities they focus on providing those with disabilities full accessibility to the community in all key areas: transportation, housing, employment, education, leisure and business/financial opportunities.

Warren County Board of Developmental Disabilities offers a wide variety of options, including early intervention, service coordination, family support, day services for adults, community employment, transportation, residential services and much more.

---

Warren County Children Services
416 South East Street
Lebanon Ohio 45036

**Area(s) Served:**
Warren County

**Description:**
- Kinship resources for Ohio “kin caregivers.” The Web site is hosted by Public Children Services Association of Ohio. For more information regarding available services and County contacts download the Ohio Kinship Care GuideBook: [http://www.odfs.state.oh.us/forms/num/JFS%2008146/pdf/](http://www.odfs.state.oh.us/forms/num/JFS%2008146/pdf/)
- Contact the Program Director at 513.233.4806 or visit website [http://www.co.warren.oh.us/ChildrenServices/Care/Default.aspx](http://www.co.warren.oh.us/ChildrenServices/Care/Default.aspx)
- Information about how and when to report suspected child abuse, adoption and foster care.

---

Warren County Community Services, Inc.
570 North State Rt 741
Lebanon OH 45036

**Area(s) Served:**
Butler County, Warren County

**Description:**
Warren County Community Services, Inc. is a contracted provider of Council on Aging offering the following services:

- home-delivered meals (including therapeutic meals)
production
non-medical transportation
congregate meals
recreation
supportive services

Other services:

WCCS Aging Services are dedicated to assisting older adults and their family members. WCCS provides social services, health monitoring, medication assistance, and supportive services that help Warren County older adults remain at home and as independent as possible. Services include care management, meals on wheels, transportation, housing, nutrition and utility bill assistance.

Call Aging Services for more information:
Lebanon & Surrounding Areas: 513-695-2239
Cincinnati/Butlerville/Maineville: 513-925-2239
Dayton/Franklin/Springboro: 937-425-2239
Middletown: 513-261-2239
Blanchester: 937-783-4993, ext. 2239

Transportation

WCCS provides transportation to Warren County residents age 60 or older. Transportation is within Warren County and into all bordering counties. Operates from 8:00 a.m. to 4:30 p.m., Monday - Friday. Reservations required. Medical and non-medical transportation available.

More information By Phone:
Lebanon & Surrounding Areas 513-695-2222
Cincinnati/Butlerville/Maineville 513-925-2222
Dayton/Franklin/Springboro 937-425-2222
Middletown 513-261-2222
Blanchester 937-783-4993 ex. 2222

HEAP

Winter Crisis Program
The Winter Crisis Program provides assistance to eligible households that are disconnected, threatened with disconnection of their primary or secondary heating source, or have less than a ten day supply of bulk fuel. Eligible clients may receive assistance once per heating season.

Summer Crisis Program
The Summer Crisis Program provides financial assistance to eligible seniors, age 60 or older, on their electric bill. Call in June to see when the Summer Crisis Program begins.

Call the Home Energy Assistance Program (HEAP) for more information and appointments:

Call Toll Free: 1-866-747-1042
Available 24 hours/7 days a week in all areas.

Congregate Meal are offered Monday thru Friday at the following locations.

- Station Hill Apartments- Lebanon
- Sherman Glen Apartments-Franklin
- Earl J Maag Apartments- Morrow
- Union Village Apartments- South Lebanon
- The 741 Center-Lebanon

Warren County Department of Job and Family Services
416 S. East Street
Lebanon OH 45036

**Area(s) Served:**
Warren County

**Description:**
The Warren County Department of Job and Family Services is a county, state and federally supported agency responsible for basic financial, medical and social services programs that are mandated by the State Legislature. Programs are available to ensure that no one is forced to go without food, clothing, shelter, medical care and necessary life sustaining services because of lack of resources. Along with those necessary support services, Warren County Human Services provides education and training to help individuals find quality jobs enabling them to move from short term assistance to independence and self-sufficiency in the shortest time possible.

**Telephone:**
- 513-695-1420- Main Phone Line
- 513-695-1600- Adult Protective Services After-Hours Hotline
- 844-640-6446- Statewide IVR/Call Center
- Fax: 513-695-2940
- Email: WARRE_CDHS_INFO@jfs.ohio.gov

---

Warren County Probate Court
900 Memorial Drive
Lebanon OH 45036

**Area(s) Served:**
Warren County

**Description:**

**Contracted Provider:** Not Applicable

---

Warren County Suicide Prevention Hotline

**Area(s) Served:**
Warren County, Clinton County

**Description:**
Operated by the Suicide Prevention Coalition of Warren and Clinton Counties.

**MISSION STATEMENT:** The Suicide Prevention Coalition of Warren & Clinton Counties is working to prevent suicide by mobilizing the community through education and awareness.

- Questions about what we do?
- Interested in joining the Coalition?
- Unable to join the Coalition but would like to help?

**Please Contact:** Patti Ahting at (513) 695-1695 or email Patti at pahting@mhrswcc.org

---

**Website:** [http://www.co.warren.oh.us/probate_juvenile](http://www.co.warren.oh.us/probate_juvenile)

**Email:** Sue.Roberts@co.warren.oh.us

**Phone:** 513-695-1180

**Contracted Provider:** Not Applicable

---

**Website:** [http://www.mhronline.org/contact-us](http://www.mhronline.org/contact-us)

**Email:** Info@MHRSOnline.org

**Phone:** 1-877-695-6333

**Contracted Provider:** Not Applicable
Warren County United Way
3989 S. US Route 42
Mason OH 45036

Area(s) Served:
Warren County

Description:
For information and referral, call 1-888-775-1260.

Warren County Veterans Service Commission
312 E. Silver Street
Lebanon Ohio 45036

Area(s) Served:
Warren County

Description:
The Warren County Veterans Service Commission was established for the purpose of assisting veterans and their dependents in applying for local, state and federal veteran’s benefits. All commissioners and staff employed at the Warren County Veterans Service Commission are honorably discharged veterans. The county Veterans Service Office is a link between the Department of Veterans Affairs (VA) and veterans who are interested in applying for VA benefits.

The Warren County Veterans Service Commission provides:

- emergency financial assistance
- assistance in applying for VA benefits
- transportation to medical appointments
- mental health care for veterans

Wesley Community Services
2091 Radcliff Drive
Cincinnati OH 45204

Area(s) Served:
Butler County,
Clermont County,
Hamilton County

Description:
Wesley Community Services is a Council on Aging contracted provider offering the following services:

- community transition service
- home-delivered meals (therapeutic available)
- homemaking
- independent living assistance
- medical transportation
- non-medical transportation
- personal care service
Wesley Community Services also has a Pet Portions Program and a meal delivery program for people with diabetes. Service areas may vary. Call for information.

**Medical Transportation Services:**
Transportation for medical appointment available six days a week by appointment. Door-to-door, on-time service. Call for appointment. Services include:

- Six (6) days a week transportation
- Door-to-door service
- Evening transports
- On time-all the time service
- Wheelchair accessible vehicles
- Comfortable cars

### West College Hill Neighborhood Services
2062 W North Bend Road
Cincinnati OH 45224

**Area(s) Served:**
Hamilton County

**Description:**
West College Hill Neighborhood Services is a contracted provider of Council on Aging offering the following service:

- congregate meals
- transportation
- recreation

Congregate Meals are served West College Hill Senior Center are served Monday thru Friday. For more information about this service please call 513-542-7379.

### Whitewater Township Senior Center
6125 Dry Fork Road
Cleves OH 45002

**Area(s) Served:**
Hamilton County

**Contracted Provider:** Not Applicable

**Description:**
Cincinnati Area Senior Services provides congregate meals services at this location.

### Woodlands of Hamilton
896 NW Washington Blvd
Hamilton OH 45013

**Area(s) Served:**
Butler County

**Contracted Provider:** PASSPORT

---

**Page 215**
**Workforce One of Warren County**

300 E. Silver St.
Lebanon Ohio 45036

http://www.ohioworkforce.com/about.aspx

**Phone:** 513-695-1130

**Phone Extension:** N/A

**Contracted Provider:** Not Applicable

**Area(s) Served:**
Warren County

**Description:**

The OhioMeansJobs Warren County, located at 300 East Silver Street in Lebanon, Ohio is a partnership of workforce development, educational and social service agencies that provide services to job seekers and employers.

The free services that are available for employment seeking purposes include:

- A Resource Room that has computers linked to the internet
- Customer Advocates who will assist the job seeker with his/her employment, training and/or supportive service needs
- Availability of job posting information
- Labor market information
- Education and training information
- Use of resource materials, copier, laser printers and fax machine
- Classes in employability skills, computer skills and credit counseling
- Career aptitude and Work Keys testing.

They are open Monday thru Friday, except holidays, from 8AM to 5PM. For more information, please call 513-695-1130. The Resource Room is open to the public from 8:30 AM to 4:30 PM.

Please stop and visit OhioMeansJobs Warren County!

---

**YAH! Youth America Hotline**

http://www.youthline.us

**Phone:** 1-877-968-8454 (1-877-YOUTHLINE)

**Phone Extension:** N/A

**Contracted Provider:** Not Applicable

**Area(s) Served:**
Nationwide

**Description:**

Youth America Hotline is a crisis hotline for teens where they can receive counseling by teens.

1-877-968-8454

© 2020 Council on Aging of Southwestern Ohio. 175 Tri County Parkway | Cincinnati, OH 45246