

HAMILTON COUNTY SENIOR UTILITY AND HOME REPAIR ASSISTANCE PROGRAM



What is the Senior Utility and Home Repair Assistance Program?

The Utility and Home Repair Assistance Program was developed by Hamilton County Commissioners to provide eligible older adults with assistance paying their Duke Energy or Greater Cincinnati Water Works utility bills, or provide eligible older adults with assistance in home repairs or modification so they may age in place.

Who is eligible?

The Senior Utility and Home Repair Assistance Program is for Hamilton County residents age 60 and older who meet certain income requirements and who are not eligible for utility assistance through other available programs.

Individuals may apply for utility assistance and/or home repair assistance if they have NOT received the same assistance in a prior year. For example, if you received utility assistance through this program in 2022 or 2023, you may not apply in 2024. You may, however, apply for home repair assistance if you have not received it in the past. Individuals who have never applied for assistance through this program may apply for both utility assistance and home repair assistance in 2024.

- Hamilton County residents age 60 and over
- Ineligible for other assistance programs
- Utility Assistance: Older adult or other family member in the household currently paying the utility bill. [The program is no longer accepting applications for assistance with Greater Cincinnati Water Works utility bills. Assistance with Duke Energy utility bills is still available.](#)
- Repairs/Modifications: Applicant must be the homeowner and reside in the home where the work will occur. [This assistance is currently on hold due to funding and is no longer accepting applications. It may reopen at a later date, depending on available funding.](#)
- Household income of 300% of poverty level or below, following the guidelines below:
 - 1 person in household annual income up to \$43,740
 - 2 people in household annual income up to \$59,160
 - 3 people in household annual income up to \$74,580
 - 4 people in household annual income up to \$90,000

Questions?

If you have questions, please call Council on Aging at (513) 743-9000.

Use the application on the following pages to apply for this program.

APPLICATION FORM

HAMILTON COUNTY SENIOR UTILITY AND HOME REPAIR ASSISTANCE PROGRAM



Please be sure to complete all sections of this application and follow the instructions on page 3 to submit your completed application. Items marked with an * are required to be completed.

APPLICANT'S PERSONAL INFORMATION

Applicant's Full Name*

Date of Application*

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
M	M	D	D	Y	Y	Y	Y

Street Address*

Apt #

City*

Phone*

Zipcode*

E-Mail

Birth Date*

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
M	M	D	D	Y	Y	Y	Y

Number of People in Household*

Total Monthly Household Income*

Gender Identity

- Female
- Male
- Transgender
- Non-binary
- Prefer not to say

Race^

- White
- Black/African American
- American Indian/Alaskan Native
- Asian
- Native Hawaiian/Other Pacific Islander
- Two or More Races
- Other

Ethnicity^

- Hispanic/Latino
- Not Hispanic/Latino
- Other

Veteran Status^

- Yes
- No

Preferred Contact Method

- Phone
- Email

^This information is gathered for grant reporting purposes only. Hamilton County and Council on Aging do not discriminate based on age, gender, race, color, religion (creed), sexual orientation, gender expression or identity, national or ethnic origin (ancestry), marital status, or disability. Leave blank if you prefer not to report.

TYPE OF ASSISTANCE NEEDED

Individuals may apply for utility assistance if they have not received this assistance in a prior year. For example, if you received utility assistance through this program in 2022 or 2023, you may not apply in 2024.

UTILITY ASSISTANCE INFORMATION

Eligible individuals may apply for a one-time credit for their Duke Energy bill for each household that meets the eligibility criteria.

Which utility are you seeking assistance with?*

Duke Energy

Name on Utility Bill*

Utility Account #*

Have you received a disconnection notice from your utility provider?

Yes No

Is the billing address for your utility bill different than the address you provided at the start of this application?*

Yes (please provide the utility billing address in the fields below)

No

Street Address

Apt #

City

State

Zipcode

CERTIFICATION

By signing this form, I hereby certify that, to the best of my knowledge, the provided information is true and accurate and Council on Aging may contact me to further assess my eligibility for this program.

Applicant Signature _____

HOW TO SUBMIT YOUR APPLICATION

Mail, Email or Fax:

Completed applications should be mailed to:
Council on Aging
Attn: ADRC - Utilities
4601 Malsbary Road
Blue Ash, OH 45242

Completed paper applications may also be emailed to HCUtility@help4seniors.org or faxed to (513) 538-0411.

To have an application mailed to you, please call (513) 743-9000 or send an email to HCUtility@help4seniors.org.

Questions?

If you have questions about this program or application, please call Council on Aging at (513) 743-9000.

THANK YOU!

Once we receive your application, we will contact you to further assess your eligibility for the program.



About Council on Aging

Council on Aging is designated by the state of Ohio to serve older adults and people with disabilities within a multi-county region. We are experts at helping people with complex medical and long-term care needs, offering a variety of services via publicly-funded programs. Our mission: Enhance lives by assisting people to remain independent through a range of quality services.

(513) 721-1025 or (800) 252-0155 | www.help4seniors.org