	Agency Provider hourly	Agency Provider stipend	Ohio Department of Aging (ODA)	Ohio Department of Aging (ODA)	Ohio Department of Medicaid (ODM)
Provider set up / certification requirements	Caregiver gets hired by Personal Care Service (PCS) or Homemaking (HMK) agency that is certified and contracted to work with Council on Aging (COA) and the client's Medicaid Waiver Program	Caregiver gets hired by Structured Family Caregiving (SFC) agency that is certified and contracted to work with Council on Aging (COA) and the client's Medicaid Waiver Program	Choices Home Care Attendant Service (C-HCA) provider certification required No upfront training required Choices Home Care Attendant | Ohio Department of Aging	Home Care Attendant Non- Agency Provider certification required Must be STNA, CNA, or equivalent to apply; need RN to sign off on forms for application Home Care Attendant Non-Agency Provider | Department of Aging	Non- Agency Independent Provider certification required Must be STNA, CNA, or equivalent to apply Non-Agency Provider | Ohio Department of Medicaid
How to bill	Agency bills Medicaid Waiver plan hourly for care Follow agency policy for billing	Agency bills Medicaid Waiver plan by half day or full day Follow agency policy for billing	Once certified and set up in a payroll system called PPL (can take 3-6 months to set up), the caregiver will submit timesheets in an app or website. The client or their authorized rep will then approve the time in the app.	Aide is the employer – bills Medicaid plan directly or through electronic visit verification (EVV) system; manages payroll and taxes independently	Aide is the employer – bills Medicaid plan directly or through electronic visit verification (EVV) system; manages payroll and taxes independently **CANNOT SERVE PASSPORT CLIENTS**
Pay rate	Hourly wage is set by the individual agency confirm payrate with individual agencies	Flat rate for full and half day set by Ohio Department of Aging (ODA / AGE) agency may use portion to cover administrative costs of managing the service – check rate with individual agency	Client is employer, so they can hire/fire Client sets pay rate based on client complexity and aide experience Minimum wage to $27/ hr max ($27/ hr not guaranteed)	State of OH sets pay rate- currently $27.53/hr, different rates based on other services provided during a shift https://codes.ohio.gov/ohio-administrative-code/rule-5160-46-06.1 max 12 hours a day	Aide is an employer State of OH sets pay rate – currently around $22.38/hr

Caregivers for all programs must be 18 yr old or older.

All Ohio Department of Medicaid (ODM), Ohio Department of Aging (AGE), and Department of Developmental Disabilities (DODD) provider applications go through Provider Network Management (PNM; Log In) website; however, each governing body (ODM, AGE, DODD) or their designees will manage their own pre-certification reviews and annual reviews. All applications require a background check; background checks should be submitted to the appropriate governing body to complete the application. Agency providers have to be certified through Ohio Department of Aging (AGE) / Council on Aging (COA) / Provider Network Management (PNM) and contracted with Council on Aging (COA) to bill for Council on Aging client's services.

Council on Aging (COA) / Area Agency on Aging 1 / PASSPORT Administrative Agency (PAA) 1 is designee of Ohio Department of Aging (AGE). Serves Butler, Clermont, Clinton, Hamilton, and Warren Counties.

Public Consulting Group (PCG) is a designee of Ohio Department of Medicaid (ODM). Public Consulting Group (PCG; Phone: 877-908-1746; E-mail: ohiohcbs@pcgus.com)

* DODD providers aren't able to work with COA clients – Please work with DODD regarding this provider type and client set up or matching. https://dodd.ohio.gov/providers/initial-renewal-certification/1become-an-independent-provider

Customer Directed Personal Care Service (CD-PCS) is a provider certification option under Ohio Department of Aging (AGE); however it is not widely used. Hourly wage $13/hr. This certification is an available application in PNM.