



*Promoting wellness and recovery*

Mike DeWine, Governor  
Lori Criss, Director

## PASRR TRANSITIONS TO NEW VENDOR

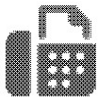
Coming Tomorrow, July 1

Starting **tomorrow**, July 1, the state's new assessing partner, **Ascend**, will begin to provide all **Pre-Admission Screening and Resident Review (PASRR) Level II** evaluations of individuals with indication of serious mental illness (SMI) who are seeking admission into or to continue residing in a Medicaid-certified nursing facility. With this transition, there will be a few **minor changes from current PASRR procedures**. Carefully review the information below for important process steps you will need to know moving forward.



### HENS Submissions

HENS will continue accepting hospital exemptions and applications after the 07/01 transition. We encourage **continued use of the HENS system**. If you need assistance establishing an account, please contact your local PAA HENS administrator.



### Faxing Referrals

Should you need to submit a referral via fax, the number has changed. Beginning tomorrow, please submit to:

**Fax: 877.431.9568**



### HelpDesk Support

If you have inquiries on referrals submitted after 07/01 or general questions about PASRR processes, contact the Ascend **Ohio PASRR HelpDesk team**:

**Email:** [Ascend-OHPASRR@maximus.com](mailto:Ascend-OHPASRR@maximus.com)

**Phone:** 877.431.1388 ext. 3402



### New Assessors

Starting tomorrow, you will begin to see some new faces for any onsite PASRR LII - SMI assessments required. These will now be scheduled and performed by a qualified **network of independently contracted assessors** working with Ascend's Ohio PASRR team.

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**Transition Next Steps:** You will receive additional communications from Ascend tomorrow, and in the months to come, with pertinent program updates, process tips and best practices, **support resources** and **reference materials** relevant to Ohio's provider community.