



## Pro Seniors

7162 Reading Road  
Cincinnati OH 45237

### Area(s) Served:

Butler County,  
Warren County,  
Clermont County,  
Statewide,  
Clinton County,  
Hamilton County

### Description:

Pro Seniors is a contracted provider of Council on Aging offering the following services:

- legal assistance
- ombudsman services

## More about Pro Seniors

Founded in 1975, Pro Seniors is a non-profit organization that provides free legal and long-term care help to older adults. Pro Seniors offers Ohio residents age 60 and older the advice and information they need to solve their legal and nursing home, adult care facility, and home health care problems.

### The Pro Seniors Mission

Pro Seniors is dedicated to helping older adults maintain their independence by empowering them, by protecting their interests, and by helping them access resources.

### What Pro Seniors Offers

Pro Seniors Legal Hotline serves the State of Ohio. By calling the Pro Seniors Legal Hotline, Ohio residents age 60 or older can receive free assistance over the telephone with a variety of legal or long-term care problems. In Greater Cincinnati, the number to call is (513) 345-4160. In other parts of Ohio, call (800) 488-6070. Find more information on the Legal Hotline by selecting the [Legal Hotline](#) link.

### Legal Help

If you have a legal problem that cannot be resolved over the telephone, the Legal Hotline may refer you to a Pro Seniors staff attorney if you live in Butler, Clermont, Clinton, Hamilton or Warren County. Pro Seniors' staff attorneys handle problems that many private attorneys do not, such as Medicare, Medicaid, Social Security, other government benefits and pensions. The Legal Hotline may also refer you to a private attorney who has agreed to accept cases at a reduced fee for clients with limited income.

### Legal Information Pamphlets

Pro Seniors provides pamphlets on a variety of subjects, from Medicare and Medicaid to consumer fraud and food stamps. You can find a complete list by selecting the [Pamphlets](#) link.

### Long-term Care Ombudsmen

If you have a complaint about a nursing home, Pro Seniors can help. The long-term care ombudsmen will investigate and work with you to resolve your concerns about nursing facilities in Butler, Clermont, Clinton, Hamilton, and Warren counties. Pro Seniors ombudsmen also handle complaints about home care and adult care facilities. You can find more information about the Ombudsman program by selecting the [Ombudsman](#) link. The Ombudsman can also help you choose the right care facility to meet your needs.

<http://www.proseniors.org>

Info@proseniors.org

**Phone:** 513-345-4160

**Phone Extension:** N/A

**Contracted Provider:** Title III Services

## **Volunteer Opportunities**

If you are interested in assisting older people and have a few free hours each week, Pro Seniors offers a variety of volunteer opportunities. For more information about our volunteer Ombudsman Program, select the [Ombudsman](#) link. If you are concerned about fraud and waste in the health care system, select the [Ohio Seniors Fight Fraud](#) link to learn more about volunteering for this project. If you are an attorney, you can assist callers to the Legal Hotline or conduct legal research. Paralegals can provide valuable support to our legal staff. Volunteers also are needed to assist staff with mailings and other office projects.

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