

Benefits Enrollment Center FAQs

Council on Aging (COA) is an official Benefits Enrollment Center (BEC) through the National Council on Aging.

COA assists limited-income older adults who are Medicare eligible and individuals with disabilities connect with certain cost-saving benefits for which they may be eligible.



Mary Beth Roberts
BEC Specialist

What benefits can you help with?

We can identify if you are eligible for Medicare Savings Programs, Extra Help (LIS), SNAP/Food Assistance, Medicaid, and with connections to other community resources. I can sit down with you and help you through the application process, including any paperwork.

Who should contact the BEC?

Anyone 65+ who thinks they may benefit. You do not need to know what program you qualify for, or IF you are eligible. And you do not have to be extremely low-income to inquire. Eligibility varies by program, so it's worth checking rather than assuming you don't qualify.

What do you hear most often from people you help?

"I didn't know this program existed."
"I thought I made too much money."
"I didn't know where to start."
"The paperwork was overwhelming."
"I tried applying before and didn't understand what they were asking for."

What's the easiest way for someone to get started?

Contact us. I can come to your home and, together, we can explore the possibilities.

It's free. You don't have to know what you qualify for. You don't have to navigate the application alone. And it's worth asking even if you assume you won't qualify.

If you are in Hamilton, Butler, Warren, Clermont or Clinton County, call us at (513) 721-1025 and ask for a referral to the BEC Specialist.

